User Guide

Wi-Fi 6 CloudMesh Hybrid Gateway – NL20MESH

Doc No. UG01445

Important notice

This device, like any wireless device, operates using radio signals which cannot guarantee the transmission and reception of data in all conditions. While the delay or loss of signal is rare, you should not rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data loss, or other loss. NetComm Wireless accepts no responsibility for any loss or damage resulting from errors or delays in transmission or reception, or the failure of the Wi-Fi 6 CloudMesh Hybrid Gateway to transmit or receive such data.

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Note – This document is subject to change without notice.

Document history

This document relates to the following product:

Wi-Fi 6 CloudMesh Hybrid Gateway (NL20MESH)

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Overview

Introduction

This document provides a detailed description of the device, including instructions on configuring and using the Wi-Fi 6 CloudMesh Hybrid Gateway.

Prerequisites

To configure your Wi-Fi 6 CloudMesh Hybrid Gateway, you will require a computing device with a web browser and either a wired or wireless network adapter.

Notation

The following symbols may be used in this document:

Note – This note contains useful information.

Important – This is important information that may require your attention.

Warning – This is a warning that may require immediate action in order to avoid damage or injury.

Setting up your Internet connection

Note – The Wi-Fi 6 Hybrid Gateway can connect to a fixed line service and/or a mobile network.
The gateway will prioritize fixed line connections over the 4G mobile network. If you have a fixed line service active and connected to the gateway, the 4G service will act as a backup in case the fixed line service fails.

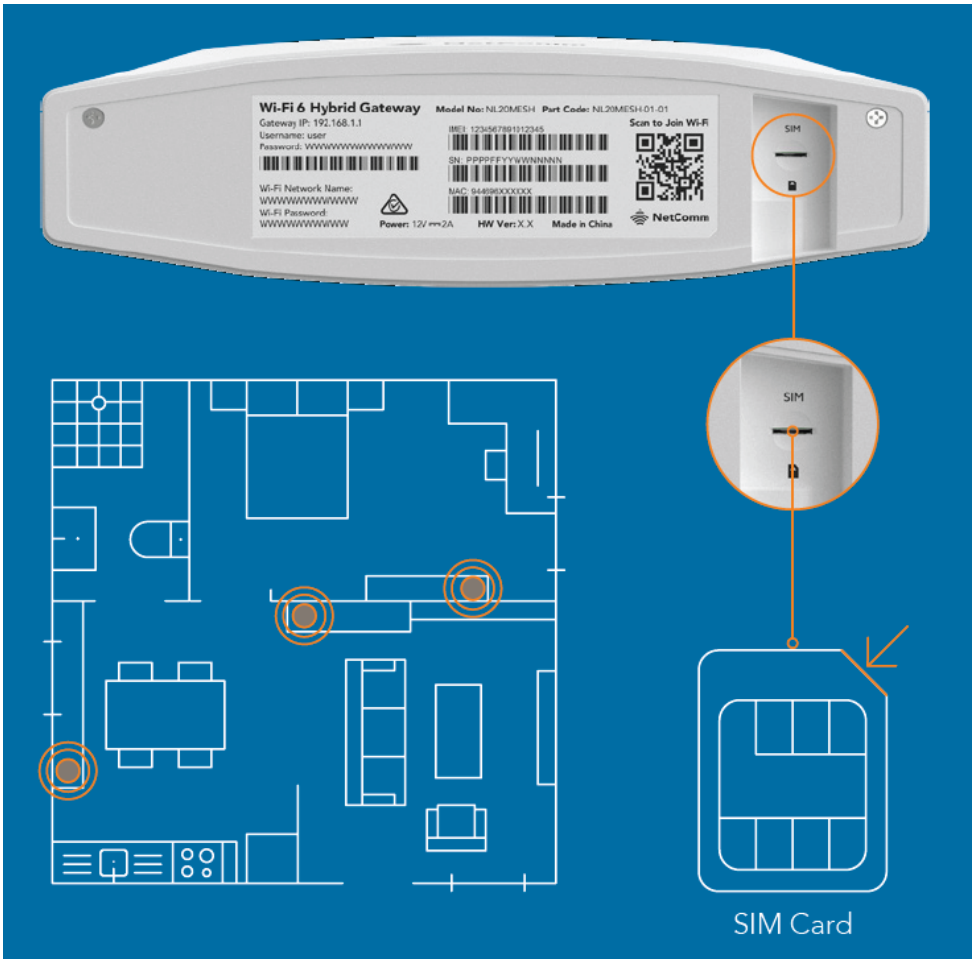
Getting online via the mobile network

If you have a SIM card with a data plan, it's as easy as inserting the SIM card and turning on the Wi-Fi 6 Hybrid Gateway.

If your device has a SIM pre-installed by your carrier, then all you have to do is turn it on.

Inserting a SIM card

Insert the SIM card as shown below, noting the correct orientation of the card. Push it in until you hear a click, and it remains in place. To remove the card, push it in again and then remove it.



Device placement

For the best 4G mobile network connection, the gateway should be placed close to a window but away from direct sunlight.

For the best Wi-Fi network performance, the gateway should be placed in a central location (e.g. in a room in a middle of your home).

If a larger area needs Wi-Fi coverage, the NetComm CloudMesh Satellite (NS-02) is designed to expand your Wi-Fi network coverage and is available as an optional accessory.

Connecting via NBN™

Your nbn™ internet service provider will contact you when your service is activated. You can set up your gateway before this time, if you have the required nbn™ hardware.

Once your service is activated, it's time to complete the set-up of your Wi-Fi 6 CloudMesh Hybrid Gateway.

Your internet service provider generally confirms your nbn™ technology type in your order confirmation email.

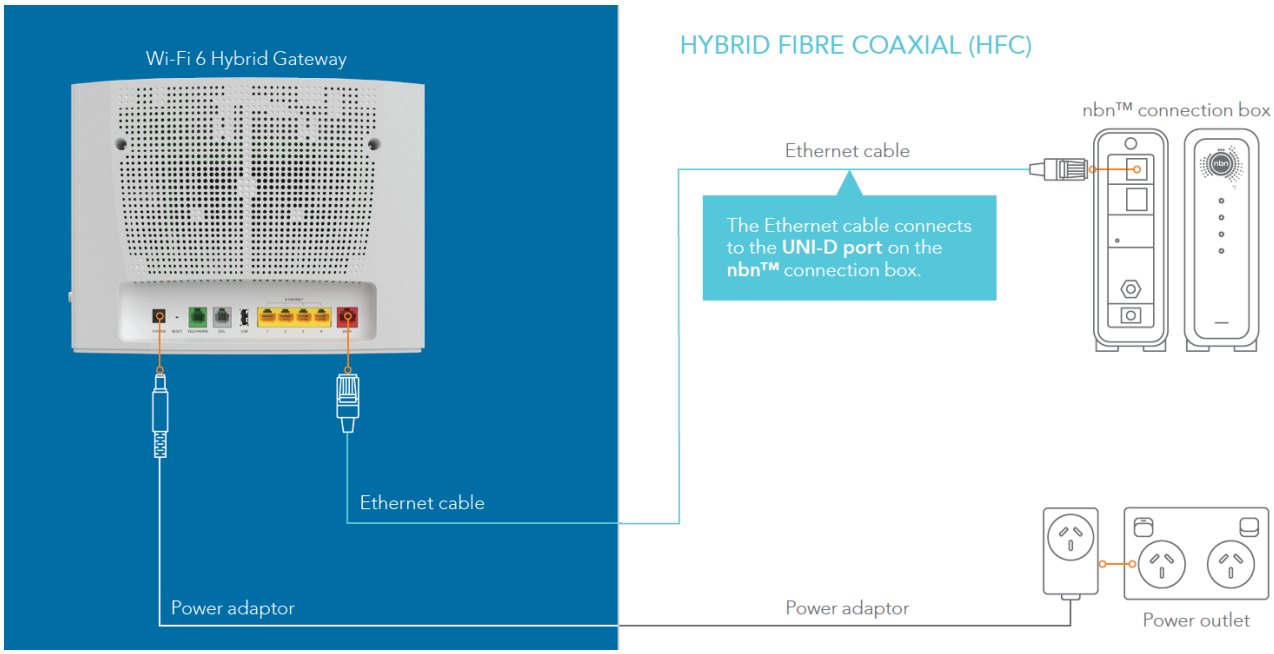
You can also check this at www.nbnco.com.au

1. Turn off your Wi-Fi 6 CloudMesh Hybrid Gateway at the power outlet.
2. Follow the set-up instructions on the following pages for your nbn™ technology type.
3. You can then switch the Wi-Fi 6 CloudMesh Hybrid Gateway back on at the power outlet. When the INTERNET light is solid green, your nbn™ service is ready to use.

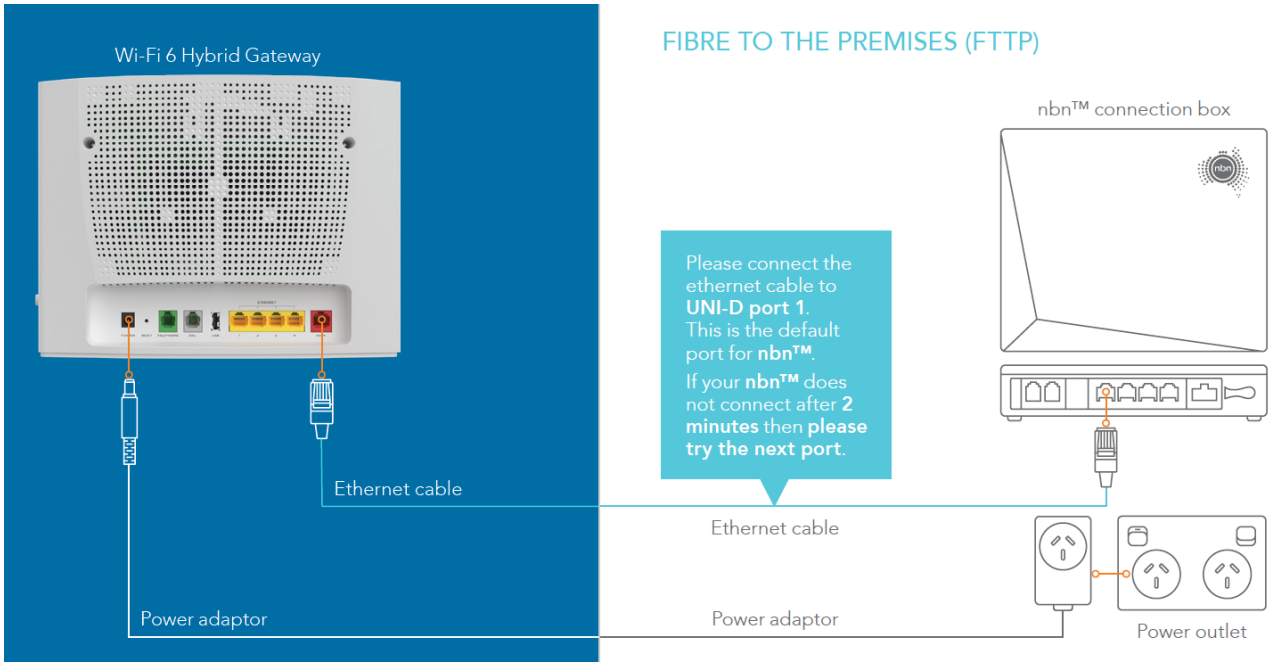
Physical connections

The following diagrams illustrate how the router should be connected depending on your NBN technology type.

Hybrid Fibre Coaxial (HFC)



Fibre to the Premises (FTTP)



Fibre to the Curb (FTTC)

Connecting to the Wi-Fi 6 CloudMesh Hybrid Gateway

There are two ways that you can connect to Wi-Fi:

- Using your smartphone or tablet camera, scan the QR code on the gateway's label or Wi-Fi Security Card. Follow your device's instructions to connect to Wi-Fi.

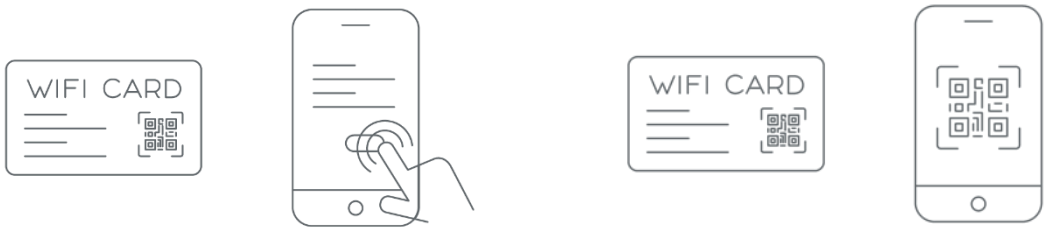


Figure 1 - Connecting with Wi-Fi

OR

- Perform a manual network scan from your device and select the gateway's network name, then enter the Wi-Fi Password. This information can be found on the Wi-Fi 6 CloudMesh Hybrid Gateway's label and on the included Wi-Fi Security Card.

Configuring your gateway

To complete the setup, you will need the following information from your service provider:

- Internet service type (ADSL/VDSL/Ethernet WAN)
- Connection type (PPPoE/PPPoA/Dynamic IP/Static IP)
- Other specifics depending on your connection type including 802.1P priority, VLAN Tag, WAN IP Address, Subnet Mask and DNS Servers
- VoIP settings from your service provider if you intend to use a phone with your service.

When you have the necessary information, follow these steps:

1. Push the power button on the side of the Wi-Fi 6 CloudMesh Hybrid Gateway to turn it on. Wait a few minutes for it to complete starting up.
2. Open a web browser and type 192.168.20.1 into the address bar, then press Enter.
3. At the login screen, type admin into the Username field. In the Password field, type the unique password printed on the label on the bottom of the gateway, then click on the Login > button
4. Follow the Basic Setup to complete the configuration.

Connecting with Wi-Fi

Your Wi-Fi Security Card includes your unique network name and password. Type the information into your wireless device when connecting or scan the QR code that is printed on the card.

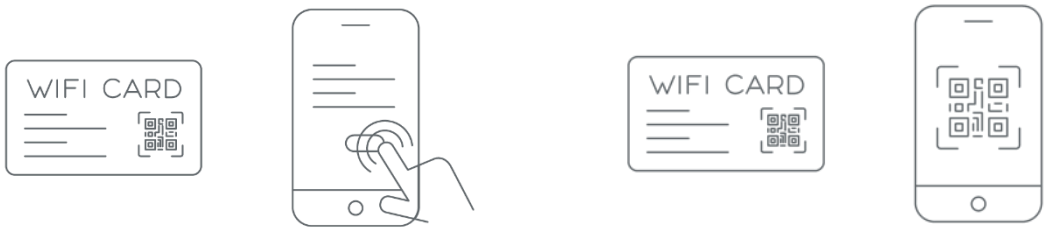


Figure 2 - Connecting with Wi-Fi

Turning Wi-Fi and lights on or off

Hold the Wi-Fi or WPS/LED buttons down for 6 seconds to toggle the Wi-Fi radio or LED indicators on or off.

Connecting a telephone

Connect a regular telephone handset to the Wi-Fi 6 CloudMesh Hybrid Gateway as shown below. To use the phone, you will need to have a VoIP service from your carrier, complete the setup wizard and enter your VoIP settings.

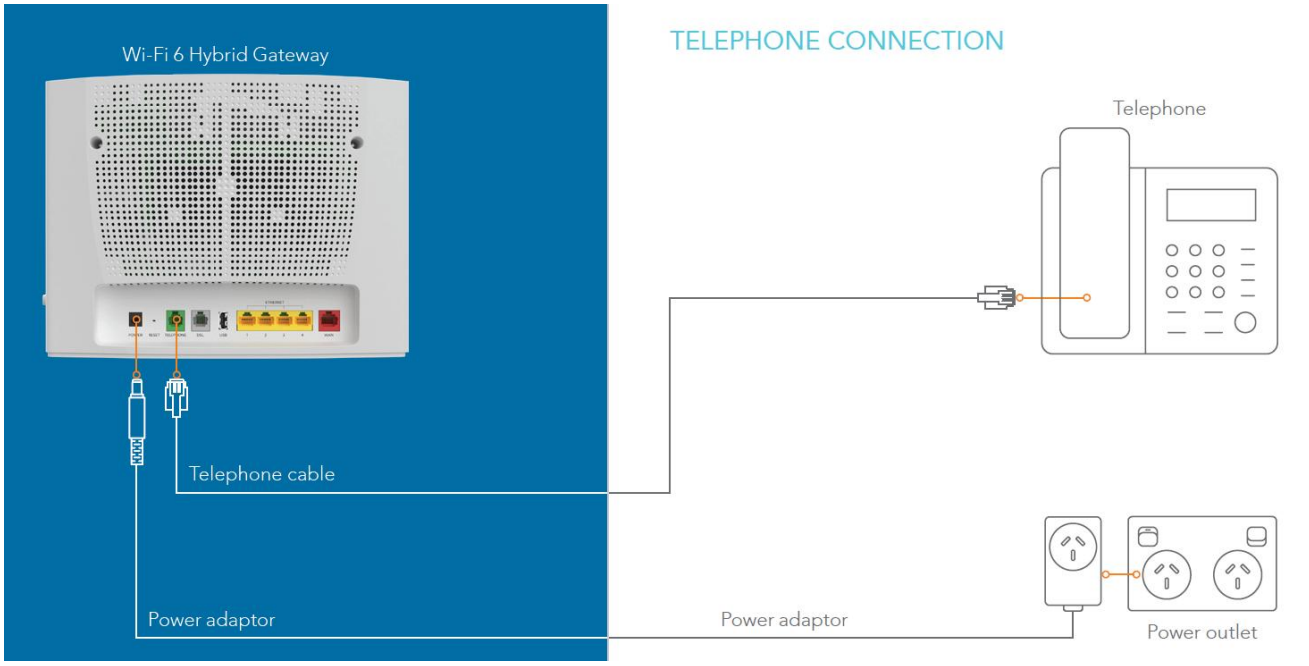


Figure 3 - Telephone connection diagram

Interfaces

The Wi-Fi 6 CloudMesh Hybrid Gateway is designed to be placed on a desktop with the front facing outward. All of the cables exit from the rear for easy organization and the power ON/OFF and WPS buttons on the side.

Front view

The LED display visible on the front of the CloudMesh Gateway provides you with information about network activity and the device status.

Figure 4 - LED icons

LED indicators

The following table contains an explanation of each of the indicator lights on the front of the CloudMesh Gateway.

Label	Colour	Definition
Power	Red	The CloudMesh Gateway is powered on and initialising.
	Green	The CloudMesh Gateway is powered on and operating normally.
	Off	The power is off.
Internet	Green	The CloudMesh Gateway is connected to an Internet service.
	Green Blinking	Data is being transmitted to or from the Internet. Note that this will only blink for Ethernet WAN connections. Other connection types will show a steady green status.
	Off	The CloudMesh Gateway is not connected to the Internet.
Wi-Fi	Green	Wi-Fi is enabled.
	Green Blinking	Data is being transmitted to or from the Wireless interface.
	Off	Wi-Fi is disabled.
	Green	Wi-Fi is enabled.
	Green Blinking	Data is being transmitted to or from the Wireless interface.
	Off	Wi-Fi is disabled.
WAN	Green	A device is connected to the Ethernet WAN port.

	Green Blinking	Data is being transmitted to or from the WAN.
	Off	No device is connected to the Ethernet WAN port.
4G	Green	Registered on the 4G network
	Off	Not registered on the 4G network
DSL	Off	No DSL signal detected.
	Green Blinking	Synching
	Green	DSL synchronized.
Telephone	Green	A handset is registered.
	Green Blinking	Incoming call or the handset is in use.
	Off	No handset registered

Table 1 - LED icon descriptions

Rear view

The following interfaces are available on the rear panel of the CloudMesh Gateway:

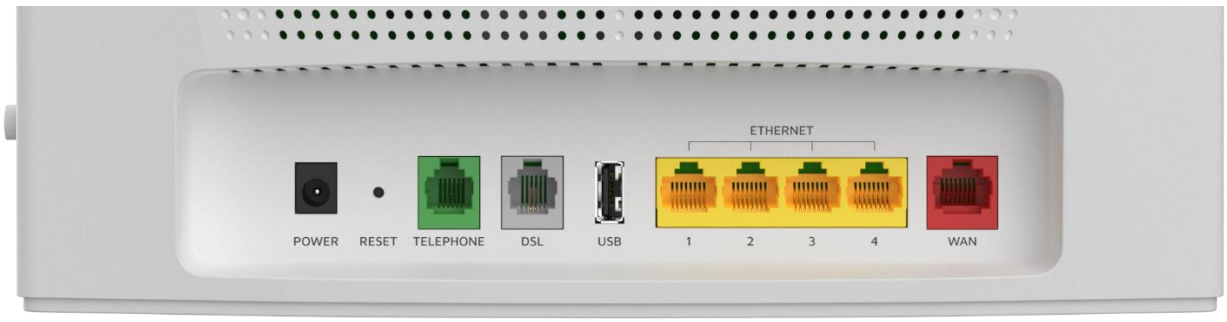


Figure 5 – CloudMesh Gateway rear view

Interface	Description
Power	Connection point for the included power adapter. Connect the power supply here.
Reset	Reset unit to Default by holding the Reset button down for 10 seconds when unit is powered on.
Telephone	Connect a regular analogue telephone handset here for use with a VoIP service.
DSL	Use the provided telephone cable to connect the router to the telephone line operating your xDSL service.
USB	Connect an external USB storage device here to use the Network Attached Storage (NAS) feature of the CloudMesh Gateway.
Ethernet 1–4	Gigabit Ethernet LAN ports. Connect your Ethernet based devices to one of these ports for high-speed internet access.

WAN	Gigabit capable WAN port for connection to a WAN network. Connect to your Network Termination Device (NTD) for high-speed internet access.

Table 2 – Interface descriptions

Side view

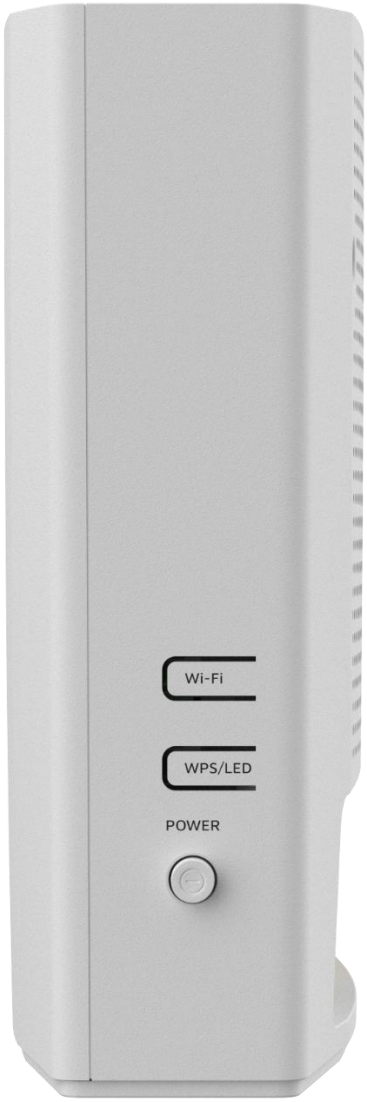


Figure 6 - Side view

Interface	Description
Wi-Fi button	Hold the WiFi button down for six (6) seconds and then release it to toggle the Wi-Fi radio on or off. When turned off, the wireless access point will not operate. This is useful for times when you want to disable wireless access completely.
WPS/LED button	This is a multifunctional button that will trigger the Wi-Fi Protected Setup (WPS) function when held down for approximately three (3) seconds and toggle the LED indicators on or off when held for approximately six (6) seconds.

Power button	Toggles the power on and off.

Table 3 - Side buttons

Safety and product care

Your router is an electronic device that sends and receives radio signals. Please take the time to read this list of precautions that should be taken when installing and using the router.

- Do not disassemble the router. There are no user-serviceable parts.
- Do not allow the router to come into contact with liquid or moisture at any time. To clean the device, wipe it with a damp cloth.
- Do not restrict airflow around the device. This can lead to the device overheating.
- Do not place the device in direct sunlight or in hot areas.

Transport and handling

When transporting the gateway, we recommend returning the product in its original packaging. This helps to reduce the risk of damage to the product.

Attention – In the event the product needs to be returned, ensure it is securely packaged with appropriate padding to prevent damage during courier transport.

Placement of your CloudMesh Gateway

The wireless connection between your CloudMesh Gateway and your wireless devices will be strong when they are in close proximity and have direct line of sight. As your client device moves further away from the CloudMesh Gateway or solid objects block direct line of sight to the router, your wireless connection and performance may degrade. This may or may not be directly noticeable and is greatly affected by the individual installation environment.

If you have concerns about your network's performance that might be related to range or obstruction factors, try moving the computer to a position between three to five metres from the CloudMesh Gateway to see if distance is the problem.

Note – While some of the items listed below can affect network performance, they will not prohibit your wireless network from functioning; if you are concerned that your network is not operating at its maximum effectiveness, this check list may help

Try not to place the CloudMesh Gateway near a cordless telephone that operates at the same radio frequency as the CloudMesh Gateway (2.4GHz/5GHz).

Avoiding obstacles and interference

Avoid placing your CloudMesh Gateway near devices that may emit radio “noise,” such as microwave ovens. Dense objects that can inhibit wireless communication include:

- Refrigerators
- Washers and/or dryers
- Metal cabinets
- Metallic-based, UV-tinted windows

If your wireless signal seems weak in some spots, make sure that objects such as those listed above are not blocking the signal’s path (between your devices and the CloudMesh Gateway).

Cordless phones

If the performance of your wireless network is impaired after considering the above issues, and you have a cordless phone:

Try moving cordless phones away from your CloudMesh Gateway and your wireless-enabled computers.

Unplug and remove the battery from any cordless phone that operates on the 2.4GHz or 5GHz band (check manufacturer’s information). If this fixes the problem, your phone may be interfering with the CloudMesh Gateway.

If your phone supports channel selection, change the channel on the phone to the farthest channel from your wireless network. For example, change the phone to channel 1 and move your CloudMesh Gateway to channel 11. See your phone’s user manual for detailed instructions.

If necessary, consider switching to a 900MHz or 1800MHz cordless phone.

Choose the “quietest” channel for your wireless network

In locations where homes or offices are close together, such as apartment buildings or office complexes, there may be wireless networks nearby that can conflict with your wireless network. Your wireless adapter may include a utility to assist in scanning for the least congested network, otherwise you may be able to find another piece of software that can be used. These tools display a graphical representation of the wireless networks in range and the channels on which they are operating.

Try to find a channel which is not as busy and does not overlap with another one. Channels 1, 6 and 11 are the only channels on 2.4GHz which do not overlap with one another and you should ideally choose one of these channels.

Experiment with more than one of the available channels to find the clearest connection and avoid interference from neighbouring cordless phones or other wireless devices.

Advanced configuration of the CloudMesh Gateway

To perform advanced configuration of the CloudMesh Gateway, you can access its web interface.

1 Push the power button on the side of the CloudMesh Gateway to turn it on. Wait a few minutes for it to complete starting up.

2 Open a web browser and type 192.168.20.1 into the address bar, then press Enter.

3 At the login screen, type admin into the Username field. In the Password field, type the unique password printed on the label on the bottom of the gateway, then click on the Login > button. If you have changed the password, enter your chosen password instead.

4 If this is your first time configuring the gateway, select Basic Setup from the menu on the left side of the screen to run through the configuration wizard. See here for further steps regarding the Basic Setup configuration wizard.

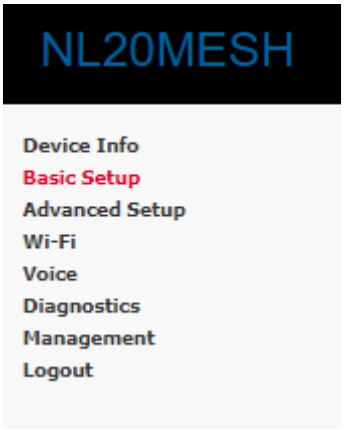


Figure 7 - Basic Setup menu item

The Device Info page is first displayed after you have successfully logged into the gateway. This page gives you an overview of important information regarding the gateway and the configuration of your WAN connection.

Device Info

Manufacturer:	NetComm Wireless
Product Class:	NL20MESH
Serial Number:	214025222900021
Build Timestamp:	20230209_2108
Software Version:	NL20MESH.NC.UR-R6B021.EN
Bootloader (CFE) Version:	1.0.38-163.243
DSL PHY and Driver Version:	A2pv6L047j1.d27n
VDSL PROFILE:	No profile
Wireless Driver Version:	17.10.121.39
Voice Service Version:	Voice
Uptime:	0D 0H 2M 8S

This information reflects the current status of your WAN connection.

LAN IPv4 Address:	192.168.20.1
Default Gateway:	
Primary DNS Server:	0.0.0.0
Secondary DNS Server:	0.0.0.0
LAN IPv6 ULA Address:	fd0e:372:bccf:0:d2db:b7ff:fe59:ab1d/64
Default IPv6 Gateway:	

Device Info for Cellular network

Service Provider:	
Radio Bearer:	
Network selection mode:	
APN:	
Roaming Status:	Not Roaming
Link:	Not Connected
Signal strengthImage:	
SIM info:	SIM not inserted
Connection Up Time:	

Figure 8 - Device Info page

To navigate to other areas of the user interface for advanced configuration, select an item from the menu on the left side of the screen.

Basic Setup

The Basic Setup configuration wizard guides you through setting up your Internet connection. To complete the wizard, you will need some information about your connection from your Internet Service Provider, such as the WAN connection type, authentication methods, login credentials (if required) and other settings. Note that in many cases, the gateway may have been pre-configured for you by your provider and therefore we recommend that you do not run the basic setup if everything is working.

ADSL connections

1 Select ADSL and click the Next button.

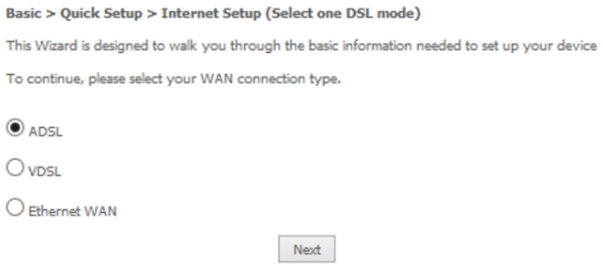


Figure 9 –Select ADSL as WAN connection type

2 Select either the PPP over Ethernet (PPPoE), IP over Ethernet (IPoE), Bridging or PPP Over ATM (PPPoA) for your Internet connection as specified by your Internet Service Provider (ISP)

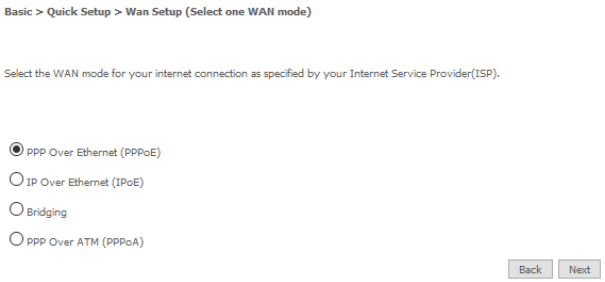


Figure 10 – Select WAN mode

Click the Next button.

PPPoE/PPPoA

a Enter the VPI and VCI settings.

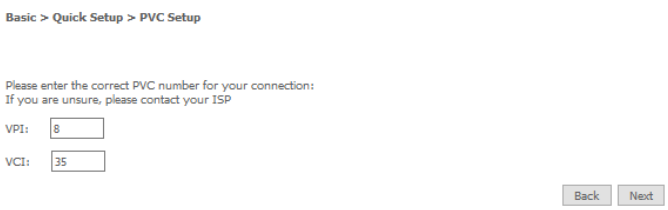


Figure 11 - ADSL VPI/VCI settings

b In the **User ID** and **Password** fields, enter the PPPoE authentication username and password assigned to you by your Internet Service Provider (ISP).

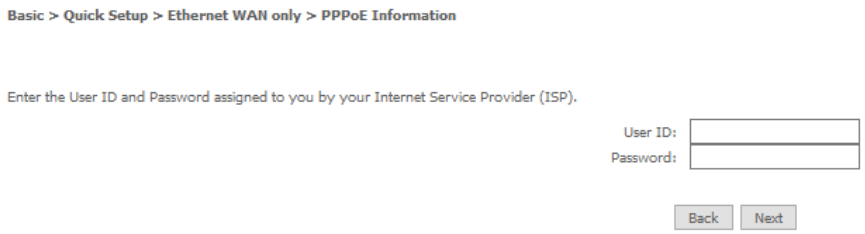


Figure 12 - PPPoE User ID and password

c A summary of the settings is displayed. Click the **Apply/Save** button to complete the wizard.

