



# **User Guide**

# CloudMesh Hybrid Gateway – NL19MESH



Doc No. UG01363

### Important notice

This device, like any wireless device, operates using radio signals which cannot guarantee the transmission and reception of data in all conditions. While the delay or loss of signal is rare, you should not rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data loss, or other loss. NetComm Wireless accepts no responsibility for any loss or damage resulting from errors or delays in transmission or reception, or the failure of the NetComm CloudMesh Hybrid Gateway to transmit or receive such data.

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NetComm Wireless Limited was acquired by Casa Systems in 2019.



Note - This document is subject to change without notice.

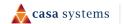
## **Document history**

This document relates to the following product:

### NetComm CloudMesh Hybrid Gateway (NL19MESH)

Ver.	Document description	Date		
v1.0	First document release	3 December 2021		

Table i. – Document revision history





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### **Overview**

### Introduction

This document provides a detailed description of the device, including instructions on setting up, configuring and using the NetComm CloudMesh Gateway.

## **Prerequisites**

To configure your CloudMesh Gateway, you will require a computing device with a web browser and either a wired or wireless network adapter.

#### **Notation**

The following symbols may be used in this document:



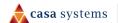
Note – This note contains useful information.



**Important** – This is important information that may require your attention.



Warning - This is a warning that may require immediate action in order to avoid damage or injury.





## Set up your Internet connection



Note -

If you received your gateway from your service provider and they have provided you with their own instructions, refer to those to complete the setup. In some cases, the gateway has been pre-configured for you and is ready to use. Otherwise, you will need to complete the setup yourself.

## Before you begin

Ensure that you have the following information from your service provider:

- How your Internet service will physically connect to your gateway
- The Settings specific to your type of service.

### Insert the SIM card

If your carrier has not pre-inserted a SIM card into the card slot on the side of the gateway, insert a Mini SIM card issued by a service provider into the card slot on the side of the gateway.



Figure 1 - Ethernet WAN connection summary

If you intend to use the SIM card for a mobile cellular connection, you will also have to fit the two antennas.



### Connect to internet service

There are two ways to connect your gateway to the Internet service:

#### **Ethernet WAN**

This is the most common access type in Australia and New Zealand and covers fixed line technologies such as nbn™ FTTP, HFC, FTTC as well as UFB Fixed Wireless and Sky Muster™ satellite services.

This type of Internet service uses the red WAN port on the back of the gateway to connect to the dedicated connection box installed by your access network provider.

#### How to connect for Ethernet WAN connections

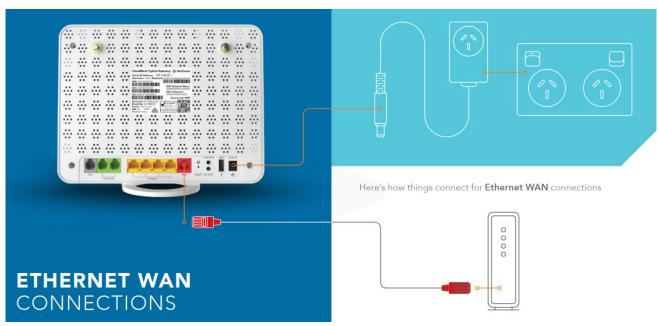


Figure 2 - Ethernet WAN connection summary



#### **ADSL or VDSL**

These access types are provided by nbn™ FTTB, FTTN or ADSL/VDSL over a traditional telephone line.

This connection uses the grey DSL port on the back of the gateway.

#### How to connect for ADSL/VDSL connections

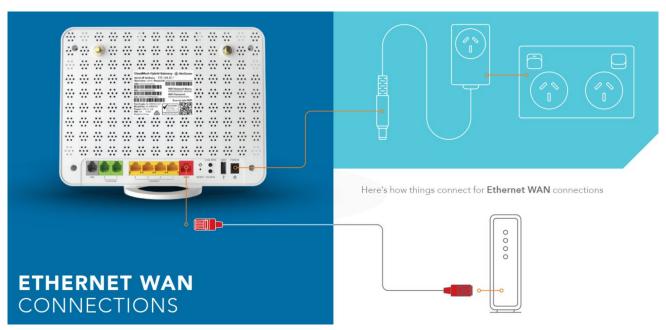


Figure 3 - ADSL/VDSL connection summary

## Configure your gateway

To complete the setup, you will need the following information from your service provider:

- Internet service type (ADSL/VDSL/Ethernet WAN)
- Connection type (PPPoE/PPPoA/Dynamic IP/Static IP)
- Other specifics depending on your connection type including 802.1P priority, VLAN Tag, WAN IP Address, Subnet Mask and DNS Servers
- VoIP settings from your service provider if you intend to use a phone with your service.

When you have the necessary information, follow these steps:

- 1 Push the power button on the side of the CloudMesh Gateway to turn it on. Wait a few minutes for it to complete starting up.
- 2 Open a web browser and type 192.168.20.1 into the address bar, then press Enter.
- 3 At the login screen, type **admin** into the Username field. In the Password field, type the unique password printed on the label on the bottom of the gateway, then click the **Login** > button
- 4 Follow the Basic Setup to complete the configuration.





### Connect with Wi-Fi

Your Wi-Fi Security Card includes your unique network name and password. Type the information into your wireless device when connecting or scan the QR code that is printed on the card.



Figure 4 - Connect with Wi-Fi

# Connect a telephone

Connect a regular telephone handset to the CloudMesh Gateway as shown below. To use the phone, you will need to have a VoIP service from your carrier, complete the setup wizard and enter your VoIP settings.

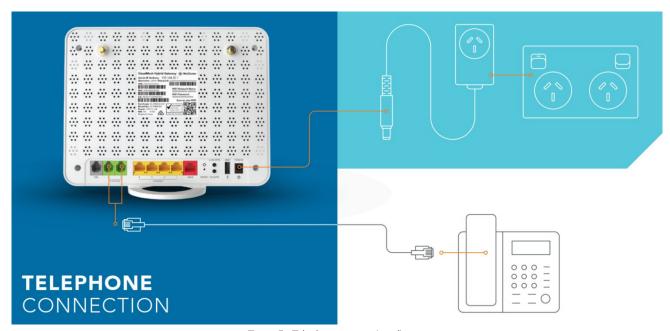
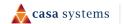


Figure 5 - Telephone connection diagram





# CloudMesh app

## Download the CloudMesh app

Finding the best place for your CloudMesh Satellite is easy using the CloudMesh App.

- Satellite placement assistance
- WiFi Analytics
- WiFi Troubleshooting
- Setup does not require the App



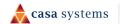








Get it on the App Store or Google Play.





### **Interfaces**

The CloudMesh Gateway is designed to be placed on a desktop with the front facing outward.

All of the cables exit from the rear for easy organization and the SIM slot, USB2 port and power ON/OFF button are on the side.

### Front view

The LED display visible on the front of the CloudMesh Gateway provides you with information about network activity and the device status.



Figure 6 - LED icons

#### **LED** indicators

The following table contains an explanation of each of the indicator lights on the front of the CloudMesh Gateway.

Icon and label	Colour	Definition		
رار	Red	The CloudMesh Gateway is powered on and initialising.		
POWER	Green	The CloudMesh Gateway is powered on and operating normally.		
	Off	The power is off.		
ÓSL	Off	No DSL signal detected.		
$\hookrightarrow$	Green Blinking	Synching		
DSL	Green	DSL synchronized.		
	Green	The CloudMesh Gateway is connected to an Internet service.		
INTERNET	Green Blinking	Data is being transmitted to or from the Internet.  Note that this will only blink for Ethernet WAN connections. Other connection types will show a steady green status.		
	Off	The CloudMesh Gateway is not connected to the Internet.		
WAN	Green	A device is connected to the Ethernet WAN port.		
$\sim$	Green Blinking	Data is being transmitted to or from the WAN.		
WAN	Off	No device is connected to the Ethernet WAN port.		



Icon and label	Colour	Definition			
	Green	A device is connected to the Ethernet LAN port.			
1 2 3 4	Green Blinking	Data is being transmitted to or from the Ethernet LAN port.			
ETHERNET	Off	No device is connected to the Ethernet LAN port.			
	Green	Wi-Fi is enabled.			
	Green Blinking	Data is being transmitted to or from the Wireless interface.			
2.4 5	Off	Wi-Fi is disabled.			
WiFi	Green	Wi-Fi is enabled.			
	Green Blinking	Data is being transmitted to or from the Wireless interface.			
	Off	Wi-Fi is disabled.			
(o)	Blue	WPS (Wi-Fi Protected Setup) is enabled.			
b b	Blue Blinking	WPS pairing is triggered.			
WPS	Off	WPS is disabled.			
	Green	A USB device is connected.			
1 2 	Green Blinking	Data is being transmitted through the USB interface.			
	Off	No USB device is connected to the USB interface.			
1 2	Green	A handset is registered.			
——————————————————————————————————————	Green Blinking	Incoming call or the handset is in use.			
TELEPHONE	Off	No handset registered			
Lte))) LTE	Green	Indicates whether the LTE is registered to the Network:  • Off = not registered  • On = registered			
LTE SIGNAL	Green	Indicates the strength of signal for your LTE service.			

Table 1 - LED icon descriptions





## Rear view

The following interfaces are available on the rear panel of the CloudMesh Gateway:

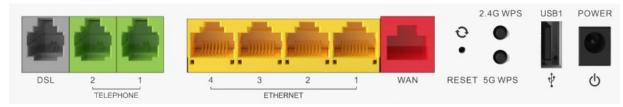
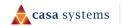


Figure 7 – CloudMesh Gateway rear view

Interface	Description
DSL	Use the provided telephone cable to connect the router to the telephone line operating your xDSL service.
TELEPHONE 1 and 2	Connect a regular analogue telephone handset here for use with a VoIP service.
ETHERNET 1-4	Gigabit Ethernet LAN ports. Connect your Ethernet based devices to one of these ports for high-speed internet access.
WAN	Gigabit capable WAN port for connection to a WAN network. Connect to your Network Termination Device (NTD) for high-speed internet access.
RESET button	Reset unit to Default by holding the Reset button down for 10 seconds when unit is powered on.
2.4G / 5G WPS buttons	This is a multifunctional button that will trigger the Wi-Fi Protected Setup (WPS) function when held down for approximately three (3) seconds.
USB1	Connect an external USB storage device here to use the Network Attached Storage (NAS) feature of the CloudMesh Gateway.
POWER supply jack	Connection point for the included power adapter. Connect the power supply here.

Table 2 - Interface descriptions





### Side view



Figure 8 - Side view

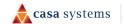
Interface	Description
SIM card slot	If you want Wi-Fi connectivity or fall-back capability you must have a Mini SIM card issued by a service provider. Install the Mini SIM is this slot.
USB2	Connect an external USB storage device here to use the Network Attached Storage (NAS) feature of the CloudMesh Gateway.
ON/OFF button	Toggles the power on and off.

Table 3 - Side buttons

## Safety and product care

Your router is an electronic device that sends and receives radio signals. Please take the time to read this list of precautions that should be taken when installing and using the router.

- Do not disassemble the router. There are no user-serviceable parts.
- Do not allow the router to come into contact with liquid or moisture at any time. To clean the device, wipe it with a damp cloth.
- Do not restrict airflow around the device. This can lead to the device overheating.
- Do not place the device in direct sunlight or in hot areas.





## Transport and handling

When transporting the gateway, we recommend returning the product in its original packaging. This helps to reduce the risk of damage to the product.



Attention – In the event the product needs to be returned, ensure it is securely packaged with appropriate padding to prevent damage during courier transport.

# Placement of your CloudMesh Gateway

The wireless connection between your CloudMesh Gateway and your wireless devices will be strong when they are in close proximity and have direct line of sight. As your client device moves further away from the CloudMesh Gateway or solid objects block direct line of sight to the router, your wireless connection and performance may degrade. This may or may not be directly noticeable and is greatly affected by the individual installation environment.

If you have concerns about your network's performance that might be related to range or obstruction factors, try moving the computer to a position between three to five metres from the CloudMesh Gateway to see if distance is the problem.



Note -

While some of the items listed below can affect network performance, they will not prohibit your wireless network from functioning; if you are concerned that your network is not operating at its maximum effectiveness, this check list may help.

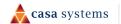
Try not to place the CloudMesh Gateway near a cordless telephone that operates at the same radio frequency as the CloudMesh Gateway (2.4GHz/5GHz).

### Avoid obstacles and interference

Avoid placing your CloudMesh Gateway near devices that may emit radio "noise," such as microwave ovens. Dense objects that can inhibit wireless communication include:

- Refrigerators
- Washers and/or dryers
- Metal cabinets
- Metallic-based, UV-tinted windows

If your wireless signal seems weak in some spots, make sure that objects such as those listed above are not blocking the signal's path (between your devices and the CloudMesh Gateway).





## Configure the CloudMesh Gateway

Configure the CloudMesh Gateway via its web interface which you can access via a browser.

- 1 Push the power button on the side of the CloudMesh Gateway to turn it on. Wait a few minutes for it to complete starting up.
- 2 Open a web browser and type 192.168.20.1 into the address bar, then press Enter.
- 3 At the **Sign in** dialog, type **admin** into the **Username** field.

In the **Password** field, type the unique password printed on the label on the back of the gateway, then click the **Sign in** button.

Note – If you have changed the password, enter it into the Password field instead.



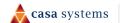
Figure 9 – Log in dialog

4 If this is your first time configuring the gateway, select **Basic Setup** from the menu on the left side of the screen to run through the configuration wizard.



Figure 10 - Basic Setup menu item

Go to the **Basic Setup** section of this document for a description of the steps in the configuration wizard.





### **Device Info**

The Device Info page is first displayed after you have successfully logged into the gateway.

This page gives you an overview of important information regarding the gateway and the configuration of your WAN connection and cellular network status.

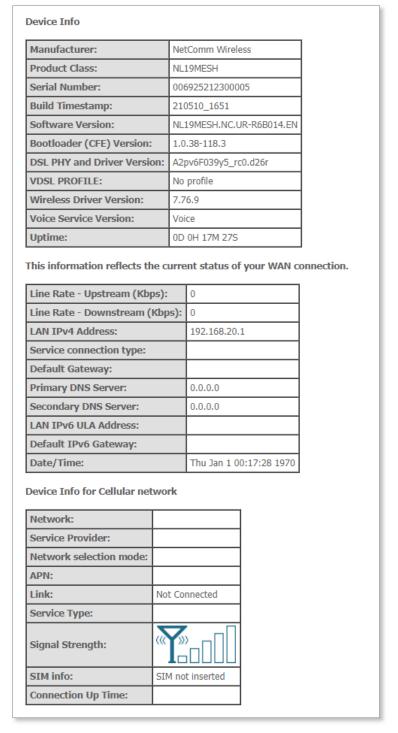
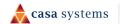


Figure 11 - Device Info page

To navigate to other areas of the user interface for advanced configuration, select an item from the menu on the left side of the screen.





## **Basic Setup**



The **Basic Setup** configuration wizard guides you through setting up your Internet connection.

To complete the wizard, you will need some information about your connection from your Internet Service Provider, such as the WAN connection type, authentication methods, login credentials (if required) and other settings.

Note that in many cases, the gateway may have been preconfigured for you by your provider and therefore we recommend that you do not run the basic setup if everything is working.

#### **ADSL** connections

1 Select **ADSL** and click the **Next** button.

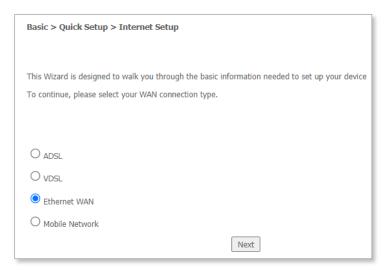


Figure 12 - Select ADSL as WAN connection type



2 Select either the PPP over Ethernet (PPPoE), IP over Ethernet (IPoE), Bridging or PPP Over ATM (PPPoA) for your Internet connection as specified by your Internet Service Provider (ISP)

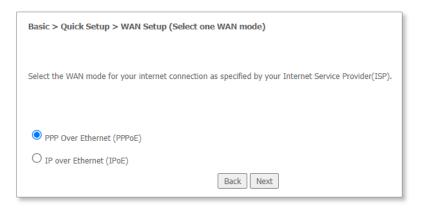


Figure 13 - Select WAN mode

Click the **Next** button.

#### PPPoE (PPP over Ethernet)

a Enter the VPI and VCI settings.

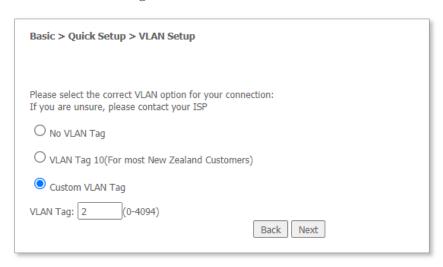


Figure 14 - ADSL VPI/VCI settings

b In the **User ID** and **Password** fields, enter the PPPoE authentication username and password assigned to you by your Internet Service Provider (ISP).



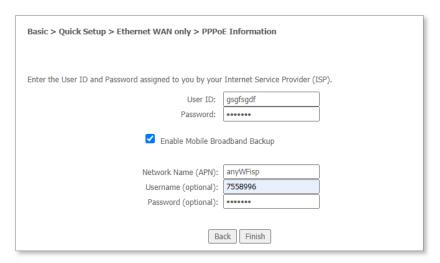


Figure 15 - PPPoE User ID and password

A summary of the settings is displayed. Click the Apply/Save button to complete the wizard. C

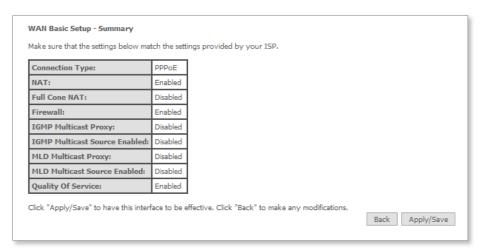


Figure 16 - ADSL WAN Setup Summary

A WAN information table is displayed.



Figure 17 – PPPoE WAN Info table

The setup is complete.





### IPoE (IP over Ethernet)

Enter the VPI and VCI settings.

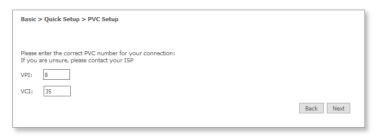


Figure 18 - ADSL VPI/VCI settings

Select whether to obtain an IP address automatically or Use the following Static IP address. b



Figure 19 - IPoE information

A summary of the settings is displayed. Click the Apply/Save button to complete the wizard. C

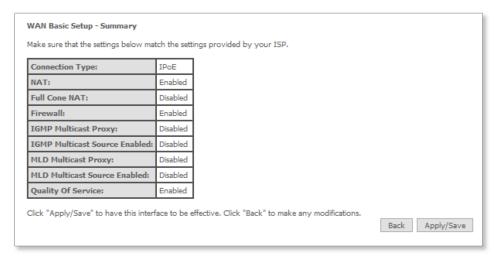


Figure 20 - WAN Setup summary

A WAN information table is displayed.

WAN Info

Interface	Description	Туре	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
atm1.1	ADSL	IPoE	Disabled	Enabled	Disabled	Disabled	Disabled	Disabled	Enabled	Enabled	ServiceDown		ServiceDown	

The setup is complete.

Figure 21 - IPoE WAN info table





### **Bridging**

Enter the VPI and VCI settings.



Figure 22 - ADSL VPI/VCI settings

A summary of the settings is displayed. Click the Apply/Save button to complete the wizard.

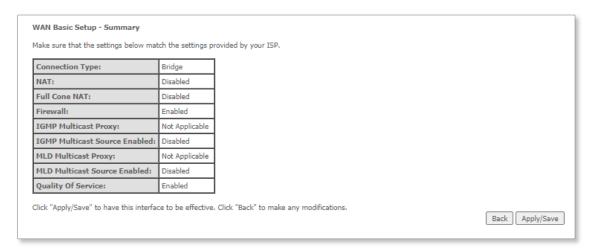


Figure 23 - WAN Setup summary

A WAN information table is displayed.



Figure 24 - Bridging WAN information table

The setup is complete.





#### **VDSL** connections

1 Select **VDSL** and click the **Next** button.

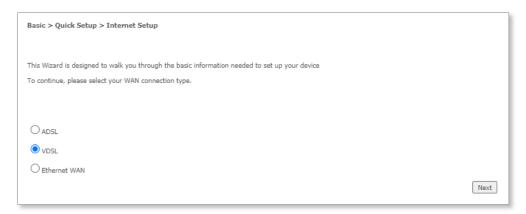


Figure 25 - VDSL Internet setup

2 Select either the PPP over Ethernet (PPPoE), IP over Ethernet (IPoE), or Bridging for your Internet connection as specified by your Internet Service Provider (ISP)

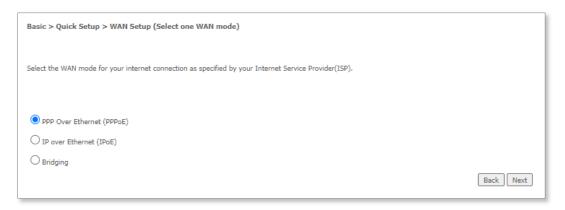


Figure 26 - Select WAN mode

Click the **Next** button.



#### PPPoE (PPP over Ethernet)

Select the correct VLAN option for your connection.
 For New Zealand customers, the requirement for VDSL is VLAN tag 10.
 If you are not sure of the tagging requirement for your connection, please contact your ISP.



Figure 27 - Select VLAN option for VDSL connection

Click the **Next** button.

b Enter the User ID and Password for the connection.



Figure 28 - PPPoE User ID and Password

c Click the **Next** button. A summary of the settings is displayed.

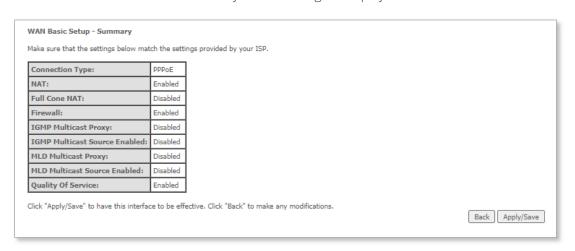
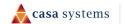


Figure 29 - WAN setup summary

d Click the Apply/Save button when you have entered the required details.





#### A WAN information table is displayed.



Figure 30 - WAN info table

The setup is complete.