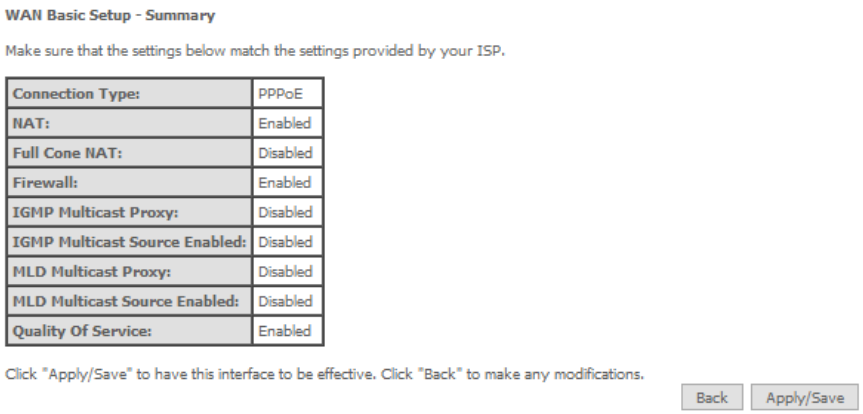


Figure 13 - ADSL WAN Setup Summary

A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
ppp0.1	ADSL	PPPoE	Disabled	Enabled	Disabled	Disabled	Disabled	Disabled	Enabled	Enabled	ServiceDown		ServiceDown	

Figure 14 – PPPoE WAN Info table

The setup is complete.

IPoE

a Enter the **VPI** and **VCI** settings.

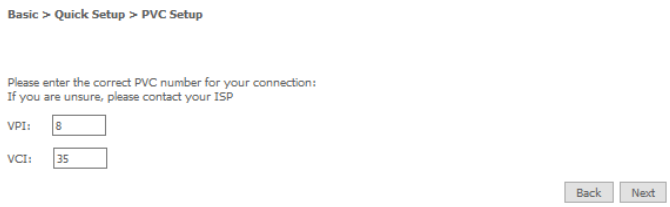


Figure 15 - ADSL VPI/VCI settings

b Select whether to obtain an **IP address automatically** or **Use the following Static IP address**.

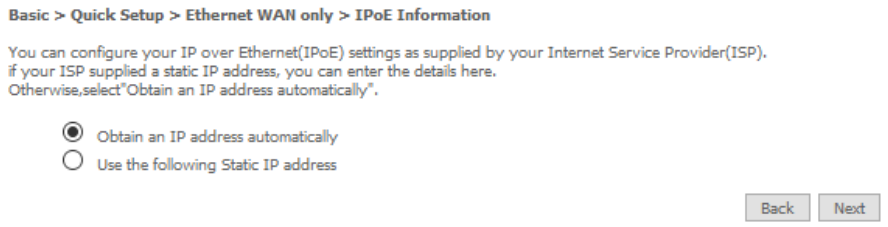


Figure 16 - IPoE information

c A summary of the settings is displayed. Click the **Apply/Save** button to complete the wizard.

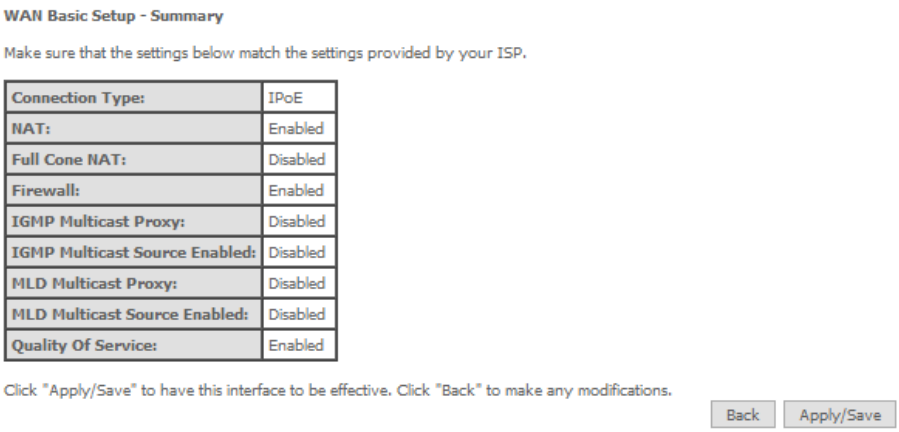


Figure 17 - WAN Setup summary

A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
atm1.1	ADSL	IPoE	Disabled	Enabled	Disabled	Disabled	Disabled	Disabled	Enabled	Enabled	ServiceDown		ServiceDown	

The setup is complete.

Figure 18 – IPoE WAN info table

Bridging

a Enter the **VPI** and **VCI** settings.

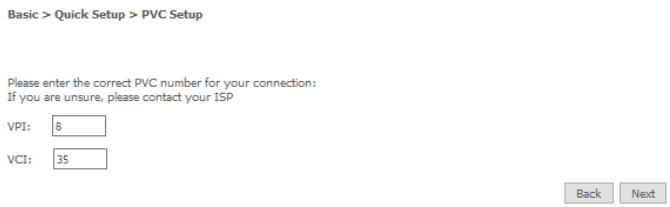


Figure 19 - ADSL VPI/VCI settings

b A summary of the settings is displayed. Click the **Apply/Save** button to complete the wizard.

WAN Basic Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

Connection Type:	Bridge
NAT:	Disabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Not Applicable
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Not Applicable
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Enabled

Click "Apply/Save" to have this interface to be effective. Click "Back" to make any modifications.

Back Apply/Save

Figure 20 - WAN Setup summary

A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
atm0.1	ADSL	Bridge	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Enabled	ServiceDown		ServiceDown	

Figure 21 - Bridging WAN information table

The setup is complete.

VDSL connections

1 Select VDSL and click the Next button.

Basic > Quick Setup > Internet Setup

This Wizard is designed to walk you through the basic information needed to set up your device

To continue, please select your WAN connection type.

○ ADSL

◉ VDSL

○ Ethernet WAN

Next

Figure 22 – VDSL Internet setup

2 Select either the PPP over Ethernet (PPPoE), IP over Ethernet (IPoE), or Bridging for your Internet connection as specified by your Internet Service Provider (ISP)

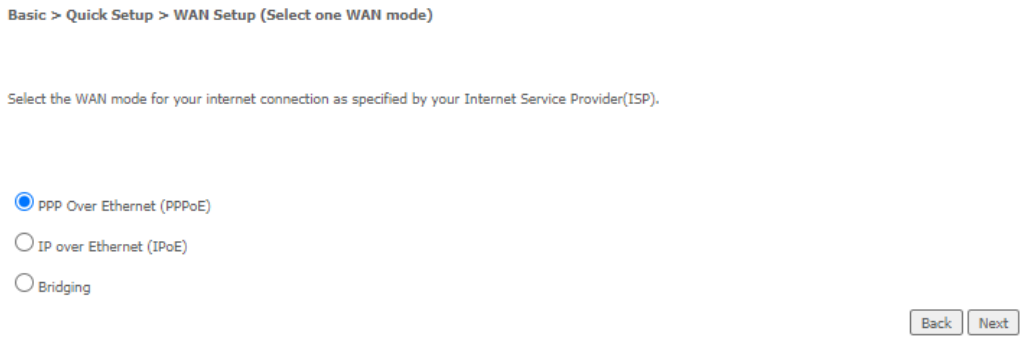


Figure 23 – Select WAN mode

Click the **Next** button.

PPPoE

a Select the correct VLAN option for your connection.
For New Zealand customers, the requirement for VDSL is VLAN tag 10.
If you are not sure of the tagging requirement for your connection, please contact your ISP.

Figure 24 – Select VLAN option for VDSL connection

Click the **Next** button.

b Enter the **User ID** and **Password** for the connection.

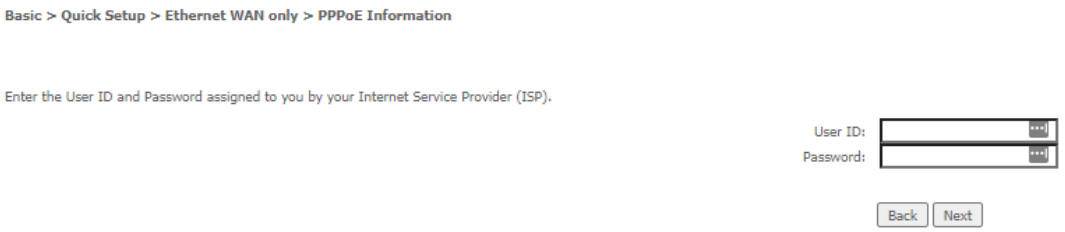


Figure 25 - PPPoE User ID and Password

c Click on the **Next** button. A summary of the settings is displayed.

WAN Basic Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

Connection Type:	PPPoE
NAT:	Enabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Disabled
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Disabled
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Enabled

Click "Apply/Save" to have this interface to be effective. Click "Back" to make any modifications.

Back Apply/Save

Figure 26 - WAN setup summary

d Click the Apply/Save button when you have entered the required details. A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
ppp0.1	VDSL	PPPoE	Disabled	Enabled	Disabled	Disabled	Disabled	Disabled	Enabled	Enabled	ServiceDown		ServiceDown	

Figure 27 - WAN info table

The setup is complete.

IPoE

a Select the correct VLAN option for your connection.
For New Zealand customers, the requirement for VDSL is VLAN tag 10.
If you are not sure of the tagging requirement for your connection, please contact your ISP.

Basic > Quick Setup > VLAN Setup

Please select the correct VLAN option for your connection:
If you are unsure, please contact your ISP

- (●) No VLAN Tag
- ( ) VLAN Tag 10(For most New Zealand Customers)
- ( ) Custom VLAN Tag

Back Next

Figure 28 – Select VLAN option for VDSL connection

Click the Next button.

b Select whether to obtain an IP address automatically or Use the following Static IP address.

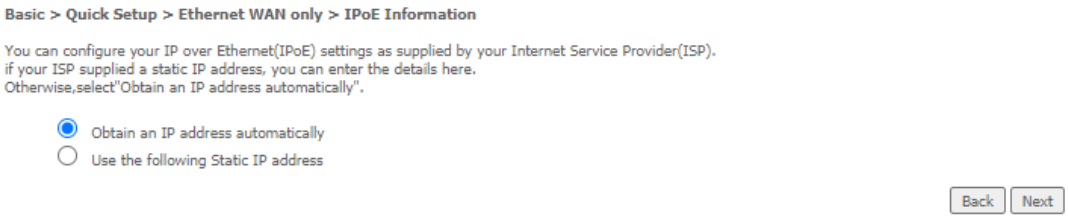


Figure 29 – IPoE information

c Click on the **Next** button. A summary of the settings is displayed.

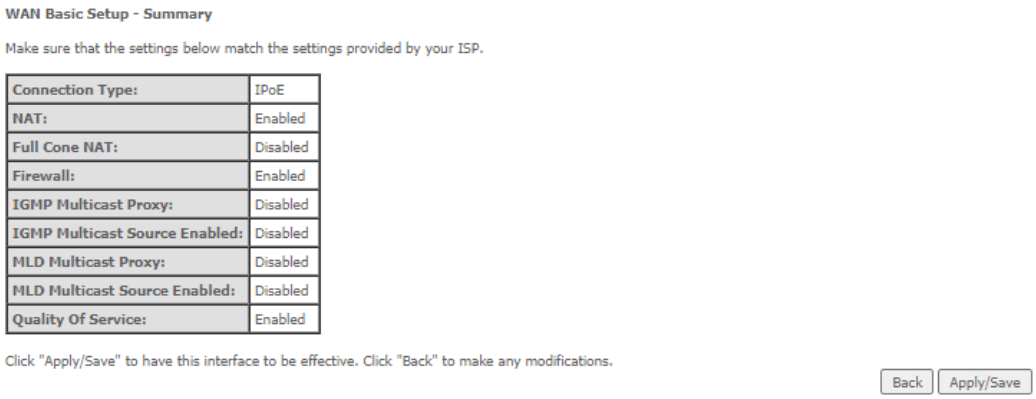


Figure 30 - WAN setup summary

d Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
ptm0.1	VDSL	IPoE	Disabled	Enabled	Disabled	Disabled	Disabled	Disabled	Enabled	Enabled	ServiceDown		ServiceDown	

Figure 31 - WAN info table

The setup is complete.

Bridging

a Select the correct VLAN option for your connection.
For New Zealand customers, the requirement for VDSL is VLAN tag 10.
If you are not sure of the tagging requirement for your connection, please contact your ISP.

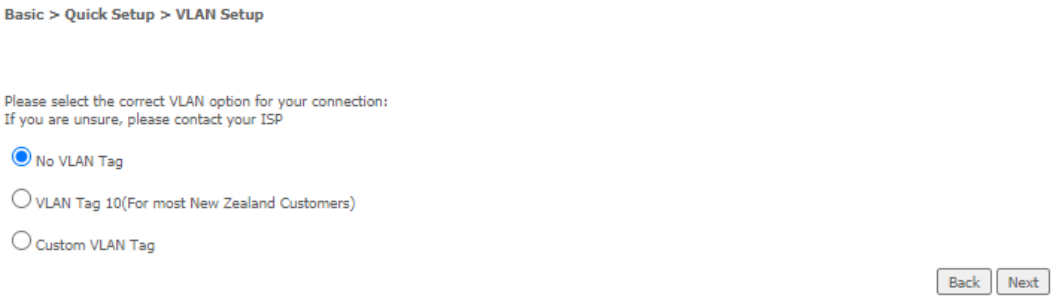


Figure 32 – Select VLAN option for VDSL connection

b Click the **Next** button. A summary of the settings is displayed.

WAN Basic Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

Connection Type:	Bridge
NAT:	Disabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Not Applicable
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Not Applicable
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Enabled

Click "Apply/Save" to have this interface to be effective. Click "Back" to make any modifications.

Back Apply/Save

Figure 33 - WAN setup summary

c Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
ptm0.1	VDSL	Bridge	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Enabled	ServiceDown		ServiceDown	

Figure 34 - WAN info table

The setup is complete.

Ethernet WAN connections

1 Select **Ethernet WAN** then click the **Next** button.

Basic > Quick Setup > Internet Setup

This Wizard is designed to walk you through the basic information needed to set up your device

To continue, please select your WAN connection type.

○ ADSL

○ VDSL

◉ Ethernet WAN

Next

Figure 35 –Select Ethernet WAN as WAN connection type

2 Select the WAN mode for your Internet connection as specified by your Internet Service Provider (ISP).

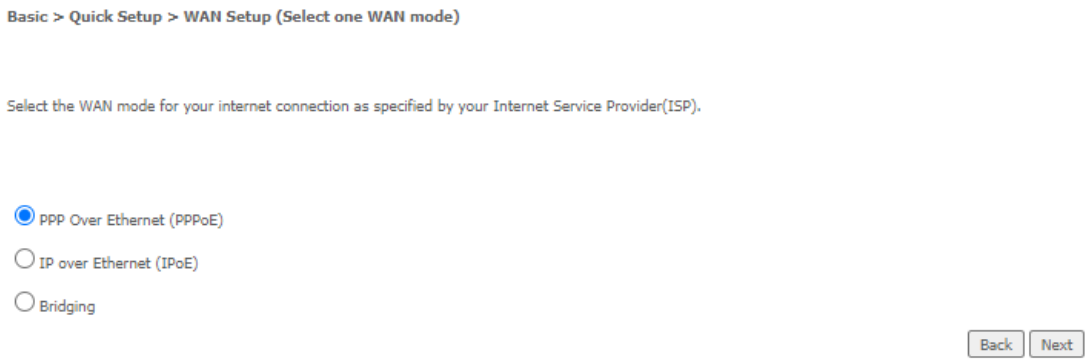


Figure 36 – Select WAN mode for Ethernet WAN connection

Click the **Next** button.

PPPoE

a Select the correct VLAN option for your connection.
For New Zealand customers, the requirement for most ISPs fibre connections is VLAN tag 10.
If you are not sure of the tagging requirement for your connection, please contact your ISP.

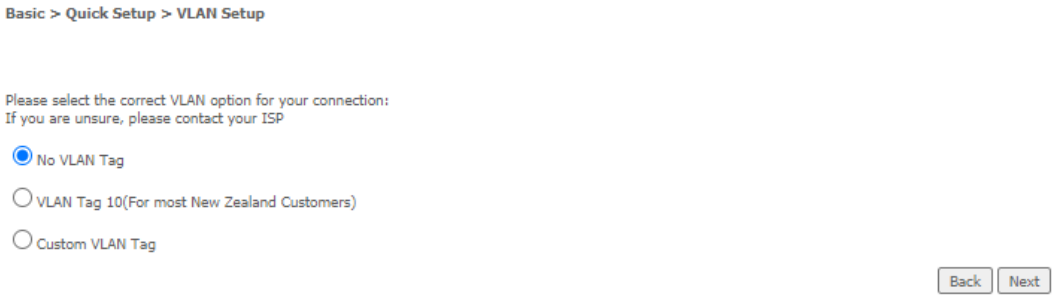


Figure 37 – Select VLAN option for VDSL connection

Click the **Next** button.

b Enter the **User ID** and **Password** for the connection.

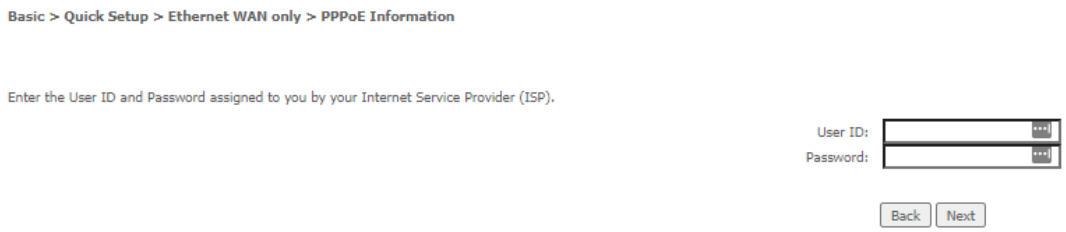


Figure 38 - PPPoE User ID and Password

c Click on the **Next** button. A summary of the settings is displayed.

WAN Basic Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

Connection Type:	PPPoE
NAT:	Enabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Disabled
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Disabled
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Enabled

Click "Apply/Save" to have this interface to be effective. Click "Back" to make any modifications.

Back Apply/Save

Figure 39 - WAN setup summary

d Click the Apply/Save button when you have entered the required details. A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
ppp0.1	VDSL	PPPoE	Disabled	Enabled	Disabled	Disabled	Disabled	Disabled	Enabled	Enabled	ServiceDown		ServiceDown	

Figure 40 - WAN info table

The setup is complete.

IPoE

a Select the correct VLAN option for your connection.
For New Zealand customers, the requirement for most ISPs fibre connections is VLAN tag 10.
If you are not sure of the tagging requirement for your connection, please contact your ISP.

Basic > Quick Setup > VLAN Setup

Please select the correct VLAN option for your connection:
If you are unsure, please contact your ISP

- (●) No VLAN Tag
- ( ) VLAN Tag 10(For most New Zealand Customers)
- ( ) Custom VLAN Tag

Back Next

Figure 41 – Select VLAN option for VDSL connection

Click the Next button.

b Select whether to obtain an IP address automatically or Use the following Static IP address.

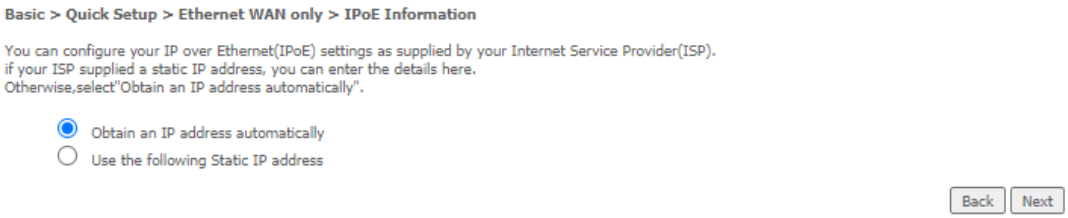


Figure 42 – IPoE information

c Click on the **Next** button. A summary of the settings is displayed.

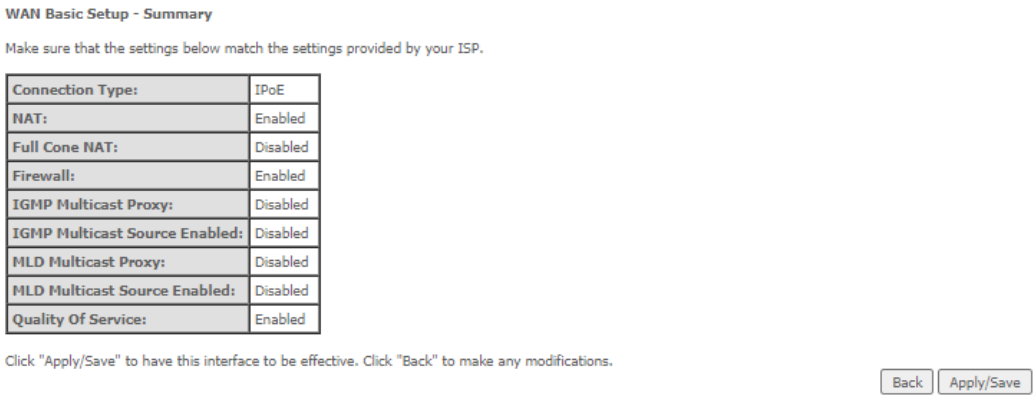


Figure 43 - WAN setup summary

d Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
ptm0.1	VDSL	IPoE	Disabled	Enabled	Disabled	Disabled	Disabled	Disabled	Enabled	Enabled	ServiceDown		ServiceDown	

Figure 44 - WAN info table

The setup is complete.

Bridging

a Select the correct VLAN option for your connection.
For New Zealand customers, the requirement for most ISPs fibre connections is VLAN tag 10.
If you are not sure of the tagging requirement for your connection, please contact your ISP.

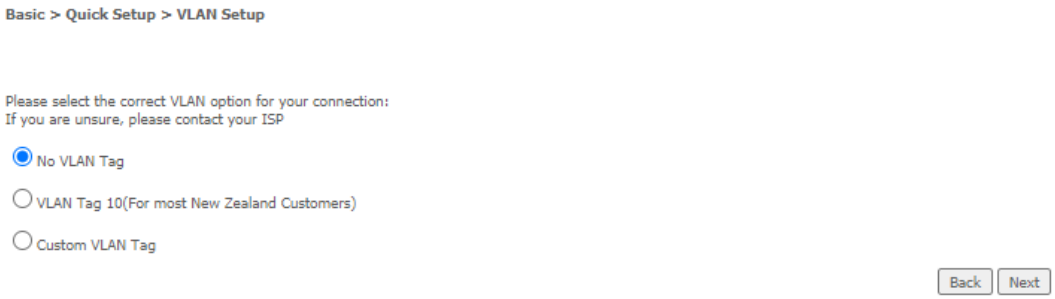


Figure 45 – Select VLAN option for VDSL connection

b Click the **Next** button. A summary of the settings is displayed.

WAN Basic Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

Connection Type:	Bridge
NAT:	Disabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Not Applicable
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Not Applicable
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Enabled

Click "Apply/Save" to have this interface to be effective. Click "Back" to make any modifications.

Back Apply/Save

Figure 46 - WAN setup summary

c Click the **Apply/Save** button when you have entered the required details. A WAN information table is displayed.

WAN Info

Interface	Description	Type	VlanMuxId	IPv6	Igmp Pxy	Igmp Src Enbl	MLD Pxy	MLD Src Enbl	NAT	Firewall	IPv4 Status	IPv4 Address	IPv6 Status	IPv6 Address
ptm0.1	VDSL	Bridge	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Enabled	ServiceDown		ServiceDown	

Figure 47 - WAN info table

The setup is complete.

Advanced setup

This section provides a variety of options for configuring the gateway for advanced functions. These include settings related to the WAN service, Local Area Network (LAN), Network Address Translation (NAT), MAC filtering, Parental control, Firewall, Quality of Service (QoS), Routing and more. In most cases, you will not need to modify settings under the Advanced setup tree and we recommend that you do not change many of the settings unless you are sure of the effect that the changes will have, and have a backup of your current working configuration.

Layer2 Interface

ATM Interface

The ATM (Asynchronous Transfer Mode) interface page shows the settings of all available DSL ATM interfaces. The ATM interface is used for ADSL connections.

DSL ATM Interface Configuration

Choose Add, or Remove to configure DSL ATM interfaces.

Interface	Vpi	Vci	DSL Latency	Category	Peak Cell Rate(cells/s)	Sustainable Cell Rate(cells/s)	Max Burst Size(bytes)	Min Cell Rate(cells/s)	Link Type	Conn Mode	IP QoS	MPAAL Prec/Alg/Wght	Remove

Add Remove

Figure 48 – DSL ATM Interface list

Field	Description
Interface	This field shows the interface name.
VPI	This field shows the Virtual Path Identifier (VPI) value. For most Australian connections the VPI is 8, for most New Zealand connections the VPI is 0. Please refer to your ISP for correct value.
VCI	This field shows the Virtual Channel Identifier (VCI) value. For most Australian connections the VCI is 35, for most New Zealand connections the VCI is 100. Please refer to your ISP for correct value.
DSL Latency	The value of the DSL Latency.
Category	This field shows the ATM service classes.
Peak Cell Rate (cell/s)	The maximum number of cells that may be transferred per second over the ATM interface.
Sustainable Cell Rate (cell/s)	An average, long-term cell transfer rate on the ATM interface.
Max Burst Size (bytes)	The maximum allowable burst size of cells that can be transmitted contiguously on the ATM interface.
Min Cell Rate (cell/s)	The minimum allowable rate at which cells may be transferred on the ATM interface.
Link Type	This field shows the type of link in use.
Connection Mode	This field shows the selected mode of connection.
IP QoS	This field shows the status of the Quality of Service (QoS) function.
MPAAL Prec/Alg/Wght	This displays data related to QoS Queue priority and algorithm.
Remove	Check ☑ the box in this field and click Remove to permanently delete the ATM configuration.

Table 4 – DSL ATM Interface Configuration settings table

To add an ATM interface, click the **Add** button. Enter the details as required by your Internet Service Provider and click the **Apply/Save** button.

ATM PVC Configuration

This screen allows you to configure a ATM PVC.

VPI: 0 [0-255]
VCI: 35 [32-65535]

Select DSL Latency
☑ Path0 (Fast)
☐ Path1 (Interleaved)

Select DSL Link Type (EoA is for PPPoE, IPoE, and Bridge.)
◉ EoA
○ PPPoA

Encapsulation Mode: LLC/SNAP-BRIDGING
Service Category: UBR Without PCR
Minimum Cell Rate: -1 [cells/s] (-1 indicates no shaping)

Select Scheduler for Queues of Equal Precedence as the Default Queue
◉ Weighted Round Robin
○ Weighted Fair Queuing

Default Queue Weight: 1 [1-63]
Default Queue Precedence: 8 [1-8] (lower value, higher priority)

Default Queue Drop Algorithm
◉ DT (Drop Tail)
○ RED (Random Early Detection)
Minimum Threshold: [1-100]% of queue size
Maximum Threshold: [1-100]% of queue size
○ WRED (Weighted RED)
Low Class Min Threshold: [1-100]% of queue size
Low Class Max Threshold: [1-100]% of queue size
High Class Min Threshold: [1-100]% of queue size
High Class Max Threshold: [1-100]% of queue size

VC WRR Weight: 1 [1-63]
VC Precedence: 8 [1-8] (lower value, higher priority)
Note: VC scheduling will be SP among unequal precedence VC's and WRR among equal precedence VC's.
For single queue VC, the default queue precedence and weight will be used for arbitration.
For multi-queue VC, its VC precedence and weight will be used for arbitration.

Back Apply/Save

Figure 49 – ATM PVC Configuration page

PTM Interface

The router can also establish DSL connections using PTM (Packet Transfer Mode). This page shows you an overview of the PTM interfaces and allows you to add or remove them. PTM interface is used for VDSL connections.

DSL PTM Interface Configuration

Choose Add, or Remove to configure DSL PTM interfaces.

Interface	DSL Latency	PTM Priority	Conn Mode	IP QoS	Remove
ptm0	Path0	Normal&High	VlanMuxMode	Support	☐

Add Remove

Figure 50 – DSL PTM Interface list

Click the **Add** button to create a new PTM interface. Enter the details as required by your Internet Service Provider and click the **Apply/Save** button.

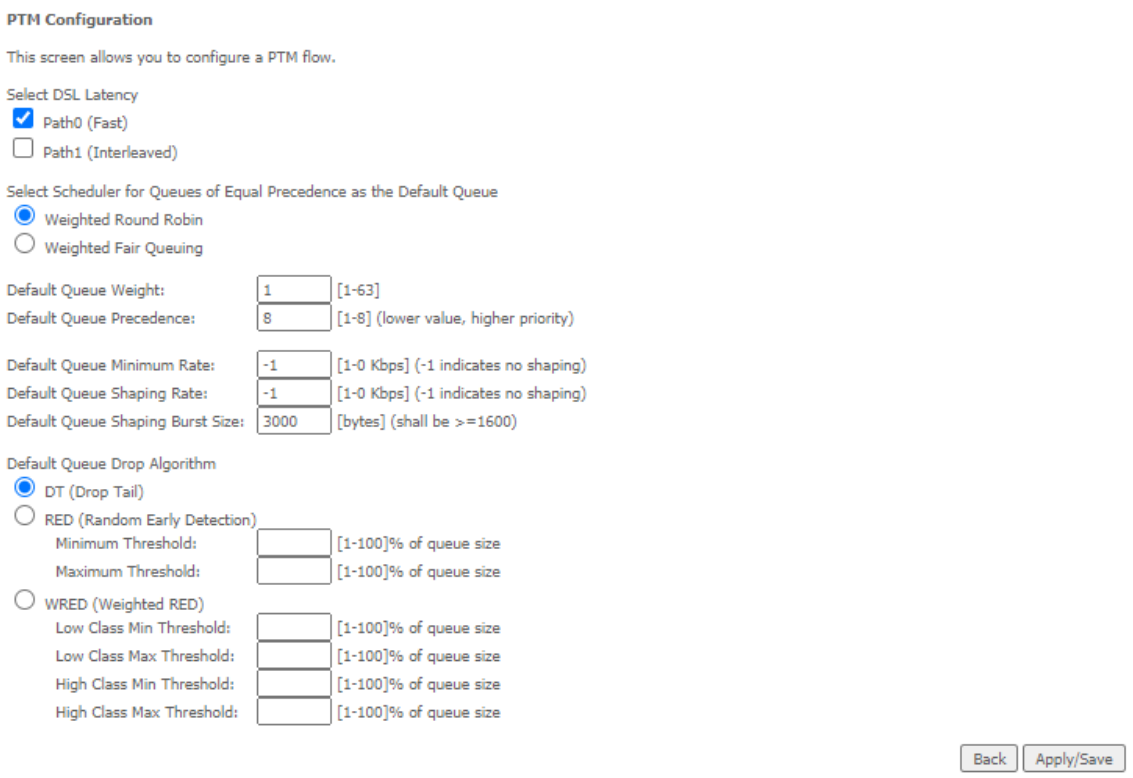


Figure 51 – PTM Configuration page

ETH Interface

The ETH interface page allows you to add or remove ETH WAN interfaces.

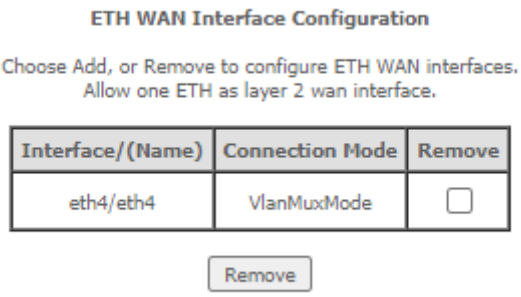


Figure 52 – ETH WAN interface list WAN Service

Note – When the eth4 - ETH WAN Layer 2 interface is removed, the ETH WAN port will behave as an additional Ethernet LAN port.

WAN Service

The WAN Service page displays the current Wide Area Network service setup and allows you to configure the router to connect to a larger network for Internet access.

Attention – WAN service requires a preconfigured Layer 2 interface, be it ATM/PTM or Ethernet WAN.

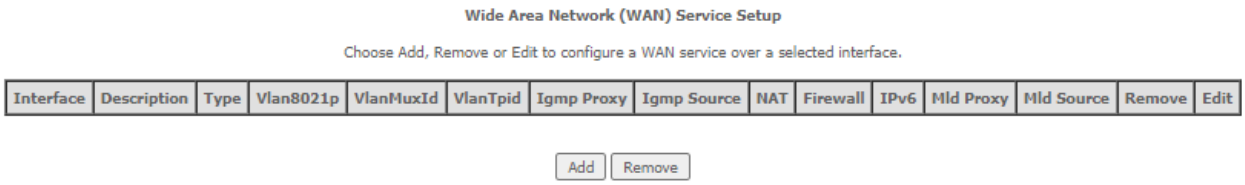


Figure 53 – WAN Service setup

To add a WAN service, click the Add button. Use the drop-down list to select the layer 2 interface to use for the WAN service and click the Next button.

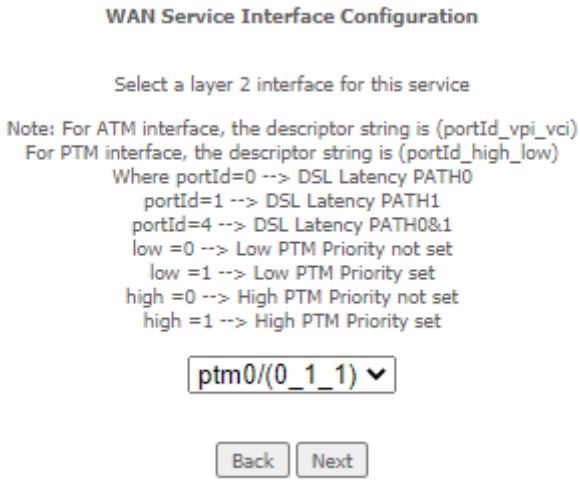


Figure 54 – WAN Service – Select layer 2 interface

Select a WAN service type, enter a Service Description, enter the 802.1P Priority and 802.1Q VLAN ID if required, then click the Next button.