#### IPoE (IP over Ethernet)

a Select the correct VLAN option for your connection.
 For New Zealand customers, the requirement for VDSL is VLAN tag 10.
 If you are not sure of the tagging requirement for your connection, please contact your ISP.



Figure 31 - Select VLAN option for VDSL connection

Click the Next button.

b Select whether to obtain an IP address automatically or Use the following Static IP address.

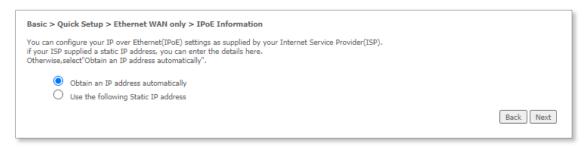


Figure 32 - IPoE information



c Click the **Next** button. A summary of the settings is displayed.

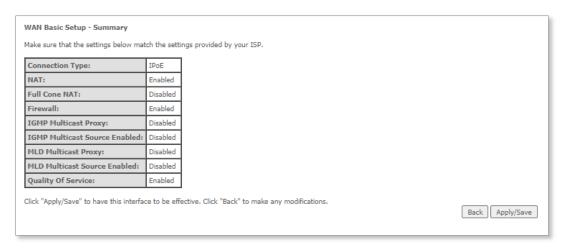


Figure 33 - WAN setup summary

d Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.



Figure 34 - WAN info table

The setup is complete.

### **Bridging**

Select the correct VLAN option for your connection.
 For New Zealand customers, the requirement for VDSL is VLAN tag 10.
 If you are not sure of the tagging requirement for your connection, please contact your ISP.



Figure 35 - Select VLAN option for VDSL connection



b Click the **Next** button. A summary of the settings is displayed.

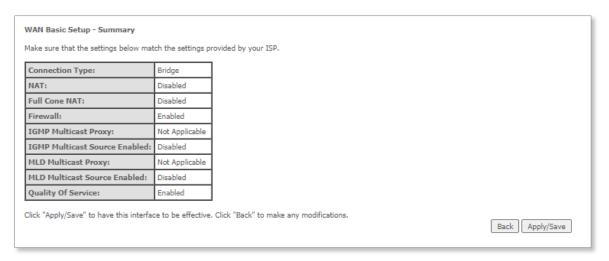


Figure 36 - WAN setup summary

c Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.

Interface Description Type VlanMuxId IPv6 Igmp Pxy Igmp Src Enbl MLD Pxy MLD Src Enbl NAT Firewall IPv4 Status IPv4 Address IPv6 Status IPv6 Address
ptm0.1 VDSL Bridge Disabled Disabl

Figure 37 - WAN info table

The setup is complete.

#### **Ethernet WAN connections**

1 Select **Ethernet WAN** then click the **Next** button.

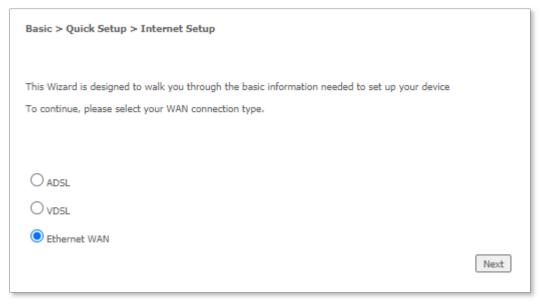
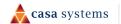


Figure 38 - Select Ethernet WAN as WAN connection type





2 Select the WAN mode for your Internet connection as specified by your Internet Service Provider (ISP).



Figure 39 - Select WAN mode for Ethernet WAN connection

Click the **Next** button.

#### **PPPoE**

Select the correct VLAN option for your connection.
 For New Zealand customers, the requirement for most ISPs fibre connections is VLAN tag 10.
 If you are not sure of the tagging requirement for your connection, please contact your ISP.



Figure 40 - Select VLAN option for VDSL connection

Click the **Next** button.

b Enter the **User ID** and **Password** for the connection.

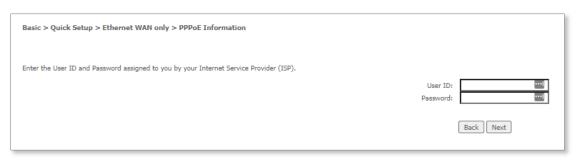


Figure 41 - PPPoE User ID and Password

c Click the **Next** button. A summary of the settings is displayed.





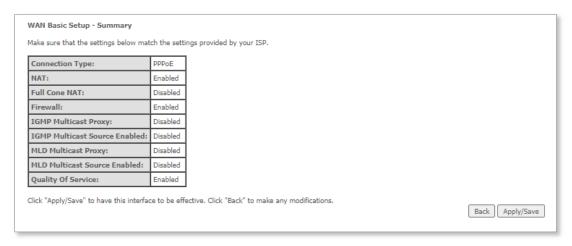


Figure 42 - WAN setup summary

d Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.

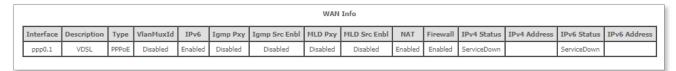


Figure 43 - WAN info table

The setup is complete.

#### **IPoE**

Select the correct VLAN option for your connection.
 For New Zealand customers, the requirement for most ISPs fibre connections is VLAN tag 10.
 If you are not sure of the tagging requirement for your connection, please contact your ISP.



Figure 44 - Select VLAN option for VDSL connection

Click the Next button.

b Select whether to obtain an IP address automatically or Use the following Static IP address.







Figure 45 - IPoE information

c Click the **Next** button. A summary of the settings is displayed.

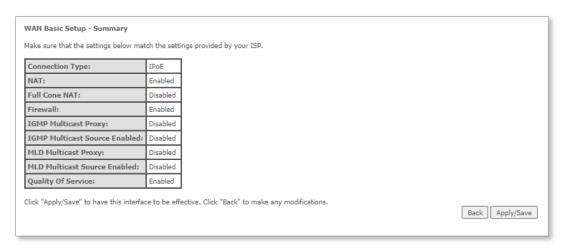


Figure 46 - WAN setup summary

d Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.



Figure 47 - WAN info table

The setup is complete.

### Bridging

Select the correct VLAN option for your connection.
 For New Zealand customers, the requirement for most ISPs fibre connections is VLAN tag 10.
 If you are not sure of the tagging requirement for your connection, please contact your ISP.





Figure 48 - Select VLAN option for VDSL connection

b Click the **Next** button. A summary of the settings is displayed.

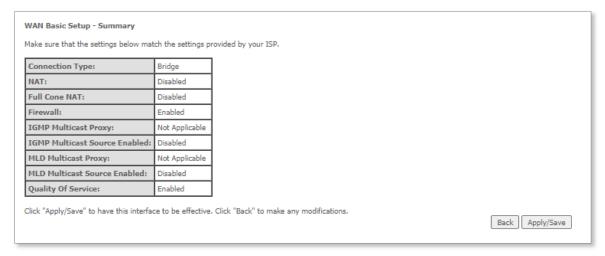


Figure 49 - WAN setup summary

c Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.



Figure 50 - WAN info table

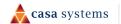
The setup is complete.

### **Backup Basic Setup**

To make a backup file of your current configuration which you can use to restore those settings, go to Management> Settings > Backup to create a backup file.

Go to Management > Settings > Update to retrieve the backup file and reapply its settings.

For more information on backing up and restoring your current settings, go to the <u>Management > Settings</u> section of this guide on page <u>Error!</u> Bookmark not defined..





## **Advanced setup**

# NL19MESH

Device Info Basic Setup

**Advanced Setup** 

Layer 2 Interface

WAN Service

**Mobile Broadband** 

LAN

NAT

Security

Parental Control

Quality of Service

Routing

DNS

DSL

UPnP

**DNS Proxy** 

DLNA

Storage Service

**Interface Grouping** 

**IP Tunnel** 

**IPSec** 

Multicast

Wireless

The **Advanced Setup** menu provides a variety of options for configuring the gateway for advanced functions.

These include settings related to the WAN service, Mobile Broadband, Local Area Network (LAN), Network Address Translation (NAT), MAC filtering, Parental control, Firewall, Quality of Service (QoS), Routing and more.

In most cases, you will not need to modify settings under the **Advanced Setup** menu and we recommend that you do not change many of the settings unless you are sure of the effect that the changes will have, and have a backup of your current working configuration, see next.

#### **Backup settings**

To make a backup file of your current configuration which you can use to restore those settings, go to Management> Settings > Backup to create a backup file.

Go to Management > Settings > Update to retrieve the backup file and reapply its settings.

For more information on backing up and restoring your current settings, go to the <u>Management > Settings</u> section of this guide on page <u>Error!</u> Bookmark not defined.



## Layer2 Interface

## **ATM Interface**

The **DSL ATM Interface Configuration** page shows the settings of all available DSL ATM interfaces.

The ATM interface is used for ADSL connections.

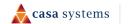


Figure 51 - DSL ATM Interface list

Field	Description
Interface	This field shows the interface name.
VPI	This field shows the Virtual Path Identifier (VPI) value. For most Australian connections the VPI is 8, for most New Zealand connections the VPI is 0. Please refer to your ISP for correct value.
VCI	This field shows the Virtual Channel Identifier (VCI) value. For most Australian connections the VCI is 35, for most New Zealand connections the VCI is 100. Please refer to your ISP for correct value.
DSL Latency	The value of the DSL Latency.
Category	This field shows the ATM service classes.
Peak Cell Rate (cell/s)	The maximum number of cells that may be transferred per second over the ATM interface.
Sustainable Cell Rate (cell/s)	An average, long-term cell transfer rate on the ATM interface.
Max Burst Size (bytes)	The maximum allowable burst size of cells that can be transmitted contiguously on the ATM interface.
Min Cell Rate (cell/s)	The minimum allowable rate at which cells may be transferred on the ATM interface.
Link Type	This field shows the type of link in use.
Connection Mode	This field shows the selected mode of connection.
IP QoS	This field shows the status of the Quality of Service (QoS) function.
MPAAL Prec/Alg/Wght	This displays data related to QoS Queue priority and algorithm.
Remove button	Check ☑ the box in this field and click the <b>Remove</b> button below the table to permanently delete the ATM configuration.

Table 4 – DSL ATM Interface Configuration settings table

To add an ATM interface, click the Add button.





The ATM PVC Configuration page will display.

ATM PVC Configuration						
This screen allows you to configure a ATM PVC.						
VPI: 8 [0-255]						
VCI: 35 [32-65535]						
Select DSL Latency						
✓ Path0 (Fast)						
Path1 (Interleaved)						
Select DSL Link Type (EoA is for PPPoE, IPol	E, and Bridge.)					
● EoA						
O PPPoA						
O IPoA						
Encapsulation Mode:	LLC/SNAP-BRIDGING ✓					
Service Category:	UBR Without PCR ✓					
Select Scheduler for Queues of Equal Preced	lence					
<ul><li>Round Robin (weight=1)</li></ul>						
Weighted Fair Queuing						
Default Queue Weight:	1 [1-63]					
Default Queue Precedence:	8 [1-8] (lower value, higher priority)					
Note: For WFQ, the default queue preceden	ce will be applied to all other queues in the VC.					
	Back Apply/Save					

Figure 52 – ATM PVC Configuration page

Enter the details as required by your Internet Service Provider and click the **Apply/Save** button.

The newly defined configuration will be added to the table on the **DSL ATM Interface Configuration** page.



#### **PTM Interface**

The router can also establish DSL connections using PTM (Packet Transfer Mode). This page shows you an overview of the PTM interfaces and allows you to add or remove them. PTM interface is used for VDSL connections.

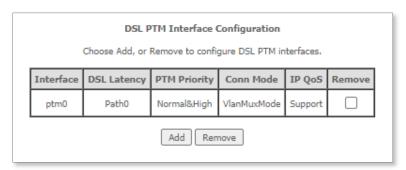


Figure 53 - DSL PTM Interface list

Click the **Add** button to create a new PTM interface. Enter the details as required by your Internet Service Provider and click the **Apply/Save** button.

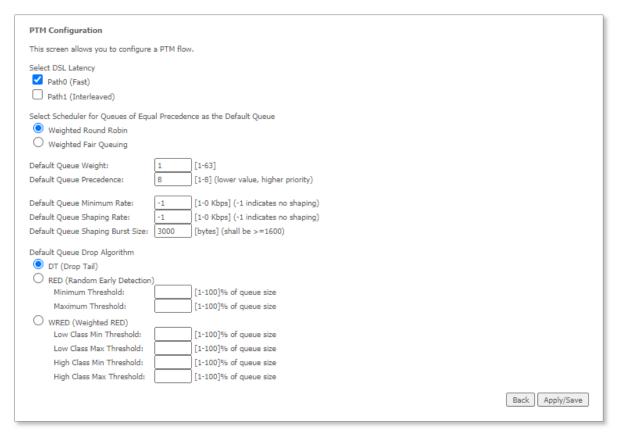


Figure 54 – PTM Configuration page



## **ETH Interface**

The ETH interface page allows you to add or remove ETH WAN interfaces.

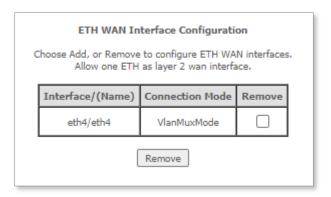


Figure 55 – ETH WAN interface list WAN Service

(i)

Note – When the eth4 - ETH WAN Layer 2 interface is removed, the ETH WAN port will behave as an additional Ethernet LAN port.



## **WAN Service**

The WAN Service page displays the current Wide Area Network service setup and allows you to configure the router to connect to a larger network for Internet access.



Attention – WAN service requires a preconfigured Layer 2 interface, be it ATM/PTM or Ethernet WAN.

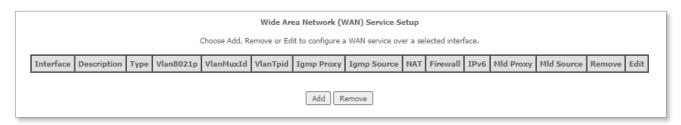


Figure 56 - WAN Service setup

To add a WAN service, click the **Add** button. Use the drop-down list to select the layer 2 interface to use for the WAN service and click the **Next** button.

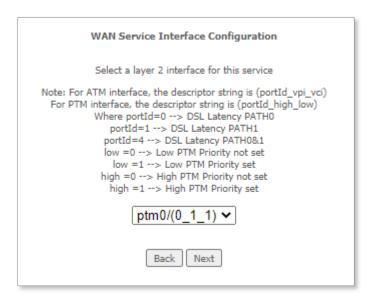
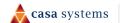


Figure 57 - WAN Service - Select layer 2 interface

Select a WAN service type, enter a **Service Description**, enter the **802.1P Priority** and **802.1Q VLAN ID if required**, then click the **Next** button.





To disable VLAN tagging, place input value of -1.

Refer to your ISP for VLAN information as required by your Internet Service Provider.

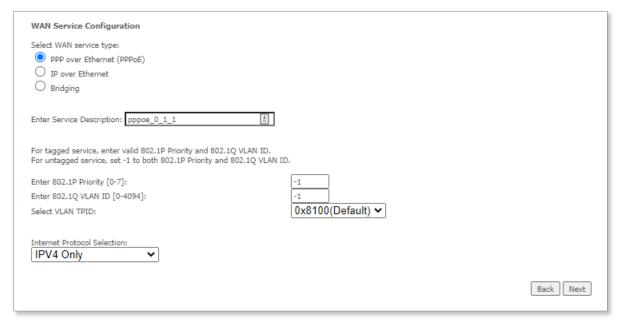


Figure 58 - WAN Service - Select WAN Service Type

## PPOE (PPP over Ethernet)

Enter the PPPoE authentication details as required by your Internet Service Provider and click the **Next** button.

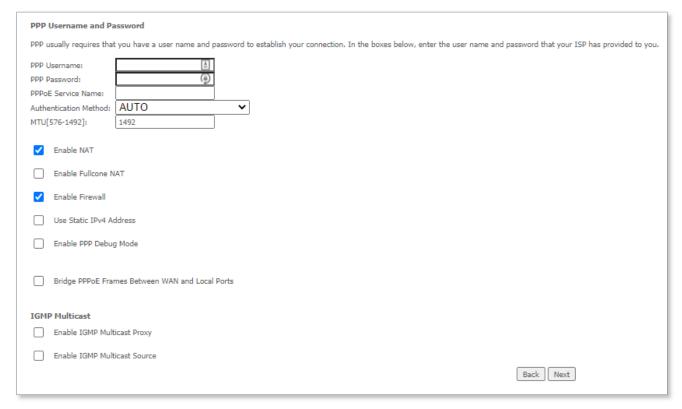
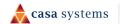


Figure 59 - Enter PPP over Ethernet details





## IPOE (IP over Ethernet)

Enter the details as required by your Internet Service Provider and click the Next button.

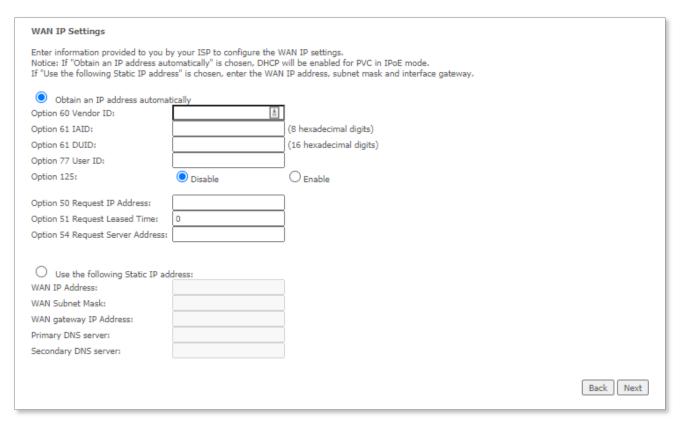


Figure 60 - Enter IP over Ethernet details

Select the NAT Translation settings as desired and click the Next button.

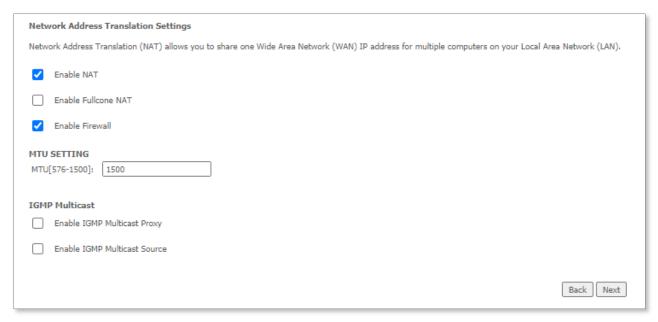


Figure 61 - Enter IPoE NAT Translation settings





## **Bridging**

When you select • Bridging mode, a summary of the settings is displayed.

Click Apply/Save to commit the settings.

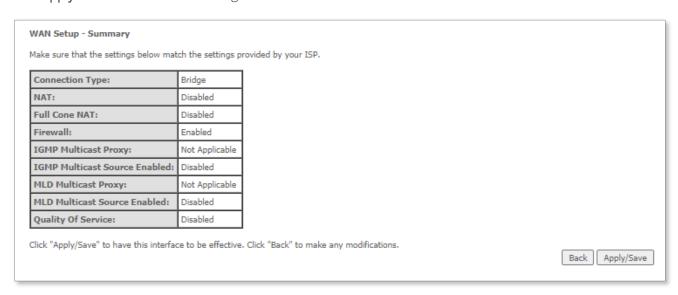


Figure 62 - Enter Bridging WAN service summary

## **Mobile Broadband**

The Mobile Broadband page displays the current Wide Area Network service setup and allows you to configure the gateway to connect to a mobile (cellular) network for primary Internet access.

Only one Mobile Broadband can be set up at a time. You can alter the setup by clicking the Edit button, or Remove the setup and Add a new service.



After a Factory Reset there will be no Mobile Broadband by default.

Note - Insert a Standard Size SIM card into the device's SIM Card Slot and click the Add button to configure the Mobile Broadband service



Figure 63 - Mobile Broadband setup

Field	Description
Modem status indicator	In the top left corner above the start of the table is the Modem status indicator: dialling, CONNECTED, Manual Dialled, undialing, DISCONNECT, SIM CARD INVALID OR NOT SIM CARD!, etc.





Field	Description
Interface	The interface of the mobile connection.
Description	The description of the mobile connection.
Type	The type of WAN connection.
Vlan802.1p	N/A for mobile interface.
VlanMuxld	N/A for mobile interface.
IGMP	Internet Group Management Protocol (IGMP) is used by hosts and adjacent routers on IPv4 networks to establish multicast group memberships.
NAT	NAT (Network Address Translation) status of the mobile WAN connection: Enabled or Disabled
Firewall	The status of the gateway firewall across the mobile WAN connection.
Manage PIN button	Click to open the <b>PIN settings</b> page where you can enable, disable and change the PIN on the SIM.
Edit details button	Click the <b>Edit</b> button to modify the details of the current Mobile Broadband service parameters.
Action Connect button	Click the <b>Connect</b> button to manually connect and register to the Mobile network.  When connected this button changes to <b>Disconnect</b> and allows the user to manually disconnect and deregister register from the Mobile network.
Add button	Click open the Mobile Broadband Setup page, see next section.
Remove button	You can only have one <b>Mobile Broadband</b> service at a time.  To replace it click the <b>Remove</b> button and then click the <b>Add</b> button.
<b>Information</b> button	Click to see details of the mobile broadband connection.

Table 5 – Mobile configuration settings table





## Add/Edit Mobile Broadband Setup

Only one mobile cellular service can be defined at one time.

If one is not currently defined, click the **Add** button.

If one already exists, either click the **Edit** button or click the **Remove** button and then click the **Add** button.



Note -

If the service is currently connected, before you can edit it you must click the **Action/Disconnect** button and then click the **Edit** or **Remove/Add** button(s).

Both the **Add** and the **Edit** buttons on the **Mobile Status** page open the **Mobile Broadband modem setup** dialog.

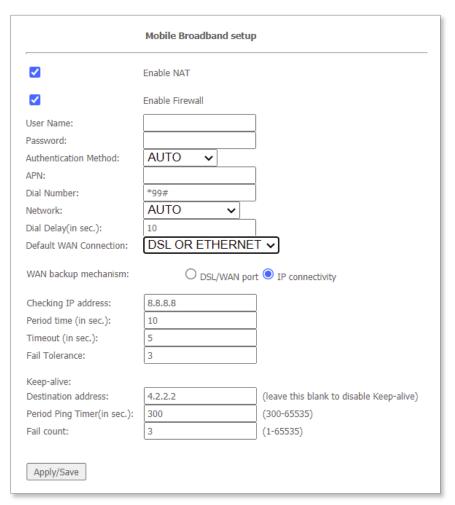
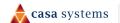


Figure 64 – Mobile Broadband setup interface (from NL19MESH)

#### Field Description

#### **Enable NAT**

☑ Enable NAT (Network Address Translation) is a common routing feature which allows multiple LAN devices to appear as a single WAN IP via network address translation. In this mode, the router modifies network traffic sent and received to inform remote computers on the internet that packets originating from a machine behind the router originated from the WAN IP address of the router's internal NAT IP address. This may be disabled if a framed route configuration is required and local devices require WAN IP addresses.