To disable VLAN tagging, place input value of -1. Refer to your ISP for VLAN information as required by your Internet Service Provider.

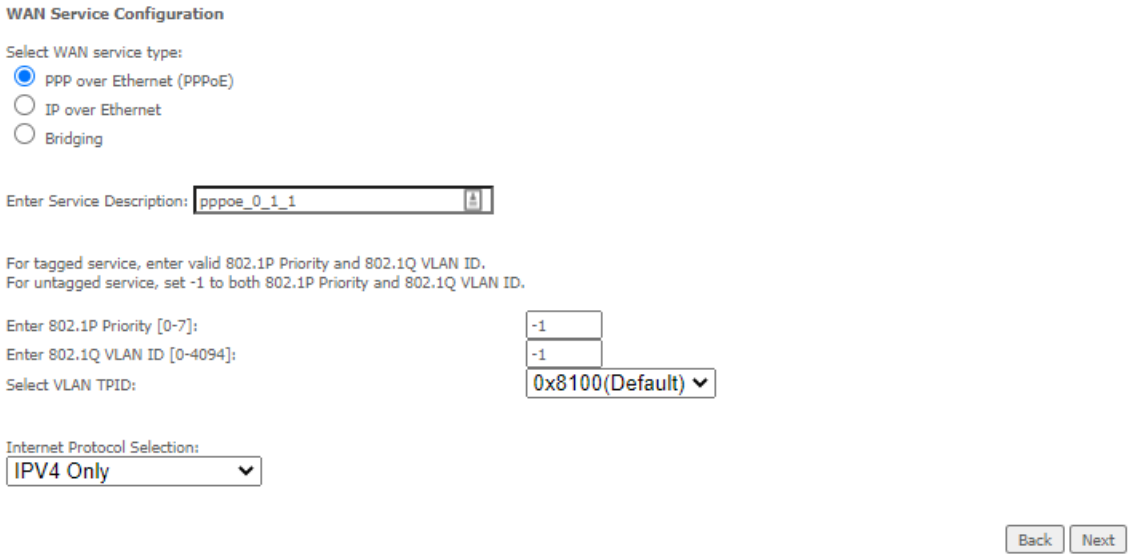


Figure 55 – WAN Service – Select WAN Service Type

PPP over Ethernet

Enter the PPPoE authentication details as required by your Internet Service Provider and click the **Next** button.

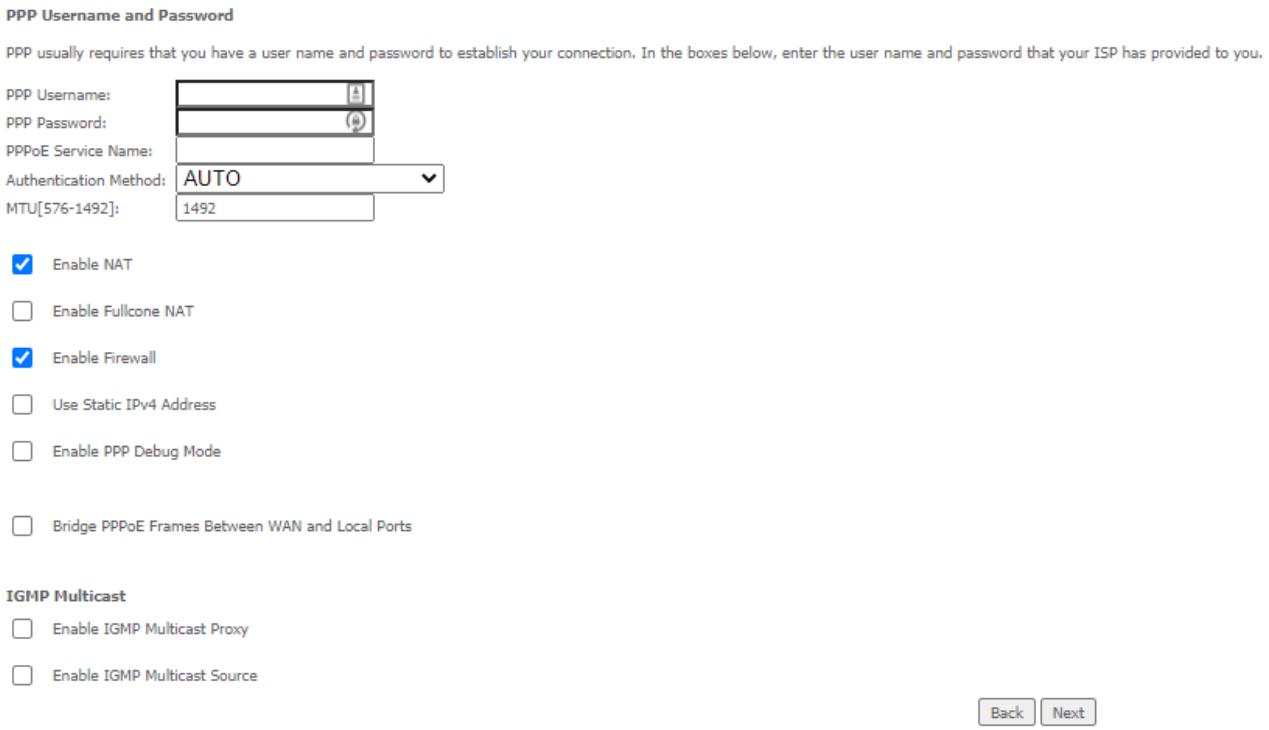


Figure 56 – Enter PPP over Ethernet details

IP over Ethernet

Enter the details as required by your Internet Service Provider and click the **Next** button.

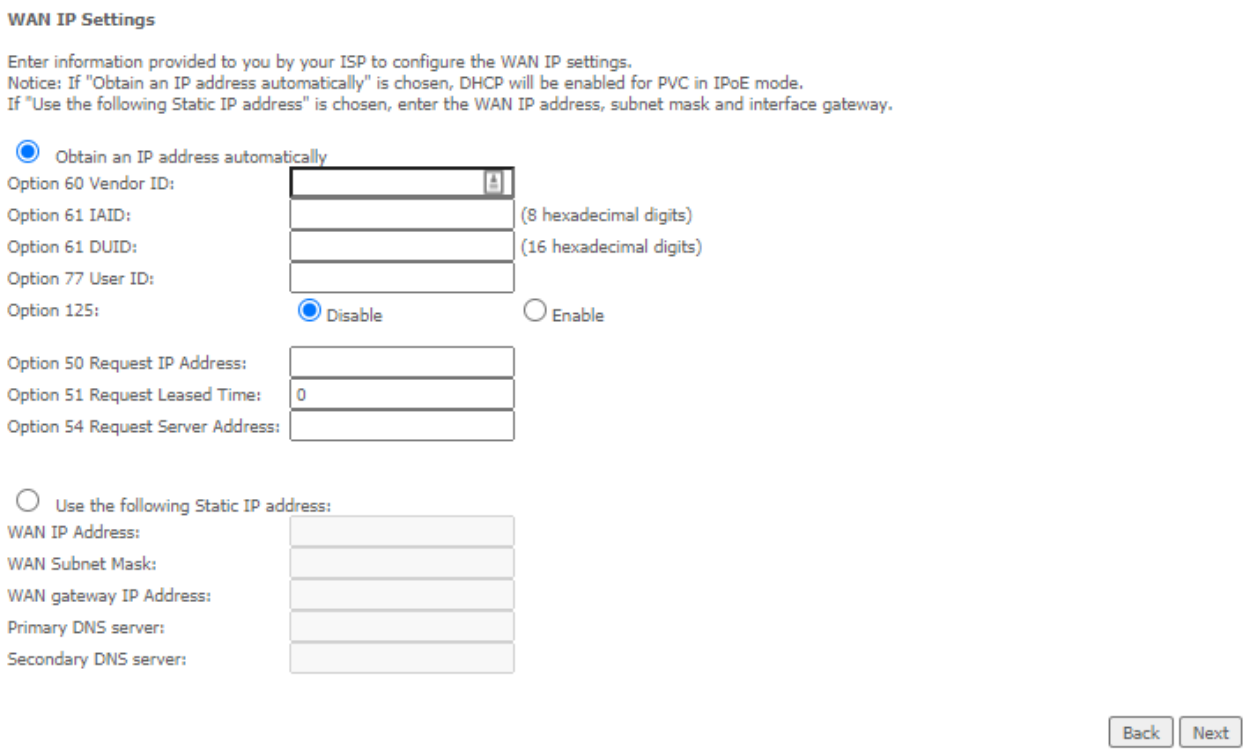


Figure 57 – Enter IP over Ethernet details

Select the NAT Translation settings as desired and click the **Next** button.

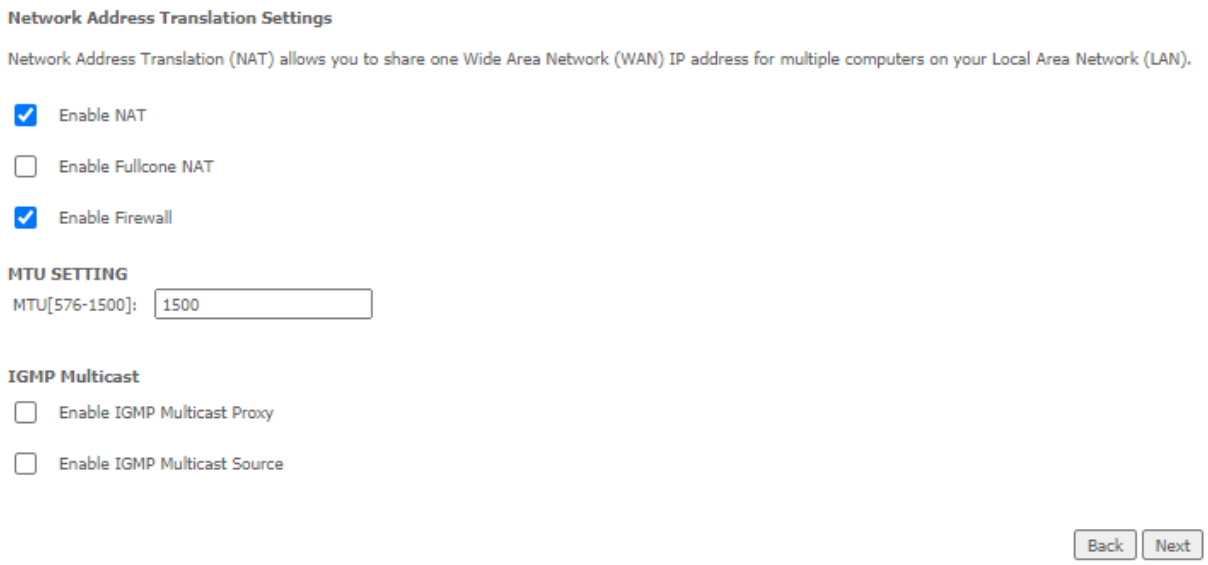


Figure 58 – Enter IPoE NAT Translation settings

Bridging

When you select ⦿ Bridging mode, a summary of the settings is displayed. Click Apply/Save to commit the settings.

WAN Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

Connection Type:	Bridge
NAT:	Disabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Not Applicable
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Not Applicable
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Disabled

Click "Apply/Save" to have this interface to be effective. Click "Back" to make any modifications.

Back Apply/Save

Figure 59 – Enter Bridging WAN service summary

Mobile broadband

The Mobile broadband page displays the current Wide Area Network service setup and allows you to configure the gateway to connect to a mobile (cellular) network for primary Internet access.

Only one Mobile Broadband can be set up at a time. You can alter the setup by clicking the Edit button, or Remove the setup and Add a new service.

Note – Insert a SIM card in Nano SIM format into the device's SIM Card Slot and click the Add button to configure the Mobile Broadband service.

Modem Status SIM CARD INVALID OR NO SIM CARD!

Wide Area Network (WAN) Service For Mobile Broadband Setup
Choose Add, Remove or Edit to configure a WAN service For Mobile Broadband interface.

Interface	Description	Type	Vlan8021p	VlanMuxId	Igmp	NAT	Firewall	Manage	Edit	Action

Add Remove Information

Figure 60 – Mobile Broadband setup

Field	Description
Modem status indicator	In the top left corner above the start of the table is the Modem status indicator: dialling..., CONNECTED, Manual Dialled, undialing..., DISCONNECT, SIM CARD INVALID OR NOT SIM CARD!, etc.
Interface	The interface of the mobile connection.

Description	The description of the mobile connection.
Type	The type of WAN connection.
Vlan802.1p	N/A for mobile interface.
VlanMuxId	N/A for mobile interface.
IGMP	Internet Group Management Protocol (IGMP) is used by hosts and adjacent routers on IPv4 networks to establish multicast group memberships.
NAT	NAT (Network Address Translation) status of the mobile WAN connection: Enabled or Disabled
Firewall	The status of the gateway firewall across the mobile WAN connection.
Manage PIN button	Click to open the PIN settings page where you can enable, disable and change the PIN on the SIM.
Edit details button	Click the Edit button to modify the details of the current Mobile Broadband service parameters.
Action Connect button	Click the Connect button to manually connect and register to the Mobile network. When connected this button changes to Disconnect and allows the user to manually disconnect and deregister register from the Mobile network.
Add button	Click open the Mobile Broadband Setup page, see next section.
Remove button	You can only have one Mobile Broadband service at a time. To replace it click the Remove button and then click the Add button.
Information button	Click to see details of the mobile broadband connection.

Table 5 – Mobile configuration settings table

Add/Edit Mobile Broadband Setup

Only one mobile cellular service can be defined at one time.

If one is not currently defined, click the **Add** button.

If one already exists, either click the **Edit** button or click the **Remove** button and then click the **Add** button.

Note – If the service is currently connected, before you can edit it you must click the **Action/Disconnect** button and then click the **Edit** or **Remove/Add** button(s).

Both the **Add** and the **Edit** buttons on the **Mobile Status** page open the **Mobile Broadband modem setup** dialog.

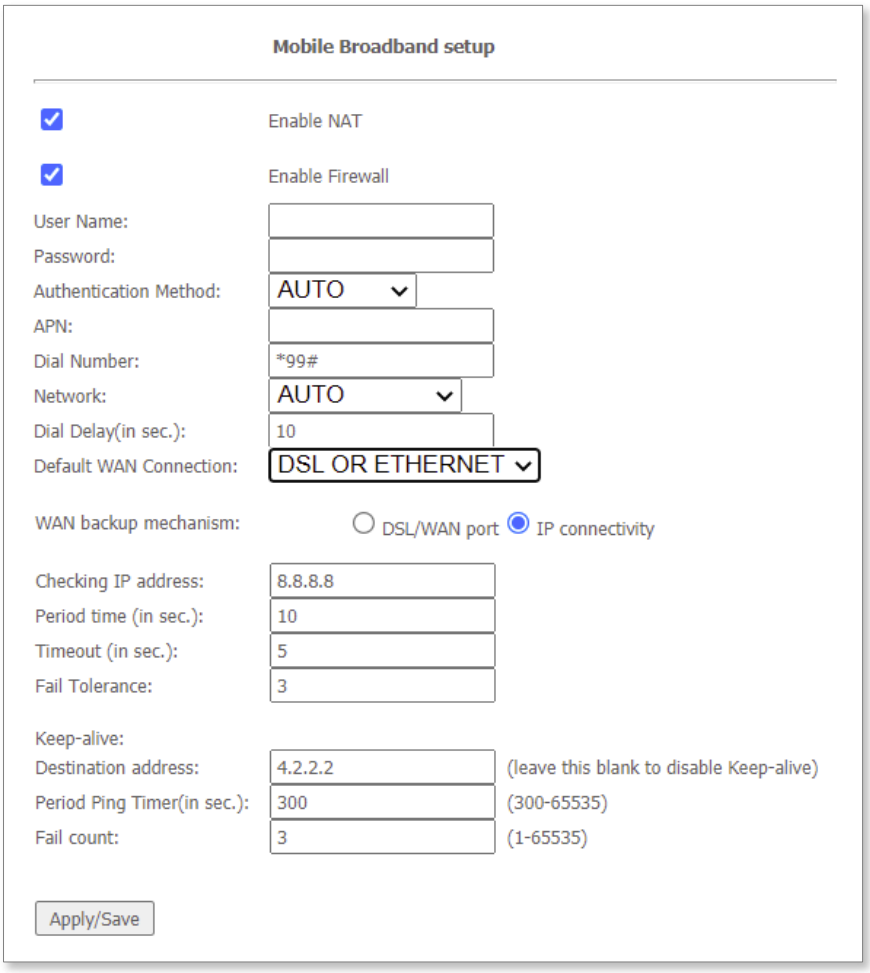


Figure 61 – Mobile Broadband setup interface

Field	Description
Enable NAT	☑ **Enable NAT (Network Address Translation)** is a common routing feature which allows multiple LAN devices to appear as a single WAN IP via network address translation. In this mode, the router modifies network traffic sent and received to inform remote computers on the internet that packets originating from a machine behind the router originated from the WAN IP address of the router's internal NAT IP address. This may be disabled if a framed route configuration is required and local devices require WAN IP addresses.

Enable Firewall	☑ Enable Firewall to prevent attack from the lte0 interface.	
User Name	The Username for your broadband service provided by your broadband ISP.	
Password	The Password for your broadband service provided by your broadband ISP.	
Authentication Method	Choose: AUTO, PAP, CHAP or MSCHAP	
APN	Enter the APN (Access Point Name) provided by your broadband ISP.	
Dial Number	Enter the number to dial to get data connectivity provided by your broadband ISP.	
Dial Delay (in secs.)	Enter the time delay in seconds that must elapse before re-connecting to the mobile connection when primary connection dropped, and mobile broadband is configured as backup.	
Default WAN Connection	Select either Mobile Broadband or DSL OR ETHERNET from the drop-down menu.	
WAN backup mechanism	DSL	Select to use DSL/Ethernet WAN physical status.
	IP connectivity	Select to use a specified IP address connectivity check.
Apply/Save button	Click to save and apply your changes.	

Table 6 – DSL ATM Interface Configuration settings table

Note – Mobile Broadband service requires an unlocked SIM card in the Nano SIM (4FF) format. See PIN settings section on the next page.

PIN settings

When the Action button Connect is displayed (click Disconnect to disconnect) click the PIN button in the Manage column to open the SIM Management page:

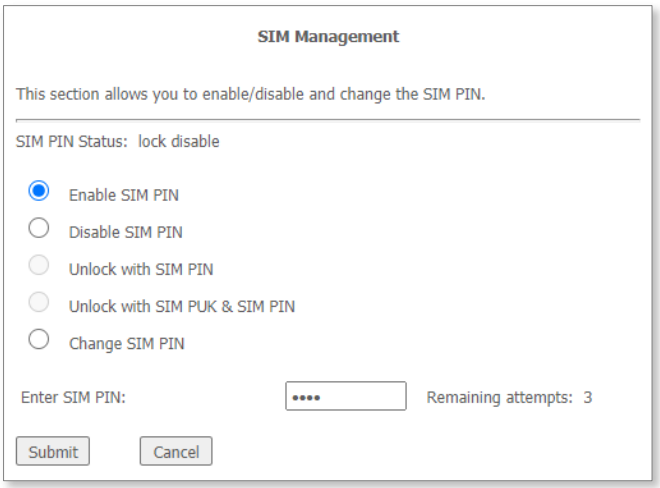


Figure 62 – SIM – PIN settings

The following fields are found on this page.

Field	Description
SIM PIN Status	Current status of the SIM card's PIN.
Enable SIM PIN	When ⦿ Enable SIM PIN is selected, the current PIN must be entered.

Disable SIM PIN	When ⦿ Disable SIM PIN is selected, PIN entry not required. By default PIN protection is disabled.
Change SIM PIN	When ⦿ Change SIM PIN is selected you can change the PIN to something easier to remember or more secure. The next two fields display for you to make the change.
Enter current SIM PIN	Enter current PIN to unlock it.
Enter new SIM PIN	Enter the new SIM PIN number.
Confirm new PIN	Re-enter the new SIM PIN number.
Remaining attempts	Enter the number of tries allowed before the system PUK locks the SIM card. The default is three (3) attempts.
Submit button	Click to save and apply the changes.
Cancel button	Click to close without saving and return to the broadband setup page.

Table 7 – USB mobile PIN Configuration page

Modem information

Click the Information button to display details of the gateway (Modem) and its mobile service.

Modem information:

Product Name:	Fibocom Module
Product Type:	
Product IMEI:	356277820025058
Product IMEISV:	3562778200250509
Manufacturer:	Fibocom Wireless Inc.
USIM IMSI:	
Vendor Id:	2cb7
Product Id:	0104
Down Stream Rate(bps):	Unknown
Cell Id:	Unknown
Location Area Code:	Unknown
Signal Intensity:	Unknown(-113dBm - 0dBm)
Signal Ber(RXQUAL):	Unknown(level:0-7)
Service Provider:	
Radio Bearer:	NONE
Network Status:	Disconnected
MCC:	0
MNC:	00
Physical Cell ID:	16C
Access Technology:	WCDMA
Tracking Area Code:	F7
RSSI:	unknown
RSRQ:	unknown
RSRP:	unknown
SINR:	34
Download EARFCN:	C0D
Active Band:	8
Uplink Bandwidth:	31
Downlink Bandwidth:	31

Figure 63 – Modem information display

The following fields are found on this page.

Field	Description
Product Name	The Mobile Broadband module's product name.
Product IMEI	The Mobile Broadband module's International Mobile Equipment Identity.
Manufacturer	The Manufacturer of the Mobile Broadband module.
USIM IMSI	The SIM card's International Mobile Subscriber Identity.
Vendor Id	The Mobile Broadband Module's Vendor ID
Product Id	The Mobile Broadband Module's Product ID.
Service Provide Code	The Mobile Network Service Provider Code.
Cell Id	The current Mobile station Cell ID.
Location Area Code	The current Mobile station Location/Tracking Area Code.
Signal Intensity	The current Receive Signal Strength Indicator (RSSI) detected by the Mobile Broadband Module.
Apply/Save button	Press the Apply/Save button to save the changes to the Modem information.

Table 8 – Modem information page

Network scan

With a SIM card inserted in the Wi-Fi 6 CloudMesh Hybrid Gateway, you can scan for cellular networks in range of your device. This feature allows you to manually specify a carrier network if your plan allows you to roam on other networks.

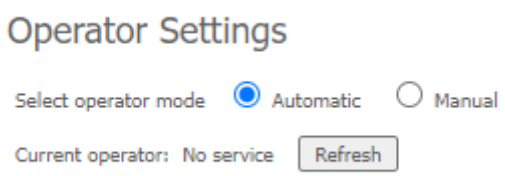


Figure 64 - Operator Settings

Module upgrade

If a software update for the cellular module becomes available, you can use this screen to update it. Select Choose file, locate the file on your computer, then select the Update button to complete the upgrade.

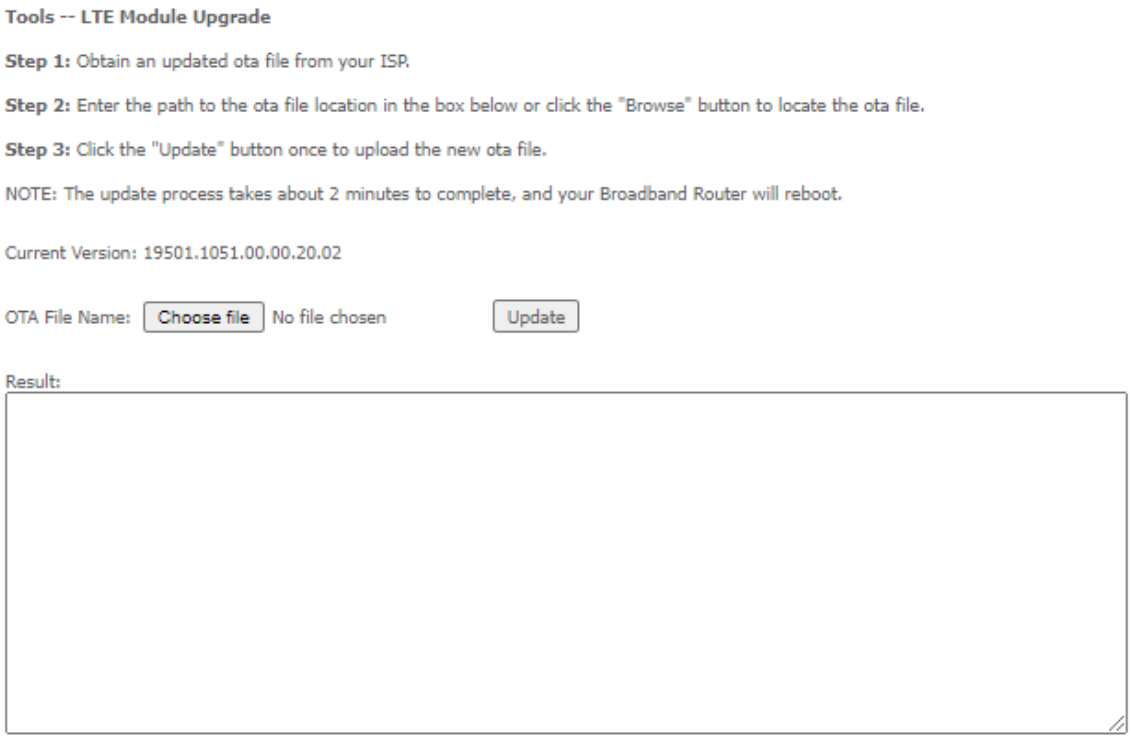


Figure 65 - Module upgrade

LAN

IPv4 Autoconfig

The LAN window allows you to modify the settings for your local area network (LAN).

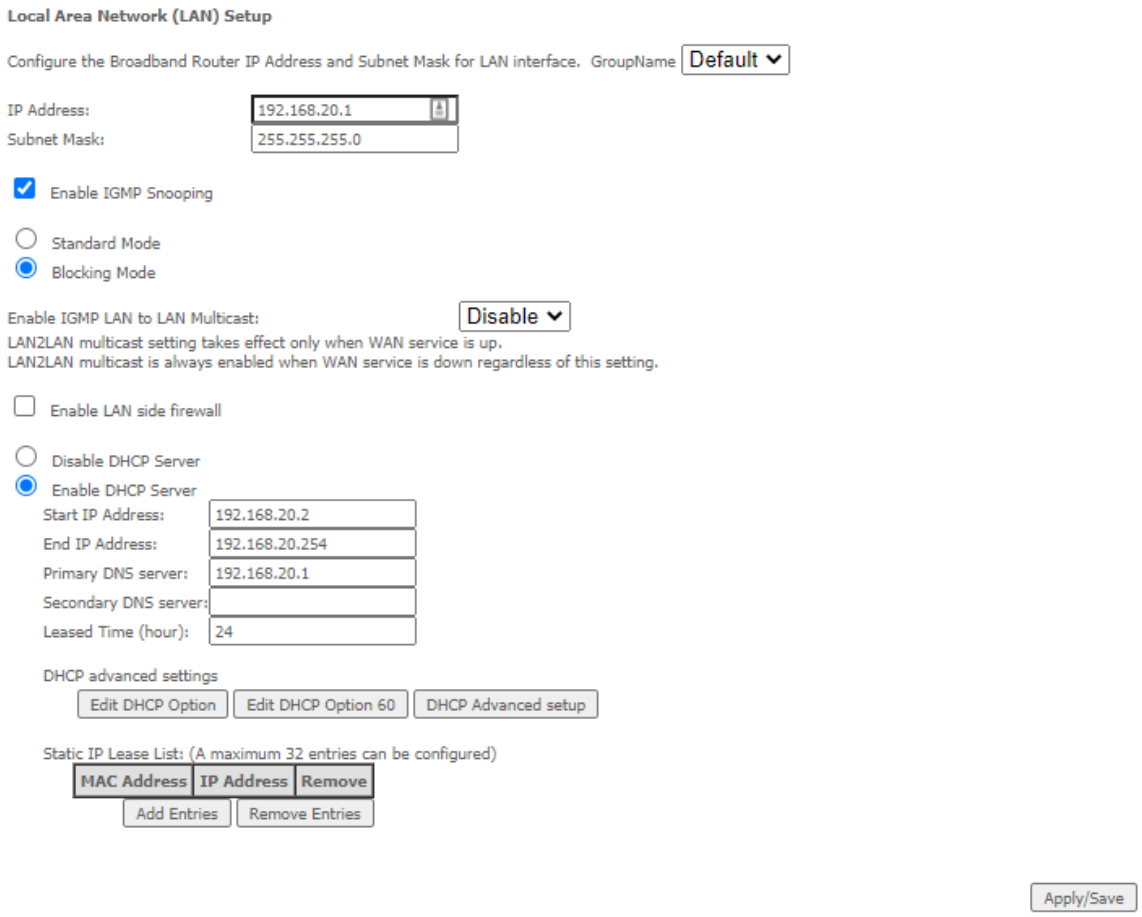


Figure 66 – LAN setup -- IPv4 Autoconfig settings

The following options are available to configure:

Parameter	Definition
IP Address	Enter the Local IP Address to use for the CloudMesh Gateway.
Subnet Mask	Enter the subnet mask to define the subnet of the Local Network.
Enable IGMP Snooping	Enable IGMP Snooping and select the IGMP Snooping mode to use. Standard: allow all multicast traffic to LAN clients. Blocking: only allow multicast subscribed clients to receive multicast packets.
Enable LAN side Firewall	Enable the LAN side firewall to restrict traffic between LAN host-LAN hosts and WiFi Clients.
Enable DHCP Server	Select to enable or disable the DHCP server and enter the start and end address for the DHCP IP Address pool.

Table 9 – IPv4 Autoconfig settings table

You can also reserve DHCP Addresses for specific hosts as shown below:

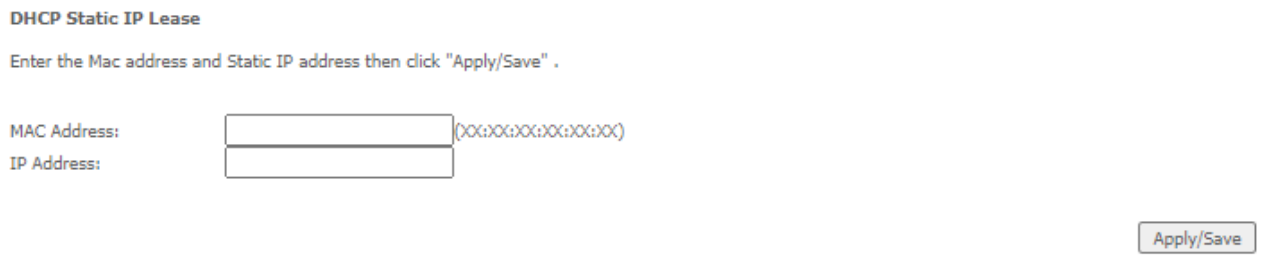


Figure 67 – Enter DHCP Static IP Addresses

To set a DHCP reservation, enter the MAC Address of the chosen host and IP to use and then click Apply/Save.

The CloudMesh Gateway enables you to set the DHCP options which are provided to hosts attempting to connect to the DHCP server.

These options should not normally need to be set or changed. Click Apply/Save to save the new LAN configuration settings.

IPv6 Autoconfig

The IPv6 LAN Auto Configuration page allows you to configure settings pertaining to the IPv6 service.

Figure 68 – IPv6 LAN Auto Configuration page

Option	Definition
Enable Unique Local Addresses and Prefix Advertisement	Enable the use of unique local addresses. The router will advertise the IPv6 /64 prefix to new devices on the network.

Randomly Generate	Randomly generates the unique local addresses and the prefix.
Statically Configure	Enter a static IPv6 address for the router if one has been assigned to you by your Internet Service Provider (ISP).
IPv6 LAN Applications	Enable IPv6 DHCP server
Enable DHCPv6 Server or RADVD	The Router Advertisement Daemon (radvd) is an open-source software product that implements link-local advertisements of IPv6 router addresses and IPv6 routing prefixes using the Neighbour Discovery Protocol (NDP) as specified in RFC 2461. The Router Advertisement Daemon is used by system administrators in stateless auto-configuration methods of network hosts on Internet Protocol version 6 networks. When IPv6 hosts configure their network interfaces, they broadcast router solicitation (RS) requests onto the network to discover available routers. The radvd software answers requests with router advertisement (RA) messages. In addition, radvd periodically broadcasts RA packets to the attached link to update network hosts. The router advertisement messages contain the routing prefix used on the link, the link maximum transmission unit (MTU), and the address of the responsible default router.
Stateless (for DHCPv6 Server)	IPv6 hosts can configure themselves automatically when connected to a routed IPv6 network using Internet Control Message Protocol version 6 (ICMPv6) router discovery messages. This type of configuration is suitable for small organizations and individuals. It allows each host to determine its address from the contents of received user advertisements. It makes use of the IEEE EUI-64 standard to define the network ID portion of the address.
Stateful (for DHCPv6 Server)	This configuration requires some human intervention as it makes use of the Dynamic Host Configuration Protocol for IPv6 (DHCPv6) for installation and administration of nodes over a network. The DHCPv6 server maintains a list of nodes and the information about their state to know the availability of each IP address from the range specified by the network administrator.
Enable MLD Snooping	Select whether to enable or disable MLD Snooping on the router. The Multicast Listener Discovery (MLD) snooping function constrains the flooding of IPv6 multicast traffic on LANs on the router.