Field	Description	
Enable Firewall	☑ Enable Firewall to prevent attack from the IteO interface.	
User Name	The <b>Username</b> for	your broadband service provided by your broadband ISP.
Password	The <b>Password</b> for y	our broadband service provided by your broadband ISP.
Authentication Method	Choose: AUTO, PAP, CHAP or MSCHAP	
APN	Enter the APN (Acc	ress Point Name) provided by your broadband ISP.
Dial Number	Enter the number to dial to get data connectivity provided by your broadband ISP.	
Dial Delay (in secs.)	Enter the time delay in seconds that must elapse before re-connecting to the mobile connection when primary connection dropped, and mobile broadband is configured as backup.	
Default WAN Connection	Select either <b>Mobile Broadband</b> or <b>DSL OR ETHERNET</b> from the drop-down menu.	
WAN backup	DSL	Select to use DSL/Ethernet WAN physical status.
mechanism	IP connectivity	Select to use a specified IP address connectivity check.
Apply/Save button	Click to save and a	pply your changes.

Table 6 – DSL ATM Interface Configuration settings table



Note - Mobile Broadband service requires an unlocked SIM card in the 2FF format. See PIN settings section on the next page.

## **PIN** settings

When the **Action** button **Connect** is displayed (click **Disconnect** to disconnect) click the **PIN** button in the **Manage** column to open the **SIM Management** page:

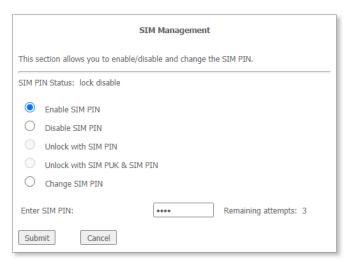


Figure 65 - SIM - PIN settings

The following fields are found on this page.

Field	Description
SIM PIN Status	Current status of the SIM card's PIN.



Field	Description
Enable SIM PIN	When • Enable SIM PIN is selected, the current PIN must be entered.
Disable SIM PIN	When O Disable SIM PIN is selected, PIN entry not required.
	By default PIN protection is disabled.
Change SIM PIN	When <b>O Change SIM PIN</b> is selected you can change the PIN to something easier to remember or more secure.
	The next two fields display for you to make the change.
Enter current SIM PIN	Enter current PIN to unlock it.
Enter new SIM PIN	Enter the new SIM PIN number.
Confirm new PIN	Re-enter the new SIM PIN number.
Remaining attempts	Enter the number of tries allowed before the system PUK locks the SIM card. The default is three (3) attempts.
Submit button	Click to save and apply the changes.
Cancel button	Click to close without saving and return to the broadband setup page.

Table 7 – USB mobile PIN Configuration page

## **Modem information**

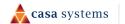
Click the **Information** button to display details of the gateway (Modem) and its mobile service.

Modem information:	
Product Name:	Fibocom NL678-E Modem
Product Type:	OK
Product IMEI:	862084040132327
Manufacturer:	Fibocom
USIM IMSI:	505013516117854
Vendor Id:	2cb7
Product Id:	0104
Service Provider Code:	default(default)
Cell Id:	Unknown
Location Area Code:	Unknown
Signal Intensity:	-71dBm(-113dBm - 0dBm)

Figure 66 – Modem information display

The following fields are found on this page.

Field	Description
Product Name	The Mobile Broadband module's product name.
Product IMEI	The Mobile Broadband module's International Mobile Equipment Identity.
Manufacturer	The Manufacturer of the Mobile Broadband module.
USIM IMSI	The SIM card's International Mobile Subscriber Identity.
Vendor Id	The Mobile Broadband Module's Vendor ID





Field	Description
Product Id	The Mobile Broadband Module's Product ID.
Service Provide Code	The Mobile Network Service Provider Code.
Cell Id	The current Mobile station Cell ID.
Location Area Code	The current Mobile station Location/Tracking Area Code.
Signal Intensity	The current Receive Signal Strength Indicator (RSSI) detected by the Mobile Broadband Module.
Apply/Save button	Press the <b>Apply/Save</b> button to save the changes to the Modem information.

Table 8 - Modem information page

### LAN

## **IPv4** Autoconfig

The LAN window allows you to modify the settings for your local area network (LAN).

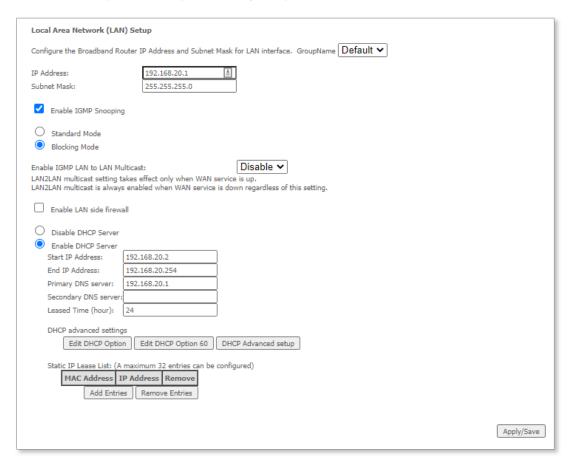


Figure 67 - LAN setup -- IPv4 Autoconfig settings

The following options are available to configure:

Parameter	Definition
IP Address	Enter the Local IP Address to use for the CloudMesh Gateway.





Parameter	Definition
Subnet Mask	Enter the subnet mask to define the subnet of the Local Network.
Enable IGMP Snooping	Enable IGMP Snooping and select the IGMP Snooping mode to use. Standard: allow all multicast traffic to LAN clients. Blocking: only allow multicast subscribed clients to receive multicast packets.
Enable LAN side Firewall	Enable the LAN side firewall to restrict traffic between LAN host-LAN hosts and WiFi Clients.
Enable DHCP Server	Select to enable or disable the DHCP server and enter the start and end address for the DHCP IP Address pool.
Apply/Save button	Press the <b>Apply/Save</b> button to save the IPv4 Autoconfig settings.

Table 9 – IPv4 Autoconfig settings table

You can also reserve DHCP Addresses for specific hosts as shown below:

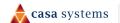


Figure 68 - Enter DHCP Static IP Addresses

To set a DHCP reservation, enter the MAC Address of the chosen host and IP to use and then click Apply/Save.

The CloudMesh Gateway enables you to set the DHCP options which are provided to hosts attempting to connect to the DHCP server.

These options should not normally need to be set or changed. Click **Apply/Save** to save the new LAN configuration settings.





# **IPv6 LAN Auto Configuration**

The IPv6 LAN Auto Configuration page allows you to configure settings pertaining to the IPv6 service.



Figure 69 - IPv6 LAN Auto Configuration page

Option	Definition
Enable Unique Local Addresses and Prefix Advertisement	Enable the use of unique local addresses. The router will advertise the IPv6 /64 prefix to new devices on the network.
Randomly Generate	Randomly generates the unique local addresses and the prefix.
Statically Configure	Enter a static IPv6 address for the router if one has been assigned to you by your Internet Service Provider (ISP).
IPv6 LAN Applications	Enable IPv6 DHCP server
Enable DHCPv6 Server or RADVD	The Router Advertisement Daemon (radvd) is an open-source software product that implements link-local advertisements of IPv6 router addresses and IPv6 routing prefixes using the Neighbour Discovery Protocol (NDP) as specified in RFC 2461. The Router Advertisement Daemon is used by system administrators in stateless autoconfiguration methods of network hosts on Internet Protocol version 6 networks. When IPv6 hosts configure their network interfaces, they broadcast router solicitation (RS) requests onto the network to discover available routers. The radvd software answers requests with router advertisement (RA) messages. In addition, radvd periodically broadcasts RA packets to the attached link to update network hosts. The router advertisement messages contain the routing prefix used on the link, the link maximum transmission unit (MTU), and the address of the responsible default router.



Option	Definition
Stateless (for DHCPv6 Server)	IPv6 hosts can configure themselves automatically when connected to a routed IPv6 network using Internet Control Message Protocol version 6 (ICMPv6) router discovery messages.  This type of configuration is suitable for small organizations and individuals. It allows each host to determine its address from the contents of received user advertisements. It makes use of the IEEE EUI-64 standard to define the network ID portion of the address.
Stateful (for DHCPv6 Server)	This configuration requires some human intervention as it makes use of the Dynamic Host Configuration Protocol for IPv6 (DHCPv6) for installation and administration of nodes over a network.  The DHCPv6 server maintains a list of nodes and the information about their state to know the availability of each IP address from the range specified by the network administrator.
Enable MLD Snooping	Select whether to enable or disable MLD Snooping on the router. The Multicast Listener Discovery (MLD) snooping function constrains the flooding of IPv6 multicast traffic on LANs on the router.
Apply/Save button	Press the <b>Apply/Save</b> button to save the IPv6 Autoconfig settings.

Table 10 - IPv6 LAN Auto Configuration settings

## **LAN VLAN Setting**

This page allows you to specify a LAN port to apply VLAN tagging to.

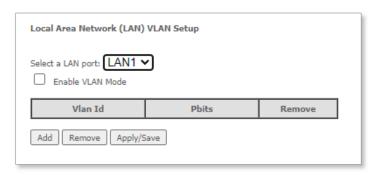
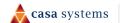


Figure 70 – Specify a LAN port for VLAN tagging

Select the LAN port using the drop-down menu, then click the **Add** button. Enter the **VLAN ID** and in the Pbits field, enter a value from 0-7 indicating the priority bits that dictates the priority of the VLAN.

Click Apply/Save when you have finished.





## **NAT**

#### **Virtual Servers**

Virtual Servers (also commonly referred to as port forwarding) allow you to direct incoming traffic from the WAN side to the Internal network host with a private IP address on the LAN side.

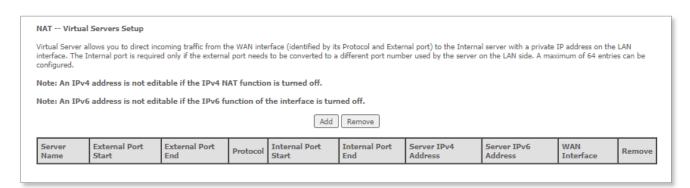


Figure 71 - NAT -- Virtual Server list

Click the Add button to add a virtual server.

NAT Virtual Servers				
Select the service name, and enter the server IP address and click "Apply/Save" to forward IP packets for this service to the specified server. NOTE: The "Internal Port End" cannot be modified directly. Normally, it is set to the same value as "External Port End". However, if you modify "Internal Port Start", then "Internal Port End" will be set to the same value as "Internal Port Start".				
Note: Ipv4 address will prohibit edit if the NAT function of IPV4 is turned off.				
Note: Ipv6 address will prohibit edit if the Ipv6 function of interface is turned off.				
Remaining number of entries that can be configured:64				
Use Interface All Interface  Service Name:  Select a Service: Select One				
Custom Service:				
Server IPv4 Address: 192.168.20.				
Server IPv6 Address:				
Enable LAN Loopback  Apply/Save				
External Port Start External Port End Protocol Internal Port Start Internal Port End				
TCP ✓				
TCP ✓				
TCP V				
Apply/Save				

Figure 72 - NAT -- Virtual Server Configuration page





Field	Description
Select a Service or custom Server	Select a pre-configured port forwarding rule or choose custom server to create your own port forwarding rule.
Server IP Address	Enter the IP address of the local server/host.
External Port Start	Enter the starting external port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.
External Port End	Enter the ending external port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.
Protocol	Options include TCP, UDP or TCP/UDP
Internal Port Start	Enter the starting internal port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.
Internal Port End	Enter the ending internal port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.
Apply/Save button	Press the <b>Apply/Save</b> button to save the virtual server configuration details.

Table 11 - NAT -- Virtual Server settings table

Click Save/Apply to save your settings when you have finished creating virtual servers.

## **Port Triggering**

Some applications require specific ports in the Router's firewall to be open for access by remote parties. Port Triggering opens up the 'Open Ports' in the firewall when an application on the LAN initiates a TCP/UDP connection to a remote party using the 'Triggering Ports'.

The Router allows the remote party from the WAN side to establish new connections back to the application on the LAN side using the 'Open Ports'. A maximum of 32 entries can be configured.

This is a list of specific ports in the router's firewall that are open for access by remote parties.

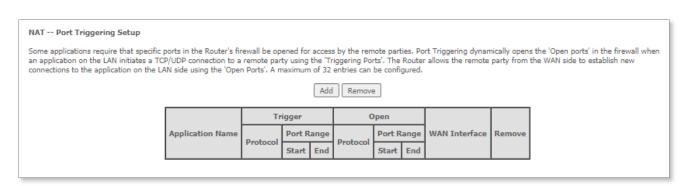
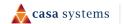


Figure 73 - NAT -- Port Triggering list

Click the **Add** button and configure the port settings from an existing application in the drop-down list or create your own custom application.





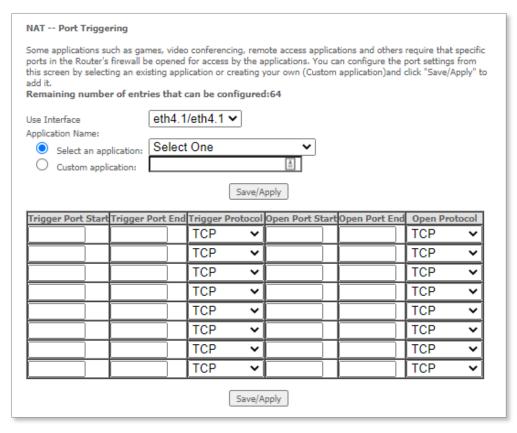


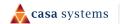
Figure 74 – NAT -- Port Trigger Configuration page

Field	Description
Select an Application or Custom Application	A user can select a pre-configured application from the list or select the <b>Custom Application option</b> to create custom application settings.
Trigger Port Start	Enter the starting trigger port number (when you select <b>Custom Application</b> ). When an application is selected the port range values are automatically entered.
Trigger Port End	Enter the ending trigger port number (when you select <b>Custom Application</b> ). When an application is selected the port range values are automatically entered.
Trigger Protocol	Options include: TCP, UDP or TCP/UDP
Open Port Start	Enter the starting open port number (when you select <b>Custom Application</b> ). When an application is selected the port range values are automatically entered.
Open Port End	Enter the ending open port number (when you select <b>Custom Application</b> ). When an application is selected the port range values are automatically entered.
Open Protocol	Options include: TCP, UDP or TCP/UDP
Apply/Save button	Press the <b>Apply/Save</b> button to save the port triggering rule.

Table 12 - NAT -- Port Trigger Configuration settings

#### **DMZ Host**

The CloudMesh Gateway will forward IP packets from the Wide Area Network (WAN) that do not belong to any of the applications configured in the Virtual Servers table or being used in the Virtual Server table to the DMZ host.





Enter the **Host's IP address** and click **Apply** to activate the DMZ host. To deactivate the DMZ Host function, clear the IP address field and press the **Save/Apply** button.

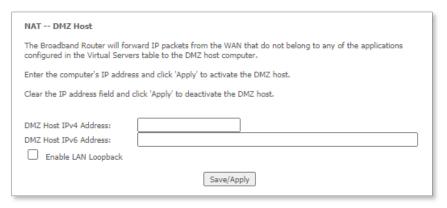


Figure 75 - NAT - DMZ Host settings

Note that LAN Loopback can also be enabled.

LAN Loopback allows the LAN host to access another LAN host/server via the external IP Address of the router. Without NAT loopback you must use the internal IP address of the device when on the LAN side.

#### **ALG**

The Application Layer Gateway (ALG) is a feature which enables the router to parse application layer packets and support address and port translation for certain protocols. We recommend that you leave these protocols enabled unless you have a specific reason for disabling them.

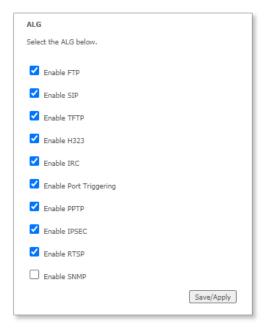


Figure 76 - NAT - Application Layer Gateway (ALG) settings



# **MAC Filtering**

The CloudMesh Gateway offers the ability to use MAC Address filtering on ATM PVCs. You can elect to block or allow connections based on MAC Address criteria. The default policy is to allow all connections.

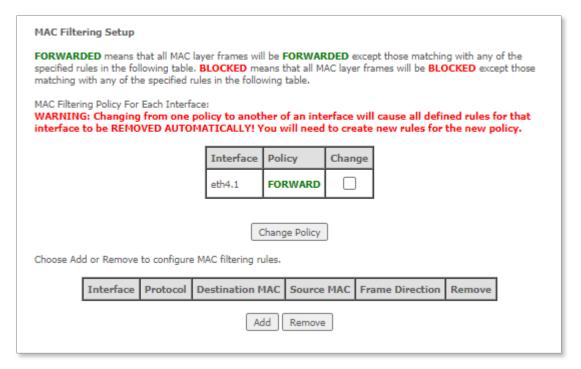


Figure 77 - Security - MAC Filter list

Click Add to enter a new MAC Address filter.

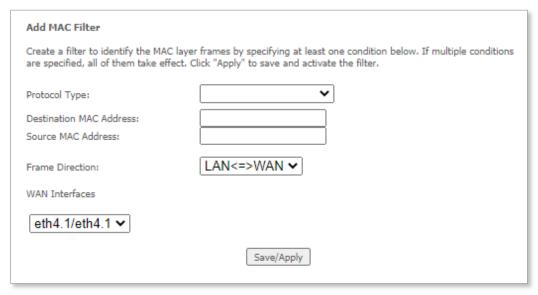
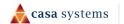


Figure 78 - Security - MAC Filter settings

- 1 Enter the **Protocol type** to which the filter should apply.
- 2 Enter the Source and Destination MAC Address.
- 3 Enter the **Frame Direction** of the traffic to filter.





4 Select the **WAN interface** to which the filter should apply.

Click Apply/Save to save the new MAC filtering configuration.

## **Parental Control**

The Parental Control feature allows you to take advanced measures to ensure the computers connected to the LAN are used only when and how you decide.

#### **Time Restriction**

This Parental Control function allows you to restrict access from a Local Area Network (LAN) connected device to an outside network through the router on selected days and at certain times. Make sure to activate the Internet Time server synchronization as described in the SNTP section, so that the scheduled times match your local time.

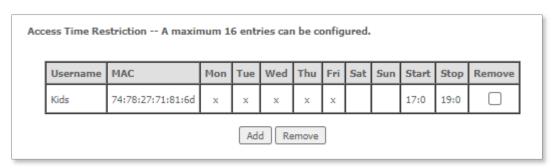


Figure 79 - Advanced - Parental Control - Time Restriction

To add a time restriction rule, press the **Add** button. The following screen appears.

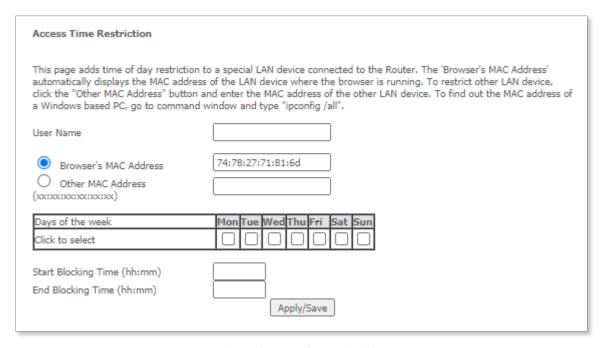


Figure 80 - Advanced - Parental Control - Add Time Restriction

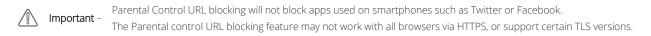


Field	Description			
Rule Name	user defined name for the time restriction rule.			
Browser's MAC Address	The MAC address of the network card of the computer running the browser.			
Other MAC Address	The MAC address of another LAN device or network card.			
Days of the Week	The days of the week for which the rules apply.			
Start Blocking Time	The time of day when the restriction starts. (24 hour time: 00:00-23:59)			
End blocking time	The time of day when the restriction ends. (24 hour time: 00:00-23:59)			
Apply/Save button	Press the <b>Apply/Save</b> button to save a time restriction rule.			
Topiy/ Save Button	Tress the Apply Save Button to save a time restriction rule.			

Table 13 - Advanced - Parental Control - Add Time Restriction Settings

#### **URL Filter**

With the URL filter, you can add certain websites or URLs to a safe or blocked list. This will provide you added security to ensure any website you deem unsuitable will not be able to be seen by anyone who is accessing the Internet via the CloudMesh Gateway.



Select the **Exclude** (to block) or **Include** (to allow) option and then click **Add** to enter the URL you wish to add to the URL Filter list. Please note that the Include/Exclude function will not work on sites that use the HTTPS protocol.

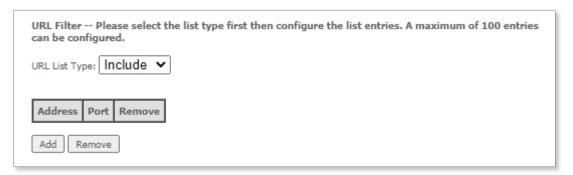
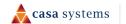


Figure 81 - Advanced - Parental Control - URL Filter

Once you have chosen to add a URL to the list you will be prompted to enter the address. Simply type it in and select the **Apply/Save** button.



Figure 82 - Advanced - Parental Control - Add URL Filter





Field	Description		
URL Address	The URL address of the device you want to black list or white list.		
Port Number	The Port Number (Default is 80).		
Days of the Week	Days of the Week The days of the week for which the rules apply.		
Start Time	The time of day when the restriction starts. (24 hour time: 00:00-23:59)		
End time	The time of day when the restriction ends. (24 hour time: 00:00-23:59)		
Apply/Save button	Press the Apply/Save button to save a time restriction rule.		