Table 10 – IPv6 LAN Auto Configuration settings

LAN VLAN Setting

This page allows you to specify a LAN port to apply VLAN tagging to.

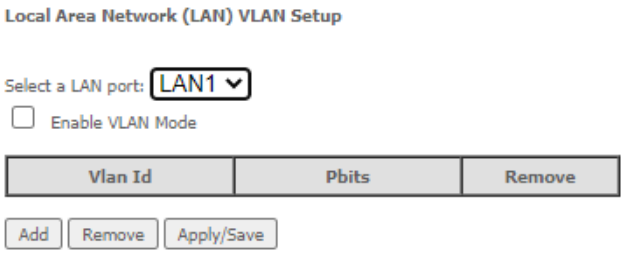


Figure 69 – Specify a LAN port for VLAN tagging

Select the LAN port using the drop-down menu, then click the Add button. Enter the VLAN ID and in the Pbits field, enter a value from 0-7 indicating the priority bits that dictates the priority of the VLAN.

Click Apply/Save when you have finished.

NAT

Virtual Servers

Virtual Servers (also commonly referred to as port forwarding) allow you to direct incoming traffic from the WAN side to the Internal network host with a private IP address on the LAN side.

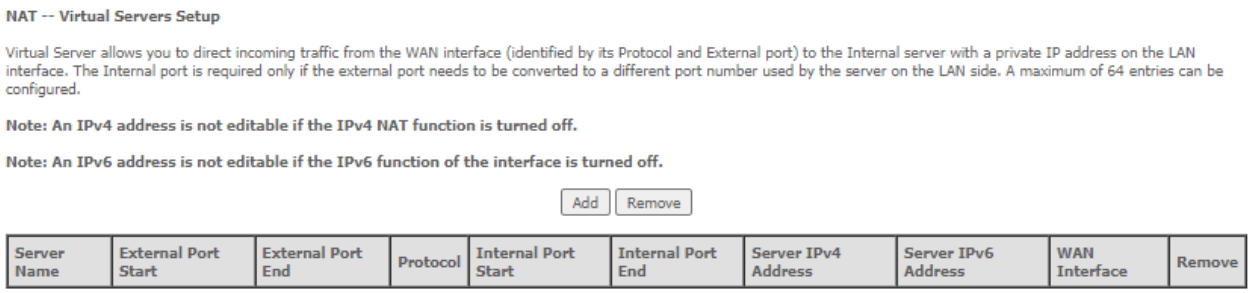


Figure 70 – NAT -- Virtual Server list

Click the Add button to add a virtual server.

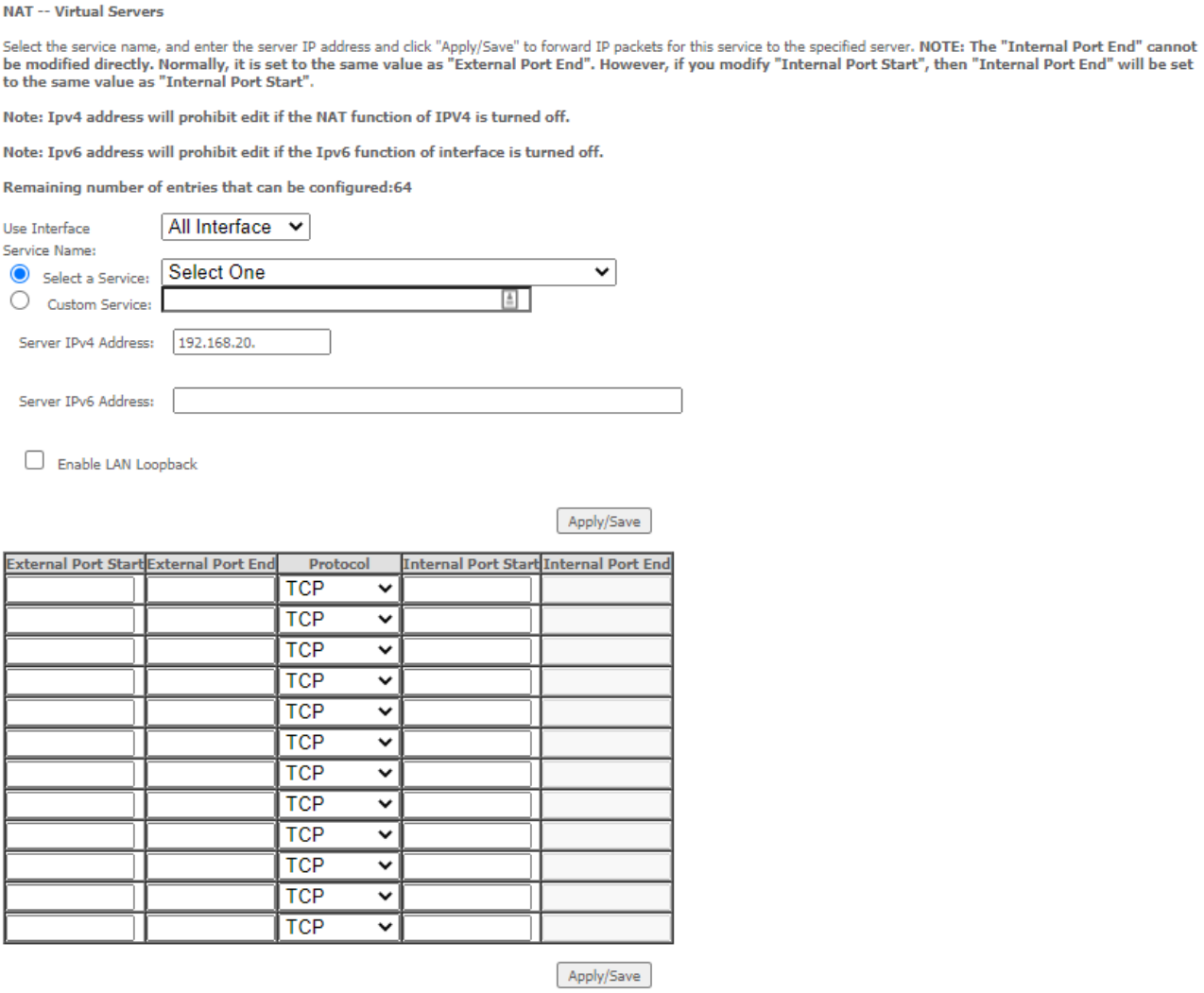


Figure 71 – NAT -- Virtual Server Configuration page

Field	Description
Select a Service or custom Server	Select a pre-configured port forwarding rule or choose custom server to create your own port forwarding rule.
Server IP Address	Enter the IP address of the local server/host.
External Port Start	Enter the starting external port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.
External Port End	Enter the ending external port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.
Protocol	Options include TCP, UDP or TCP/UDP
Internal Port Start	Enter the starting internal port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.
Internal Port End	Enter the ending internal port number range (when custom server is selected). When a predefined service is selected this field will be completed automatically.

Table 11 – NAT -- Virtual Server settings table

Click Save/Apply to save your settings when you have finished creating virtual servers.

Port Triggering

Some applications require specific ports in the Router's firewall to be open for access by remote parties. Port Triggering opens up the 'Open Ports' in the firewall when an application on the LAN initiates a TCP/UDP connection to a remote party using the 'Triggering Ports'.

The Router allows the remote party from the WAN side to establish new connections back to the application on the LAN side using the 'Open Ports'. A maximum of 32 entries can be configured.

This is a list of specific ports in the router's firewall that are open for access by remote parties.

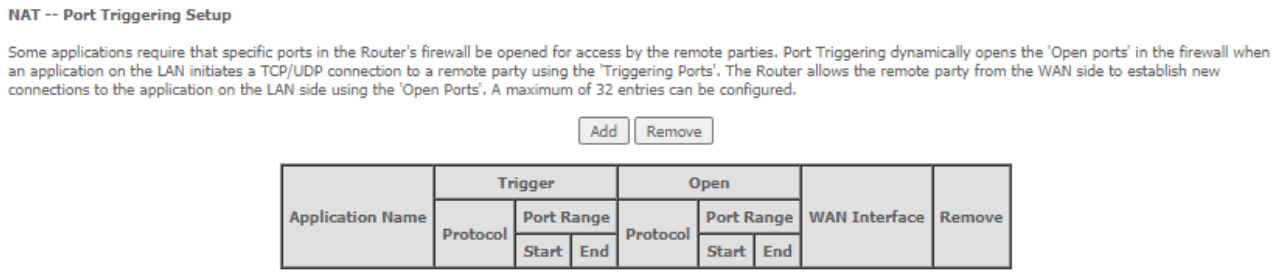


Figure 72 – NAT -- Port Triggering list

Click the Add button and configure the port settings from an existing application in the drop-down list or create your own custom application.

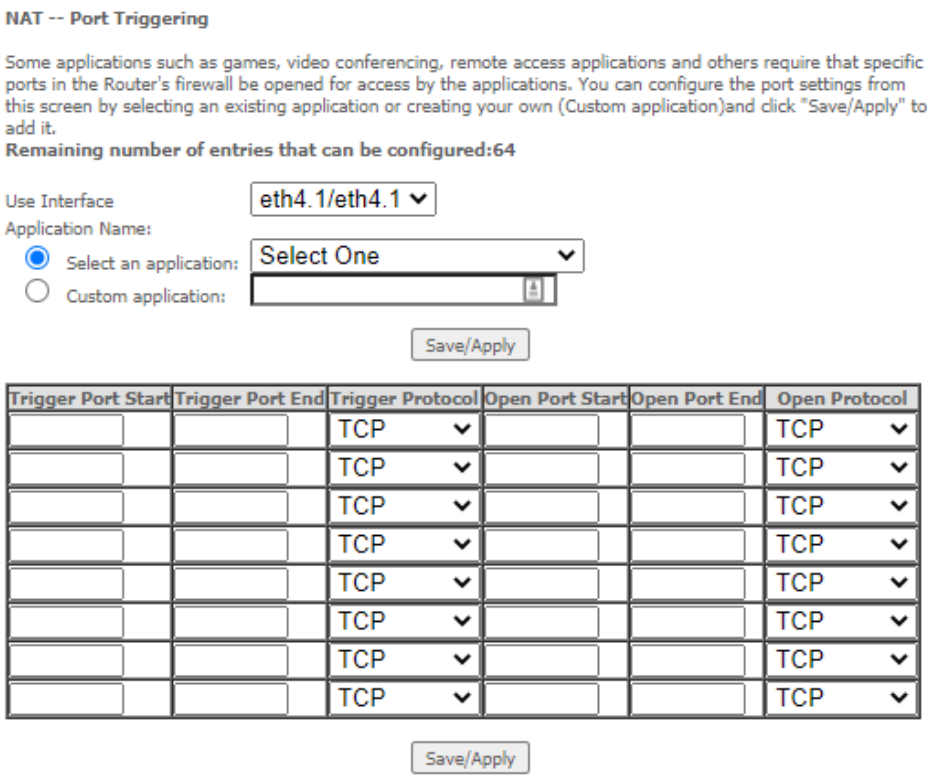


Figure 73 – NAT -- Port Trigger Configuration page

Field	Description
Select an Application or Custom Application	A user can select a pre-configured application from the list or select the Custom Application option to create custom application settings.
Trigger Port Start	Enter the starting trigger port number (when you select Custom Application). When an application is selected the port range values are automatically entered.
Trigger Port End	Enter the ending trigger port number (when you select Custom Application). When an application is selected the port range values are automatically entered.
Trigger Protocol	Options include TCP, UDP or TCP/UDP.
Open Port Start	Enter the starting open port number (when you select Custom Application). When an application is selected the port range values are automatically entered.
Open Port End	Enter the ending open port number (when you select Custom Application). When an application is selected the port range values are automatically entered.
Open Protocol	Options include TCP, UDP or TCP/UDP.

Table 12 – NAT -- Port Trigger Configuration settings

DMZ Host

The CloudMesh Gateway will forward IP packets from the Wide Area Network (WAN) that do not belong to any of the applications configured in the Virtual Servers table or being used in the Virtual Server table to the DMZ host.

Enter the Host's IP address and click Apply to activate the DMZ host. To deactivate the DMZ Host function, clear the IP address field and press the Save/Apply button.

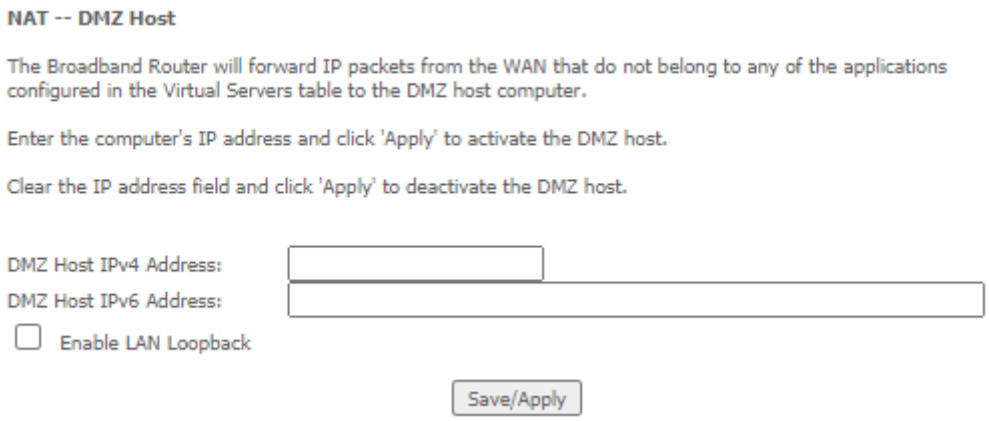


Figure 74 – NAT – DMZ Host settings

Note that LAN Loopback can also be enabled.

LAN Loopback allows the LAN host to access another LAN host/server via the external IP Address of the router. Without NAT loopback you must use the internal IP address of the device when on the LAN side.

ALG

The Application Layer Gateway (ALG) is a feature which enables the router to parse application layer packets and support address and port translation for certain protocols. We recommend that you leave these protocols enabled unless you have a specific reason for disabling them.

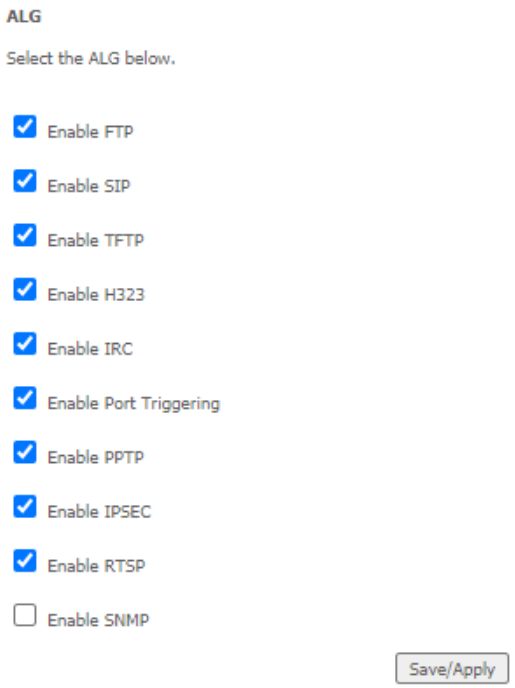


Figure 75 – NAT – Application Layer Gateway (ALG) settings

MAC Filtering

The CloudMesh Gateway offers the ability to use MAC Address filtering on ATM PVCs. You can elect to block or allow connections based on MAC Address criteria. The default policy is to allow all connections.

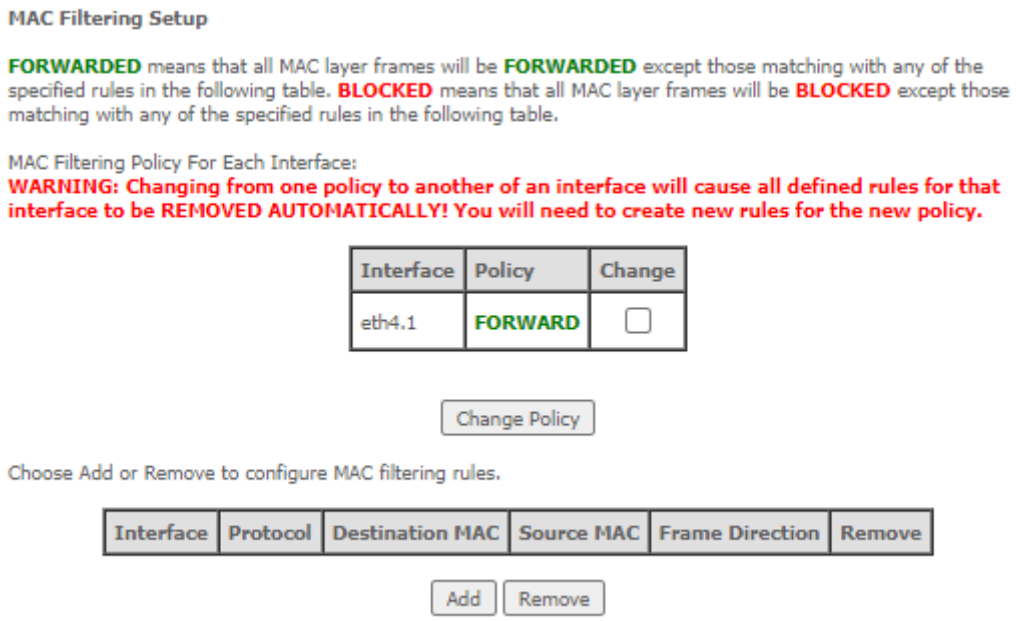


Figure 76 – Security – MAC Filter list

Click **Add** to enter a new MAC Address filter.

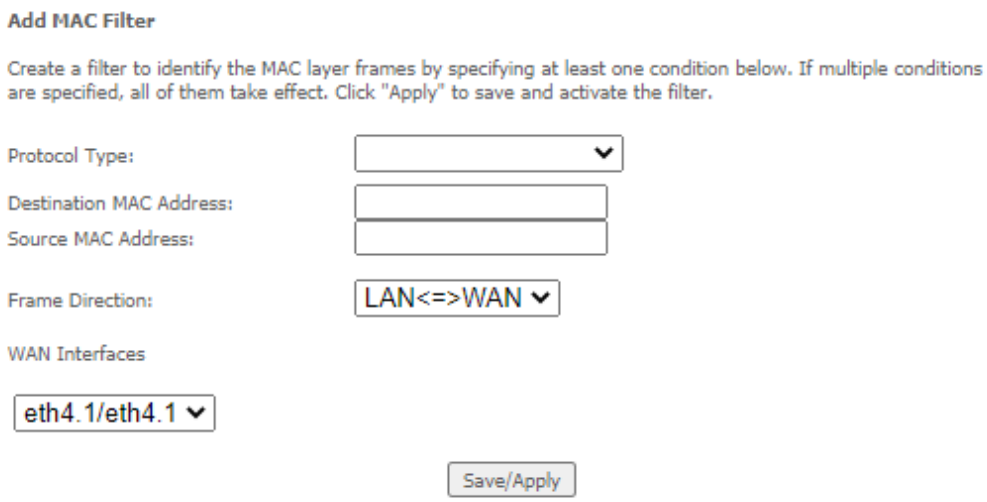


Figure 77 – Security – MAC Filter settings

1 Enter the **Protocol type** to which the filter should apply.

2 Enter the **Source** and **Destination MAC Address.**

3 Enter the **Frame Direction** of the traffic to filter.

4 Select the **WAN interface** to which the filter should apply.

Click Apply/Save to save the new MAC filtering configuration.

Parental Control

The Parental Control feature allows you to take advanced measures to ensure the computers connected to the LAN are used only when and how you decide.

Time Restriction

This Parental Control function allows you to restrict access from a Local Area Network (LAN) connected device to an outside network through the router on selected days and at certain times. Make sure to activate the Internet Time server synchronization as described in the SNTP section, so that the scheduled times match your local time.

Access Time Restriction -- A maximum 16 entries can be configured.

Username	MAC	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Start	Stop	Remove
Kids	74:78:27:71:81:6d	x	x	x	x	x			17:0	19:0	☐

Add Remove

Figure 78 – Advanced – Parental Control – Time Restriction

To add a time restriction rule, press the Add button. The following screen appears.

Access Time Restriction

This page adds time of day restriction to a special LAN device connected to the Router. The 'Browser's MAC Address' automatically displays the MAC address of the LAN device where the browser is running. To restrict other LAN device, click the "Other MAC Address" button and enter the MAC address of the other LAN device. To find out the MAC address of a Windows based PC, go to command window and type "ipconfig /all".

User Name

◉ Browser's MAC Address 74:78:27:71:81:6d

○ Other MAC Address
(xx:xx:xx:xx:xx:xx)

Days of the week	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Click to select	☐	☐	☐	☐	☐	☐	☐

Start Blocking Time (hh:mm)

End Blocking Time (hh:mm)

Apply/Save

Figure 79 – Advanced – Parental Control – Add Time Restriction

Field	Description
Rule Name	A user defined name for the time restriction rule.
Browser's MAC Address	The MAC address of the network card of the computer running the browser.
Other MAC Address	The MAC address of another LAN device or network card.
Days of the Week	The days of the week for which the rules apply.
Start Blocking Time	The time of day when the restriction starts. (24 hour time: 00:00–23:59)
End blocking time	The time of day when the restriction ends. (24 hour time: 00:00–23:59)
Apply/Save button	Press the Apply/Save button to save a time restriction rule.

Table 13 – Advanced – Parental Control – Add Time Restriction Settings

URL Filter

With the URL filter, you can add certain websites or URLs to a safe or blocked list. This will provide you added security to ensure any website you deem unsuitable will not be able to be seen by anyone who is accessing the Internet via the CloudMesh Gateway.

Select the Exclude (to block) or Include (to allow) option and then click Add to enter the URL you wish to add to the URL Filter list. Please note that the Include/Exclude function will not work on sites that use the HTTPS protocol.

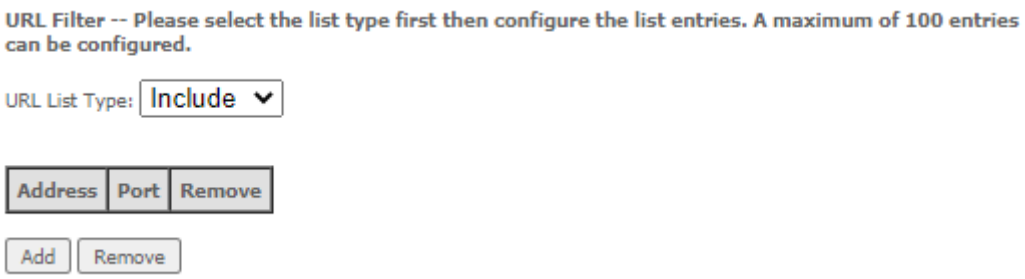


Figure 80 – Advanced – Parental Control – URL Filter

Once you have chosen to add a URL to the list you will be prompted to enter the address. Simply type it in and select the Apply/Save button.

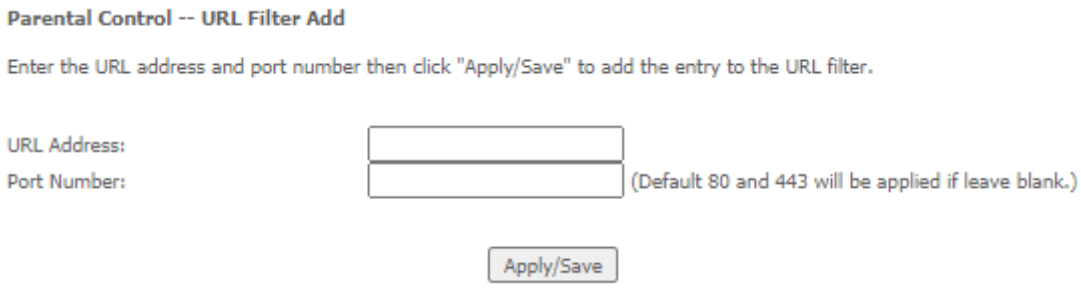


Figure 81 – Advanced – Parental Control – Add URL Filter

Field	Description
URL Address	The URL address of the device you want to black list or white list.

Port Number	The Port Number (Default is 80).
Days of the Week	The days of the week for which the rules apply.
Start Time	The time of day when the restriction starts. (24 hour time: 00:00–23:59)
End time	The time of day when the restriction ends. (24 hour time: 00:00–23:59)
Apply/Save button	Press the Apply/Save button to save a time restriction rule.

Table 14 – Advanced – Parental Control – Add URL Restriction Settings

Firewall

The **Firewall** feature should be ☑ **Enabled** in order to allow connections to specified internet addresses or to prevent connections.

Level Rule

Use the chains you have defined in the **Firewall - Add** page, see below, to apply to the **Level** rule to your firewall. Only one level rule can be applied at a time.

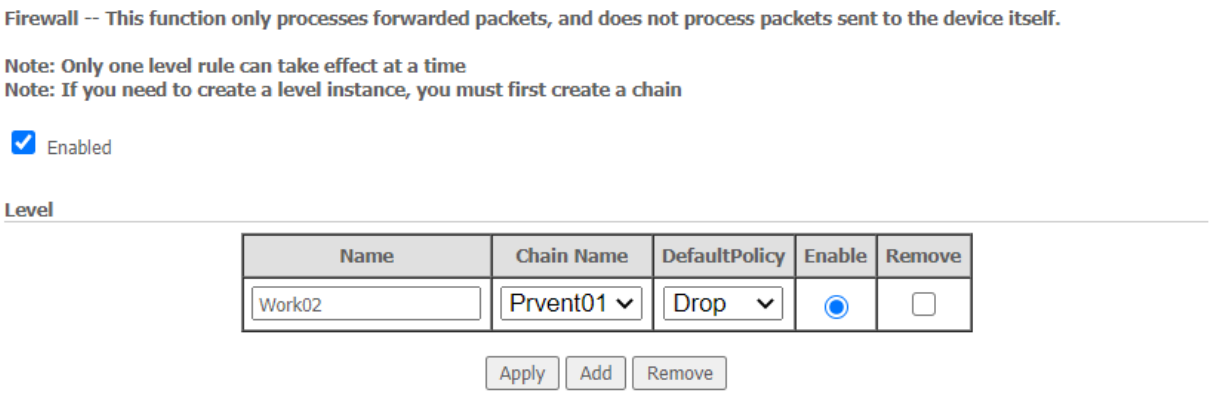


Figure 82 – Advanced – Firewall – Level Rule

The rules available for selection are listed in the **Chain – Rule** table, see next.

Chain – Rule

You can define a number of Chain Rules and retain them in the **Chain Rule** list.

Details displayed in the **Chain Rule** list include the type of service as well as whether the rule is to exclude access to the specified connections (**Drop**) or include access to them (**Accept**).

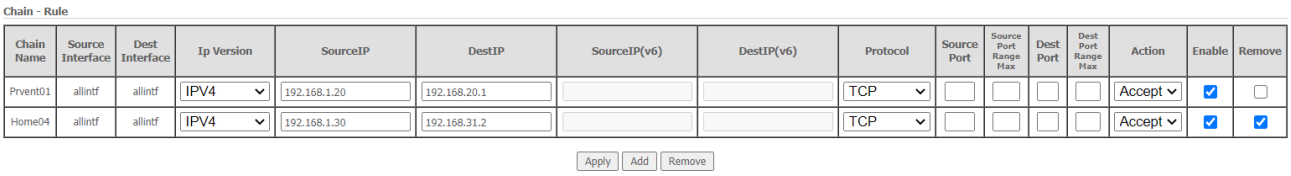


Figure 83 – Advanced – Firewall – Chain – Rules table

Check ☑ **Enable** to use the Chain Rule to define a new Firewall, see next.

To permanently remove a Chain Rule from the list, select ☑ in the rule's **Remove** column and then click the **Remove** button to delete the rule from the list. Multiple rules can be selected and deleted at the same time.

Click the **Add** button to create a new Firewall rule, see next section.

Firewall – Add

Create individual rules for inclusion in the **Chain Rules** table.

Select ☑ **Enabled** to create a rule that can be used for a firewall.

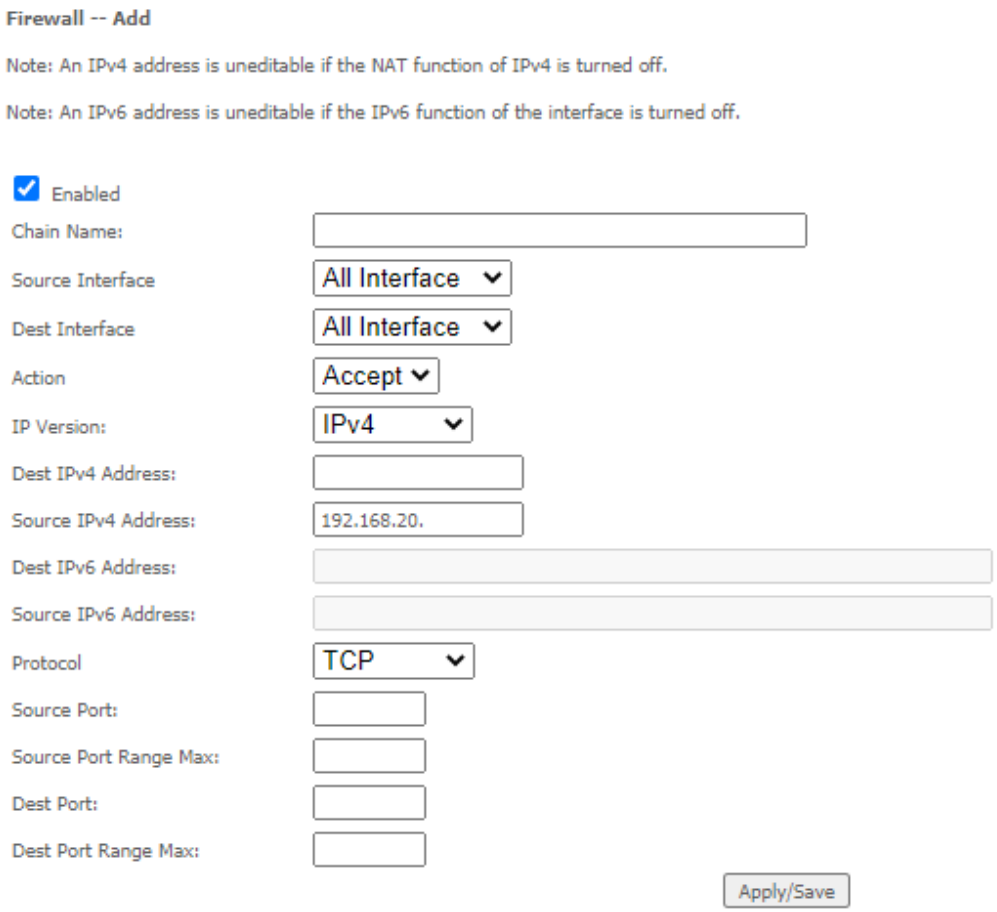


Figure 84 – Advanced – Firewall – Add

Field	Description
Chain Name	Add a meaningful name.
Source Interface	Select the interface for the source IP address or All Interface from the drop-down menu.
Dest Interface	Select the interface for the destination IP address or All Interface from the drop-down menu.
Action	Select Drop to prevent the connection of any addresses included in the rule definition. Select Accept to allow the connection of any addresses included in the rule definition.

IP Version	Select: IPv4, IPv6 or IPv4/IPv4
Dest IPv4 Address	The destination address when IPv4 or IPv4/IPv6 is the selected version.
Source IPv4 Address	The source address when IPv4 or IPv4/IPv6 is the selected version.
Dest IPv6 Address	The destination address when IPv6 or IPv4/IPv6 is the selected version.
Source IPv6 Address	The source address when IPv4 or IPv4/IPv6 is the selected version.
Protocol	Select: TCP, UDP or TCP/UDP
Source Port	Specify a source port.
Source Port Range Max	Specify a range of possible source ports.
Dest Port	Specify a destination port.
Dest Port Range Max	Specify a range of possible destination ports.
Apply/Save button	Press the Apply/Save button to save the firewall rule and add it to the Chain Rule table, see previous.

Table 15 – Advanced – Firewall – Add Firewall rule

Quality of Service

Quality of Service offers a defined level of performance in a data communications system - for example the ability to guarantee that video traffic is given priority over other network traffic to ensure that video streaming is not disrupted by other network traffic. This means that if you are streaming video and someone else in the house starts downloading a large file, the download won't disrupt the flow of video traffic.