Table 14 - Advanced - Parental Control - Add URL Restriction Settings

## **Firewall**

The **Firewall** feature should be **Enabled** in order to allow connections to specified internet addresses or to prevent connections.

#### **Level Rule**

Use the chains you have defined in the **Firewall - Add** page, see below, to apply to the **Level** rule to your firewall. Only one level rule can be applied at a time.

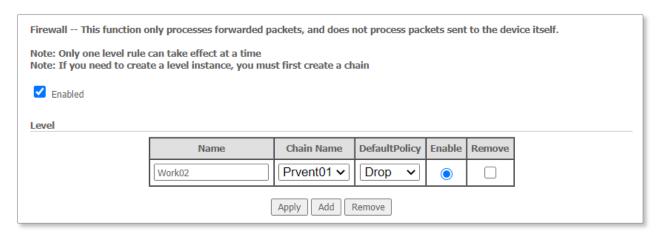


Figure 83 - Advanced - Firewall - Level Rule

The rules available for selection are listed in the Chain – Rule table, see next.

#### Chain - Rule

You can define a number of Chain Rules and retain them in the Chain Rule list.

Details displayed in the **Chain Rule** list include the type of service as well as whether the rule is to exclude access to the specified connections (**Drop**) or include access to them (**Accept**).

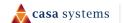






Figure 84 - Advanced - Firewall - Chain - Rules table

Check **Enable** to use the Chain Rule to define a new Firewall, see next.

To permanently remove a Chain Rule from the list, select ✓ in the rule's **Remove** column and then click the **Remove** button to delete the rule from the list. Multiple rules can be selected and deleted at the same time.

Click the **Add** button to create a new Firewall rule, see next section.

#### Firewall - Add

Create individual rules for inclusion in the Chain Rules table.

Select **Enabled** to create a rule that can be used for a firewall.

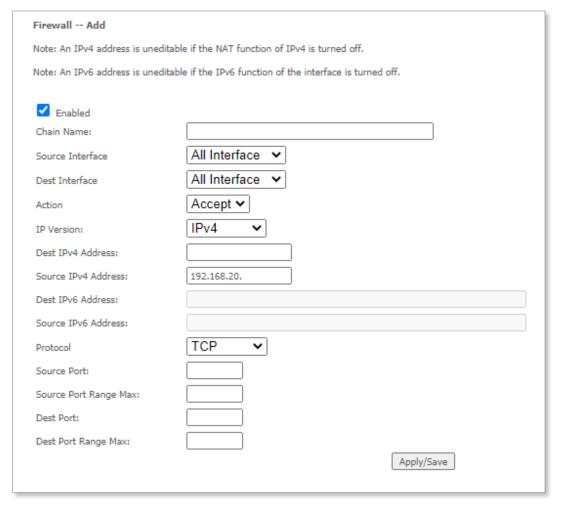


Figure 85 - Advanced - Firewall - Add



Field	Description
Chain Name	Add a meaningful name.
Source Interface	Select the interface for the source IP address or All Interface from the drop-down menu.
Dest Interface	Select the interface for the destination IP address or All Interface from the drop- down menu.
Action	Select Drop to prevent the connection of any addresses included in the rule definition.  Select Accept to allow the connection of any addresses included in the rule definition.
IP Version	Select: IPv4, IPv6 or IPv4/IPv4
Dest IPv4 Address	The destination address when IPv4 or IPv4/IPv6 is the selected version.
Source IPv4 Address	The source address when IPv4 or IPv4/IPv6 is the selected version.
Dest IPv6 Address	The destination address when IPv6 or IPv4/IPv6 is the selected version.
Source IPv6 Address	The source address when IPv4 or IPv4/IPv6 is the selected version.
Protocol	Select: TCP, UDP or TCP/UDP
Source Port	Specify a source port.
Source Port Range Max	Specify a range of possible source ports.
Dest Port	Specify a destination port.
Dest Port Range Max	Specify a range of possible destination ports.
Apply/Save button	Press the Apply/Save button to save the firewall rule and add it to the Chain Rule table, see previous.

Table 15 – Advanced – Firewall – Add Firewall rule





# **Quality of Service**

Quality of Service offers a defined level of performance in a data communications system - for example the ability to guarantee that video traffic is given priority over other network traffic to ensure that video streaming is not disrupted by other network traffic. This means that if you are streaming video and someone else in the house starts downloading a large file, the download won't disrupt the flow of video traffic.

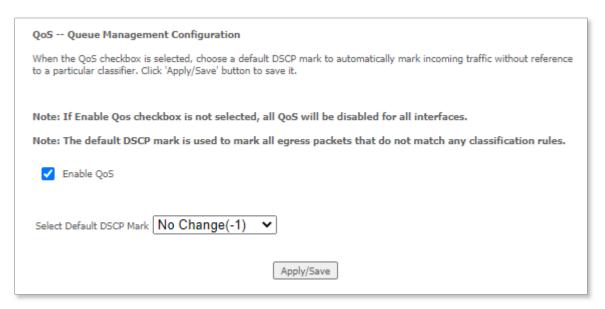
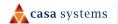


Figure 86 - Advanced - Enable QoS

To enable QoS select the **Enable QoS** checkbox and set the Default DSCP (Differentiated Services Code Point) Mark. Then press the Apply/Save button.





## **QoS Queue**

QoS Queue	QoS Queue Setup										
For each Eth For each Eth To add a qu To remove of The Enable	In PTM mode, maximum 8 queues can be configured. For each Ethernet interface, maximum 8 queues can be configured. For each Ethernet WAN interface, maximum 8 queues can be configured. To add a queue, click the Add button. To remove queues, check their remove-checkboxes, then click the Remove button. The Enable button will scan through every queues in the table. Queues with enable-checkbox checked will be enabled. Queues with enable-checkbox un-checked will be disabled. The enable-checkbox also shows status of the queue after page reload.										
Name	Key	Interface	Qid	Prec/Alg/Wght	PtmPrio	DropAlg/ LoMin/LoMax/HiMin/HiMax	ShapingRate (bps)	MinBitRate(bps)	BurstSize(bytes)	Enable	Remove
LAN Q8	73	eth1	8	1/SP		DT				<b>✓</b>	
LAN Q7	74	eth1	7	2/SP		DT				<b>✓</b>	
LAN Q6	75	eth1	6	3/SP		DT				<u> </u>	
LAN Q5	76	eth1	5	4/SP		DT				<b>✓</b>	
LAN Q4	77	eth1	4	5/SP		DT				<b>✓</b>	
LAN Q3	78	eth1	3	6/SP		DT				<b>&gt;</b>	
LAN Q2	79	eth1	2	7/SP		DT				<b>✓</b>	
LAN Q1	80	eth1	1	8/SP		DT				<b>✓</b>	
Default Queue	105	ptm0	1	8/WRR/1	Low	DT				<b>✓</b>	
Add En	Add Enable Remove										

Figure 87 - Advanced - QoS Queue Setup

Click the Add button to add a QoS Queue. The following screen is displayed.

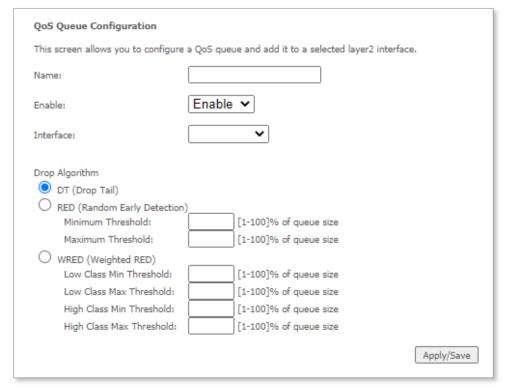


Figure 88 - Advanced - QoS - Add QoS Queue





The above screen allows you to configure a QoS queue entry and assign it to a specific network interface. Each of the queues can be configured for a specific precedence.

The queue entry configured here will be used by the classifier to place ingress packets appropriately.



Note – Precedence level 1 relates to higher priority while precedence level 3 relates to lower priority.

#### **WLAN Queue**

The QoS WLAN Queue page displays a summary of the QoS configuration.

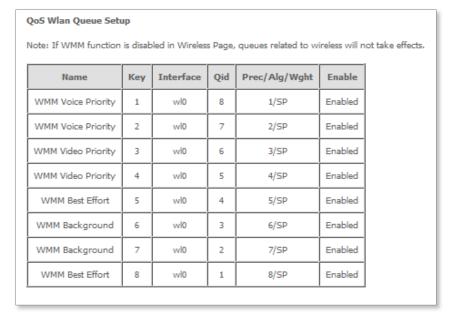


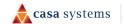
Figure 89 - Advanced - QoS - WLAN Queue

## **QoS Classification**



Figure 90 - Advanced - QoS Classification list

Click the Add button to configure network traffic classes.





#### The Add Network Traffic Class Rule page will display.

Add Network Traffic Class Rule
This screen creates a traffic class rule to classify the ingress traffic into a priority queue and optionally mark the DSCP or Ethernet priority of the packet. Click 'Apply/Save' to save and activate the rule.
Traffic Class Name:
Rule Order: Last ✓
Rule Status: Enable ▼
Specify Classification Criteria (A blank criterion indicates it is not used for classification.)
Ingress Interface:
Ether Type:
Source MAC Address:
Source MAC Mask:
Destination MAC Address:
Destination MAC Mask:
Specify Classification Results (A blank value indicates no operation.)
Specify Egress Interface (Required):
Specify Egress Queue (Required):   ✓
<ul> <li>Packets classified into a queue that exit through an interface for which the queue is not specified to exist, will instead egress to the default queue on the interface.</li> </ul>
Mark Differentiated Service Code Point (DSCP):   ✓
Mark 802.1p priority:   ✓
- Class non-vlan packets egress to a non-vlan interface will be tagged with VID 0 and the class rule p-bits.  - Class vlan packets egress to a non-vlan interface will have the packet p-bits re-marked by the class rule p-bits. No additional vlan tag is added.  - Class non-vlan packets egress to a vlan interface will be tagged with the interface VID and the class rule p-bits.  - Class vlan packets egress to a vlan interface will be additionally tagged with the packet VID, and the class rule p-bits.
Set Rate Limit: [Kbits/s]
Apply/Save

Figure 91 - Advanced - QoS - Network Traffic Class settings

The above screen creates a traffic class rule to classify the upstream traffic, assign queuing priority and optionally overwrite the IP header TOS (type of service) byte. A rule consists of a class name and at least one condition. All of the specified conditions in this classification rule must be satisfied for the rule to take effect.

Click the Apply/Save button to save and activate the rule.

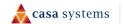
## **QoS Port Shaping**

Port Shaping allows the limiting of continuous network speed without affecting burst traffic. For example, when your browser loads a web page, this is a type burst traffic as the browser aims to fetch small amounts of data quickly and then leaves the connection idle. Limiting port speed alone will affect the speed at which web pages are loaded, causing users to feel that their overall internet connection speed is slow.

By configuring QoS Port Shaping with a Burst size, web pages are allowed to load using the burst speed, while continuous traffic such as file downloads will be shaped at a lower rate.

To identify the best way to configure shaping rate and burst size, consider the equation below:

Time window = Burst size / rate





For example. if a 200 Mbps bandwidth limit is configured with a 5 ms burst window, the calculation becomes 200 Mbps  $\times$  5 ms = 125 Kbytes, which is approximately eighty-three (83) 1500-byte packets. If the 200 Mbps bandwidth limit is configured on a Gigabit Ethernet interface, the burst duration is 125000 bytes / 1 Gbps = 1 ms at the Gigabit Ethernet line rate.

After 1ms of burst data at full gigabit speed, the speed is shaped to 200Mbps.

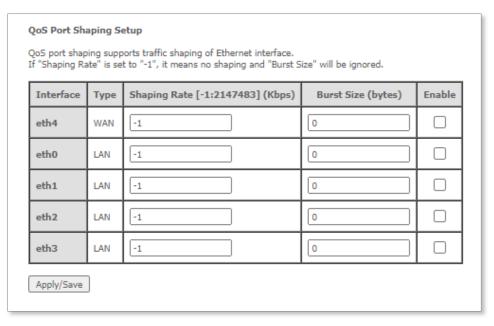


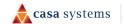
Figure 92 – QoS Port Shaping settings

Item	Description		
Interface	Identifies the interface type.		
Type	dentifies the connection type.		
Shaping Rate	The speed you would limit the port to in Kbps (Kilobits per second) after the burst size.		
Burst Size	Burst size should be more than 10x MTU (>=15000 bytes)		
Apply/Save button	Click to save and apply your changes		

Figure 93 - Advanced - QoS - Port Shaping settings



Note - 1 byte = 8 bits





# Routing

The Default Gateway, Static Route, Policy Routing and Dynamic Route settings can be found in the **Routing** option of the **Advanced** menu.

## **Default Gateway**

Select your preferred WAN interface from the available options.

Use the arrow buttons to move the available Routed WAN Interfaces listed on the right to the group of required **Default Gateway Interfaces** in the list on the left.

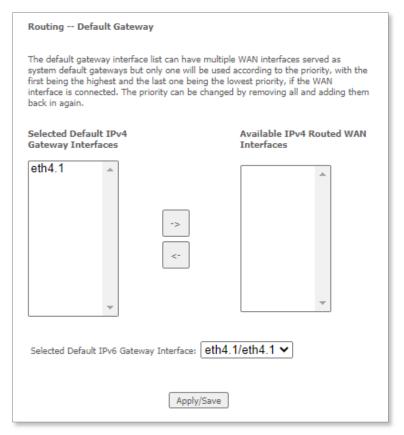


Figure 94 - Routing - Set Default Gateway

Use the arrow buttons to move the interfaces required as DNS Server interfaces to the left.

The interface highest on the list has the highest priority as a DNS server.

Click Apply/Save to commit your settings to the gateway.



#### **Static Route**

The **Static Route** screen displays the configured static routes. Click the **Add** or **Remove** buttons to change settings.

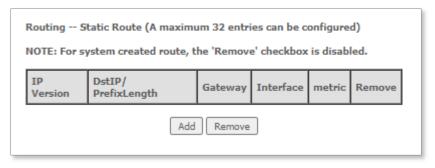


Figure 95 - Routing - Static Route list

To add a static route rule click the **Add** button. The following screen is displayed.

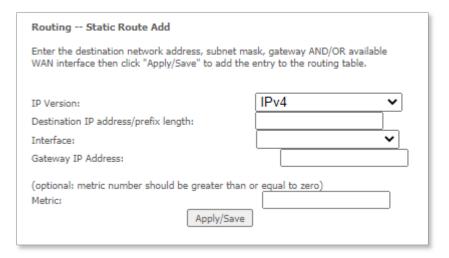


Figure 96 - Routing - Static Route configuration

Select the IP Version from the drop-down menu, enter the Destination Network Address, select an Interface, and enter the Gateway IP Address.

Optionally enter a number in the **Metric** field to set a priority for this route, the lower the number the higher will be its priority.

Then click **Apply/Save** to add the entry to the routing table.



## **Policy Routing**

This function allows you to add policy rules to certain situations.



Figure 97 - Routing - Policy Routing list

Click the **Add** button to add a policy rule. The following screen is displayed.

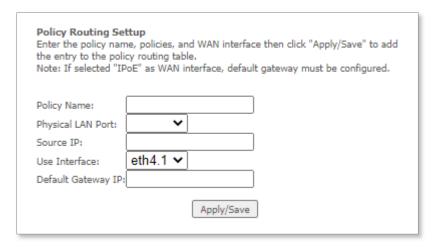


Figure 98 - Advanced - Routing - Policy Route configuration

Enter the details into the provided fields. The table below describes each field.

Field	Description		
Policy Name A user defined name for the policy route.			
Physical LAN Port	The LAN port to be used for the policy.		
Source IP	The IP address of the LAN device involved with the policy.		
Use Interface Select the Interface that the policy will employ.			
Default Gateway IP	Enter the gateway address.		
Apply/Save button	Click to save and apply your changes		

Table 16 – Routing – Policy Route settings table



#### **RIP**

The Routing Information Protocol (RIP) allows gateways to exchange network topology information. This information allows the automatic creation and updating of routing tables.



Attention – RIP cannot be selected for a WAN interface which is NAT enabled, such as PPPoE.

Go to Basic Setup and select Ethernet WAN, click Next and then select IP over Ethernet (IPoE). The RIP option will now be available.

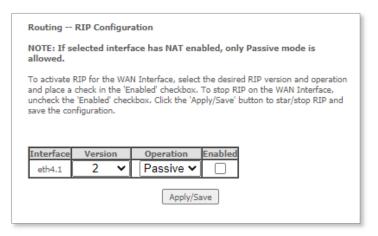


Figure 99 - Routing - RIP list

Item	Description			
Interface	The network interface that the RIP settings apply to.			
Version	<ul> <li>1 - Use RIPv1 to support classful routing.</li> <li>2 - Use RIPv2 to support subnet information gathering and Classless Inter-Domain Routing.</li> <li>Both - RIP will use both RIPv1 &amp; RIPv2, and will multicast and broadcast to all adjacent gateways.</li> </ul>			
Operation	Passive – RIP will only respond to "Request Message" queries on the RIP enabled interface.  Active – RIP will broadcast and respond to "Request Message" queries on the RIP enabled interface.			
Enabled	Select ☑ Enabled to activate the RIP routing service on the selected Interface.			
Apply/Save button	Click the Apply/Save button to initiate the change.			

Table 17 - Routing - RIP settings



### DNS

#### **DNS Server**

A DNS server is a server that contains a database of hostnames and their associated public IP addresses.

This server is used to resolve hostnames to a unique public IP address when requested.

When a user enters a URL e.g., <u>www.casa-systems.com</u> into their browser, your gateway is contacting the DNS server and requesting the webserver IP address.

Hostname URLs are easier for humans to understand and remember than IP address numbers. A host's IP addresses can change from time to time hence a DNS server is required to locate and translate a hostname.

DNS Servers can be used to block unwanted content, such as explicit material. By using a filtered DNS server, the hostname of these materials will not be resolved, allowing parental control to accessible content.

Parental Control DNS are available as a free service or customizable paid service. For example: OpenDNS FamilyShield, Norton ConnectSafe, Yandex.DNS, Comodo Secured, etc.

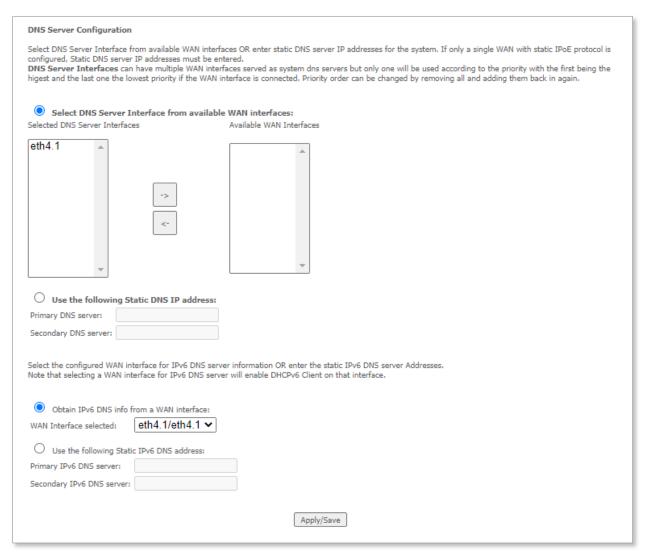
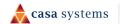


Figure 100 - DNS Server Configuration





Field	Description
DNS server via interface	Use DNS server provided from your ISP automatically from the assigned interface.
	Use the arrow to select the WAN interface to request DNS server, with the first being the highest priority.
Static DNS IP Address	Specify your own Primary and Secondary DNS server.
IPv6 DNS info from WAN interface	Use IPv6 DNS server provided from your ISP automatically from the assigned interface.
Static IPv6 DNS IP Address	Specify your own Primary and Secondary IPv6 DNS server.
Apply/Save button	Click the Apply/Save button to initiate the change.

Table 18 – Routing – RIP settings

## **Dynamic DNS**

When you have an Internet plan that provides a dynamic IP address, that is, an address which is dynamically assigned and changes each time you connect, an easy way to provide a permanent address is to use a Dynamic DNS service. There are both free and paid DDNS services available.

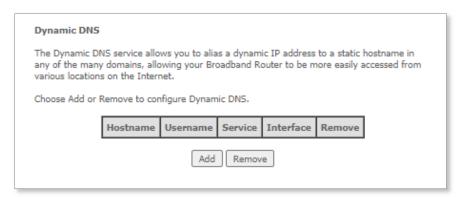


Figure 101 – Dynamic DNS list

To add a new Dynamic DNS profile, click the **Add** button. The Add Dynamic DNS screen is displayed.

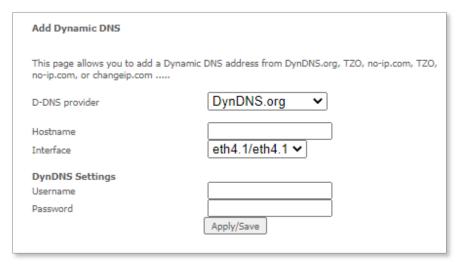
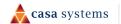


Figure 102 – Add Dynamic DNS





- 1 From the **D-DNS provider** drop-down list, select your Dynamic DNS provider.
- 2 In the **Hostname** field, enter the dynamic DNS hostname.
- 3 Use the Interface drop-down list to select the interface that the service should operate on.
- 4 Enter the **Username** and **Password** for your dynamic DNS account.
- 5 Click Apply/Save.

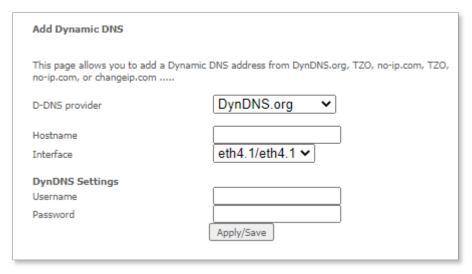


Figure 103 - Add Dynamic DNS



#### **DSL**

This page allows you to modify the DSL modulation settings on the unit. By changing the settings, you can specify which DSL modulation that the gateway will use.

Not all modulation types are support by your local DSLAM equipment, check with your ISP for supported modulation types.

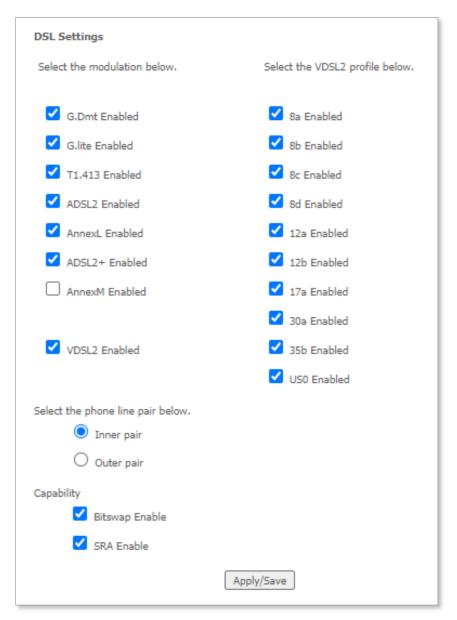


Figure 104 – DSL settings page



#### **UPnP**

**Universal Plug and Play (UPnP)** is a set of networking protocols that can allow networked devices, such as computers, printers, gaming console, Wi-Fi access points and mobile phones to automatically detect each other's presence on the network and establish functional network services for data sharing, communications, and entertainment.

Select **Enable UPnP** and then click the **Apply/Save** button to allow automatic port forwarding configuration detection for your UPnP devices.

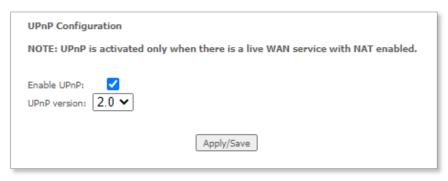


Figure 105 – UPnP activation page

ů

Note - This UPnP functionality is only available when there is a live WAN service with NAT enabled.

# **DNS Proxy**

You can define a personnalised, easy-to-remember proxy name for the standard URL of the gateway (192.168.20.1) to provide more convenient access the gateway's Web UI.

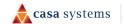
Select **Enable DNS Proxy** and then enter the proxy **Host name of the Broadband Router** and the proxy **Domain name of the LAN network**, as in the example shown below. Click **Apply/Save** to continue.



Figure 106 – DNS Proxy activation page

The **Host name** and **Domain name** are combined to form a unique label that is mapped to the gateway IP address. This can be used to access the user interface of the gateway with a local name rather than by using the gateway IP address. In the example above you will now be able to access your gateway by entering the proxy name <a href="http://cloudmesh.home">http://cloudmesh.home</a> into your web browser.

Proxy names can also be custom: quick.uiaccess, goto.gatewayui, etc.





#### **DLNA**

The DLNA page allows you to enable or disable and configure the digital media server. This means you can have digital media stored on an external USB hard drive connected to the CloudMesh Gateway and the gateway will make it accessible to other devices on your network.

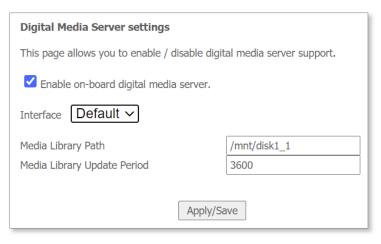


Figure 107 - DLNA setting page

- 1 Select ✓ Enable on-board digital media server
- 2 use the drop-down list to select the Interface.
- 3 In the Media Library Path field, enter the path to the media.
- 4 In the Media Library Update Period field a time period in seconds between media library updates. The default is 3600 seconds (60 hours).
- 5 Click the Apply/Save button when you have finished.

## Storage Service

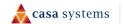
The Storage Service options enable you to manage attached USB Storage devices and create accounts to access the data stored on the attached USB device.



Due to heightened security concerns, the most recent versions of some operating systems have disabled SAMBA (SMB) v1 by default. If this applies to your operating system, you may have to enable SAMBA (SMB) v1 on your operating system and then restart before this service will work.

## Storage Device Info

The storage device info page displays information about the attached USB Storage device.





# Storage Service The Storage service allows you to use Storage devices with modem to be more easily accessed Volumename FileSystem Total Space Used Space disk1\_1 fat 29985 MB 25141 MB

Figure 108 – Storage Device Info list

#### **User Accounts**

User accounts are used to restrict access to the attached USB Storage device.

To delete a User account entry, click the **Remove** checkbox next to the selected account entry and click **Remove**.

Click Add to create a user account.

Adding an account allows the creation of specific user accounts with a password to further control access permissions. To add an account, click the **Add** button and then enter the desired username and password for the account.

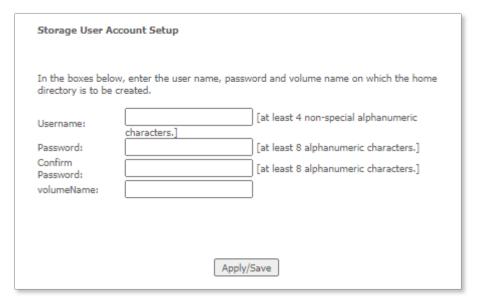


Figure 109 – Storage User Account Setup page



# **Interface Grouping**

Port Mapping allows you to create groups composed of the various interfaces available on your gateway. These groups then act as separate networks.

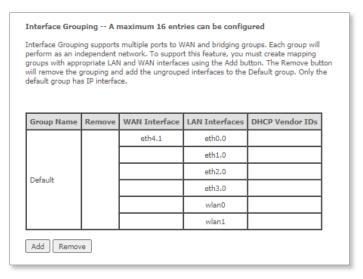


Figure 110 - Interface Grouping list

Click **Add** to create an Interface group, see next section.

To delete an Interface group entry, select the **☑ Enable** checkbox next to the selected group entry and click the **Remove** button.



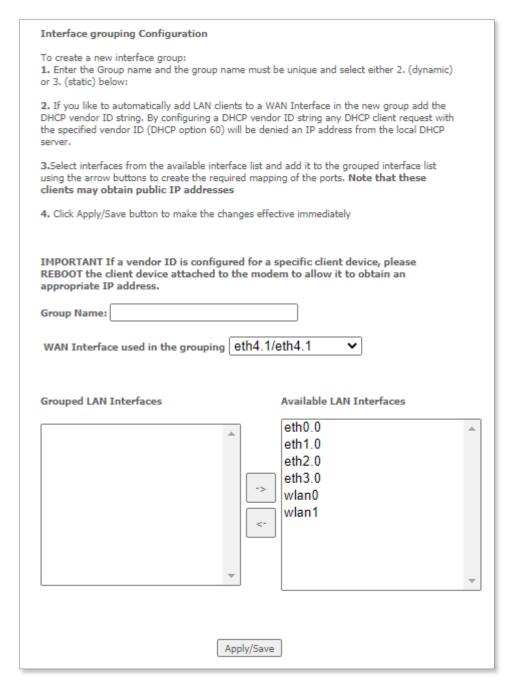


Figure 111 - Interface Grouping configuration

Enter a group name and then use the arrow buttons to select which interfaces you wish to group.

Click **Apply/Save** to save the Interface grouping configuration settings.



## Wireless

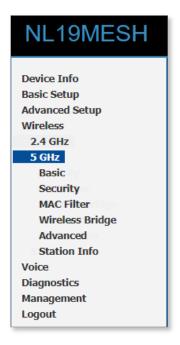
#### Wi-Fi 2.4GHz / Wi-Fi 5GHz

The CloudMesh Gateway allows you to maintain separate wireless settings for both **2.4GHz** and **5GHz** wireless services.

Select the service you will use (or both) and separately configure them using nearly identical configuration pages:

2.4 GHz Wireless Configuration pages 5 GHz Wireless Configuration pages





Only the Advanced configuration page contains settings that are different for 5GHz wireless services.



#### **Basic**

The Basic configuration page allows you to enable the wireless network and configure its basic settings.

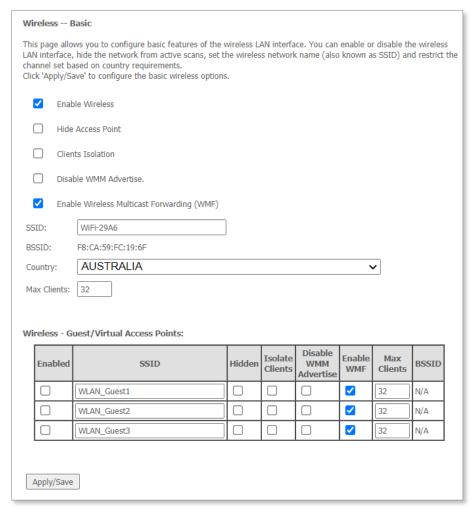


Figure 112 - Wireless - Basic Configuration

The following parameters are available:

Parameter	Definition
Enable Wireless	Select ✓ to activate the wireless network function.
Hide Access Point	Select ✓ to hide the wireless network when an SSID scan is performed.
Clients Isolation	Select ✓ to prevent clients on the wireless network being able to access each other.
Disable WMM Advertise	Select ✓ to prevent the NL1901ACV advertising its WMM QoS function
Enable Multicast Forwarding (WMF)	Wireless Multicast Forwarding can reduce latency and improve throughput for wireless clients.
Max Clients	Enter the maximum number of wireless clients able to connect to the wireless network



Parameter	Definition
Wireless Guest /	Select <b>☑</b> to enable a separate Wireless Guest network.
Virtual Access Points	For each Guest network enter the same options as are available in the top of this page for the main system wireless network.

Table 19 – Basic Wireless settings table

Click the Apply/Save button to save the new wireless configuration settings.



Note -

Hiding the network may lead to connection problems, a non-broadcast network not undetectable, and hiding a SSID is Security through obscurity.

#### **SSID**

The SSID configuration page allows you to enable the wireless network and configure its basic settings.

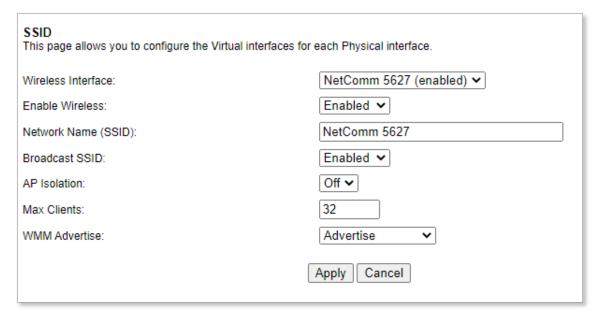


Figure 113 – Wireless – SSID Configuration

The following parameters are available:

Parameter	Definition	
Wireless Interface	Select the wireless interface to configure.	
Mode	Allows you to select the mode that the wireless radio operates in.	
Enable Wireless	Select <b>Enabled</b> to activate the wireless network function.	
Network Name (SSID)	Allows you to configure the network name displayed when a client scans for wireless networks.	
Broadcast SSID	Select Enabled to hide the wireless network when an SSID scan is performed.	
Max Clients	Set the maximum number of clients. The default value is 32.	
AP Isolation	Select <b>On</b> to prevent clients on the wireless network being able to access each other.	



Parameter	Definition
WMM Advertise	Select Do Not Advertise to prevent the CloudMesh Gateway advertising its WMM QoS function.

Table 20 – Basic Wireless settings table

Click Apply/Save to save the new wireless configuration settings.



**Note** – Hiding the network may leads to potential connection problems, a non-broadcast network is not undetectable, and hiding a SSID is Security through obscurity

#### Set same network name (SSID) and password for 2.4GHz/5GHz bands

The CloudMesh Gateway comes with identical settings for the SSID and password on the 2.4GHz and 5GHz bands. This allows the WiFi AutoPilot to intelligently steer your client devices to the best band. When changing the SSID of one of the bands, it is ideal to set the other band to have the same SSID and password for this reason.

If you experience issues when both networks have the same name, consider setting separate names for the 2.4GHz and 5GHz bands.



**Important** – Changing the SSID and password names so that they are different for each band will stop the WiFi AutoPilot from being able to steer your clients between bands.

#### Security

The CloudMesh Gateway supports all encryptions within the 802.11 standard. The factory default is WPA2-PSK. The CloudMesh Gateway also supports: WPA, WPA-PSK, WPA2-PSK, or WPA3-SAE

You can also select to disable WPS mode.

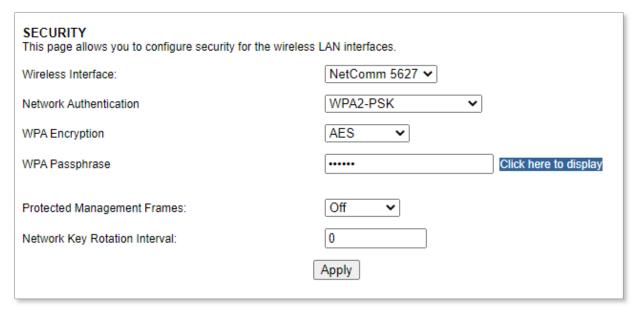
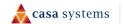


Figure 114 - Wireless Security





The following parameters are available:

Parameter	Definition	
Wireless Interface	Select the SSID to apply the security settings to.	
Network Authentication	Select the Wireless security type to use with the wireless network. The default is: WPA2-PSK. The CloudMesh Gateway also supports: WPA, WPA-PSK, WPA2-PSK, or WPA3-SAE	
WPA Encryption	Select the type of encryption to use on the wireless network.	
WPA passphrase	Enter the security key to use with the wireless network.	
Protected Management Frames	Select whether the protected management frames should be Off, Capable or Required.	
Network Key Rotation Interval	Enter the group rekey interval. This should not need to change.	
Apply/Save button	Click to save the new wireless security configuration settings \.	

Table 21 – Wireless security settings table

#### **WPS**

WPS (Wi-Fi Protected Setup) is a network security standard that can be used to create a secure wireless home network.

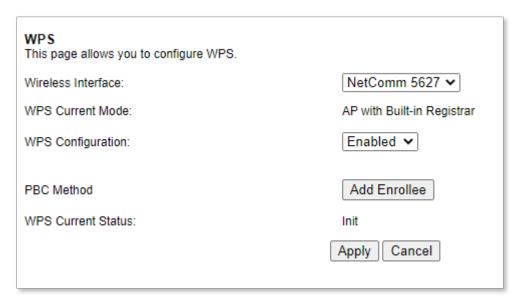


Figure 115 - WPS configuration page



#### **MAC Filter**

MAC Filter allows you to add or remove the MAC Address of devices which will be allowed or denied access to the wireless network. First use the Wireless Interface drop-down list to select the wireless network you wish to configure, then change the MAC Restrict Mode setting from Disabled and select to either Allow or Deny access to the MAC addresses listed.

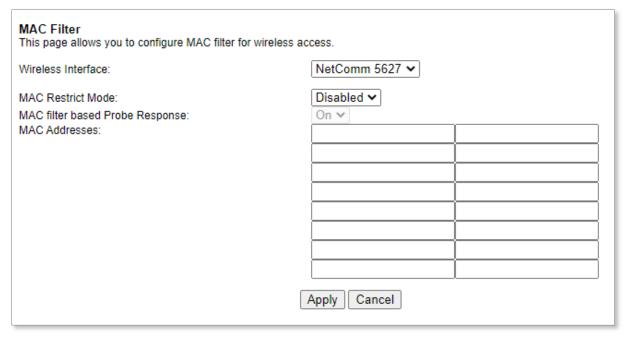


Figure 116 - Wireless - MAC Filter list

Enter a MAC address in the MAC Addresses fields provided then click **Apply** to add a MAC Address Filter.

To delete a MAC filter entry, click the Remove checkbox next to the selected filter entry and click Remove.

Enter MAC address in the format of aa:bb:cc:11:22:33



**Note** – While giving a wireless network some additional protection, MAC filtering can be circumvented by scanning a valid MAC and then spoofing one's own MAC into a validated one, using MAC Filtering may lead to a false sense of security.



#### **Advanced**



**Important** – Changes to some of these settings may be overridden by the WiFi AutoPilot. WiFi AutoPilot constantly monitors the quality of your wireless network and adjusts settings as required to reduce wireless problems and improve your experience.

Advanced Wireless allows you to configure detailed wireless network settings such as the band, channel, bandwidth, transmit power, and preamble settings.

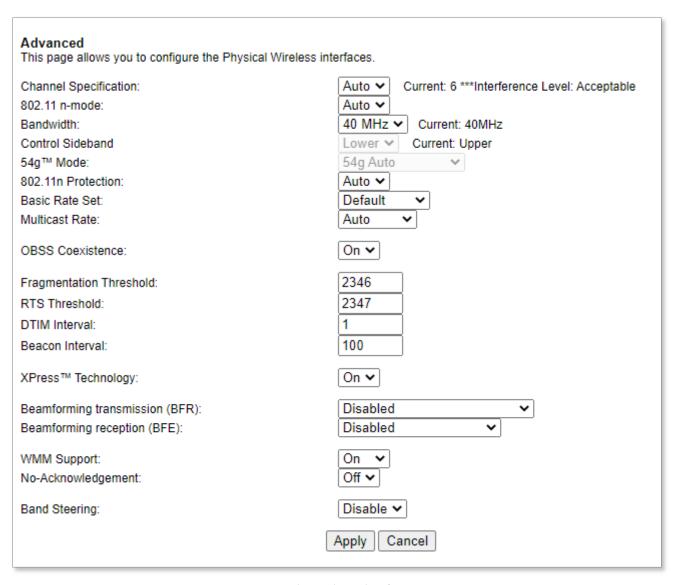


Figure 117 - Wireless - Advanced configuration page

Click Apply/Save to save any changes to the wireless network settings configuration.



Parameter	Definition
Channel Specification	Select the appropriate channel to correspond with your network settings.  All devices in your wireless network must use the same channel in order to work correctly.  This gateway supports Auto channelling functionality (default setting).  The Current: channel number, together with the current level of detected interference, will be displayed on the right.
802.11 n-mode	Select 802.11n functionality to be either: Auto or Off
Bandwidth	Select the bandwidth for the network: 20MHz, 40MHz or 80MHz (available for 5G) In high wireless activity/interference environment, reduce the bandwidth to 20MHz for greater stability. The Current: bandwidth will be displayed on the right.
54g <sup>™</sup> Mode (2.4 GHz and 802.11n disabled only)	For 54g mode, you can select 54g Auto, 54g Performance, 54g LRS or 802.11b Only.  This option is only visible when 802.11n mode is set as Disabled.
802.11n Protection	The 802.11n standards provide a protection method so 802.11b/g and 802.11n devices can co-exist in the same network without "speaking" at the same time.
Basic Rate Set	Select the basic transmission rate ability for the AP.
Multicast Rate	Select the multicast transmission rate in Mbps for the network. The rate of data transmission should be set depending on the speed of your wireless network. Available settings are: Auto, 6, 9, 12, 18, 24, 36, 48, 54  Select Auto to have the Gateway automatically use the fastest possible data rate and enable the Auto-Fallback feature. Auto-Fallback will negotiate the best possible connection speed between the Gateway and a wireless client. The default value is Auto.
OBSS Co-Existence	With OBSS (Overlapping BSS) set to On the Gateway automatically changes the channel width from 40MHz to 20MHz to avoid interference with other APs and then back to 40MHz, if possible.
Fragmentation Threshold	Packets that are larger than this threshold are fragmented into multiple packets. Increase the fragmentation threshold if you encounter high packet error rates. Do not set the threshold too low, since this can result in reduced networking performance. The default setting is: 2346
RTS Threshold	The RTS Threshold is the minimum size in bytes for which the Request to Send/Clear to Send (RTS/CTS) channel contention mechanism is used. The Gateway sends RTS frames to a particular receiving station and negotiates the sending of a data frame.  After receiving an RTS, the wireless station responds with a Clear to Send (CTS) frame to acknowledge the right to begin transmission.





Parameter	Definition
	The RTS Threshold value should remain at its default setting (which is the maximum value): 2347
	In a network with significant radio interference or large number of wireless devices on the same channel, reducing the RTS Threshold might help in reducing frame loss.
DTIM Interval	A DTIM (Delivery Traffic Indication Message) interval is the length in seconds of a countdown informing clients of the next window for listening to broadcast and multicast messages.  Enter a value between 1 and 255 seconds for the DTIM interval between messages.
Beacon Interval	A beacon is a packet of information that is sent from a connected device to all other devices where it announces its availability and readiness.  A beacon interval is the period of time (sent with the beacon) which will elapse before sending the beacon again.  The beacon interval may be adjusted in milliseconds (ms).  The default (100 ms) is recommended.
XPress Technology	Select On to enable this is special frame-bursting accelerating technology for IEEE802.11g. The default is: On
Beamforming Transmission (BFR)	Select SU (Single-User) BFR to concentrate the transmission signal at the Gateway location. This results in a better signal and potentially better throughput.
Beamforming Reception (BFE)	Select SU (Single-User) BFE to concentrate the transmission signal at the Gateway location.
WMM Support	WMM (Wi-Fi Multimedia) maintains the priority of audio, video and voice, over other applications which are less time critical by ensuring that data from applications that require better throughput and performance are inserted in queues with higher priority.  Select whether WMM is: Auto, On or Off Before you disable WMM, you should understand that all QoS queues or traffic classes relate to wireless do not take effects.
No-Acknowledgement	This setting is only available when WMM Support is set to Auto or On.  By default, the 'Ack Policy' for each access category is set to Off, meaning that an acknowledgement packet <u>is</u> returned for every packet received. This provides a more reliable transmission but increases traffic load, which decreases performance.  Select On to turn off the acknowledgement request. This can be useful for Voice transmissions where speed of transmission is important and packet loss is tolerable to a certain degree.
Band Steering Daemon	Select Enable to detect if the client has the ability to use two bands.  When enabled, the less congested 5GHz network is selected (by blocking the client's 2.4GHz network).

Table 22 -Wireless - Advanced configuration settings





## Voice

# NL19MESH

Device Info Basic Setup Advanced Setup Wireless

#### Voice

VoIP Status

SIP Basic Setting SIP Advanced Setting

SIP Extra Setting

SIP Star Code Setting

SIP Debug Setting

Diagnostics

The **Voice** menu provides a variety of options for configuring the gateway the VoIP settings of the CloudMesh Gateway.

#### **Backup settings**

To make a backup file of your current configuration including the VoIP and SIP settings which you can use to restore those settings, go to **Management > Settings > Backup** to create a backup file.

Go to Management > Settings > Update to retrieve the backup file and reapply its settings.

For more information on backing up and restoring your current settings, go to the <u>Management > Settings</u> section of this gudie on page Error! Bookmark not defined..

#### **VoIP Status**

Voice -- Voice Status

The **VoIP Status** page displays the registration status of your SIP accounts and the total call time of each account.

Account denial will display "Disabled", registered successfully will display "Up", and unregistered will display "Down".