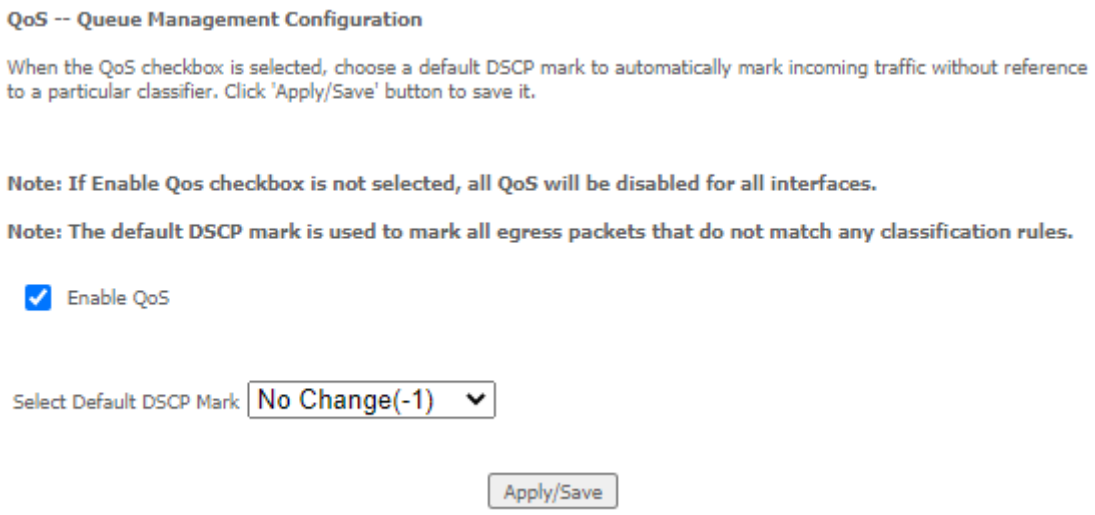


Figure 85 – Advanced – Enable QoS

To enable QoS select the **Enable QoS** checkbox and set the Default DSCP (Differentiated Services Code Point) Mark. Then press the Apply/Save button.

QoS Queue

QoS Queue Setup

In PTM mode, maximum 8 queues can be configured.
For each Ethernet interface, maximum 8 queues can be configured.
For each Ethernet WAN interface, maximum 8 queues can be configured.
To add a queue, click the **Add** button.
To remove queues, check their remove-checkboxes, then click the **Remove** button.
The **Enable** button will scan through every queues in the table. Queues with enable-checkbox checked will be enabled. Queues with enable-checkbox un-checked will be disabled.
The enable-checkbox also shows status of the queue after page reload.

Name	Key	Interface	Qid	Prec/Alg/Wght	PtmPrio	DropAlg/ LoMin/LoMax/HiMin/HiMax	ShapingRate (bps)	MinBitRate(bps)	BurstSize(bytes)	Enable	Remove
LAN Q8	73	eth1	8	1/SP		DT				☑	☐
LAN Q7	74	eth1	7	2/SP		DT				☑	☐
LAN Q6	75	eth1	6	3/SP		DT				☑	☐
LAN Q5	76	eth1	5	4/SP		DT				☑	☐
LAN Q4	77	eth1	4	5/SP		DT				☑	☐
LAN Q3	78	eth1	3	6/SP		DT				☑	☐
LAN Q2	79	eth1	2	7/SP		DT				☑	☐
LAN Q1	80	eth1	1	8/SP		DT				☑	☐
Default Queue	105	ptm0	1	8/WRR/1	Low	DT				☑	

Add Enable Remove

Figure 86 – Advanced – QoS Queue Setup

Click the Add button to add a QoS Queue. The following screen is displayed.

QoS Queue Configuration

This screen allows you to configure a QoS queue and add it to a selected layer2 interface.

Name:

Enable: Enable

Interface:

Drop Algorithm

- (●) DT (Drop Tail)
- ( ) RED (Random Early Detection)
  - Minimum Threshold: [1-100]% of queue size
  - Maximum Threshold: [1-100]% of queue size
- ( ) WRED (Weighted RED)
  - Low Class Min Threshold: [1-100]% of queue size
  - Low Class Max Threshold: [1-100]% of queue size
  - High Class Min Threshold: [1-100]% of queue size
  - High Class Max Threshold: [1-100]% of queue size

Apply/Save

Figure 87 – Advanced – QoS – Add QoS Queue

The above screen allows you to configure a QoS queue entry and assign it to a specific network interface. Each of the queues can be configured for a specific precedence. The queue entry configured here will be used by the classifier to place ingress packets appropriately.

Note – Precedence level 1 relates to higher priority while precedence level 3 relates to lower priority.

WLAN Queue

The QoS WLAN Queue page displays a summary of the QoS configuration.

QoS Wlan Queue Setup

Note: If WMM function is disabled in Wireless Page, queues related to wireless will not take effects.

Name	Key	Interface	Qid	Prec/Alg/Wght	Enable
WMM Voice Priority	1	wl0	8	1/SP	Enabled
WMM Voice Priority	2	wl0	7	2/SP	Enabled
WMM Video Priority	3	wl0	6	3/SP	Enabled
WMM Video Priority	4	wl0	5	4/SP	Enabled
WMM Best Effort	5	wl0	4	5/SP	Enabled
WMM Background	6	wl0	3	6/SP	Enabled
WMM Background	7	wl0	2	7/SP	Enabled
WMM Best Effort	8	wl0	1	8/SP	Enabled

Figure 88 – Advanced – QoS – WLAN Queue

QoS Classification

QoS Classification Setup -- maximum 32 rules can be configured.

To add a rule, click the **Add** button.
To remove rules, check their remove-checkboxes, then click the **Remove** button.
The **Enable** button will scan through every rules in the table. Rules with enable-checkbox checked will be enabled. Rules with enable-checkbox un-checked will be disabled.
The enable-checkbox also shows status of the rule after page reload.
If you disable WMM function in Wireless Page, classification related to wireless will not take effects

		CLASSIFICATION CRITERIA											CLASSIFICATION RESULTS					
Class Name	Order	Class Intf	Ether Type	SrcMAC/ Mask	DstMAC/ Mask	SrcIP/ PrefixLength	DstIP/ PrefixLength	Proto	SrcPort	DstPort	DSCP Check	802.1P Check	Queue Key	DSCP Mark	802.1P Mark	Rate Limit(kbps)	Enable	Remove

Add Enable Remove

Figure 89 – Advanced – QoS Classification list

Click the Add button to configure network traffic classes.

Add Network Traffic Class Rule

This screen creates a traffic class rule to classify the ingress traffic into a priority queue and optionally mark the DSCP or Ethernet priority of the packet. Click 'Apply/Save' to save and activate the rule.

Traffic Class Name:
Rule Order: Last
Rule Status: Enable

Specify Classification Criteria (A blank criterion indicates it is not used for classification.)

Ingress Interface: LAN
Ether Type:
Source MAC Address:
Source MAC Mask:
Destination MAC Address:
Destination MAC Mask:

Specify Classification Results (A blank value indicates no operation.)

Specify Egress Interface (Required):
Specify Egress Queue (Required):
- Packets classified into a queue that exit through an interface for which the queue is not specified to exist, will instead egress to the default queue on the interface.

Mark Differentiated Service Code Point (DSCP):

Mark 802.1p priority:
- Class non-vlan packets egress to a non-vlan interface will be tagged with VID 0 and the class rule p-bits.
- Class vlan packets egress to a non-vlan interface will have the packet p-bits re-marked by the class rule p-bits. No additional vlan tag is added.
- Class non-vlan packets egress to a vlan interface will be tagged with the interface VID and the class rule p-bits.
- Class vlan packets egress to a vlan interface will be additionally tagged with the packet VID, and the class rule p-bits.

Set Rate Limit: [Kbits/s]

Apply/Save

Figure 90 – Advanced – QoS – Network Traffic Class settings

The above screen creates a traffic class rule to classify the upstream traffic, assign queuing priority and optionally overwrite the IP header TOS (type of service) byte. A rule consists of a class name and at least one condition. All of the specified conditions in this classification rule must be satisfied for the rule to take effect.

Click the Apply/Save button to save and activate the rule.

QoS Port Shaping

Port Shaping allows the limiting of continuous network speed without affecting burst traffic. For example, when your browser loads a web page, this is a type burst traffic as the browser aims to fetch small amounts of data quickly and then leaves the connection idle. Limiting port speed alone will affect the speed at which web pages are loaded, causing users to feel that their overall internet connection speed is slow.

By configuring QoS Port Shaping with a Burst size, web pages are allowed to load using the burst speed, while continuous traffic such as file downloads will be shaped at a lower rate.

To identify the best way to configure shaping rate and burst size, consider the equation below:

```
Time window = Burst size / rate
```

For example. if a 200 Mbps bandwidth limit is configured with a 5 ms burst window, the calculation becomes 200 Mbps x 5 ms = 125 Kbytes, which is approximately eighty-three (83) 1500-byte packets. If the 200 Mbps bandwidth limit is configured on a Gigabit Ethernet interface, the burst duration is 125000 bytes / 1 Gbps = 1 ms at the Gigabit Ethernet line rate.

After 1ms of burst data at full gigabit speed, the speed is shaped to 200Mbps.

QoS Port Shaping Setup

QoS port shaping supports traffic shaping of Ethernet interface.
If "Shaping Rate" is set to "-1", it means no shaping and "Burst Size" will be ignored.

Interface	Type	Shaping Rate [-1:2147483] (Kbps)	Burst Size (bytes)	Enable
eth4	WAN	-1	0	☐
eth0	LAN	-1	0	☐
eth1	LAN	-1	0	☐
eth2	LAN	-1	0	☐
eth3	LAN	-1	0	☐

Apply/Save

Figure 91 – QoS Port Shaping settings

Item	Description
Interface	Identifies the interface type.
Type	Identifies the connection type.
Shaping Rate	The speed you would limit the port to in Kbps (Kilobits per second) after the burst size.
Burst Size	Burst size should be more than 10x MTU (>=15000 bytes)
Apply/Save button	Click to save and apply your changes

Figure 92 – Advanced – QoS – Port Shaping settings

Note: 1 byte = 8 bits

Routing

The Default Gateway, Static Route, Policy Routing and Dynamic Route settings can be found in the **Routing** option of the **Advanced** menu.

Default Gateway

Select your preferred WAN interface from the available options.

Use the arrow buttons to move the available Routed WAN Interfaces listed on the right to the group of required **Default Gateway Interfaces** in the list on the left.

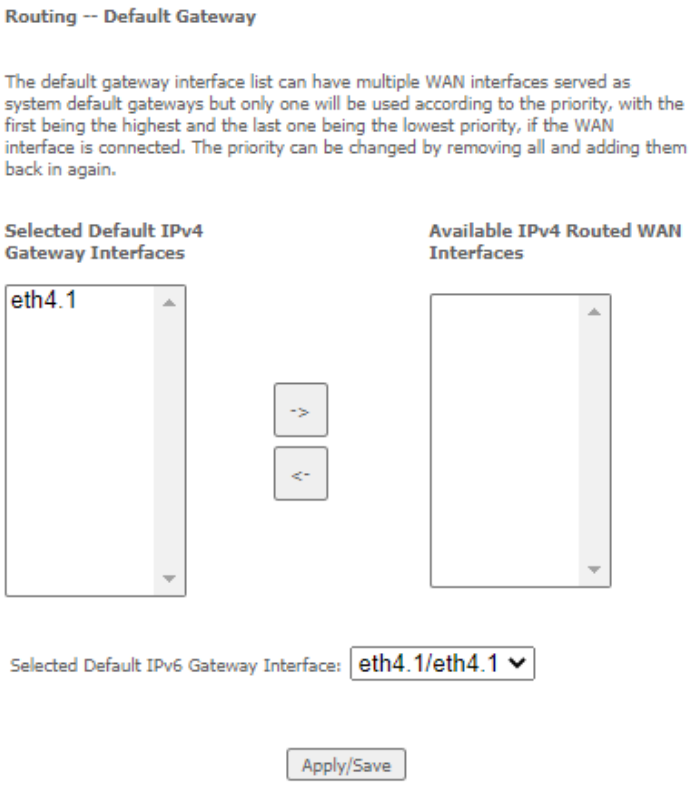


Figure 93 – Routing – Set Default Gateway

Use the arrow buttons to move the interfaces required as DNS Server interfaces to the left.

The interface highest on the list has the highest priority as a DNS server.

Click Apply/Save to commit your settings to the gateway.

Static Route

The Static Route screen displays the configured static routes. Click the Add or Remove buttons to change settings.

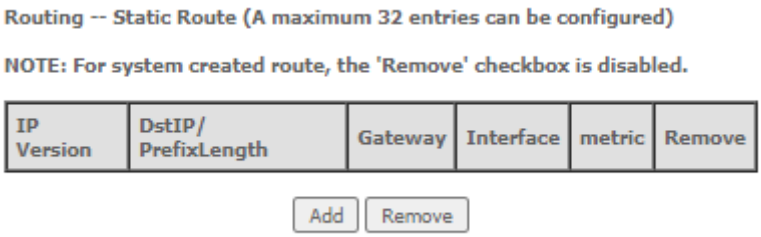


Figure 94 – Routing – Static Route list

To add a static route rule click the Add button. The following screen is displayed.

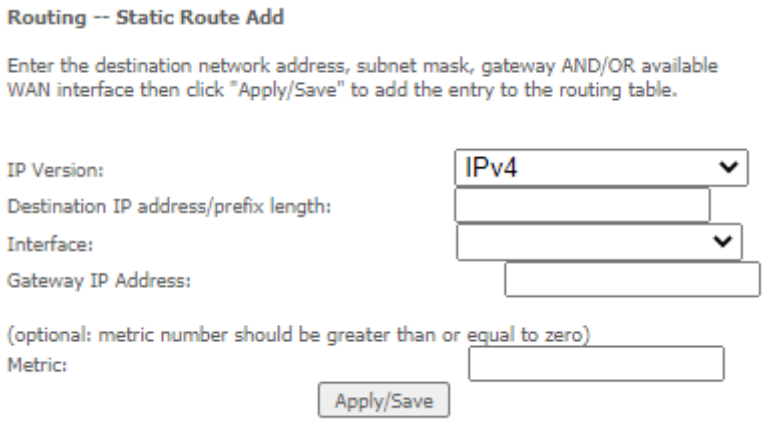


Figure 95 – Routing – Static Route configuration

Select the IP Version from the drop-down menu, enter the Destination Network Address, select an Interface, and enter the Gateway IP Address.

Optionally enter a number in the Metric field to set a priority for this route, the lower the number the higher will be its priority.

Then click Apply/Save to add the entry to the routing table.

Policy Routing

This function allows you to add policy rules to certain situations.

Figure 96 – Routing – Policy Routing list

Click the Add button to add a policy rule. The following screen is displayed.

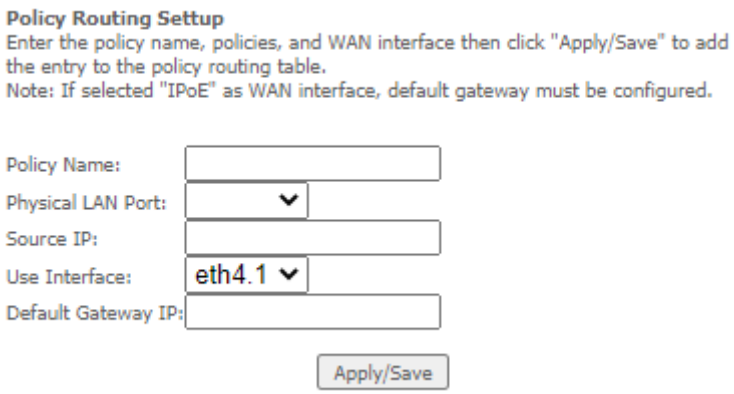


Figure 97 – Advanced – Routing – Policy Route configuration

Enter the details into the provided fields. The table below describes each field.

Field	Description
Policy Name	A user defined name for the policy route.
Physical LAN Port	The LAN port to be used for the policy.
Source IP	The IP address of the LAN device involved with the policy.
Use Interface	Select the Interface that the policy will employ.
Default Gateway	Enter the gateway address.

Table 16 – Routing – Policy Route settings table

RIP

The Routing Information Protocol (RIP) allows gateways to exchange network topology information. This information allows the automatic creation and updating of routing tables.

Attention – RIP cannot be selected for a WAN interface which is NAT enabled, such as PPPoE.
Go to **Basic Setup** and select **Ethernet WAN**, click **Next** and then select **IP over Ethernet (IPoE)**. The RIP option will now be available.

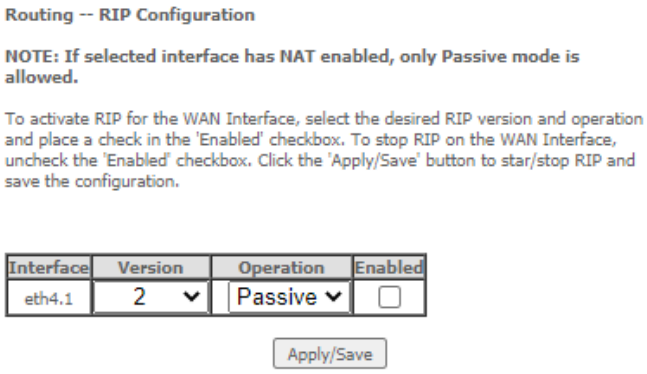


Figure 98 – Routing – RIP list

Item	Description
Interface	The network interface that the RIP settings apply to.
Version	1 – Use RIPv1 to support classful routing. 2 – Use RIPv2 to support subnet information gathering and Classless Inter-Domain Routing. Both – RIP will use both RIPv1 & RIPv2, and will multicast and broadcast to all adjacent gateways.
Operation	Passive – RIP will only respond to "Request Message" queries on the RIP enabled interface. Active – RIP will broadcast and respond to "Request Message" queries on the RIP enabled interface.
Enabled	Select ☑ Enabled to activate the RIP routing service on the selected Interface.
Apply/Save button	Click the Apply/Save button to initiate the change.

Table 17 – Routing – RIP settings

DNS

DNS Server

A DNS server is a server that contains a database of hostnames and their associated public IP addresses.

This server is used to resolve hostnames to a unique public IP address when requested.

When a user enters a URL e.g., www.casa-systems.com into their browser, your gateway is contacting the DNS server and requesting the webserver IP address.

Hostname URLs are easier for humans to understand and remember than IP address numbers. A host's IP addresses can change from time to time hence a DNS server is required to locate and translate a hostname.

DNS Servers can be used to block unwanted content, such as explicit material. By using a filtered DNS server, the hostname of these materials will not be resolved, allowing parental control to accessible content.

Parental Control DNS are available as a free service or customizable paid service. For example: OpenDNS FamilyShield, Norton ConnectSafe, Yandex.DNS, Comodo Secured, etc.

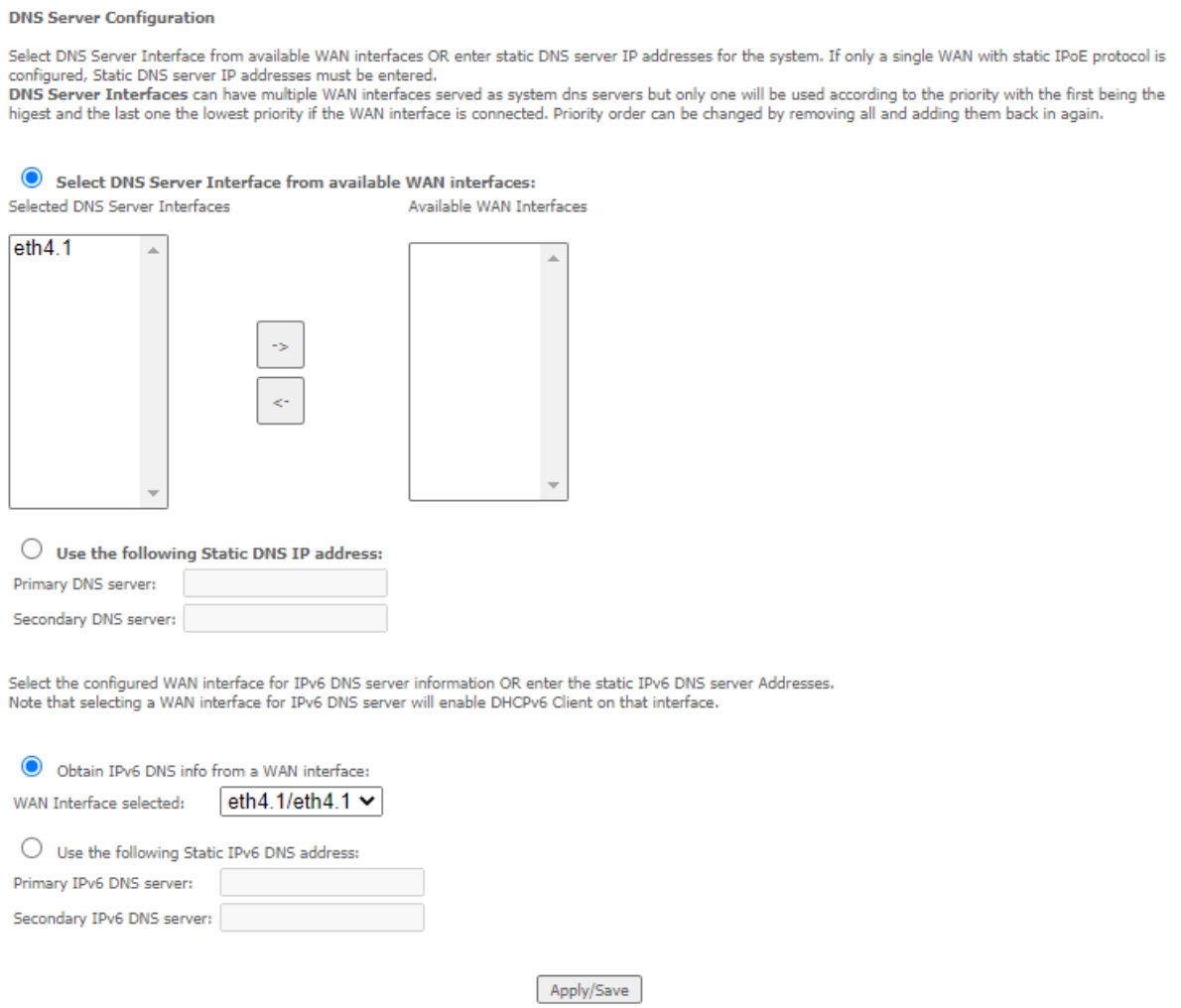


Figure 99 - DNS Server Configuration

Field	Description
DNS server via interface	Use DNS server provided from your ISP automatically from the assigned interface. Use the arrow to select the WAN interface to request DNS server, with the first being the highest priority.
Static DNS IP Address	Specify your own Primary and Secondary DNS server.
IPv6 DNS info from WAN interface	Use IPv6 DNS server provided from your ISP automatically from the assigned interface.
Static IPv6 DNS IP Address	Specify your own Primary and Secondary IPv6 DNS server.
Apply/Save Button	Click the Apply/Save button to initiate the change.

Table 18 – Routing – RIP settings

Dynamic DNS

When you have an Internet plan that provides a dynamic IP address, that is, an address which is dynamically assigned and changes each time you connect, an easy way to provide a permanent address is to use a Dynamic DNS service. There are both free and paid DDNS services available.

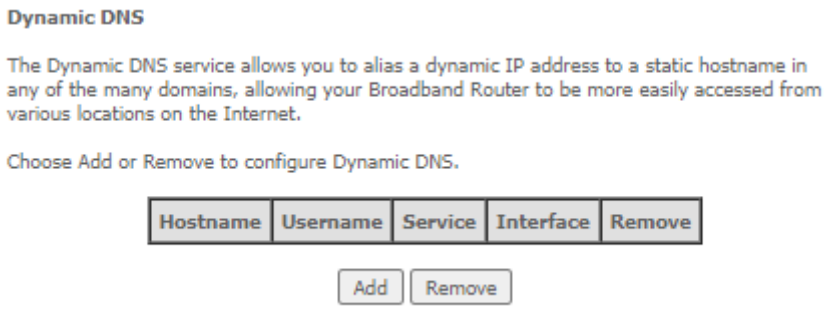


Figure 100 – Dynamic DNS list

To add a new Dynamic DNS profile, click the Add button. The Add Dynamic DNS screen is displayed.

1. From the D-DNS provider drop-down list, select your Dynamic DNS provider.
2. In the Hostname field, enter the dynamic DNS hostname.
3. Use the Interface drop-down list to select the interface that the service should operate on.
4. Enter the username and password for your dynamic DNS account.
5. Click Apply/Save.

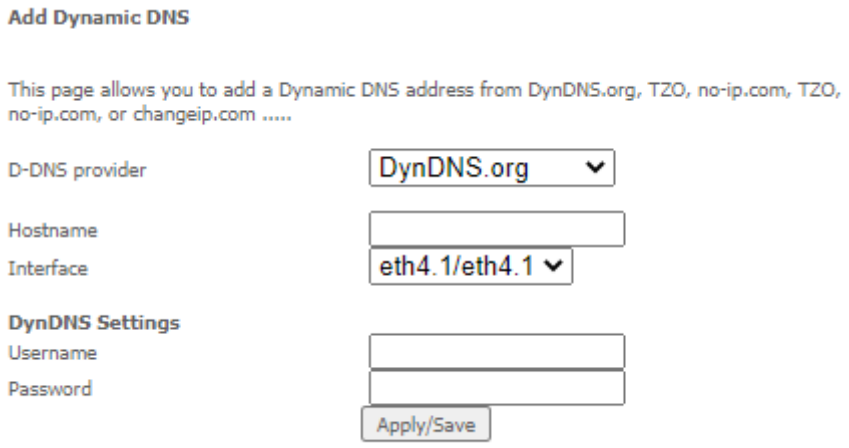


Figure 101 – Add Dynamic DNS

DSL

This page allows you to modify the DSL modulation settings on the unit. By changing the settings, you can specify which DSL modulation that the gateway will use.

Not all modulation types are support by your local DSLAM equipment, check with your ISP for supported modulation types.

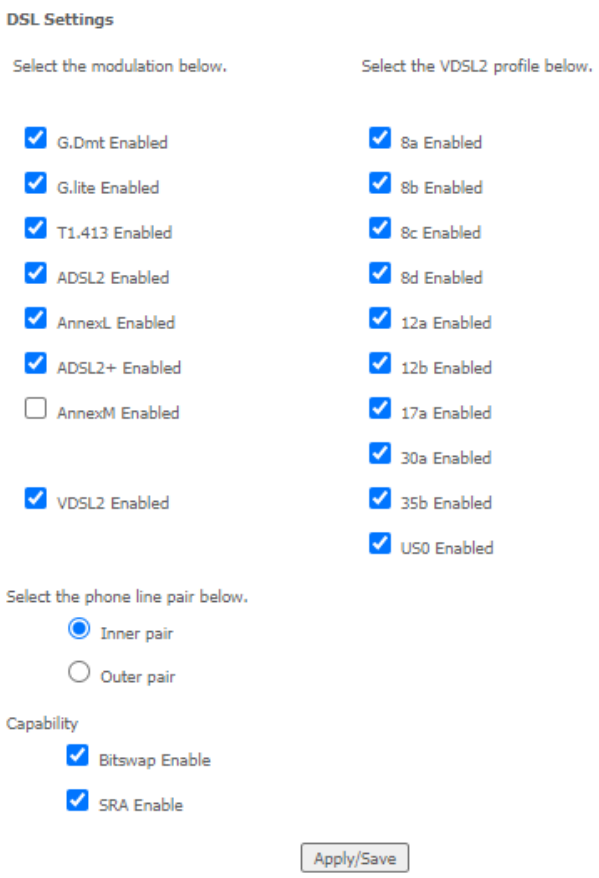


Figure 102 – DSL settings page

UPnP

Universal Plug and Play (UPnP) is a set of networking protocols that can allow networked devices, such as computers, printers, gaming console, Wi-Fi access points and mobile phones to automatically detect each other's presence on the network and establish functional network services for data sharing, communications, and entertainment.

Select ☑ Enable UPnP and then click the Apply/Save button to allow automatic port forwarding configuration detection for your UPnP devices.

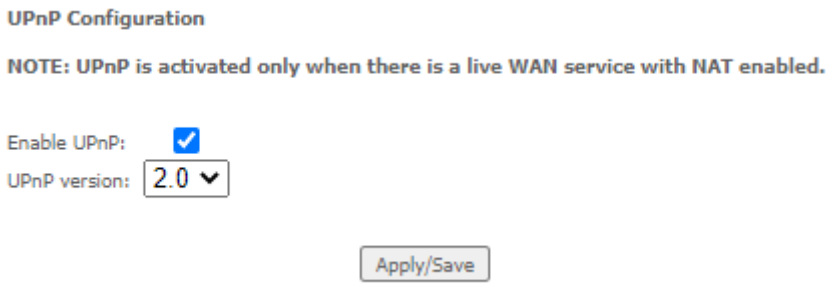


Figure 103 – UPnP activation page

Note – This UPnP functionality is only available when there is a live WAN service with NAT enabled.

DNS Proxy

You can define an easy to remember proxy name for the standard URL of the gateway (192.168.20.1) to provide more convenient access the gateway's Web UI.

Select ☑ Enable DNS Proxy and then enter the proxy Host name of the Broadband Router and the proxy Domain name of the LAN network, as in the example shown below. Click Apply/Save to continue.

Figure 104 – DNS Proxy activation page

The Host name and Domain name are combined to form a unique label that is mapped to the gateway IP address. This can be used to access the user interface of the gateway with a local name rather than by using the gateway IP address. In the example above you will now be able to access your gateway by entering the proxy name http://cloudmesh.home into your web browser.

Proxy names can also be custom: quick.uiaccess, goto.gatewayui, etc.

DLNA

The DLNA page allows you to enable or disable and configure the digital media server. This means you can have digital media stored on an external USB hard drive connected to the CloudMesh Gateway and the gateway will make it accessible to other devices on your network.

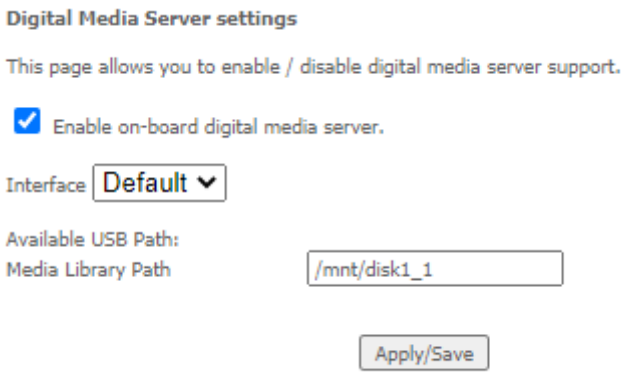


Figure 105 – DLNA setting page

Select ☑ Enable on-board digital media server and then use the drop-down list to select the Interface. In the Media Library Path field, enter the path to the media and then enter a period between media library updates in seconds.

Click the Apply/Save button when you have finished.

Storage Service

The Storage Service options enable you to manage attached USB Storage devices and create accounts to access the data stored on the attached USB device.

Storage Device Info

The storage device info page displays information about the attached USB Storage device.

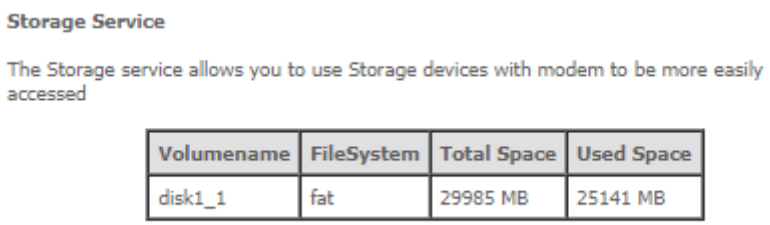


Figure 106 – Storage Device Info list

User Accounts

User accounts are used to restrict access to the attached USB Storage device.

To delete a User account entry, click the Remove checkbox next to the selected account entry and click Remove.

Click Add to create a user account.

Adding an account allows the creation of specific user accounts with a password to further control access permissions. To add an account, click the Add button and then enter the desired username and password for the account.

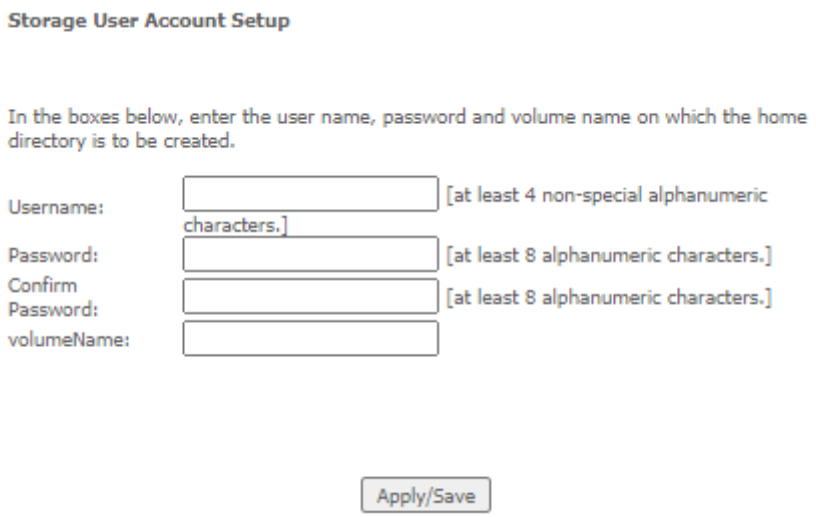


Figure 107 – Storage User Account Setup page

Interface Grouping

Port Mapping allows you to create groups composed of the various interfaces available on your gateway. These groups then act as separate networks.