SIP Account

1 0:00:00 Down On Hook Idle
2 0:00:00 Down On Hook Idle

Active call monitoring

Calling number Called number Source IP Destination IP Port used Duration Direction Packets sent Packets received Packets lost

Call history:

Index | Calling number | Called number | Source IP | Destination IP | Port used | Duration | Direction | Packets sent | Packets received | Packets lost | Timestamp

Figure 118 – Voice Status page



# **SIP Basic Setting**

The **SIP Basic Setting**s page is where you enter your VoIP service settings as supplied by your VOIP service provider (VSP). If you are unsure about a specific setting or have not been supplied information for a particular field, please contact your VoIP service provider to verify if this setting is needed or not.

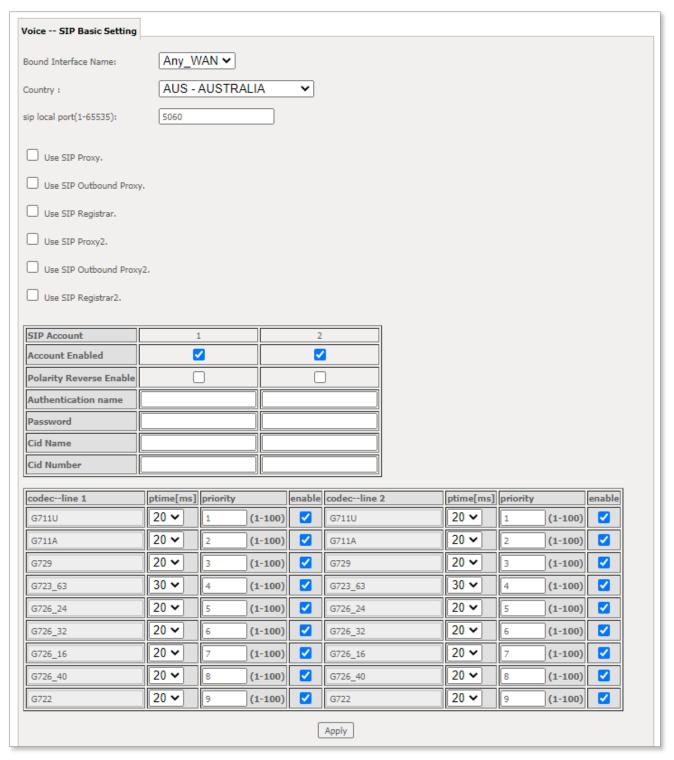
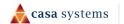


Figure 119 – SIP Basic Settings page





The individual fields shown above on the SIP Basic Settings page are explained in the following table.

Option	Definition	
Bound Interface Name	Select the Interface that the VoIP account will use to make a connection to the VoIP Service Provider.	
SIP Local Port	Set the SIP local port of the gateway, the default value is 5060. SIP local port is the SIP UA (user agent) port.	
SIP domain name	Enter the SIP domain name or IP address of your VoIP Service Provider here.	
Use SIP Proxy	Select the checkbox of Use SIP Proxy, if your DSL router uses a SIP proxy. SIP proxy allows other parties to call DSL router through it. When it is selected, the following fields appear.	
SIP Proxy	The IP address of the proxy.	
SIP Proxy port	The port that this proxy is listening on. By default, the port value is 5060.	
Use SIP Outbound Proxy	Some network service providers require the use of an outbound proxy. This is an additional proxy, through which all outgoing calls are directed. In some cases, the outbound proxy is placed alongside the firewall and it is the only way to let SIP traffic pass from the internal network to the Internet. When it is selected, the following fields appear.	
SIP Outbound Proxy	The IP address of the outbound proxy.	
SIP Outbound Proxy port	The port that the outbound proxy is listening on. By default, the port value is 5060.	
Use SIP Registrar	Select this option if required by your VoIP Service Provider. Enter the SIP Proxy Domain Name and SIP Proxy Port which is typically 5060.	
SIP Registrar	The IP address of the SIP registrar.	
SIP Registrar port	The port that SIP registrar is listening on. By default, the port value is 5060.	
Account Enabled	If it is unselected, the corresponding account is disabled, you cannot use it to initiate or accept any call.	
Polarity Reverse Enable	Enable or disable this function.	
Authentication name	Set the user name of authentication.	
Password	Set the password of authentication.	
Cid Name	User name. It is the Display Name.	
Cid Number	Set the caller number. It must be a number of 0~9.	
ptime	You can use it to set the packetization time (PT). The PT is the length of the digital voice segment that each packet holds. The default is 20 millisecond packets. If selecting 10 milliseconds, packets improve the voice quality. Because of the pack loss, less information is lost, but more loads on the network traffic.	
Priority	The priority of codec is declined from up to down. Codecs define the method of relaying voice data. Different codecs have different characteristics, such as data compression and voice quality.  For Example, G723 is a codec that uses compression, therefore, it is good for use where the bandwidth is limited but its voice quality is not good as other codecs, such as the G711.	





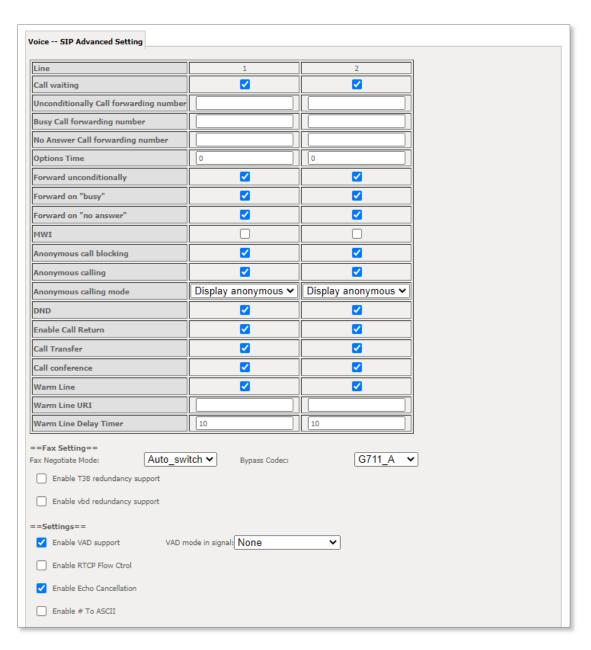
Option	Definition
	If you specify none of the codecs, using the default value showed in the above figure, the DSL router chooses the codec automatically.

Table 23 – SIP settings table

After entering your VoIP settings press the **Apply** button. Select **Management > Save/Reboot** and press the **Reboot** button. Once the router restarts if there is a valid internet connection and the VoIP account settings are valid the VoIP service will start.

# SIP Advanced Setting

The SIP Advanced page allows you to configure settings that your VoIP service provider has enabled on your SIP account and if you have the appropriate call features and other functionality on your cordless or corded phone handsets.





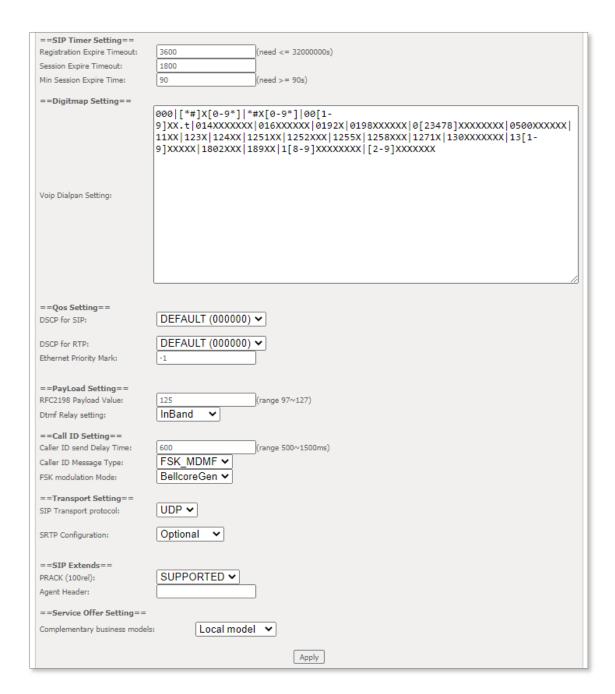


Figure 120 - Voice- SIP Advanced settings

Option	Definition
Line	Displays the phone port you want to configure
Call Waiting	Select this option for your phone if your VoIP Service Provider has enabled Call Waiting on your SIP account.
Unconditionally Call forwarding number	Select this option if your VoIP Service Provider has enabled Call Forwarding on your SIP account and you wish to use this feature.
Busy Call Forwarding Number	Enter the phone number to forward a call to if it arrives while the line is busy.
No Answer Call forwarding number	Enter the phone number to forward a call to if the call is not answered.



Option	Definition
Forward On "busy"	Select this option if your VoIP Service Provider has enabled Call Forwarding on your SIP account and you wish to use this feature.
Forward On "No Answer"	Select this option if your VoIP Service Provider has enabled Call Forwarding on your SIP account and you wish to use this feature.
MWI (Message Waiting Indicator)	Select this option if your VoIP Service Provider has enabled MWI (Message Waiting Indicator) on your SIP account and you wish to use this feature.
Anonymous Call Blocking	Select this option if your VoIP Service Provider has enabled Anonymous Call Blocking on your SIP account and you wish to use this feature.
Anonymous Calling	Select this option if your VoIP Service Provider has enabled Anonymous Calling on your SIP account and you wish to use this feature.
Anonymous calling mode	When set to <b>Display anonymous</b> the modem hides your caller ID.  When set to <b>All anonymous</b> the modem hides both caller ID and the SIP URL of the originating call.
DND (Do Not Disturb)	Select this option if your VoIP Service Provider has enabled DND (Do Not Disturb) on your SIP account and you wish to use this feature.
Enable T38 Redundancy Support	Select this function if you wish to send or receive faxes via VoIP and have a fax machine capable of using the T38 fax over VoIP protocol.
Enable VBD redundancy support	Select this checkbox to use the feature.
Enable VAD support	Enables the Voice Activated Detection function of the modem. When enabled, no data is transmitted during periods of silence or low volume, reducing the data usage.
Enable RTCP Flow Control	Select this checkbox to use the feature.
Enable Echo Cancellation	Select this checkbox to use the feature.
Enable # To ASCII	Select this checkbox to use the feature.
Enable Reinjection Function	Select this checkbox to use the feature.
RFC2198 Payload Value (range 97- 127)	Enter the RFC2198 payload value that the valid range is 96 ~ 127.
Registration Expire Timeout	Enter the registration expire timeout.
Session Expire Time	The interval of dialog refreshing time.
Min Session Expire Time	The minimum interval of dialog refreshing time.
VoIP DialPlan Setting	Set the VoIP dial plan. If user-dialled number matches it, the number is processed by the VoIP router immediately.
DSCP for SIP	Set the DSCP QoS tagging for Session Initiation Protocol. You can select it from the drop-down list.
DSCP for RTP	Set the DSCP QoS tagging for Real-time Transport Protocol. You can select it from the drop-down list.
Dtmf Relay Setting	Set DTMF transmit method, which can be following values: SIP Info: Use SIP INFO message to transmit DTMF digits.





Option	Definition
	RFC2833: Use RTP packet to encapsulate DTMF events, as specified in RFC 2833.
	InBand: DTMF events are mixed with user voice in RTP packet.
SIP Transport Protocol	Select the transport protocol to use for SIP signalling. Note that your SIP proxy and registrar will need to support the protocol you select.
Enable Local Supplementary Service	Select the checkbox to enable the supplementary service settings by the telephone set. If you deselect the checkbox, the supplementary service cannot be set by the telephone set.

Table 24 - VolP - Advanced - Service Provider settings

## Configuring a VoIP dial plan

The gateway comes with a default dial plan suitable for use in Australia. The dial plan tells the router to dial a number immediately when a string of numbers entered on a connected handset matches a string in the dial plan. For example, the string 13[1-9]XXX allows the router to recognize six digit "13 numbers" allowing customers to call a business for the price of a local call anywhere in Australia. The reason it is configured as 13[1-9]XXX is because 13 numbers cannot begin with a 0 after the 13 while the last 3 digits may be any numeric digit.

You can configure the dial plan to match any string you like. Below are some rules for configuring a dial plan:

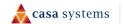
- Separate strings with a | (pipe) character.
- Use the letter X to define any single numeric digit.
- Use square brackets to specify ranges or subsets, for example:
  - [1-9] allows any digit from 1 to 9.
  - [247] allows either 2 or 4 or 7.
  - Combine ranges with other keys, for example, [247-9\*#] means 2 or 4 or 7 or 8 or 9 or \* or #.

## Dial plan syntax

#### Dial Plan Syntax

To specify a	Enter	Result
New dial string	(Pipe)	Separates dial strings
Digit	0123456789	Identifies a specific digit (do not use #)
Range	[digit-digit]	Identifies any digit dialled that is included in the range
Wild card	Χ	X matches any single digit that is dialled
Timer	.t (dot t)	Indicates that an additional time out period of 4 seconds should take place before automatic dialling starts

Table 25 – Dial Plan Syntax table





#### Dial plan example: Australia Dial Plan

000|[\*#]X[0-9\*]|\*#X[0-9\*]|00[1-

9]xx.t|014xxxxxx|016xxxxxx|0192x|0198xxxxxx|0[23478]xxxxxxxx|0500xxxxxx|11xx|123x|12 4xx|1251xx|1252xxx|1255x|1258xxx|1271x|130xxxxxxxx|13[1-9]xxx|1802xxx|189xx|1[8-9]xxxxxxxx|[2-9]xxxxxxx

000 = Australia Emergency Call Service

0011\*t = International number (After 0011 the router allows entry of arbitrary digits then and dials out after 4 seconds from the entry of the last digit.)(Note: Please ensure your VoIP provider supports international numbers for the country you are dialling.)

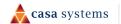
0[23478]XXXXXXXX = Landline numbers with area code 02,03,04,07,08 +XXXX XXXX and Mobile numbers with 04XXXXXXXX)

1[8-9]XXXXXXXX = 1800 and 1900 free call numbers

130XXXXXXX = 1300 business numbers

13[1-9]XXX = 13 business numbers

[2-9]XXXXXXX = Landline numbers without area code





# SIP Extra Setting

This page displays additional settings related to the SIP service.

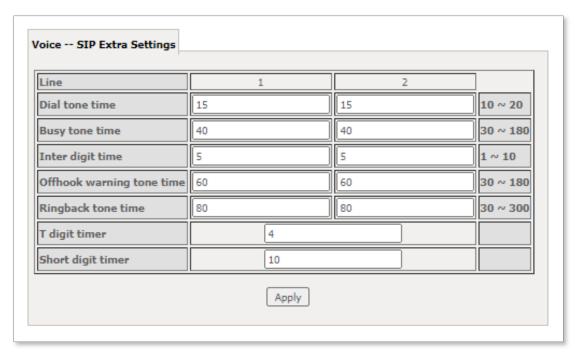


Figure 121 – SIP Extra Setting page

Parameter	Definition
Dial tone time	Set the Dial tone duration.
Busy tone time	Set the Busy tone duration.
Inter digit time	Set the timing between digits. The valid range is 1 $\sim$ 5.
Off hook warning tone time	Set the Off-hook warning tone duration.
Ringback tone time	Set the Ring back tone duration.

Table 26 – SIP Extra Settings table



# SIP Star Code Setting

The SIP Star Code Setting page provides you with the ability to configure the codes used to active and deactivate call features such as call forwarding and call waiting.

Please consult your VoIP provider if SIP Star Code is supported on SIP side.

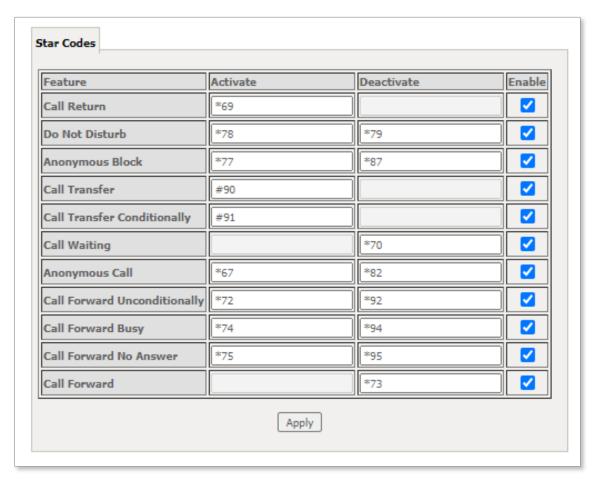


Figure 122 – SIP Star Code Setting page



# SIP Debug Setting

The SIP Debug Setting screen allows you to configure various settings regarding the logging levels of the SIP service.

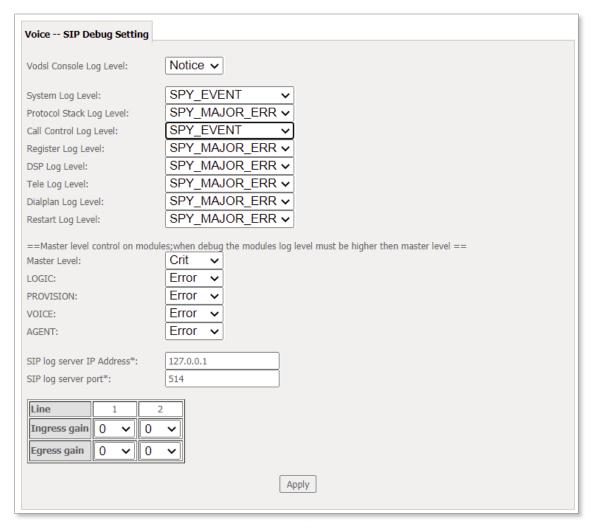


Figure 123 - SIP Debug Setting page



# **VoIP Functionality**

This section describes how to use the VoIP function of the DSL router in more detail. Some features involve 2 or 3 parties. In that case, note that all 3 parties have to be successfully registered.

## Registering

Before using any VoIP functions, the DSL router has to register itself to a registrar. The DSL router also has to be configured with a proxy, which relays VoIP signalling to the next hop. In fact, many implementations integrate these two into one server, so in many case registrar and proxy refer to the same IP.

- Select the right interface to use for registering, depending on where proxy/registrar resides. If use WAN link, ensure that it is already up.
- 2 Select the checkbox of **Use SIP Registrar**, and fill in the IP address and port with the right value.
- 3 Fill the extension information: Authentication name, Password, Cid Name and Cid Number.
- 4 Click **Apply** to take the settings into effect.
- 5 TEL indicator of VoIP service should be on, indicating that SIP client is successfully registered.

# Placing a Call

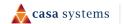
This section describes how to place a basic VoIP call.

- 1 Pick up the receiver on the phone.
- 2 Hear the dial-tone. Dial the extension of remote party.
- 3 To end the dialling, wait for digit timeout, or just press # immediately.
- 4 After the remote party answers the call, you are in voice connection.

# Anonymous call

Anonymous call does not send the caller ID to the remote party. This is useful if you do not want others know who you are. Check with your VoIP Provider if your service supports hidden caller ID.

- 1 Enable Anonymous calling in the Voice--SIP Advanced Setting web page.
- 2 Pick up the receiver on the phone.
- 3 Dial \*68 to enable anonymous call.
- 4 Hook on the receiver, and dial another extension as you like. Now your caller ID information is blocked.





## Do Not Disturb (DND)

If DND is enabled, all incoming calls are rejected. DND is useful if you do not want others to disturb you. Check with your VoIP Provider if your service supports DND.

- 1 Enable DND in the Voice--SIP Advanced Setting web page.
- 2 Pick up the receiver on the phone.
- 3 Dial \*78 to enable DND.
- 4 Hook on the phone. Now your phone rejects all incoming calls.
- 5 Hook off again to disable the DND.

#### Call Return

For incoming calls, the DSL router remembers the number of calling party. Check with your VoIP Provider if your service supports Call returns. You cannot call return, if the caller has hidden caller ID.

- 1 Enable Call Return in the Voice--SIP Advanced Setting web page.
- 2 Press \*69 to return a call.
- 3 Now you can make the call as if you have dialled the whole number.

#### Call Hold

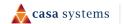
Call hold enable you to put a call to a pending state, and pick it up in future. Check with your VoIP Provider if your service supports Call Hold.

- 1 Assuming you are in a voice connection, you can press **FLASH** to hold current call.
- Now you can call another party, or press FLASH again to return to first call.

#### **Call Waiting**

Call waiting allows third party to call in when you are in a voice connection. Check with your VoIP Provider if your service supports Call Waiting.

- 1 Enable Call waiting in the Voice--SIP Advanced Setting web page.
- 2 Pick up the phone attached to the DSL router.
- Assuming you are in a voice connection. When another call comes in, the DSL router streams a call waiting tone to your phone, indicating another call is available.
- 4 Press FLASH to switch to this call and the initial call put to hold automatically.
- 5 Press FLASH multi-times to switch between these two calls back and forth.





## **Blind Transfer**

Blind transfer, transfers the current call to a third party blindly, regardless of whether the transfer is successfully or not. Check with your VoIP Provider if your service supports Call transfer.

- 1 Assume you have already been in a voice connection.
- 2 Press FLASH to hold the first party.
- 3 Dial #90 + third party number.
- 4 Before the third party answering the call, hook on your phone.
- 5 Now the first party takes over the call and he is in connection with the third party.

#### **Consultative Transfer**

Consultative transfer lets the third party answer the transferred call, and then hook on the transferring party. It' more gentle than blind transfer. Check with your VoIP Provider if your service supports Call Transfer.

- 1 Assume you have already been in a voice connection with a first party.
- 2 Press FLASH to hold the first party.
- 3 Dial #91 + third party number.
- 4 After the third party answering the call, hook on your phone.
- 5 Now the first party takes over the call and he is in connection with the third party.

## **Call Forwarding No Answer**

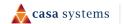
If this feature is enabled, incoming calls are forwarded to third party when you don't answer them. It involves in two steps: setting the forwarding number and enable the feature. Check with your VoIP Provider if your service supports Call Forwarding.

- 1 Enable Forward on "no answer" in the Voice--SIP Advanced Setting web page.
- When our phone does not answer the incoming call, the call is forwarded.

# **Call Forwarding Busy**

If this feature enabled, incoming calls will be forwarded to third party when you busy. It involves two steps: setting the forwarding number and enable the feature. Check with your VoIP Provider if your service supports Call Forwarding.

- 1 Set Busy Call forwarding number and enable Forward on "busy" in the Voice--SIP Advanced Setting web page.
- 2 When our phone is busy, this call can be forwarded.





## **Call Forwarding All**

If this feature enabled, incoming calls are forwarded to third party without any reason. It involves in two steps: setting the forwarding number and enable the feature. Check with your VoIP Provider if your service supports Call Forwarding.

- 1 Set Unconditionally Call forwarding number and Forward unconditionally in the Voice--SIP Advanced Setting web page.
- 2 All incoming calls are forwarded to the third party.

# **Three-Way Conference**

Three-way conference enables you to invite a third party to a call, and every person in the conference is able to hear others' voice. Check with your VoIP Provider if your service supports Conference call.

- 1 Assume you are in connection with a first party.
- 2 Press FLASH to put the first party on-hold.
- 3 Dial a third party.
- 4 After the third party answers the call, press FLASH again to invite the first party.
- 5 Now all three parties are in a three-way conference.

## T.38 Faxing

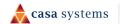
To make T.38 faxing, enable T.38 support on the Web. After that, connect a fax machine to a FXS port of the DSL router. Now you can use it as a normal phone, and it is able to send or receive fax to or from other fax machines on the VoIP network.

In the initial setup, faxing behaves like a normal call. After the DSL router detects the fax tone, it switch to T.38 mode, and use it as the transmit approach.

Check with your VoIP Provider if your service supports T.38 Faxing.

# Pass-Through Faxing

If T.38 support is disabled, faxing uses normal voice codec as its coding approach. Therefore, this mode is more like normal phone calls.





# **Diagnostics**



The **Diagnostics** menu provides a number of tools that can be used by you or a Support team member of your service provider to check the performance of your connection.

# **Diagnostics**

The **Diagnostics** page provides feedback on the connection status of the device.

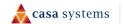
The individual tests that are displayed is dependent upon the connection type and the exact tests applicable to each of the various types will vary considerably and are primarily used by your carrier's technical support agents.

Regardless of the connection type and the test types displayed, if a test displays a FAIL status:

- 1 Click the **Help** link and follow the troubleshooting procedures in the Help screen that appears.
- 2 Next click the **Rerun Diagnostic Tests** button at the bottom of the screen to re-test and verify if the suggested action corrected the error.
- If the test continues to fail, contact Technical Support.



If there are multiple WAN connection created, each connection will have its own diagnostics page, and which shows up 1st is dependent on the WAN service list order.





#### **Example Diagnostic page**

The following example of **ETH WAN Diagnostics** menu provides details of the tests available when a PPPoE/A connection type is deployed.

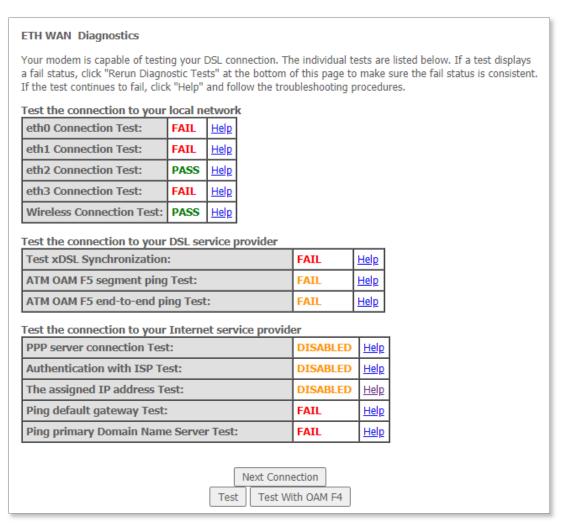


Figure 124 – Diagnostics – ETH WAN Diagnostic test results

#### Local Network connection tests

Field	Description
eth# Connection Test	PASS – Indicates the Ethernet connection to your computer is connected to the numbered LAN port of the gateway.  FAIL – Indicates that the gateway does not detect the Ethernet interface of your computer.
Wireless Connection Test	PASS – Indicates that the wireless interface from your computer is connected to the LAN port of the gateway.  FAIL – Indicates that the gateway does not detect the wireless interface.
<u>Help</u>	Click the <u>Help</u> link for more details and for additional Troubleshooting advice for each test.

Table 27 – Connection to LAN diagnostic test result table





#### DSL Service Provider connection tests

Field	Description
xDSL Synchronization Test	PASS – Indicates the DSL modem has detected a DSL signal from the telephone company.  FAIL – Indicates that the DSL modem does not detect a signal from the telephone company's DSL network.
ATM OAM F5 segment ping Test	PASS – Indicates that the DSL modem can communicate with the DSL provider network.  FAIL – Indicates that the DSL modem may not be able to communicate with the DSL provider network.
ATM OAM F5 end-to-end ping Test	PASS – Indicates that the DSL modem can communicate with the DSL provider network.  FAIL – Indicates that the DSL modem may not be able to communicate with the DSL provider network.
<u>Help</u>	Click the <u>Help</u> link for more details and for additional Troubleshooting advice for each test.

Table 28 – Connection to DSL service diagnostic test result table

#### DSL Service Provider connection tests

Field	Description
PPP server connection Test	PASS – Indicates that your DSL modem can see the PPP server (the DSL modem received a PADO packet from the PPP server).  FAIL – Indicates that the DSL modem cannot see the PPP server (the DSL modem did not receive a PADO packet from the PPP server). A flashing green PPP LED on the modem signifies an attempt to establish a PPP connection.
Authentication with SIP Test	PASS – Indicates that your username and password stored in the DSL modem has authenticated with ISP's network.  FAIL – Indicates that the DSL modem was unable to verify your username and password with ISP's network.
Assigned IP address Test	PASS – Indicates that the DSL modem has received a valid IP (Internet Protocol) address from the PPP server.  FAIL – Indicates that the DSL modem does not have a valid IP address from the PPP server.
Ping default gateway Test	PASS – Indicates that the DSL modem can communicate with the first entry point to the network. It is usually the IP address of the ISP local router  FAIL – Indicates that the DSL modem was unable to communicate with the first entry point on the network.
Ping primary Domain Name Server Test	PASS – Indicates that the DSL modem can communicate with the primary Domain Name Server (DNS).  FAIL – that the DSL modem was unable to communicate the primary Domain Name Server (DNS).





Field	Description
<u>Help</u>	Click the Help link for more details and for additional Troubleshooting
	advice for each test.

Table 29 – Connection to ISP diagnostic test result table

## **Ethernet OAM**

The Ethernet OAM page provides administrators with operation, administration and management features.

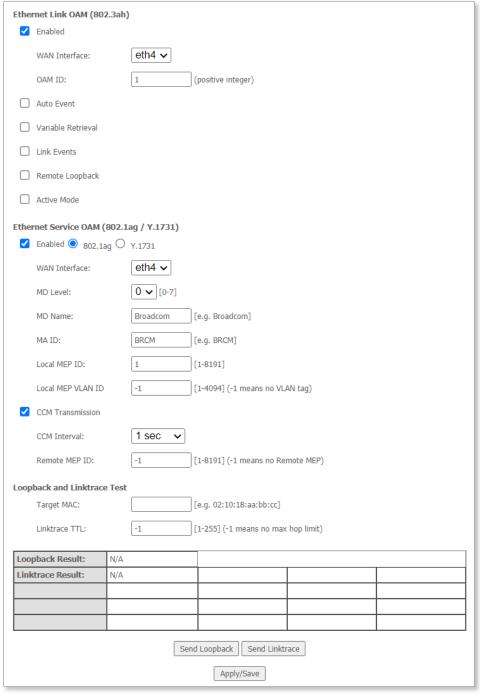
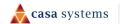


Figure 125 – Ping IP address





# Ping

The ping test page lets you ping a remote IP address or hostname to test the connection.

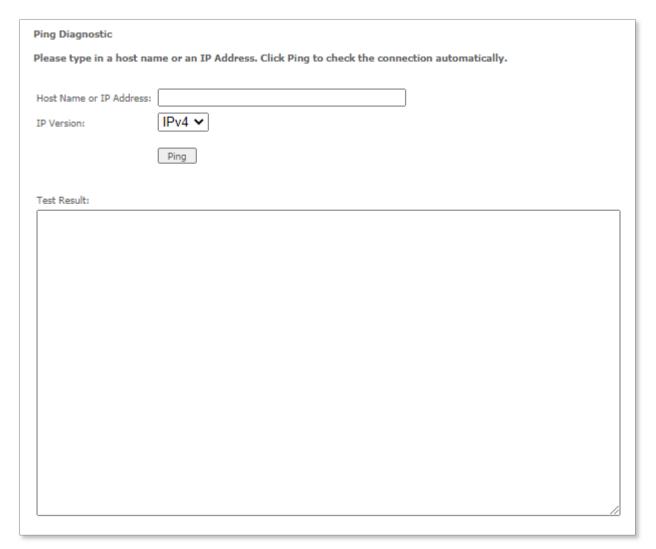


Figure 126 – Ping IP address



## **Traceroute**

The **Traceroute Diagnostic** page lets you perform a trace route to a remote IP address or host name in order to ensure that the correct interface is being used for routing.

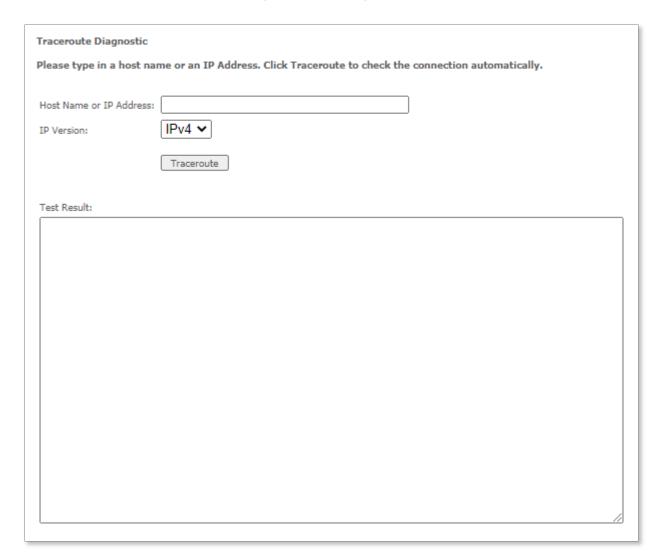


Figure 127 – Diagnostics – Traceroute page



## Start / Stop DSL

This page lets you stop or start the DSL service for troubleshooting purposes.

Your DSL connection is down. Verify that your Gateway is correctly connected to your phone line. If the problem persists, check your documentation.

Start/Stop DSL

This page enables you to start or stop your DSL line.

Your DSL connection is Down, it seems the phone line is not connected.

Start

Figure 121 - Diagnostics - Start/Stop DSL page



## Management

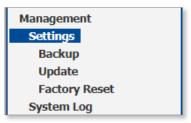


The **Management** menu contains links to system wide settings and features.

The various settings help you to:

- Save your custom settings (Backup) and then restore those settings at a later date,
- Reset the gateway to is factory defaults,
- Set custom system logging parameters,
- Control access to your system,
- Control usage through your system, and
- Manage updates and other firmware issues.

## Settings



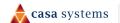
The **Management > Settings** sub-menu provides three tools to back up, retrieve and restore the default settings of your router

It also provides a function for you to update your router's firmware.

### Backup

This feature allows you to take a snapshot of the current configuration of your gateway so that you can roll back to the current configuration if you plan to make changes.

To back up the current configuration click the **Backup Settings** button to save the current configuration settings.





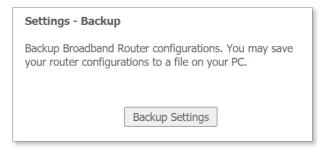


Figure 128 – Settings – Backup page

The configuration file is saved via your browser to the downloads folder configured in your browser. The file is named **backupsetting** (No.).conf, with (No.) being the sequential number assigned to multiple backup files. You can rename the file, keeping the .conf file extension and save it to a location of your choice.

To restore the configuration on your CloudMesh Gateway, see the **Update Settings** section below.

### **Update Settings**

Use this feature to restore a previously saved configuration using the Backup feature (described above).

To restore a saved configuration, click the **Choose File** button and locate a file that you have saved to restore a previous configuration. Once selected, the filename will appear to the right of the **Choose File** button.

Click the Update Settings button to upload the selected file.

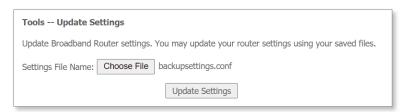


Figure 129 - Settings - Update Settings page

Allow up to 5 minutes for the system to apply the configuration and reboot.

### **Factory Reset**

This feature resets all the settings of the gateway to the factory default settings. When you select this option, the settings will be erased and the gateway reboots.

Click the Restore Default Settings button to start the factory reset process.

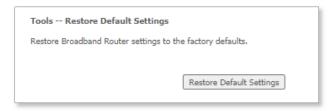
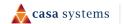


Figure 130 – Settings – Factory Reset page





A warning dialog saying "Are you sure you want to restore factory default settings?" will display. Click the OK button to proceed with the factory reset process.

Allow up to 2 minutes for the settings to be reset and the gateway to restart.

### System Log

The System log page allows you to view the log of the gateway and also to configure the logging level.

To view the system log, click the View System Log button.

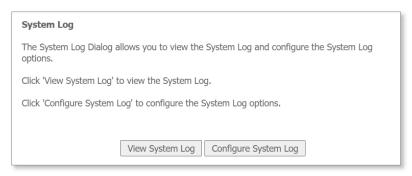


Figure 131 - Management - View System Log

The System Log will display in a popup window:

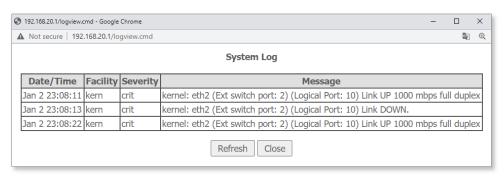


Figure 132 – System Log display

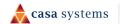
To configure the system log, click the **Configure System Log** button.

To maintain a log, select Log: ⊙ Enable

For the Log Level, all events above or equal to the selected level will be logged.

For the Display Level, all logged events above or equal to the selected level will be displayed.

You can send system log data to a remote server by selecting the "Both", or "Remote" option for the Mode setting. The gateway will prompt you for a Server IP Address and Server UDP Port. To receive the system log data remotely, you must run some third-party syslog software.





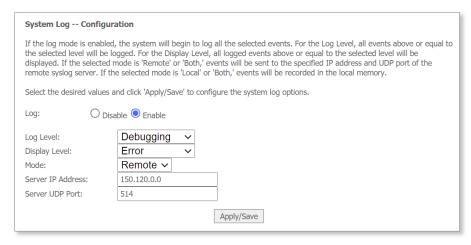


Figure 133 - Management - Configure System Log

## **Security Log**

The Security log page allows you to view the log of the gateway and to configure the logging level. To view the Security log, click the **View Security Log** button.

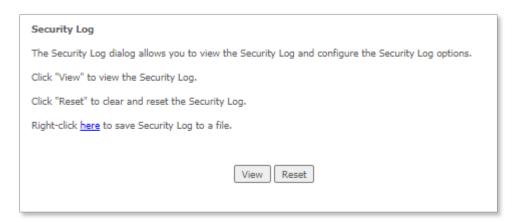


Figure 134 - Management - View Security Log

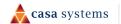
To view the Security log, click the **View** button. The Security log will open in a browser pop up window:



Figure 135 - Management - Download Security Log

To clear the security log and begin logging in an empty log, click the **Reset** button.

A confirmation dialog will display and the Security log will be cleared.





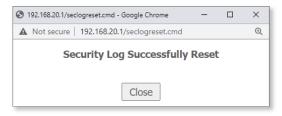


Figure 136 - Security Log Reset confirmation

## **SNMP Agent**

The Simple Network Management Protocol (SNMP) allows a network administrator to monitor a network by retrieving settings on remote network devices.

To do this, the administrator typically runs an SNMP management station program such as MIB browser on a local host to obtain information from the SNMP agent, in this case the CloudMesh Gateway (if SNMP is enabled). An SNMP 'community' performs the function of authenticating SNMP traffic. A 'community name' acts as a password that is typically shared among SNMP agents and managers.

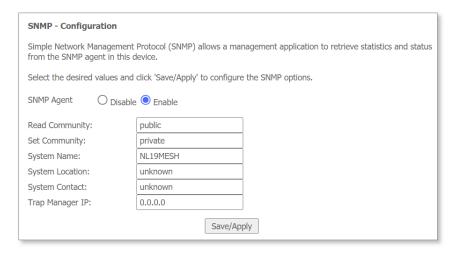


Figure 137 - Management - Enable SNMP Agent



### TR-069 Client

TR-069 enables provisioning, auto-configuration or diagnostics to be automatically performed on your router if supported by your Internet Service Provider (ISP).

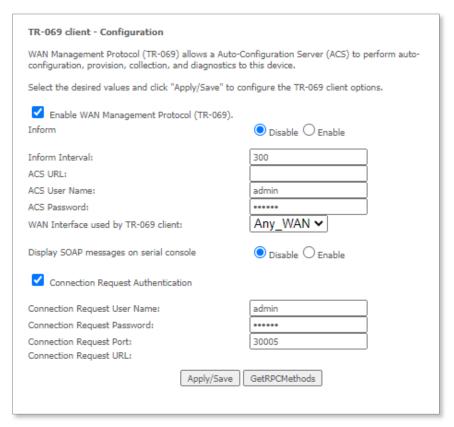
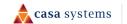


Figure 138 - Management - Enable TR-069 Client

Field	Description	
Inform	Set to enable to TR-069 client inform session initialization.	
Inform interval	Time in seconds that inform session data is sent to the Auto-Configuration Server (ACS).	
ACS URL	The address where the ACS server is located.	
ACS User Name	The user name to access the ACS server.	
ACS Password	The password to access the ACS server.	
WAN Interface used by TR-069 Client	The interface connection used to send and receive data to the ACS server.	

Table 30 - TR-069 Client settings table





### **Internet Time**

The tools on this page allow you to use the Network Time Protocol (NTP) to configure specific time servers to synchronise time, set local time zones, etc. for the modem. The time servers are correct to within a few milliseconds of Coordinated Universal Time (UTC).

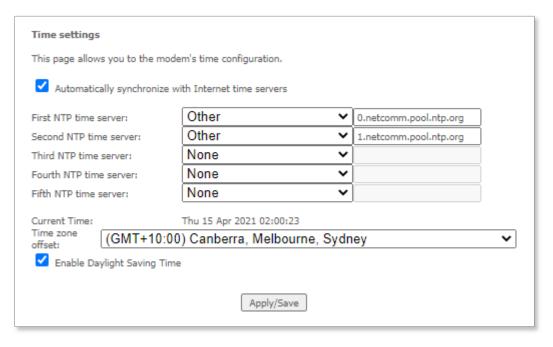


Figure 139 - Management - Internet Time Settings

Drop down to select existing time server to use, or select **Other** to manually enter a time server.

Click the Apply/Save button to initiate the change.



#### **Access Control**

The Access Control option found in the Management drop-down menu configures access related parameters in the following three areas:

- Passwords
- Access list
- Services Control

Access Control is used to control local and remote management settings for your router.

#### **Passwords**

The **Passwords** option configures your account access password for your modem. Use the fields illustrated in the screen below to change or create your password. Passwords must be 32 characters or less with no spaces.

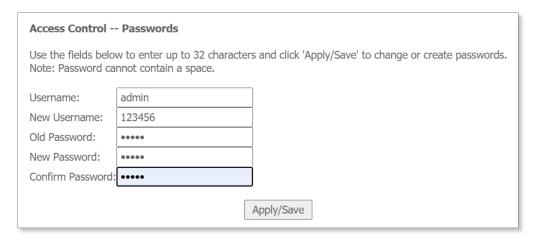


Figure 140 – Access Control – Passwords

Click the Apply/Save button after making any changes to continue.



#### **Access List**

When this function is enabled, only those IP addresses in the list can access local management services on the device.

This is used to restrict management access from the internet to the specified IP address.

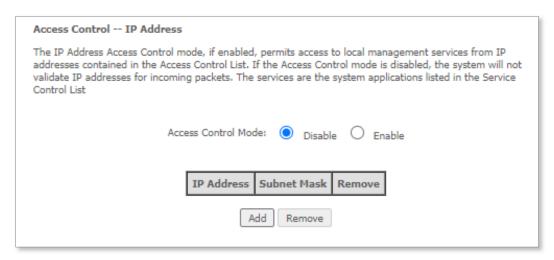


Figure 141 - Access Control - IP Address Access List

To add a device to the list, click the Add button and then enter its IP Address and Subnet Mask using CIDR slash notation:

123.123.123.123/32

To permanently delete an IP Address from the list, select ☑ in the Remove column and then click the Remove button.

#### Services Control

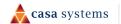
The Service Control List (SCL) allows you to enable or disable your Local Area Network (LAN) or Wide Area Network (WAN) services by ticking the **☑ enable** checkbox as illustrated below and specifying the service port assigned to the service.

The following access services are available: FTP, HTTP, ICMP, SAMBA, SNMP, SSH, TELNET, and TFTP

Click the Apply/Save button after making any changes to continue.



Due to heightened security concerns, the most recent versions of some operating systems have disabled SAMBA Important - (SMB) v1 by default. If this applies to your operating system, you may have to enable SAMBA (SMB) v1 on your operating system and then restart before this service will work.





Note - You should change your default password, before enabling a WAN service.



Figure 142 - Service Control List (SCL)

### **Update Firmware**

This page is used to manually update your gateway's firmware. Use caution with this feature. Some ISPs may have their own custom firmware for the Wi-Fi 6 Gateway and manage this for you remotely. In this situation, manually updating the firmware yourself could cause some problems, so we recommend that you consult with your ISP first.

Generic firmware images are occasionally updated and hosted at <a href="http://support.netcommwireless.com/">http://support.netcommwireless.com/</a>

- 1 Click the **Choose File** button to locate the image file.
- 2 Click the **Update Firmware** button once to upload and install the file.

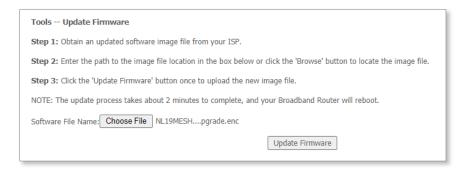
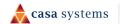


Figure 143 – Update Firmware page

The following warning will appear.





192.168.20.1 says
Upload software is in progress. Please wait for a minute.

OK

Figure 144 – Update Firmware page

3 The gateway performs the firmware installation and reboots on completion.

#### Reboot

This option reboots the CloudMesh Gateway.