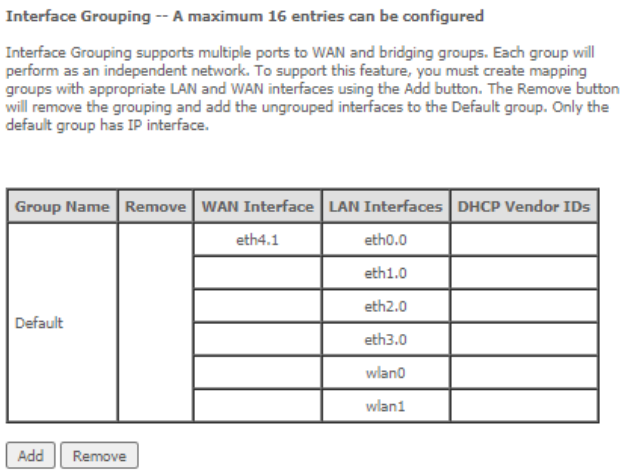


Figure 108 – Interface Grouping list

Click **Add** to create an Interface group, see next section.

To delete an Interface group entry, select the ☑ **Enable** checkbox next to the selected group entry and click the **Remove** button.

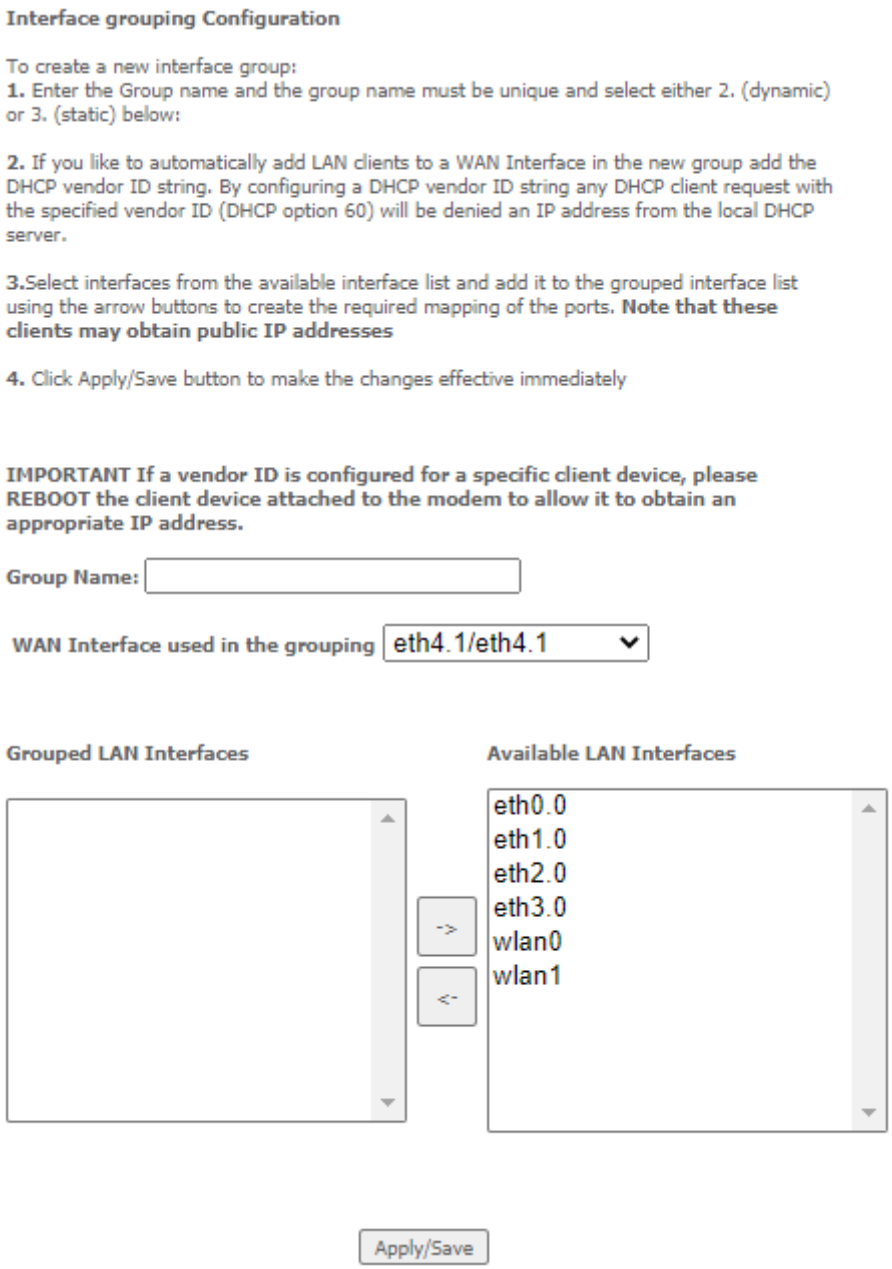


Figure 109 – Interface Grouping configuration

Enter a group name and then use the arrow buttons to select which interfaces you wish to group.

Click **Apply/Save** to save the Interface grouping configuration settings.

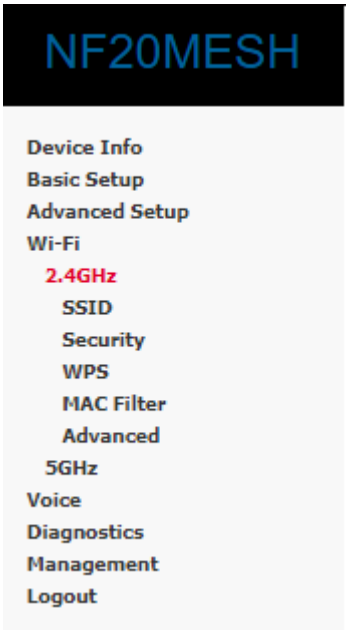
Wi-Fi

Wi-Fi 2.4GHz / Wi-Fi 5GHz

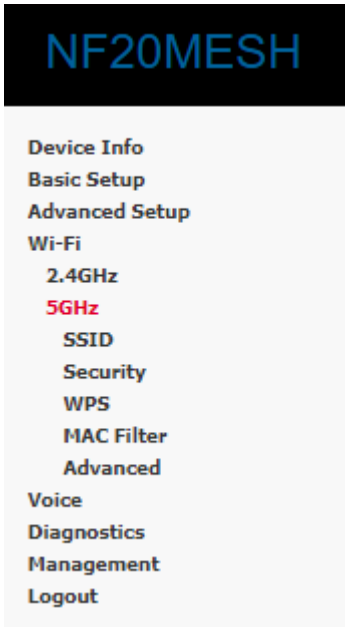
The CloudMesh Gateway allows you to maintain separate wireless settings for both 2.4GHz and 5GHz wireless services.

Select the service you will use (or both) and separately configure them using nearly identical configuration pages:

2.4 GHz Wireless Configuration pages



5 GHz Wireless Configuration pages



Only the **Advanced** configuration page contains settings that are different for 5GHz wireless services.

SSID

The SSID configuration page allows you to enable the wireless network and configure its basic settings.

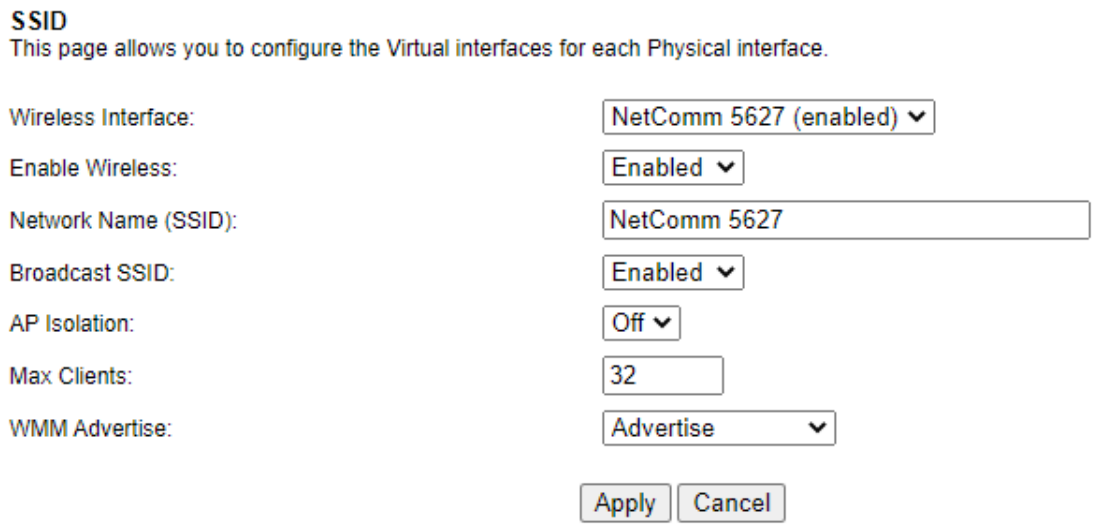


Figure 110 – Wireless – SSID Configuration

The following parameters are available:

Parameter	Definition
Wireless Interface	Select the wireless interface to configure.
Mode	Allows you to select the mode that the wireless radio operates in.
Enable Wireless	Select Enabled to activate the wireless network function.
Network Name (SSID)	Allows you to configure the network name displayed when a client scans for wireless networks.
Broadcast SSID	Select Enabled to hide the wireless network when an SSID scan is performed.
Max Clients	Set the maximum number of clients. The default value is 32.
AP Isolation	Select On to prevent clients on the wireless network being able to access each other.
WMM Advertise	Select Do Not Advertise to prevent the CloudMesh Gateway advertising its WMM QoS function.

Table 19 – Basic Wireless settings table

Click Apply/Save to save the new wireless configuration settings.

Note – Hiding the network may leads to potential connection problems, a non-broadcast network is not undetectable, and hiding a SSID is Security through obscurity

Setting the same network name (SSID) and password for 2.4GHz/5GHz bands

The CloudMesh Gateway comes with identical settings for the SSID and password on the 2.4GHz and 5GHz bands. This allows the WiFi AutoPilot to intelligently steer your client devices to the best band. When

changing the SSID of one of the bands, it is ideal to set the other band to have the same SSID and password for this reason.

If you experience issues when both networks have the same name, consider setting separate names for the 2.4GHz and 5GHz bands.

Note – Changing the SSID and password names so that they are different for each band will stop the WiFi AutoPilot from being able to steer your clients between bands.

Security

The CloudMesh Gateway supports all encryptions within the 802.11 standard. The factory default is WPA2-PSK. The CloudMesh Gateway also supports: WPA, WPA-PSK, WPA2-PSK, or WPA3-SAE

You can also select to disable WPS mode.

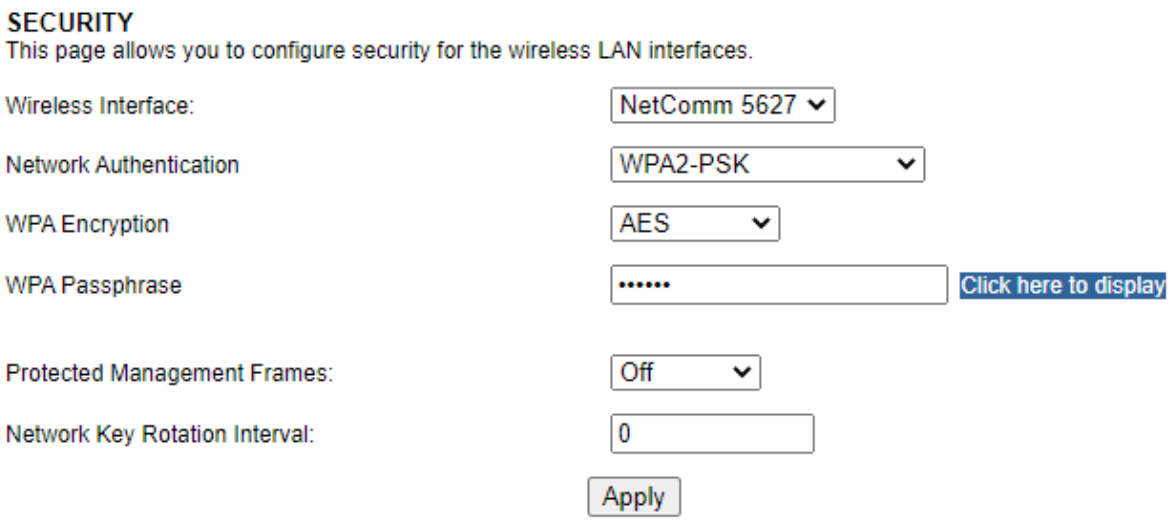


Figure 111 – Wireless Security

The following parameters are available:

Parameter	Definition
Wireless Interface	Select the SSID to apply the security settings to.
Network Authentication	Select the Wireless security type to use with the wireless network. The default is: WPA2-PSK. The CloudMesh Gateway also supports: WPA, WPA-PSK, WPA2-PSK, or WPA3-SAE
WPA Encryption	Select the type of encryption to use on the wireless network.
WPA passphrase	Enter the security key to use with the wireless network.
Protected Management Frames	Select whether the protected management frames should be Off, Capable or Required.
Network Key Rotation Interval	Enter the group rekey interval. This should not need to change.

Table 20 – Wireless security settings table

Click Apply/Save to save the new wireless security configuration settings.

WPS

WPS (Wi-Fi Protected Setup) is a network security standard that can be used to create a secure wireless home network.

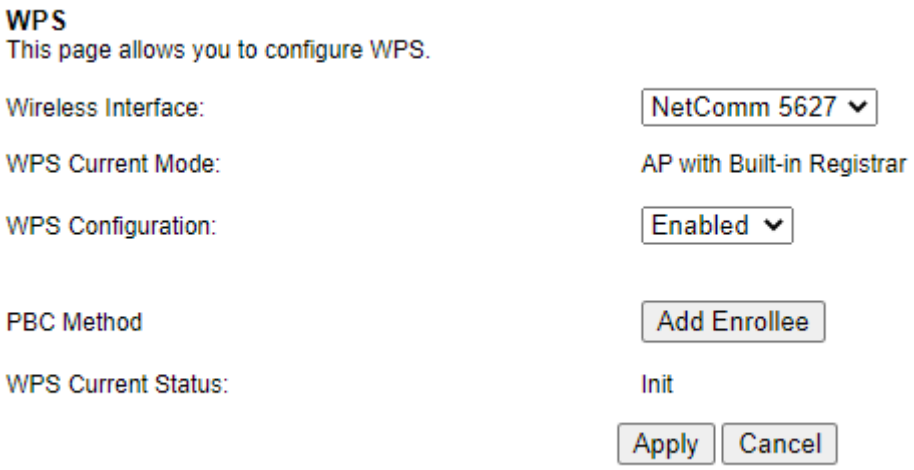


Figure 112 - WPS configuration page

MAC Filter

MAC Filter allows you to add or remove the MAC Address of devices which will be allowed or denied access to the wireless network. First use the Wireless Interface drop-down list to select the wireless network you wish to configure, then change the MAC Restrict Mode setting from Disabled and select to either Allow or Deny access to the MAC addresses listed.

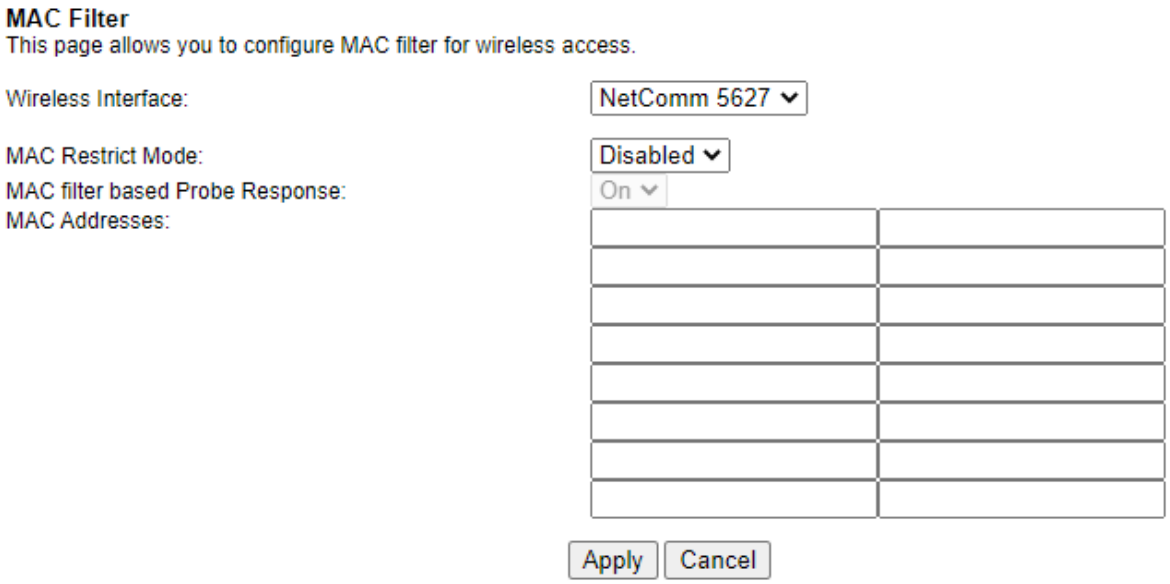


Figure 113 – Wireless – MAC Filter list

Enter a MAC address in the MAC Addresses fields provided then click Apply to add a MAC Address Filter.

To delete a MAC filter entry, click the Remove checkbox next to the selected filter entry and click Remove.

Enter MAC address in the format of aa:bb:cc:11:22:33

Note – While giving a wireless network some additional protection, MAC filtering can be circumvented by scanning a valid MAC and then spoofing one's own MAC into a validated one, using MAC Filtering may lead to a false sense of security.

Advanced

Note – Changes to some of these settings may be overridden by the WiFi AutoPilot. WiFi AutoPilot constantly monitors the quality of your wireless network and adjusts settings as required to reduce wireless problems and improve your experience.

Advanced Wireless allows you to configure detailed wireless network settings such as the band, channel, bandwidth, transmit power, and preamble settings.

Advanced
This page allows you to configure the Physical Wireless interfaces.

Channel Specification:	Auto	Current: 6 ***Interference Level: Acceptable
802.11 n-mode:	Auto	
Bandwidth:	40 MHz	Current: 40MHz
Control Sideband	Lower	Current: Upper
54g™ Mode:	54g Auto	
802.11n Protection:	Auto	
Basic Rate Set:	Default	
Multicast Rate:	Auto	
OBSS Coexistence:	On	
Fragmentation Threshold:	2346	
RTS Threshold:	2347	
DTIM Interval:	1	
Beacon Interval:	100	
XPress™ Technology:	On	
Beamforming transmission (BFR):	Disabled	
Beamforming reception (BFE):	Disabled	
WMM Support:	On	
No-Acknowledgement:	Off	
Band Steering:	Disable	

Apply Cancel

Figure 114 – Wireless – Advanced configuration page

Click **Apply/Save** to save any changes to the wireless network settings configuration.

Parameter	Definition
Channel Specification	Select the appropriate channel to correspond with your network settings. All devices in your wireless network must use the same channel in order to work correctly. This gateway supports Auto channelling functionality (default setting). The Current: channel number, together with the current level of detected interference, will be displayed on the right.
802.11 n-mode	Select 802.11n functionality to be either: Auto or Off
Bandwidth	Select the bandwidth for the network: 20MHz, 40MHz or 80MHz (available for 5G) In high wireless activity/interference environment, reduce the bandwidth to 20MHz for greater stability. The Current: bandwidth will be displayed on the right.
54g™ Mode (2.4 GHz and 802.11n disabled only)	For **54g mode**, you can select **54g Auto**, **54g Performance**, **54g LRS** or **802.11b Only**. This option is only visible when **802.11n mode** is set as **Disabled**.
802.11n Protection	The 802.11n standards provide a protection method so 802.11b/g and 802.11n devices can co-exist in the same network without "speaking" at the same time.
Basic Rate Set	Select the basic transmission rate ability for the AP.
Multicast Rate	Select the multicast transmission rate in Mbps for the network. The rate of data transmission should be set depending on the speed of your wireless network. Available settings are: Auto, 6, 9, 12, 18, 24, 36, 48, 54 Select Auto to have the Gateway automatically use the fastest possible data rate and enable the Auto-Fallback feature. Auto-Fallback will negotiate the best possible connection speed between the Gateway and a wireless client. The default value is Auto.
OBSS Co-Existence	With OBSS (Overlapping BSS) set to On the Gateway automatically changes the channel width from 40MHz to 20MHz to avoid interference with other APs and then back to 40MHz, if possible.
Fragmentation Threshold	Packets that are larger than this threshold are fragmented into multiple packets. Increase the fragmentation threshold if you encounter high packet error rates. Do not set the threshold too low, since this can result in reduced networking performance. The default setting is: 2346
RTS Threshold	The RTS Threshold is the minimum size in bytes for which the Request to Send/Clear to Send (RTS/CTS) channel contention mechanism is used. The Gateway sends RTS frames to a particular receiving station and negotiates the sending of a data frame. After receiving an RTS, the wireless station responds with a Clear to Send (CTS) frame to acknowledge the right to begin transmission. The RTS Threshold value should remain at its default setting (which is the maximum value): 2347

	In a network with significant radio interference or large number of wireless devices on the same channel, reducing the RTS Threshold might help in reducing frame loss.
DTIM Interval	A DTIM (Delivery Traffic Indication Message) interval is the length in seconds of a countdown informing clients of the next window for listening to broadcast and multicast messages. Enter a value between 1 and 255 seconds for the DTIM interval between messages.
Beacon Interval	A beacon is a packet of information that is sent from a connected device to all other devices where it announces its availability and readiness. A beacon interval is the period of time (sent with the beacon) which will elapse before sending the beacon again. The beacon interval may be adjusted in milliseconds (ms). The default (100 ms) is recommended.
XPress Technology	Select On to enable this is special frame-bursting accelerating technology for IEEE802.11g. The default is: On
Beamforming Transmission (BFR)	Select SU (Single-User) BFR to concentrate the transmission signal at the Gateway location. This results in a better signal and potentially better throughput.
Beamforming Reception (BFE)	Select SU (Single-User) BFE to concentrate the transmission signal at the Gateway location.
WMM Support	WMM (Wi-Fi Multimedia) maintains the priority of audio, video and voice, over other applications which are less time critical by ensuring that data from applications that require better throughput and performance are inserted in queues with higher priority. Select whether WMM is: Auto, On or Off Before you disable WMM, you should understand that all QoS queues or traffic classes relate to wireless do not take effects.
No-Acknowledgement	This setting is only available when WMM Support is set to Auto or On. By default, the 'Ack Policy' for each access category is set to Off, meaning that an acknowledgement packet is returned for every packet received. This provides a more reliable transmission but increases traffic load, which decreases performance. Select On to turn off the acknowledgement request. This can be useful for Voice transmissions where speed of transmission is important and packet loss is tolerable to a certain degree.
Band Steering Daemon	Select Enable to detect if the client has the ability to use two bands. When enabled, the less congested 5GHz network is selected (by blocking the client's 2.4GHz network).

Table 21 -Wireless – Advanced configuration settings

Voice

This section explains how to configure the VoIP settings of the CloudMesh Gateway.

VoIP Status

The Voice Status page displays the registration status of your SIP accounts and the total call time of each account.

Voice -- Voice Status

Account denial will display "Disabled", registered successfully will display "Up", and unregistered will display "Down".

SIP Account	Call Time	User Accounts	Registration Status	Hook Status	Call Status
1	0:00:00		Down	On Hook	Idle

Active call monitoring

Calling number	Called number	Source IP	Destination IP	Port used	Duration	Direction	Packets sent	Packets received	Packets lost

Call history:

Index	Calling number	Called number	Source IP	Destination IP	Port used	Duration	Direction	Packets sent	Packets received	Packets lost	Timestamp

Figure 115 – Voice Status page

SIP Basic Setting

The SIP Settings page is where you enter your VoIP service settings as supplied by your VOIP service provider (VSP). If you are unsure about a specific setting or have not been supplied information for a particular field, please contact your VoIP service provider to verify if this setting is needed or not.

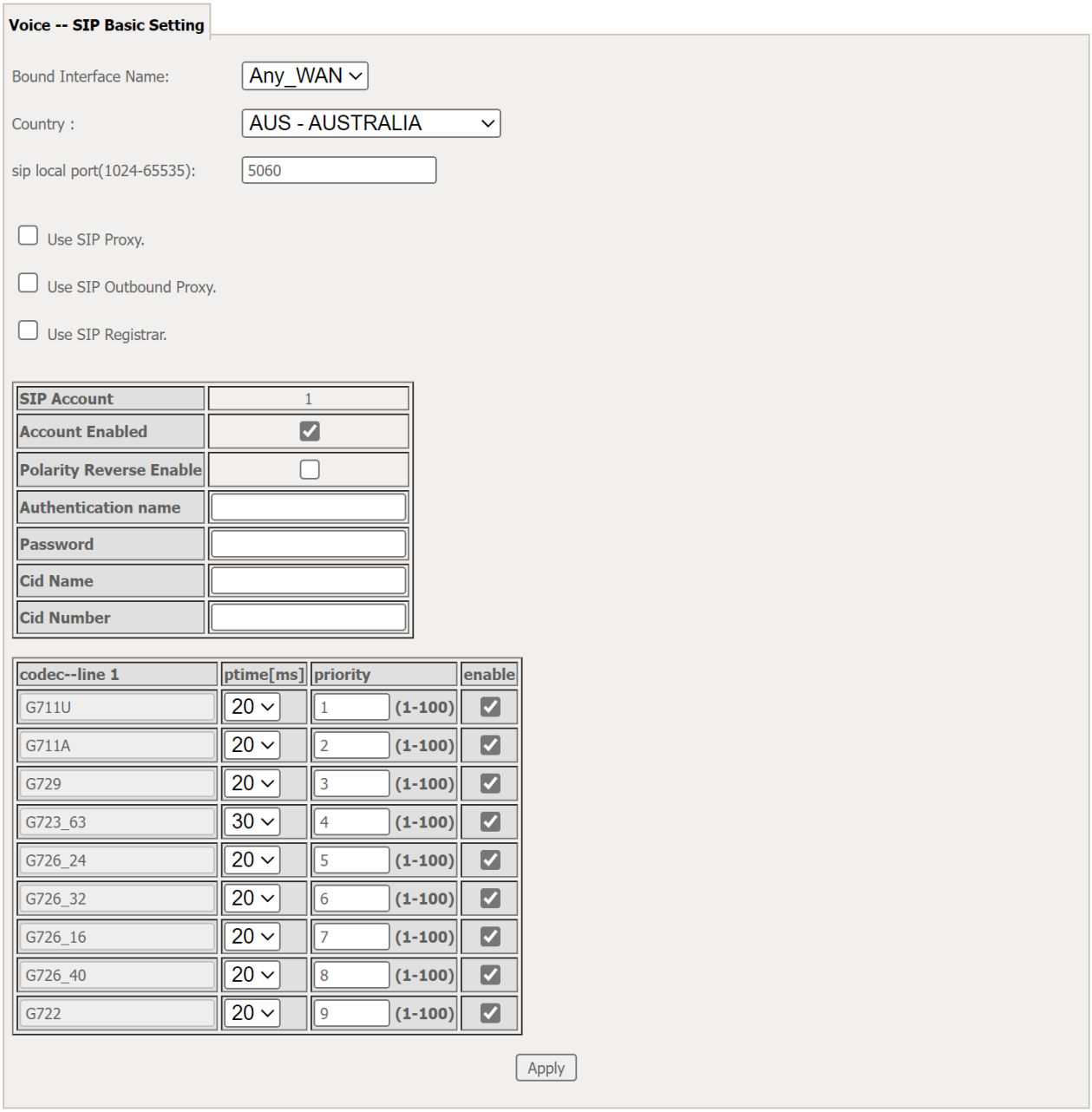


Figure 116 – SIP Basic Settings page

The individual fields shown above on the SIP Basic Settings page are explained in the following table.

Option	Definition
Bound Interface Name	Select the Interface that the VoIP account will use to make a connection to the VoIP Service Provider.

SIP Local Port	Set the SIP local port of the gateway, the default value is 5060. SIP local port is the SIP UA (user agent) port.
Use SIP Proxy	Select the checkbox of Use SIP Proxy, if your DSL router uses a SIP proxy. SIP proxy allows other parties to call DSL router through it. When it is selected, the following fields appear.
SIP Proxy	The IP address of the proxy.
SIP Proxy port	The port that this proxy is listening on. By default, the port value is 5060.
Use SIP Outbound Proxy	Some network service providers require the use of an outbound proxy. This is an additional proxy, through which all outgoing calls are directed. In some cases, the outbound proxy is placed alongside the firewall and it is the only way to let SIP traffic pass from the internal network to the Internet. When it is selected, the following fields appear.
SIP Outbound Proxy	The IP address of the outbound proxy.
SIP Outbound Proxy port	The port that the outbound proxy is listening on. By default, the port value is 5060.
Use SIP Registrar	Select this option if required by your VoIP Service Provider. Enter the SIP Proxy Domain Name and SIP Proxy Port which is typically 5060.
SIP Registrar	The IP address of the SIP registrar.
SIP Registrar port	The port that SIP registrar is listening on. By default, the port value is 5060.
Account Enabled	If it is unselected, the corresponding account is disabled, you cannot use it to initiate or accept any call.
Polarity Reverse Enable	Enable or disable this function.
Authentication name	Set the user name of authentication.
Password	Set the password of authentication.
Cid Name	User name. It is the Display Name.
Cid Number	Set the caller number. It must be a number of 0~9.
ptime	You can use it to set the packetization time (PT). The PT is the length of the digital voice segment that each packet holds. The default is 20 millisecond packets. If selecting 10 milliseconds, packets improve the voice quality. Because of the packet loss, less information is lost, but more loads on the network traffic.
Priority	The priority of codec is declined from up to down. Codecs define the method of relaying voice data. Different codecs have different characteristics, such as data compression and voice quality. For Example, G723 is a codec that uses compression, therefore, it is good for use where the bandwidth is limited but its voice quality is not good as other codecs, such as the G711. If you specify none of the codecs, using the default value showed in the above figure, the DSL router chooses the codec automatically.

Table 22 – SIP settings table

After entering your VoIP settings press the **Apply** button. Select **Management > Save/Reboot** and press the **Reboot** button. Once the router restarts if there is a valid internet connection and the VoIP account settings are valid the VoIP service will start.

SIP Advanced

The SIP Advanced page allows you to configure settings that your VoIP service provider has enabled on your SIP account and if you have the appropriate call features and other functionality on your cordless or corded phone handsets.

Voice -- SIP Advanced Setting

Line	1
Call waiting	☑
Unconditionally Call forwarding number	
Busy Call forwarding number	
No Answer Call forwarding number	
Options Time	0
Forward unconditionally	☑
Forward on "busy"	☑
Forward on "no answer"	☑
MWI	☐
Anonymous call blocking	☑
Anonymous calling	☑
Anonymous calling mode	Display anonymous
DND	☑
Enable Call Return	☑
Call Transfer	☑
Call conference	☑
Warm Line	☑
Warm Line URI	
Warm Line Delay Timer	10

==Fax Setting==

Fax Negotiate Mode: Auto_switch Bypass Codec: G711_A

☐ Enable T38 redundancy support

☑ Enable vbd redundancy support

==Settings==

☐ Enable VAD support VAD mode in signal: None

☐ Enable RTCP Flow Ctrol

☑ Enable Echo Cancellation

☐ Enable # To ASCII

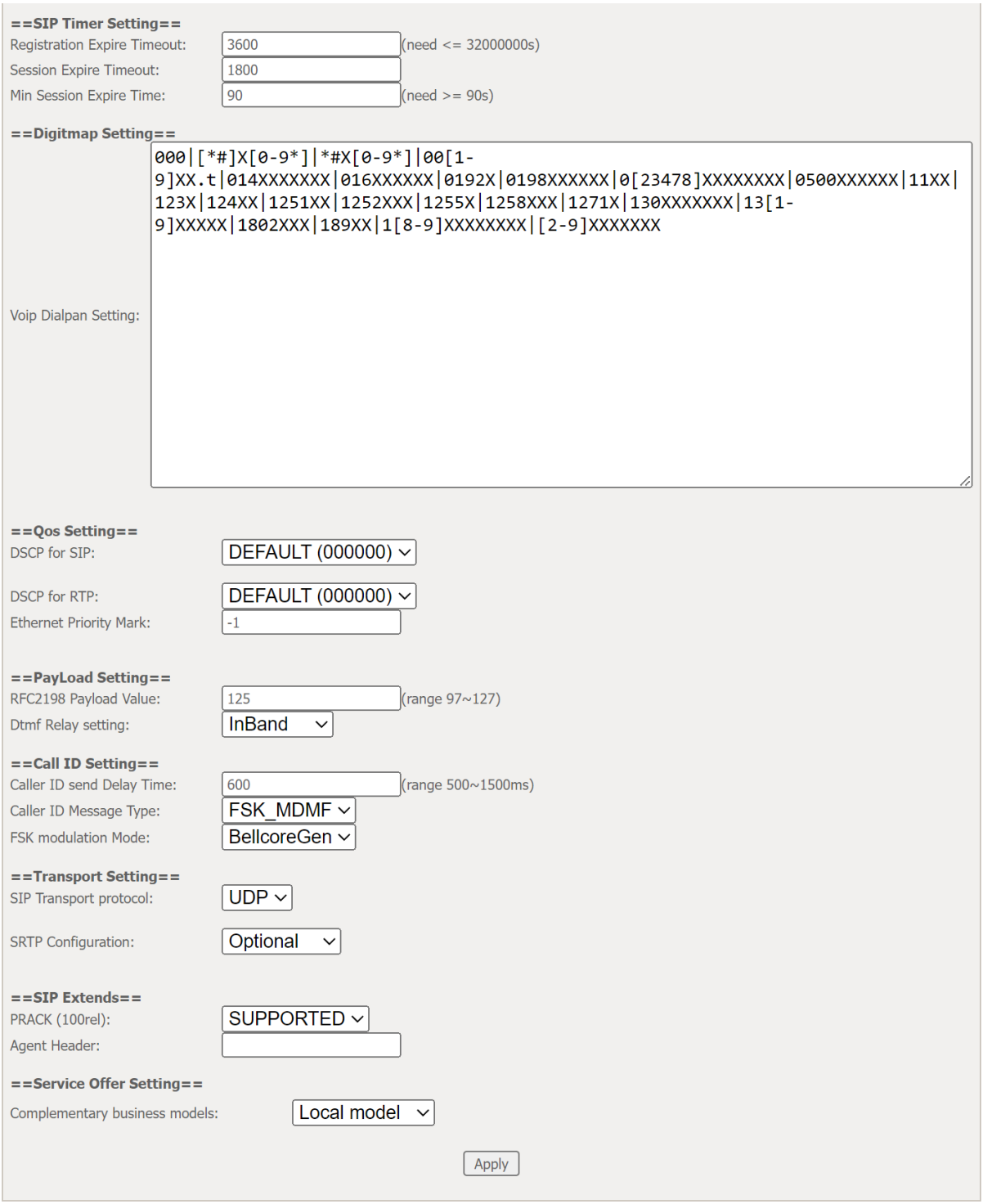


Figure 117 – Voice- SIP Advanced settings

Option	Definition
Line	Displays the phone port you want to configure
Call Waiting	Select this option for your phone if your VoIP Service Provider has enabled Call Waiting on your SIP account.
Unconditionally Call forwarding number	Select this option if your VoIP Service Provider has enabled Call Forwarding on your SIP account and you wish to use this feature.

Busy Call Forwarding Number	Enter the phone number to forward a call to if it arrives while the line is busy.
No Answer Call forwarding number	Enter the phone number to forward a call to if the call is not answered.
Forward On "busy"	Select this option if your VoIP Service Provider has enabled Call Forwarding on your SIP account and you wish to use this feature.
Forward On "No Answer"	Select this option if your VoIP Service Provider has enabled Call Forwarding on your SIP account and you wish to use this feature.
MWI (Message Waiting Indicator)	Select this option if your VoIP Service Provider has enabled MWI (Message Waiting Indicator) on your SIP account and you wish to use this feature.
Anonymous Call Blocking	Select this option if your VoIP Service Provider has enabled Anonymous Call Blocking on your SIP account and you wish to use this feature.
Anonymous Calling	Select this option if your VoIP Service Provider has enabled Anonymous Calling on your SIP account and you wish to use this feature.
Anonymous calling mode	When set to Display anonymous, the modem hides your caller ID. When set to All anonymous, the modem hides both caller ID and the SIP URL of the originating call.
DND (Do Not Disturb)	Select this option if your VoIP Service Provider has enabled DND (Do Not Disturb) on your SIP account and you wish to use this feature.
Enable T38 Redundancy Support	Select this function if you wish to send or receive faxes via VoIP and have a fax machine capable of using the T38 fax over VoIP protocol.
Enable VBD redundancy support	Select this checkbox to use the feature.
Enable VAD support	Enables the Voice Activated Detection function of the modem. When enabled, no data is transmitted during periods of silence or low volume, reducing the data usage.
Enable RTCP Flow Control	Select this checkbox to use the feature.
Enable Echo Cancellation	Select this checkbox to use the feature.
Enable # To ASCII	Select this checkbox to use the feature.
RFC2198 Payload Value (range 97-127)	Enter the RFC2198 payload value that the valid range is 96 ~ 127.
Registration Expire Timeout	Enter the registration expire timeout.
Session Expire Time	The interval of dialog refreshing time.
Min Session Expire Time	The minimum interval of dialog refreshing time.
VoIP DialPlan Setting	Set the VoIP dial plan. If user-dialled number matches it, the number is processed by the VoIP router immediately.
DSCP for SIP	Set the DSCP QoS tagging for Session Initiation Protocol. You can select it from the drop-down list.
DSCP for RTP	Set the DSCP QoS tagging for Real-time Transport Protocol. You can select it from the drop-down list.

Dtmf Relay Setting	Set DTMF transmit method, which can be following values: SIP Info: Use SIP INFO message to transmit DTMF digits. RFC2833: Use RTP packet to encapsulate DTMF events, as specified in RFC 2833. InBand: DTMF events are mixed with user voice in RTP packet.
SIP Transport Protocol	Select the transport protocol to use for SIP signalling. Note that your SIP proxy and registrar will need to support the protocol you select.
Enable Local Supplementary Service	Select the checkbox to enable the supplementary service settings by the telephone set. If you deselect the checkbox, the supplementary service cannot be set by the telephone set.

Table 23 – VoIP – Advanced – Service Provider settings

Configuring a VoIP dial plan

The gateway comes with a default dial plan suitable for use in Australia. The dial plan tells the router to dial a number immediately when a string of numbers entered on a connected handset matches a string in the dial plan. For example, the string `13[1-9]XXX` allows the router to recognize six digit "13 numbers" allowing customers to call a business for the price of a local call anywhere in Australia. The reason it is configured as 13[1-9]XXX is because 13 numbers cannot begin with a 0 after the 13 while the last 3 digits may be any numeric digit.

You can configure the dial plan to match any string you like. Below are some rules for configuring a dial plan:

- Separate strings with a | (pipe) character.
- Use the letter X to define any single numeric digit.
- Use square brackets to specify ranges or subsets, for example:
  - `[1-9]` allows any digit from 1 to 9.
  - `[247]` allows either 2 or 4 or 7.
  - Combine ranges with other keys, for example, `[247-9*#]` means 2 or 4 or 7 or 8 or 9 or * or #.

Dial plan syntax

Dial Plan Syntax		
To specify a...	Enter	Result
New dial string	| (Pipe)	Separates dial strings
Digit	0 1 2 3 4 5 6 7 8 9	Identifies a specific digit (do not use #)
Range	[digit-digit]	Identifies any digit dialled that is included in the range
Wild card	X	X matches any single digit that is dialled
Timer	.t (dot t)	Indicates that an additional time out period of 4 seconds should take place before automatic dialling starts

Table 24 – Dial Plan Syntax table

Dial plan example: Australia Dial Plan

```
000|[*#]X[0-9*]|*#X[0-9*]|00[1-
9]XX.t|014XXXXXXX|016XXXXXX|0192X|0198XXXXXX|0[23478]XXXXXXXX|0500XXXXXX|11XX|123X|12
4XX|1251XX|1252XXX|1255X|1258XXX|1271X|130XXXXXXX|13[1-9]XXX|1802XXX|189XX|1[8-
9]XXXXXXXX|[2-9]XXXXXXX
```

000 = Australia Emergency Call Service

0011*t = International number (After 0011 the router allows entry of arbitrary digits then and dials out after 4 seconds from the entry of the last digit.)(Note: Please ensure your VoIP provider supports international numbers for the country you are dialling.)

0[23478]XXXXXXXX = Landline numbers with area code 02,03,04,07,08 +XXXX XXXX and Mobile numbers with 04XXXXXXXX)

1[8-9]XXXXXXXX = 1800 and 1900 free call numbers

130XXXXXXX = 1300 business numbers

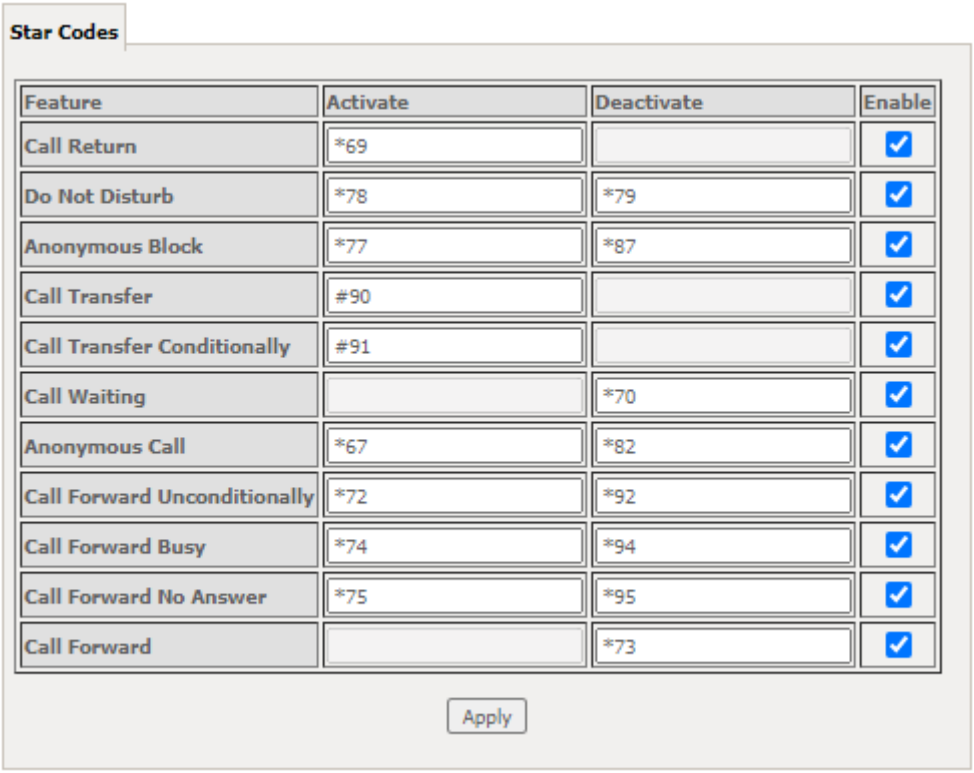
13[1-9]XXX = 13 business numbers

[2-9]XXXXXXX = Landline numbers without area code

SIP Star Code Setting

The SIP Star Code Setting page provides you with the ability to configure the codes used to active and deactivate call features such as call forwarding and call waiting.

Please consult your VoIP provider if SIP Star Code is supported on SIP side.



Star Codes

Feature	Activate	Deactivate	Enable
Call Return	*69		☑
Do Not Disturb	*78	*79	☑
Anonymous Block	*77	*87	☑
Call Transfer	#90		☑
Call Transfer Conditionally	#91		☑
Call Waiting		*70	☑
Anonymous Call	*67	*82	☑
Call Forward Unconditionally	*72	*92	☑
Call Forward Busy	*74	*94	☑
Call Forward No Answer	*75	*95	☑
Call Forward		*73	☑

Apply

Figure 118 – SIP Star Code Setting page

SIP Extra Setting

This page displays additional settings related to the SIP service.

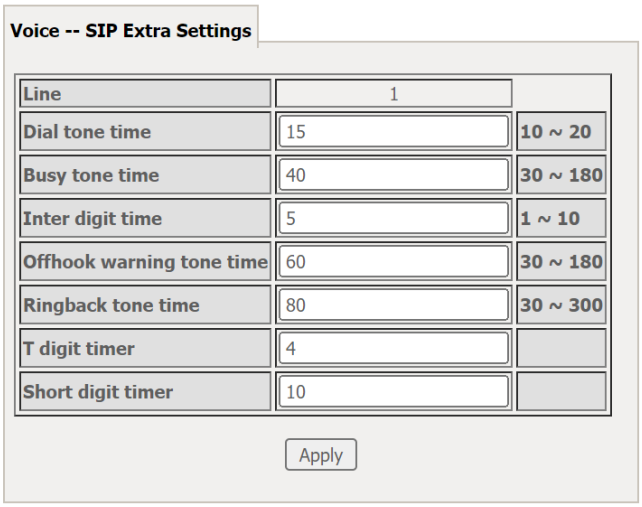


Figure 119 – SIP Extra Setting page

Parameter	Definition
Dial tone time	Set the Dial tone duration.
Busy tone time	Set the Busy tone duration.
Inter digit time	Set the timing between digits. The valid range is 1 ~ 5.
Off hook warning tone time	Set the Off-hook warning tone duration.
Ringback tone time	Set the Ring back tone duration.

Table 25 – SIP Extra Settings table

SIP Error Information

The SIP Error Information screen displays a log of any voice-related errors that occur.

Figure 120 – SIP Error Inforamtion page

VoIP Functionality

This section describes how to use the VoIP function of the DSL router in more detail. Some features involve 2 or 3 parties. In that case, note that all 3 parties have to be successfully registered.

Registering

Before using any VoIP functions, the DSL router must register itself to a registrar. The DSL router also must be configured with a proxy, which relays VoIP signalling to the next hop. In fact, many implementations integrate these two into one server, so in many cases registrar and proxy refer to the same IP.

1. Select the right interface to use for registering, depending on where proxy/registrar resides. If using WAN link, ensure that it is already up.
2. Select the checkbox of Use SIP Registrar and fill in the IP address and port with the correct value.
3. Fill the extension information: Authentication name, Password, Cid Name and Cid Number.
4. Click Apply to take the settings into effect.
5. TEL indicator of VoIP service should be on, indicating that SIP client is successfully registered.

Placing a Call

This section describes how to place a basic VoIP call.

1. Pick up the receiver on the phone.
2. Hear the dial-tone. Dial the extension of remote party.
3. To end the dialling, wait for digit timeout, or just press # immediately.
4. After the remote party answers the call, the connection is complete.

Anonymous call

Anonymous call does not send the caller ID to the remote party. This is useful if you do not want others know who you are. Check with your VoIP Provider if your service supports hidden caller ID.

1. Enable Anonymous calling in the Voice--SIP Advanced Setting web page.
2. Pick up the receiver on the phone.
3. Dial *68 to enable anonymous call.
4. Hang up the receiver, then place a call as normal. Your caller ID will be hidden from the receiving phone.

Do Not Disturb (DND)

If DND is enabled, all incoming calls are rejected. DND is useful if you do not want others to disturb you. Check with your VoIP Provider if your service supports DND.

1. Enable DND in the Voice--SIP Advanced Setting web page.
2. Pick up the receiver on the phone.
3. Dial *78 to enable DND.
4. Hang up the receiver. All calls are now rejected.
5. Pick up the phone again to disable the DND.

Call Return

For incoming calls, the DSL router remembers the number of calling party. Check with your VoIP Provider if your service supports Call returns. You cannot call return if the caller has hidden caller ID.

1. Enable Call Return in the Voice--SIP Advanced Setting web page.
2. Press *69 to return a call.
3. Now you can make the call as if you have dialled the whole number.

Call Hold

Call hold enable you to put a call to a pending state, and pick it up in future. Check with your VoIP Provider if your service supports Call Hold.

1. Assuming you are in a voice connection, you can press FLASH to hold current call.
2. Now you can call another party or press FLASH again to return to the first call.

Call Waiting

Call waiting allows third party to call in when you are in a voice connection. Check with your VoIP Provider if your service supports Call Waiting.

1. Enable Call waiting in the Voice--SIP Advanced Setting web page.
2. Pick up the phone attached to the DSL router.
3. Assuming you are in a voice connection. When another call comes in, the DSL router streams a call waiting tone to your phone, indicating another call is available.
4. Press FLASH to switch to this call and the initial call put to hold automatically.
5. Press FLASH multi-times to switch between these two calls back and forth.

Blind Transfer

Blind transfer transfers the current call to a third party blindly, regardless of whether the transfer is successfully or not. Check with your VoIP Provider if your service supports Call transfer.

1. Assume you have already been in a voice connection.
2. Press FLASH to hold the first party.
3. Dial #90 + third party number.
4. Before the third party answering the call, hook on your phone.
5. Now the first party takes over the call and he is in connection with the third party.

Consultative Transfer

Consultative transfer lets the third party answer the transferred call, and then hook on the transferring party. It' more gentle than blind transfer. Check with your VoIP Provider if your service supports Call Transfer.

1. Assume you have already been in a voice connection with a first party.
2. Press FLASH to hold the first party.
3. Dial #91 + third party number.
4. After the third party answering the call, hang up the phone.
5. Now the first party takes over the call and they will be in connection with the third party.

Call Forwarding No Answer

If this feature is enabled, incoming calls are forwarded to third party when you don't answer them. It involves in two steps: setting the forwarding number and enable the feature. Check with your VoIP Provider if your service supports Call Forwarding.

1. Enable Forward on "no answer" in the Voice--SIP Advanced Setting web page.
2. When our phone does not answer the incoming call, the call is forwarded.

Call Forwarding Busy

If this feature enabled, incoming calls will be forwarded to third party when you busy. It involves two steps: setting the forwarding number and enable the feature. Check with your VoIP Provider if your service supports Call Forwarding.

1. Set Busy Call forwarding number and enable Forward on "busy" in the Voice--SIP Advanced Setting web page.
2. When our phone is busy, this call can be forwarded.

Call Forwarding All

If this feature enabled, incoming calls are forwarded to third party without any reason. It involves in two steps: setting the forwarding number and enable the feature. Check with your VoIP Provider if your service supports Call Forwarding.

1. Set Unconditionally Call forwarding number and Forward unconditionally in the Voice--SIP Advanced Setting web page.
2. All incoming calls are forwarded to the third party.

Three-Way Conference

Three-way conference enables you to invite a third party to a call, and every person in the conference can hear the other caller's voices. Check with your VoIP Provider if your service supports Conference call.

1. Assume you are in connection with a first party.
2. Press FLASH to put the first party on-hold.
3. Dial a third party.
4. After the third party answers the call, press FLASH again to invite the first party.
5. Now all three parties are in a three-way conference.

T.38 Faxing

To make a T.38 fax, first enable T.38 support on the WebUI. Then, connect a fax machine to a VoIP port of the DSL router. The Fax machine can now be used as a normal phone, and is able to send or receive fax to or from other fax machines on the VoIP network.

In the initial setup, faxing behaves like a normal call. After the DSL router detects the fax tone, it switches to T.38 mode, and use it as the transmit approach.

Check with your VoIP Provider if your service supports T.38 Faxing.

Pass-Through Faxing

If T.38 support is disabled, faxing uses normal voice codec as its coding approach. Therefore, this mode is more like normal phone calls.

Diagnostics

Diagnostics

The Diagnostics menu provides feedback on the connection status of the device. The individual tests are listed below. If a test displays a fail status:

1 Click on the **Help** link and follow the troubleshooting procedures in the Help screen that appears.

2 Now click **Rerun Diagnostic Tests** at the bottom of the screen to re-test and confirm the error.

3 If the test continues to fail, contact Technical Support.

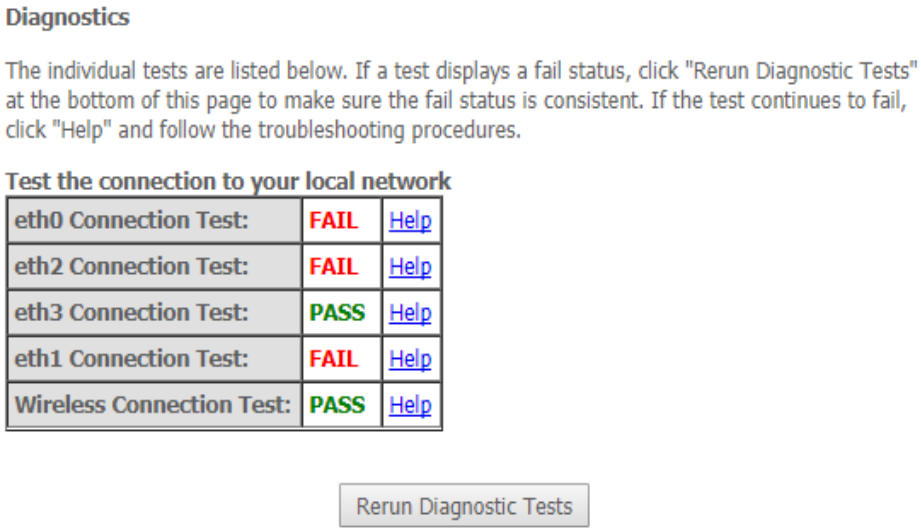


Figure 121 – Diagnostics – Diagnostic tests

Field	Description
LAN# Connection	PASS – Indicates the Ethernet connection to your computer is connected to the LAN port of the router. FAIL – Indicates that the router does not detect the Ethernet interface of your computer.
Wireless Connection Test	PASS – Indicates that the wireless card is switched ON. FAIL – Indicates that the wireless card is switched OFF.

Table 26 – Diagnostic test result table

Ping

The ping test page lets you ping a remote IP address or hostname to test the connection.

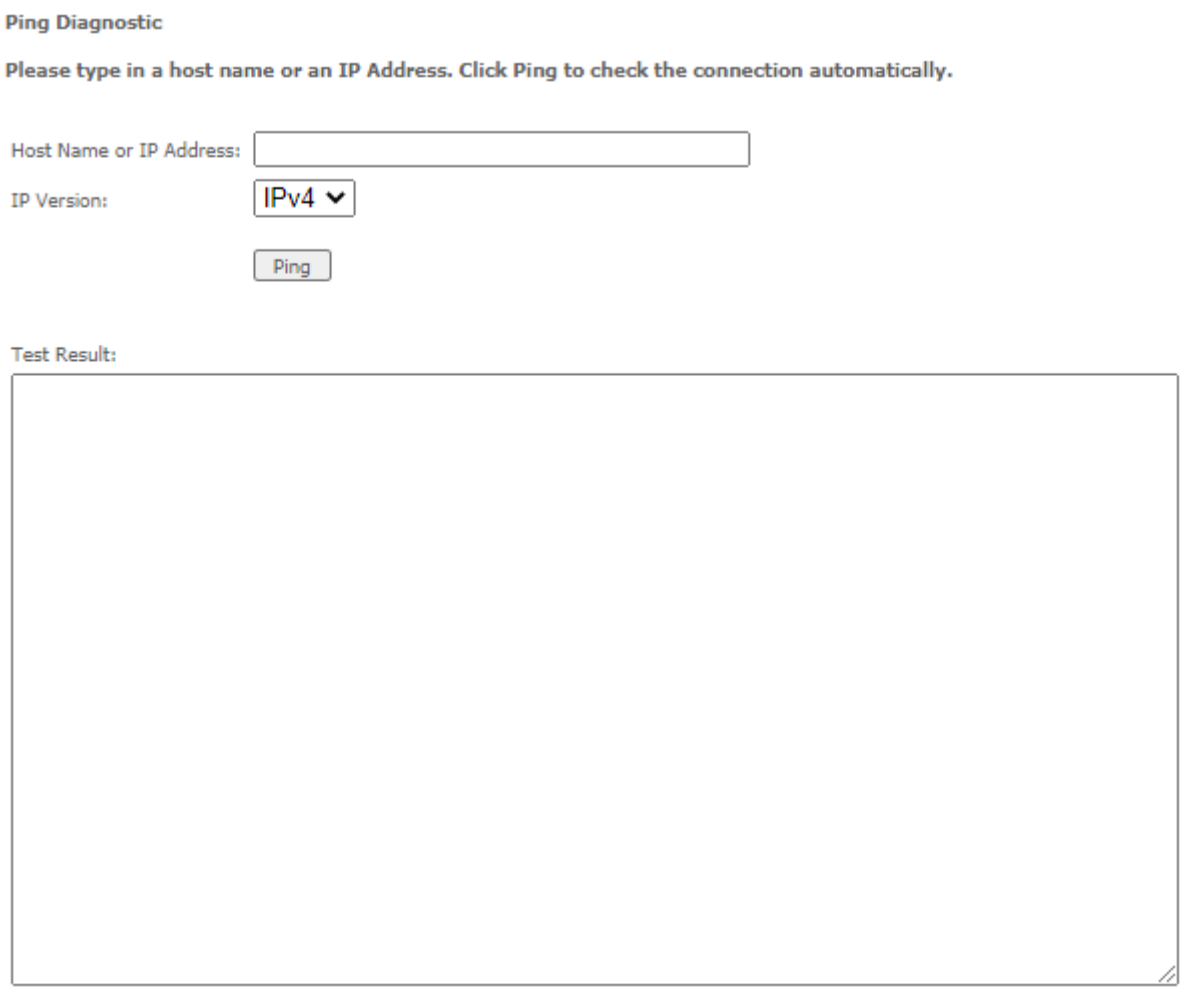


Figure 122 – Ping IP address

Traceroute

The Traceroute page lets you perform a trace route to a remote IP address or host name, To ensure correct interface is used for routing.

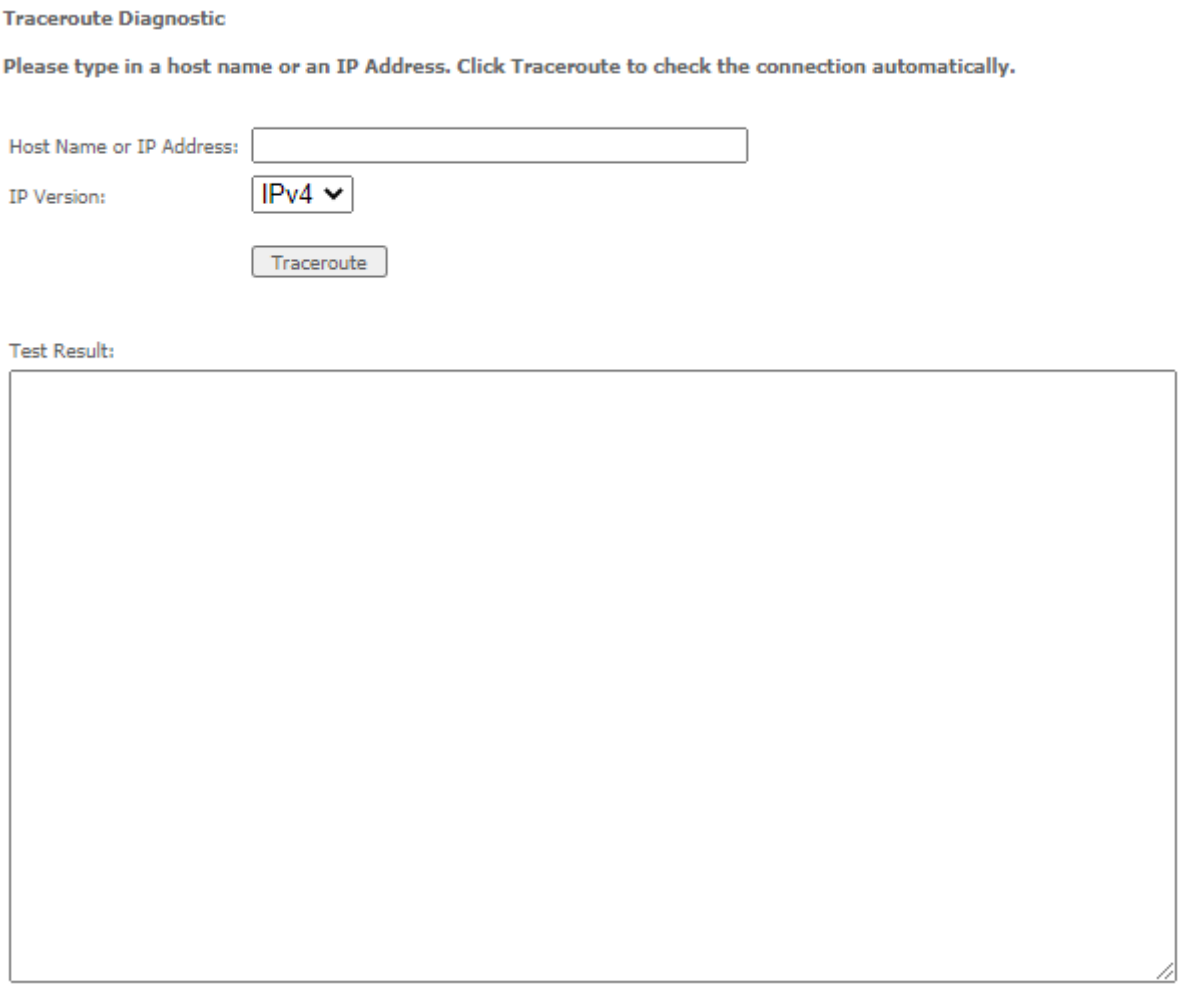


Figure 123 – Diagnostics – Traceroute page

Management

Settings

The Settings screens allow you to back up, retrieve and restore the default settings of your router. It also provides a function for you to update your router's firmware.

Backup

This feature allows you to take a snapshot of the current configuration of your gateway so that you can roll back to the current configuration if you plan to make changes. All configuration files are encrypted by default.

To back up the current configuration:

1. (Optional) If you wish to change the encryption key, enter an encryption key (password) in the Configurations Encryption Key field. Click on the Apply/Save button.
2. Click on the Backup Settings button to save the current configuration settings. The configuration file is saved via your browser to the downloads folder configured in your browser.

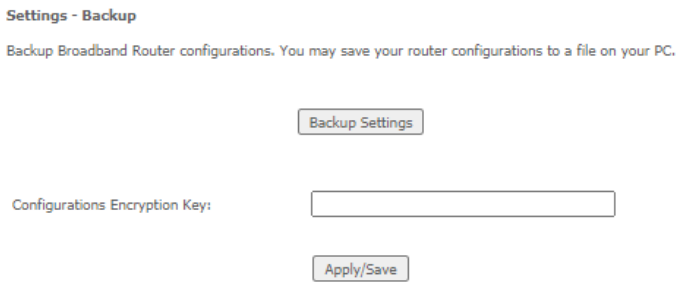


Figure 124 – Settings – Backup page

To restore the configuration on your CloudMesh Gateway, see the Update Settings section below.

Update Settings

Use this feature to restore a previously saved configuration using the Backup feature (described above). If you are restoring the configuration to a new CloudMesh Gateway or if you previously changed the encryption key to the configuration file and then factory reset the device, you must first enter the encryption key in the Configurations Encryption Key field in the Settings – Backup page, and click on Apply/Save. To restore a saved configuration, click on the Browse button and locate a file that you have saved to restore a previous configuration. Click on the Update settings button to upload the selected file. Please allow up to 5 minutes for the system to apply the configuration and reboot.

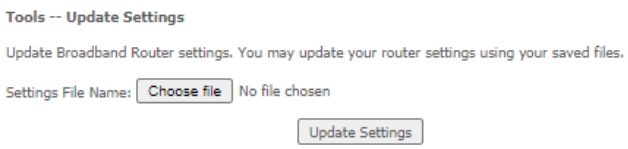


Figure 125 – Settings – Update Settings page

Restore Default

This feature resets all the settings of the gateway to the factory default settings. When you select this option, the settings will be erased and the gateway reboots. Please allow up to 2 minutes for the gateway to restart.

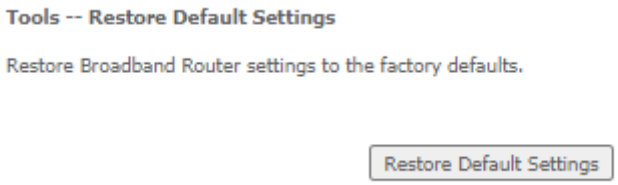


Figure 126 – Settings – Factory Reset page

System Log

The System log page allows you to view the log of the gateway and configure the logging level also. To view the system log, click the View System Log button.

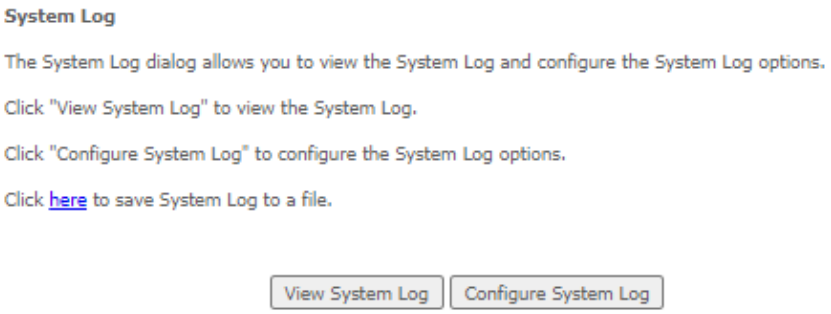


Figure 127 – Management – View System Log

To configure the system log, click the Configure System Log button. You can send system log data to a remote server by selecting the "Both", or "Remote" option for the Mode setting. The gateway will prompt you for a server IP and port. To receive the system log data remotely, you must run some third-party syslog software.

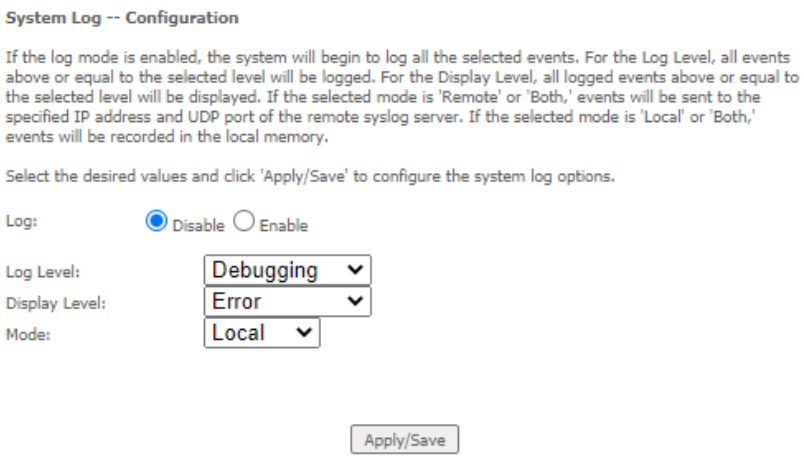


Figure 128 – Management – Configure System Log

Security Log

The Security log page allows you to view the log of the gateway and to configure the logging level. To view the Security log, click the View Security Log button.