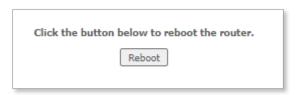


Figure 145 - Reboot button

Please allow up to 5 minutes for device to reboot.



**Note 1.** – It may be necessary to reconfigure your TCP/IP settings to adjust for the new configuration. For example, if you disable the Dynamic Host Configuration Protocol (DHCP) server you will need to apply Static IP settings to your Network interface card (NIC).



Note 2. – If you lose all access to your web user interface, simply press and hold the reset button on the rear panel for 10 seconds to restore default settings



# **Appendix: Quality of Service setup example**

The following Quality of Service (QoS) settings offer a basic setup example, setting up 2 devices connecting to a CloudMesh Gateway, one with the highest priority for data and the other with the lowest priority for data. All other data packet traffic through the router assumes a default best effort setting.

Quality of Service refers to the reservation of bandwidth resources on the CloudMesh Gateway to provide different priorities to different applications, users or data flows or to guarantee a certain level of performance to a data flow.

In this implementation, QoS employs DSCP (Differentiated Services Code Point), a computer networking architecture that specifies a simple, scalable and course-grained mechanism for classifying and managing network traffic.

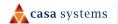
This example guide sets up QoS with two devices (PC and laptop) connecting via Ethernet cable to a CloudMesh Gateway. One device (PC) is assigned high priority traffic while the other device (laptop) is assigned a low priority. Before Quality of Service can be implemented, the first step involves reserving an IP address for each device, identified by their unique MAC addresses.

## Reserving IP addresses

So that QoS settings, custom NAT settings, and parental control settings can be managed for each device, it is necessary to reserve an IP address for each of the devices connecting to the CloudMesh Gateway.

Reserved IP addresses are not required to be within the DHCP server range, however they are required to be with-in the LAN subnet range:

- 1 Navigate to <a href="http://192.168.20.1">http://192.168.20.1</a> in a web browser.
- When prompted, enter admin as both the username and password.
- 3 Select Advanced Setup > LAN





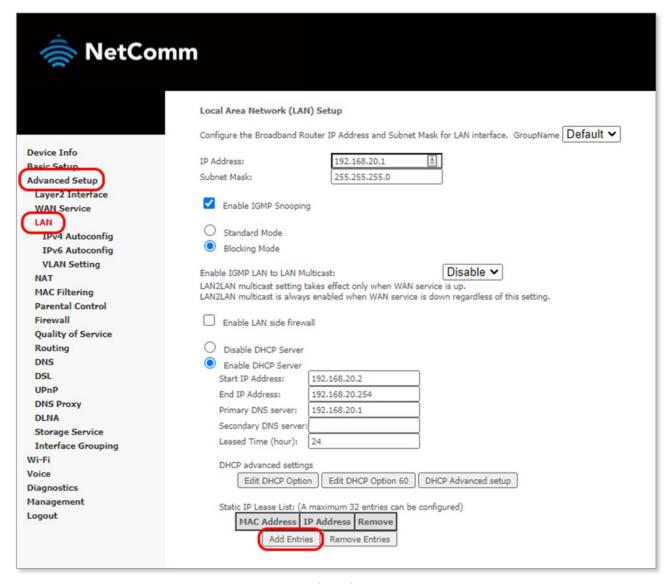


Figure 146 - Advanced Setup > LAN page

- 4 Click the **Add Entries** button.
- 5 Enter the MAC address of the computer/device you are connecting to the router. The MAC address is a 12-character set of numbers and letters (A-F), where every 2 characters separated by a colon (:).
- 6 Enter the IP address of the computer/device. This is the local address in the range of 192.168.20.x where x = a number between 2 and 254.





Figure 147 – DHCP Static IP Lease details

- Click the **Apply/Save** button. 7
- 8 Complete steps 4 through 7 for each device connected to the CloudMesh Gateway. Each entry will be listed in the Static IP Lease List as shown below.



Local Area Network (LAN) Setup				
Configure the Broadband Router IP Address and Subnet Mask for LAN interface. GroupName Default 🕶				
IP Address:	192.168.20.1			
Subnet Mask:	255.255.255.0			
✓ Enable IGMP Snooping				
O Standard Mode				
Blocking Mode				
Enable IGMP LAN to LAN Multicast:  LAN2LAN multicast setting takes effect only when WAN service is up.  LAN2LAN multicast is always enabled when WAN service is down regardless of this setting.				
Enable LAN side firewall				
Disable DHCP Server     Enable DHCP Server				
Start IP Address: 192	.168.20.2			
End IP Address: 192	.168.20.254			
Primary DNS server: 192.168.20.1				
Secondary DNS server:				
Leased Time (hour): 24				
DHCP advanced settings				
Edit DHCP Option	Edit DHCP Option 60 DHCP Advanced setup			
Static IP Lease List: (A maximum 32 entries can be configured)  MAC Address IP Address Remove  50:20:A1:34:0F:30 192.68.20.5   Add Entries Remove Entries				
Apply/Save				

Figure 148 – LAN Setup



## **QoS Configuration Settings**

1 Select Advanced Setup > Quality of Service

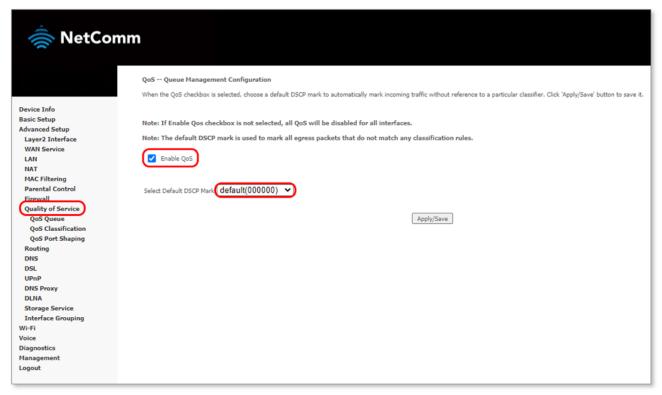


Figure 149 – QoS – Queue Management Configuration

- 2 Select the **Enable QoS** option.
- 3 Select the **Default DSCP Mark** as **default(000000)**.
- 4 Click the **Apply/Save** button.

### **High Priority QoS Queue Configuration**

1 Select Advanced > Quality of Service > Queue Config.

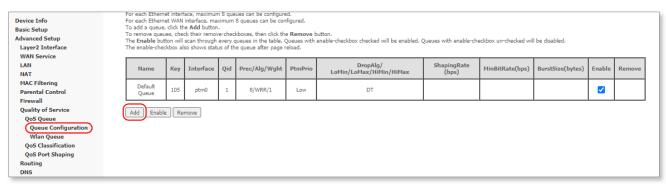
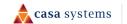


Figure 150 - QoS - Queue List

2 Click the Add button.





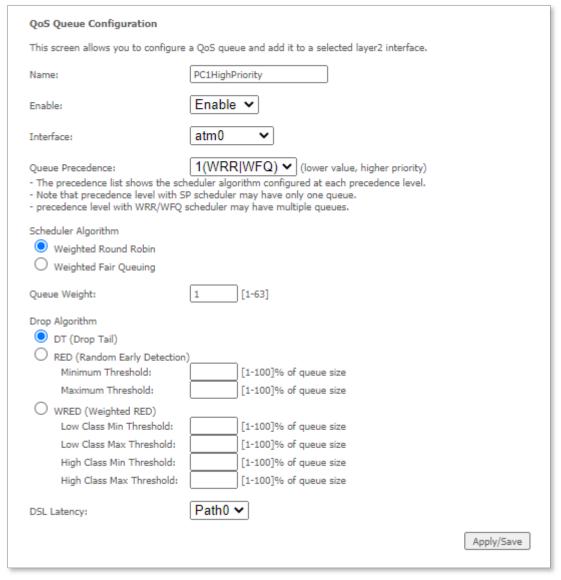


Figure 151 – QoS – Queue Configuration 1

- 3 Enter a name of 15 characters or less to reflect the device that will have high priority QoS, e.g. PC1HighPriority.
- 4 Set the Enable option to **Enable**.
- 5 Set the Interface to atm0
- 6 Enter a **Precedence**. For the highest priority, set it to 1. For the lowest priority use 3.
- 7 Set the **DSL Latency** as **Path0**.
- 8 Click the Save/Apply button.



### Low Priority QoS Queue Configuration

- 1 Select Advanced > Quality of Service > Queue Config.
- 2 Click the **Add** button.

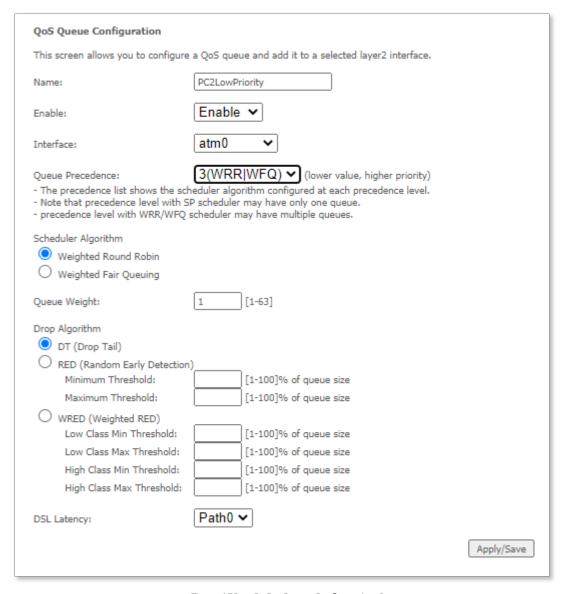


Figure 152 - QoS - Queue Configuration 2

- 3 Enter a name of 15 characters or less to reflect the device that will have low priority QoS e.g. PC2LowPriority.
- 4 Set the Enable option to **Enable**.
- 5 Set the Interface to atm0
- 6 Enter a **Precedence**. For the lowest priority, set it to **3**. For the highest priority use **1**.
- 7 Set the **DSL Latency** as **Path0**.
- 8 Click the Save/Apply button.





# **High Priority QoS Classification**

1 Select Advanced Setup > Quality of Service > QoS Classification.

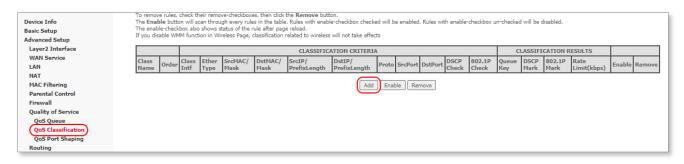
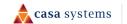


Figure 153 – QoS Classification configuration

2 Click the Add button.

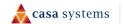
Add Network Traffic Class Rule			
This screen creates a traffic class rule to classify the ingress traffic into a priority queue and optionally mark the DSCP or Ethernet priority of the packet. Click 'Apply/Save' to save and activate the rule.			
Traffic Class Name:	PC1HighPriority		
Rule Order:	Last 🗸		
Rule Status:	Enable V		
Specify Classification Criteria (A blank criterion indicates it is not used for classification.)			
Ingress Interface:	LAN		
Ether Type:	IP (0x800)		
Source MAC Address:			
Source MAC Mask:			
Destination MAC Address:			
Destination MAC Mask:			
Source IP Address[/Mask]:	192.168.1.5		
Destination IP Address[/Mask]:			
Differentiated Service Code Point (DSCP) Check:			
Protocol:	<u> </u>		
Specify Classification Results (A blank value indicates no operation.)			
Specify Egress Interface (Required):	ppp0.2(routed)		
Specify Egress Queue (Required):	ppp0.2(wan)&Path0&Key140&Pre8&Wt1 ➤		
- Packets classified into a queue that exit through an interface for which the queue is not specified to exist, will instead egress to the default queue on the interface.			
Mark Differentiated Service Code Point (DSCP):	EF(101110) 🕶		
Mark 802.1p priority:	5		
- Class non-vlan packets egress to a non-vlan interface will be tagged with VID 0 and the class rule p-bits Class vlan packets egress to a non-vlan interface will have the packet p-bits re-marked by the class rule p-bits. No additional vlan tag is added Class non-vlan packets egress to a vlan interface will be tagged with the interface VID and the class rule p-bits Class vlan packets egress to a vlan interface will be additionally tagged with the packet VID, and the class rule p-bits.			
Set Rate Limit:	[Kbits/s]		
	Apply/Save		

Figure 154 – Configure Network Traffic Class Rule





- 3 Enter a **Traffic Class Name** reflecting the High Priority QoS rule, e.g. PC1HighPriority.
- 4 Leave the Rule Order as Last.
- 5 Set the Rule Status to Enable.
- 6 Set the Class Interface according to how the device connects to the router. In the example above, LAN is selected. Other options are Wireless, Local and USB.
- 7 Set the **Ether Type** to **IP(0x800)**. Other options include ARP(0x8086), Ipv6(0x86DD), PPPoE\_DISC(0x8863), 8865(0x8865), 8866(0x8866), 8021Q(0x8100).
- 8 Enter the **Source MAC Address** of the device, the unique 12 character signature with every 2 characters separated by a colon(:), that you previously entered to reserve the device's IP address.
- 9 Enter the **Source IP Address** of the device that you previously entered into the Static IP Lease List, in the range of 192.168.1.x In the example above the IP address is 192.168.1.5.
- 10 Enter a **Destination MAC Address** if the connection is to a single device. This is useful for VPN connections. If you wish the destination MAC address to be any address leave the field blank.
- 11 Enter a **Destination IP Address** if the connection is to a single device. This is useful for VPN connections. If you wish the destination IP address to be any address leave the field blank.
- 12 Enter a **Destination Subnet Mask** if you have entered a Destination MAC address and Destination IP address. This would normally be 255.255.255.0 unless your system administrator advises otherwise. If you have not entered a Destination MAC or IP address leave the field blank.
- 13 Set the Differentiated Service Code Point (DSCP) Check to EF(101110).
- 14 Set the **Protocol** to **TCP**. Other options include UDP, ICMP or IGMP.
- 15 Set "Assign Classification Queue" to Priority 1 (in the example above pppoa0&atm0&Path0&Key38&Pre1). Other options or priority 2 and 3. Priority 1 gives the highest priority with priority 3 being the lowest.
- 16 Set Mark Differentiated Service Code Point (DSCP) as EF(101110).
- 17 Set Mark 802.1p Priority as 5. In the scale 0-7, 0 is best effort, 6 and 7 are reserved for networking performance so set 5 as the highest priority.
- 18 Click the Apply/Save button.





## Low Priority QoS Classification

- Select Advanced Setup > Quality of Service > QoS Classification.
- Click the **Add** button.

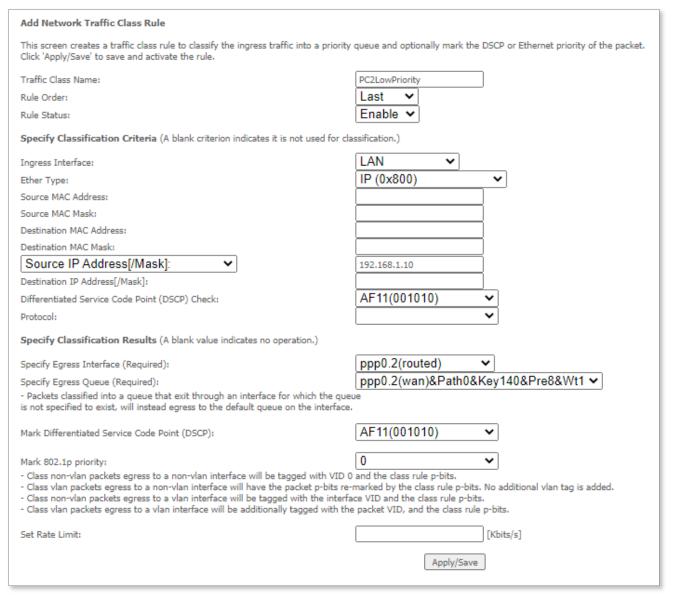


Figure 155 - QoS Network Traffic Class Rule configuration

- Enter a Traffic Class Name reflecting the High Priority QoS rule; e.g. PC2LowPriority. 3
- Leave the Rule Order as Last. 4
- Set the Rule Status to Enable. 5
- Set the Class Interface according to how the device connects to the router. In the example above LAN 6 is selected. Other options are Wireless, Local and USB.
- Set the Ether Type to IP(0x800). Other options include ARP(0x8086), Ipv6(0x86DD), PPPoE DISC(0x8863), 8865(0x8865), 8866(0x8866), 8021Q(0x8100).





- 8 Enter the **Source MAC Address** of the device, the unique 12 character signature with every 2 characters separated by a colon(:), that you previously entered to reserve the device's IP address.
- 9 Enter the **Source IP Address** of the device that you previously entered into the Static IP Lease List, in the range of 192.168.1.x. In the example above the IP address is 192.168.1.10.
- 10 Enter a **Destination MAC Address** if the connection is to a single device. This is useful for VPN connections. If you wish the destination MAC address to be any address leave the field blank.
- 11 Enter a **Destination IP Address** if the connection is to a single device. This is useful for VPN connections. If you wish the destination IP address to be any address leave the field blank.
- 12 Enter a **Destination Subnet Mask** if you have entered a Destination MAC address and Destination IP address. This would normally be 255.255.255.0 unless your system administrator advises otherwise. If you have not entered a Destination MAC or IP address leave the field blank.
- 13 Set the Differentiated Service Code Point (DSCP) Check to AF11(001010).
- 14 Set the Protocol to TCP. Other options include UDP, ICMP or IGMP.
- Set "Assign Classification Queue" to Priority 3 (in the example above pppoa0&atm0&Path0&Key39&Pre3). Other options are priority 1 and 2. Priority 1 gives the highest priority with priority 3 being the lowest.
- 16 Set Mark Differentiated Service Code Point (DSCP) as AF11(001010).
- 17 Set Mark 802.1p Priority as 0. In the scale 0-7, 0 is best effort, 6 and 7 are reserved for networking performance so set 0 as the lowest priority.
- 18 Click the Apply/Save button.
- 19 You now have 2 Quality of Service rules implemented for 2 devices connecting to the CloudMesh Gateway.

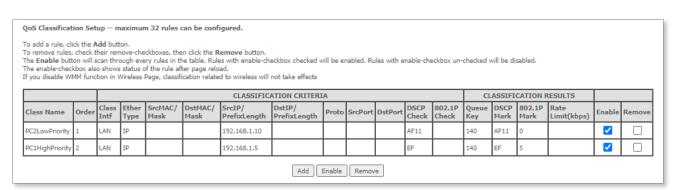


Figure 156 - QoS Classification setup page

- 20 Select Management > Reboot. Click the Reboot button to restart the router and save the new settings.
- 21 To test your Quality of Service settings try running speed-tests (<a href="http://speedtest.net">http://speedtest.net</a>) on both PCs/devices simultaneously.



## Limiting the upstream rate

By default, a QoS queue is created when a WAN interface is created but it is disabled by default. On the QoS Queue page, enable the queue for the appropriate WAN interface.



Figure 157 – QoS Queue details

- 2 On the QoS Classification page, add a rule to limit the upstream rate, for example:
- Classification Criteria:
- Class Interface: LAN
- Ether type: IP
- Classification Results:
- Class Queue: the queue that was enabled in Step 1
- Set rate-limit: set according to your preference

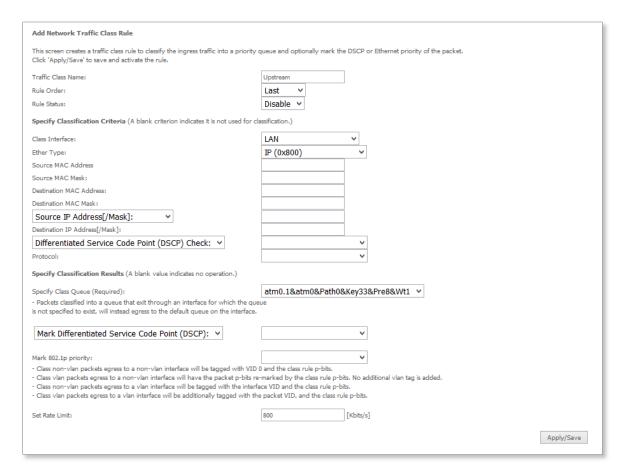
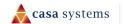


Figure 158 - Network Traffic Class Rule

3 Click Apply/Save.





## Limiting the downstream rate

1 Navigate to the **QoS Queue Configuration** page to add a queue for the LAN interface, for example:

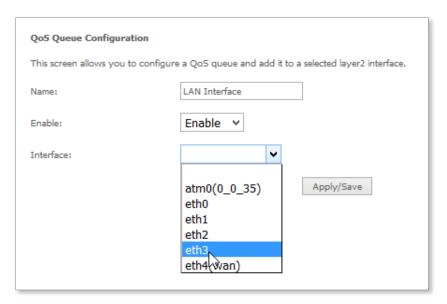


Figure 159 – QoS Queue Configuration

- 2 On the QoS Classification page, add a rule to limit the downstream rate, for example:
- Classification Criteria:
- Class Interface: the appropriate WAN interface
- Classification Results:
- Class Queue: the queue that was created on Step 1
- Set rate-limit: set according to your preference



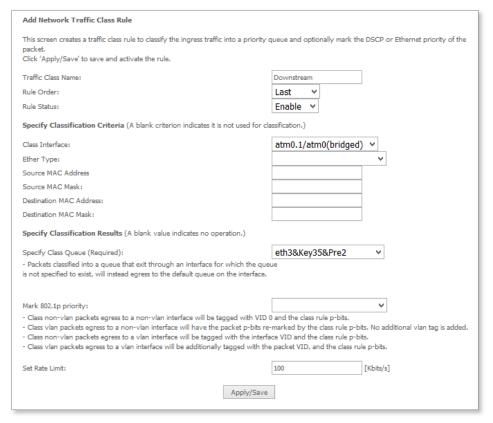


Figure 160 - Network Traffic class Rule

#### 3 Click the **Apply/ Save** button.

The QoS Classification table looks like this:

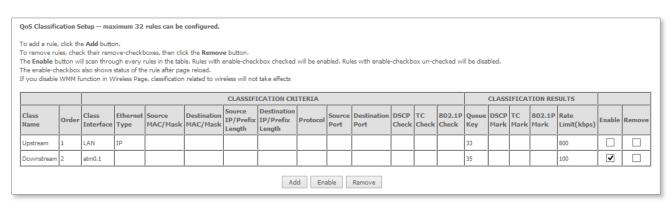


Figure 161 - QoS Classification list