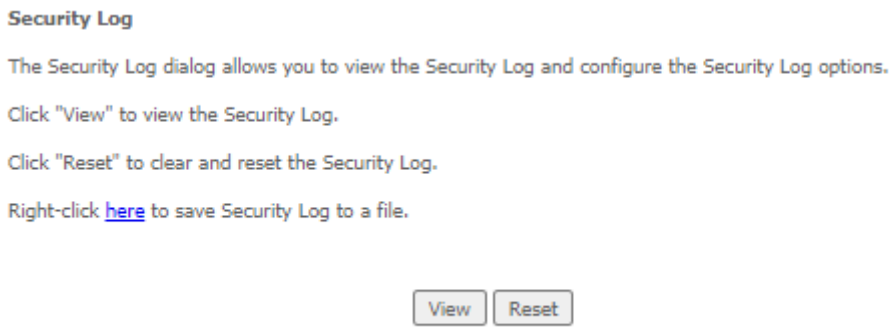
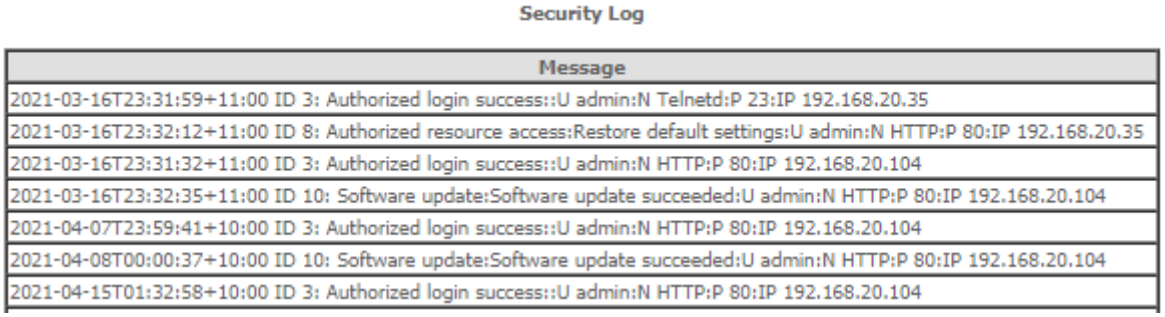


Figure 129 – Management – View Security Log

To view the Security log, click the View button. The Security log will open in a browser pop up window:



Security Log

Message
2021-03-16T23:31:59+11:00 ID 3: Authorized login success::U admin:N Telnetd:P 23:IP 192.168.20.35
2021-03-16T23:32:12+11:00 ID 8: Authorized resource access:Restore default settings:U admin:N HTTP:P 80:IP 192.168.20.35
2021-03-16T23:31:32+11:00 ID 3: Authorized login success::U admin:N HTTP:P 80:IP 192.168.20.104
2021-03-16T23:32:35+11:00 ID 10: Software update:Software update succeeded:U admin:N HTTP:P 80:IP 192.168.20.104
2021-04-07T23:59:41+10:00 ID 3: Authorized login success::U admin:N HTTP:P 80:IP 192.168.20.104
2021-04-08T00:00:37+10:00 ID 10: Software update:Software update succeeded:U admin:N HTTP:P 80:IP 192.168.20.104
2021-04-15T01:32:58+10:00 ID 3: Authorized login success::U admin:N HTTP:P 80:IP 192.168.20.104

Figure 130 – Management – Download Security Log

SNMP Agent

The Simple Network Management Protocol (SNMP) allows a network administrator to monitor a network by retrieving settings on remote network devices. To do this, the administrator typically runs an SNMP management station program such as MIB browser on a local host to obtain information from the SNMP agent, in this case the CloudMesh Gateway (if SNMP is enabled). An SNMP 'community' performs the function of authenticating SNMP traffic. A 'community name' acts as a password that is typically shared among SNMP agents and managers.

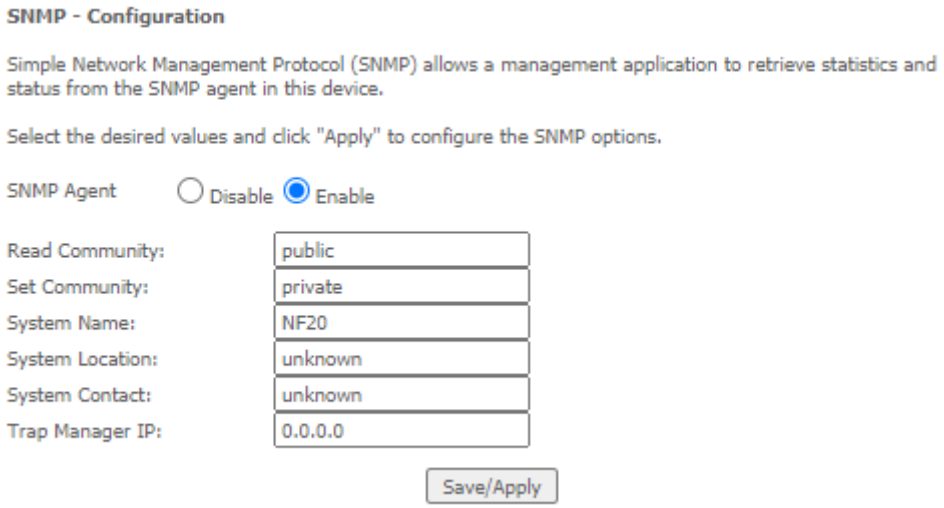


Figure 131 – Management – Enable SNMP Agent

TR-069 Client

TR-069 enables provisioning, auto-configuration or diagnostics to be automatically performed on your router if supported by your Internet Service Provider (ISP).

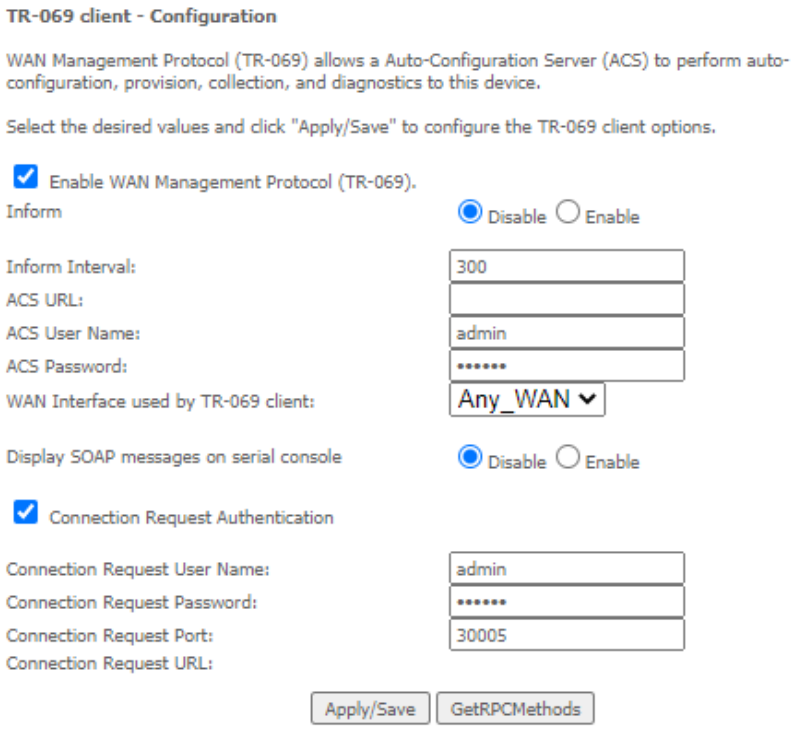


Figure 132 – Management – Enable TR-069 Client

Field	Description
Inform	Set to enable to TR-069 client inform session initialization.
Inform interval	Time in seconds that inform session data is sent to the Auto-Configuration Server (ACS).
ACS URL	The address where the ACS server is located.
ACS User Name	The user name to access the ACS server.
ACS Password	The password to access the ACS server.
WAN Interface used by TR-069 Client	The interface connection used to send and receive data to the ACS server.

Table 27 – TR-069 Client settings table

Internet Time

The tools on this page allow you to use the Network Time Protocol (NTP) to configure specific time servers to synchronise time, set local time zones, etc. for the modem. The time servers are correct to within a few milliseconds of Coordinated Universal Time (UTC).

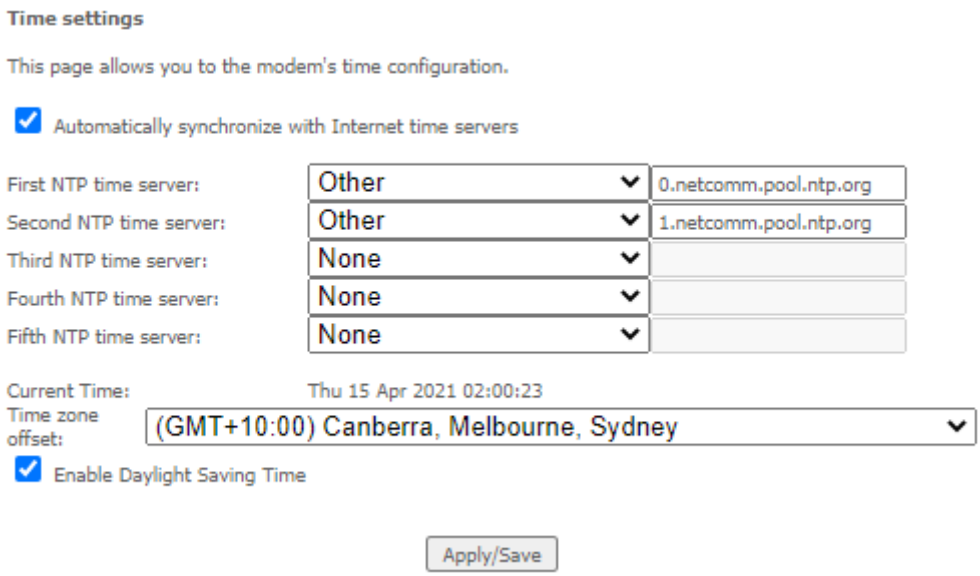


Figure 133 – Management – Internet Time Settings

Drop down to select existing time server to use, or select **"Other"** to manually enter time server. Click the "**Apply/Save"** button to initiate the change.

Access Control

The Access Control option found in the Management drop-down menu configures access related parameters in the following three areas:

- Passwords
- Timeout
- Access list
- Services Control

Access Control is used to control local and remote management settings for your router.

Passwords

The Passwords option configures your account access password for your modem. Use the fields illustrated in the screen below to change or create your password. Passwords must be 16 characters or less with no spaces. Click the Apply/Save button after making any changes to continue.

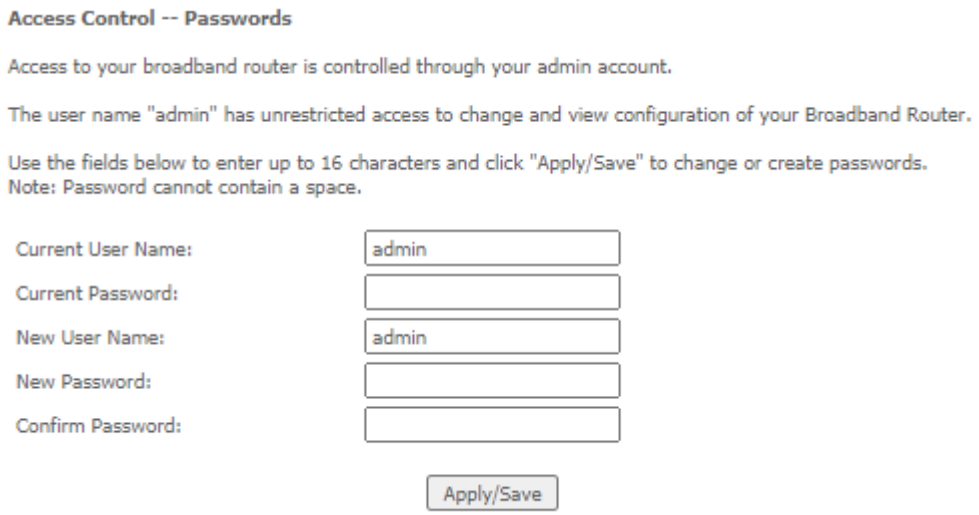


Figure 134 – Access Control – Passwords

Timeout

This setting controls how long the gateway will wait before logging out of the current session unless there is a button clicked or page refreshed.

Figure 135 - Timeout setting

Access List

When this function is enabled, only those IP addresses in the list can access local management services on the device.

This is used to restrict management access from the internet to the specified IP address.

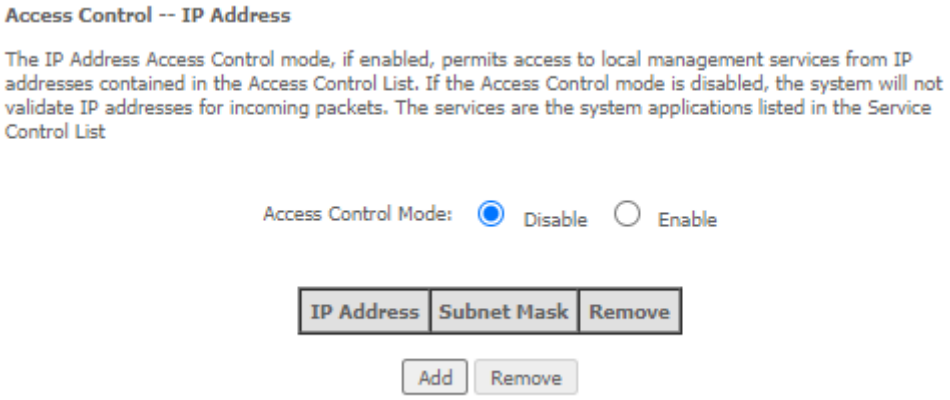


Figure 136 – Access Control – IP Address Access List

To add a device to the list, click the **Add** button and then enter its IP Address and Subnet Mask using CIDR slash notation:

```
123.123.123.123/32
```

To permanently delete an IP Address from the list, select ☑ in the **Remove** column and then click the **Remove** button.

Services Control

The Service Control List (SCL) allows you to enable or disable your Local Area Network (LAN) or Wide Area Network (WAN) services by ticking the checkbox as illustrated below and specifying the service port assign to the service.

The following access services are available: FTP, HTTP, ICMP, SAMBA, SNMP, SSH, TELNET, and TFTP.

Click the Apply/Save button after making any changes to continue.

Note – You should change your default password, before enabling a WAN service.

Access Control -- Services

Services access control list (SCL) enable or disable the running services.

Services	LAN	LAN Port	WAN	Port
HTTP	☑ enable	80	☐ enable	80
HTTPS	☑ enable	443	☐ enable	443
TELNET	☐ enable	23	☐ enable	23
SSH	☐ enable	22	☐ enable	22
FTP	☐ enable	21	☐ enable	21
TFTP	☐ enable	69	☐ enable	69
ICMP	☑ enable	0	☐ enable	0
SNMP	☐ enable	161	☐ enable	161
SAMBA	☐ enable	445	☐ enable	445

Apply/Save

Figure 137 – Service Control List (SCL)

LED Control

This feature allows you to turn the LED indicators on the front panel of the gateway on or off.

LED Control

You can turn on or turn off LED lights in here.

Select the desired values to configure the LED lights.

LED Settings: ○ Disable ◉ Enable

Figure 138 - LED Control setting

Update Firmware

This page is used to manually update your gateway's firmware. Use caution with this feature. Some ISPs may have their own custom firmware for the Wi-Fi 6 Gateway and manage this for you remotely. In this situation, manually updating the firmware yourself could cause some problems, so we recommend that you consult with your ISP first.

Generic firmware images are occasionally updated and hosted at http://support.netcommwireless.com/

1 Click the Choose File button to locate the image file.

2 Click the Update Firmware button once to upload and install the file.

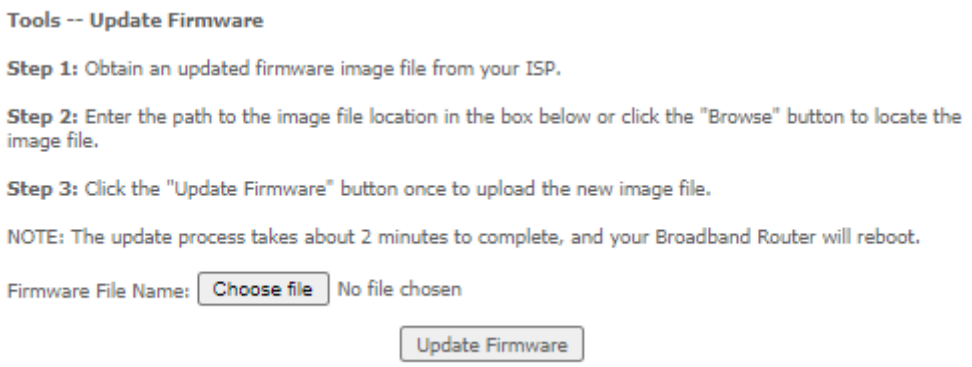


Figure 139 – Update Firmware page

The gateway performs the firmware installation and reboots on completion.

Reboot

This option reboots the CloudMesh Gateway. Please allow up to 5 minutes for device to reboot.

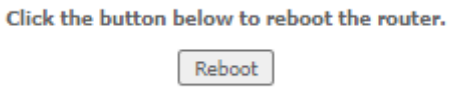


Figure 140 – Reboot button

Note 1. – It may be necessary to reconfigure your TCP/IP settings to adjust for the new configuration. For example, if you disable the Dynamic Host Configuration Protocol (DHCP) server you will need to apply Static IP settings to your Network interface card (NIC).

Note 2. – If you lose all access to your web user interface, simply press and hold the reset button on the rear panel for 10 seconds to restore default settings

Appendix: Quality of Service setup example

The following Quality of Service (QoS) settings offer a basic setup example, setting up 2 devices connecting to a CloudMesh Gateway, one with the highest priority for data and the other with the lowest priority for data. All other data packet traffic through the router assumes a default best effort setting.

Quality of Service refers to the reservation of bandwidth resources on the CloudMesh Gateway to provide different priorities to different applications, users or data flows or to guarantee a certain level of performance to a data flow.

In this implementation, QoS employs DSCP (Differentiated Services Code Point), a computer networking architecture that specifies a simple, scalable and course-grained mechanism for classifying and managing network traffic.

This example guide sets up QoS with two devices (PC and laptop) connecting via Ethernet cable to a CloudMesh Gateway. One device (PC) is assigned high priority traffic while the other device (laptop) is assigned a low priority. Before Quality of Service can be implemented, the first step involves reserving an IP address for each device, identified by their unique MAC addresses.

Reserving IP addresses

So that QoS settings, custom NAT settings, and parental control settings can be managed for each device, it is necessary to reserve an IP address for each of the devices connecting to the CloudMesh Gateway.

Reserved IP addresses are not required to be within the DHCP server range, however they are required to be with-in the LAN subnet range:

1. Navigate to http://192.168.20.1 in a web browser.
2. When prompted, enter `admin` as both the username and password.
3. Select Advanced Setup > LAN

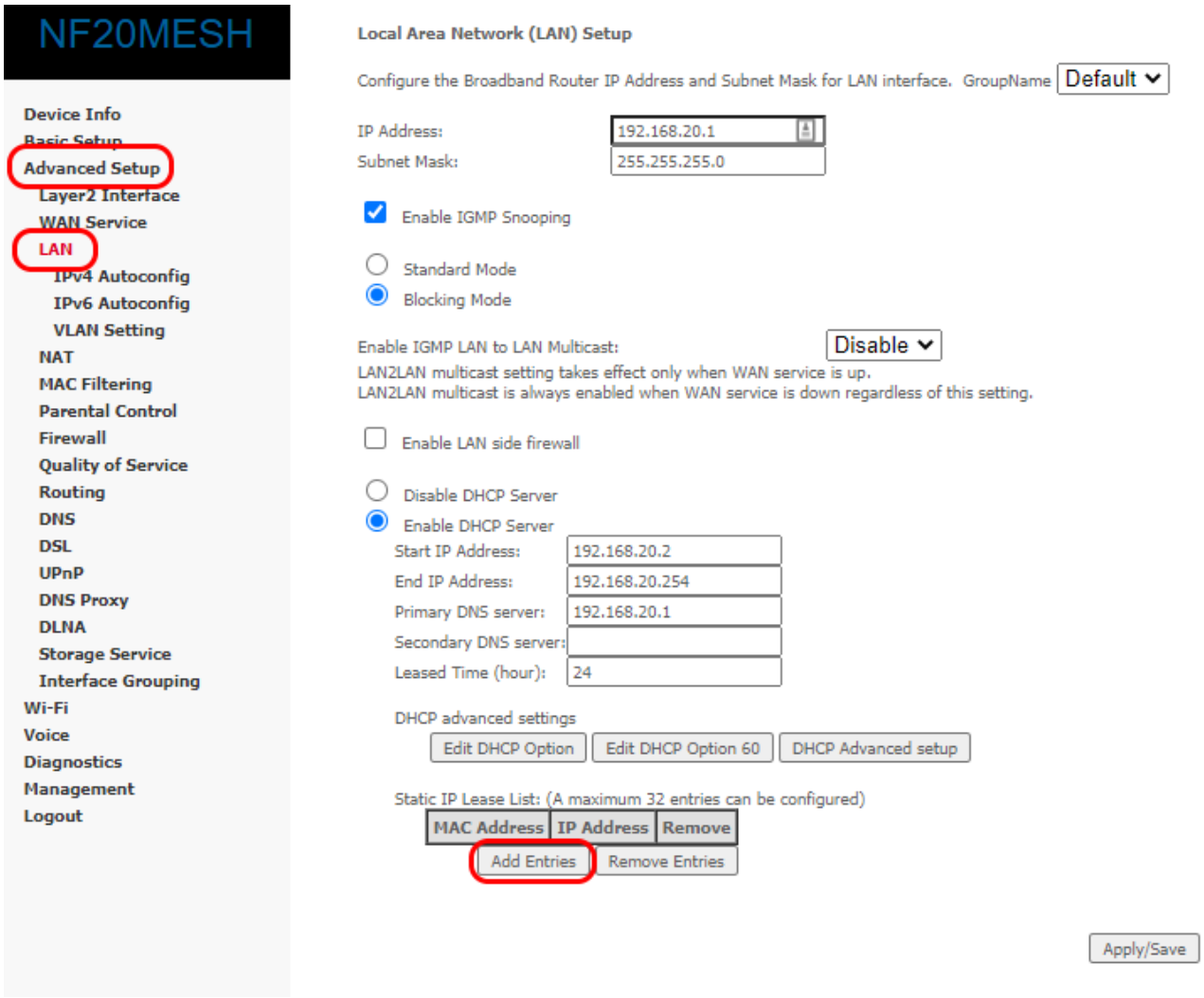


Figure 141 – Advanced Setup > LAN page

4 Click the **Add Entries** button.

5 Enter the MAC address of the computer/device you are connecting to the router. The MAC address is a 12-character set of numbers and letters (A-F), where every 2 characters separated by a colon (:).

6 Enter the IP address of the computer/device. This is the local address in the range of 192.168.20.x where x = a number between 2 and 254.

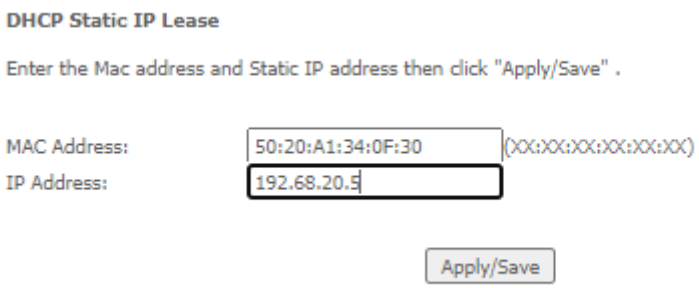


Figure 142 – DHCP Static IP Lease details

7 Click the **Apply/Save** button.

8 Complete steps 4 through 7 for each device connected to the CloudMesh Gateway. Each entry will be listed in the Static IP Lease List as shown below.

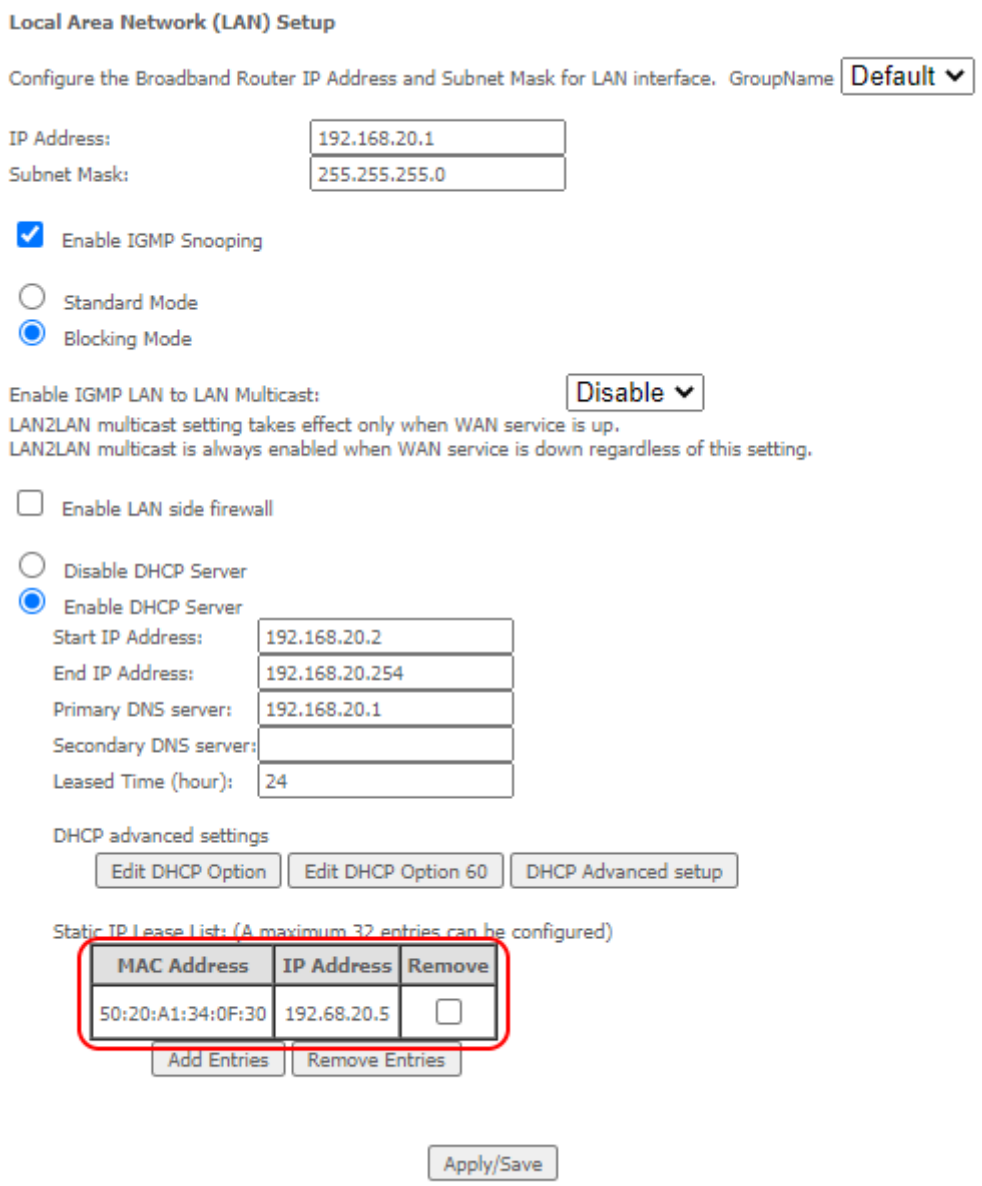


Figure 143 – LAN Setup

QoS Configuration Settings

1 Select Advanced Setup > Quality of Service

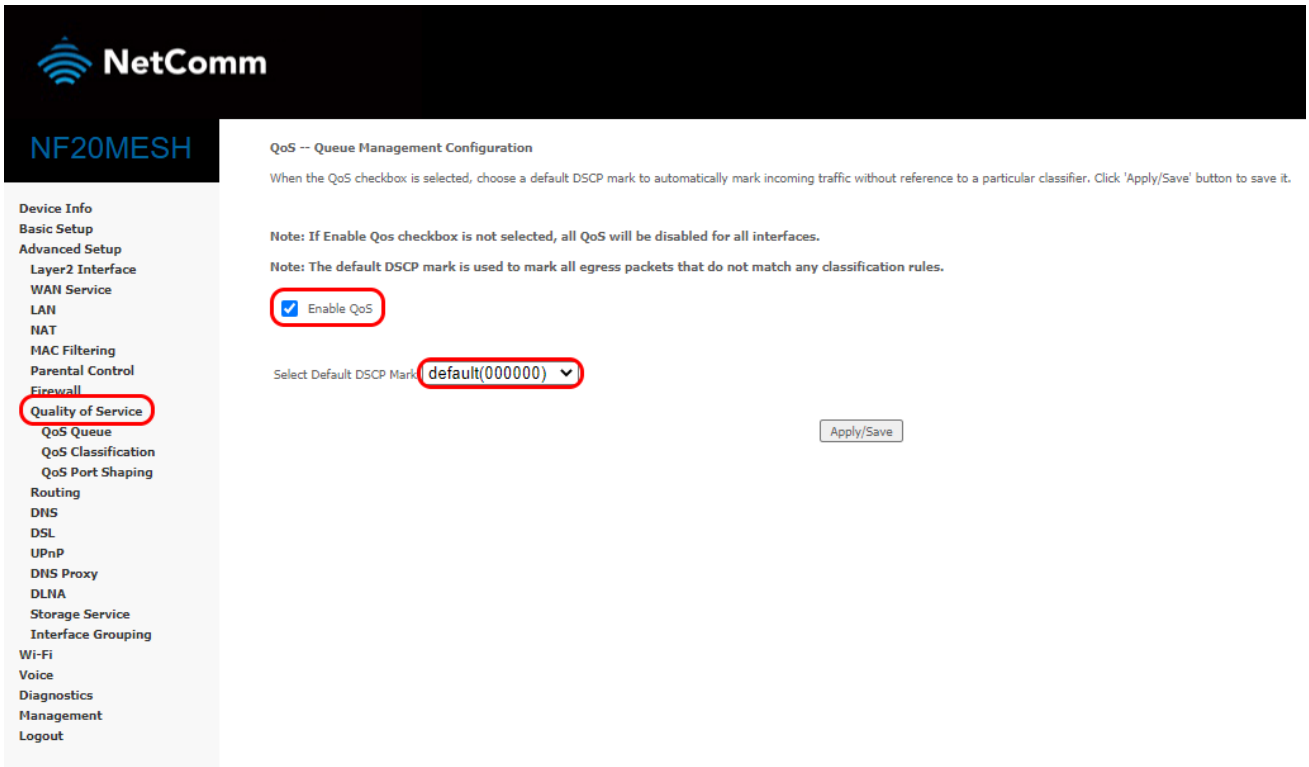


Figure 144 – QoS – Queue Management Configuration

2 Select the Enable QoS option.

3 Select the Default DSCP Mark as default(000000).

4 Click the Apply/Save button.

High Priority QoS Queue Configuration

5 Select Advanced > Quality of Service > Queue Config.

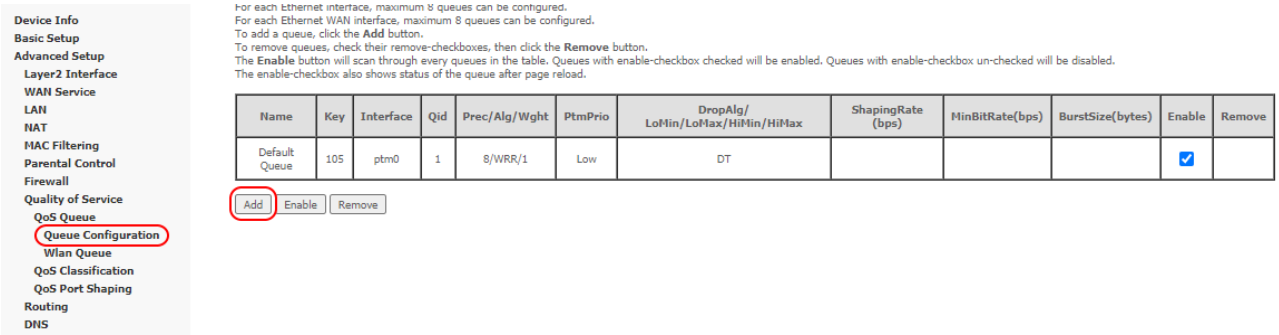


Figure 145 – QoS – Queue List

6 Click the Add button.

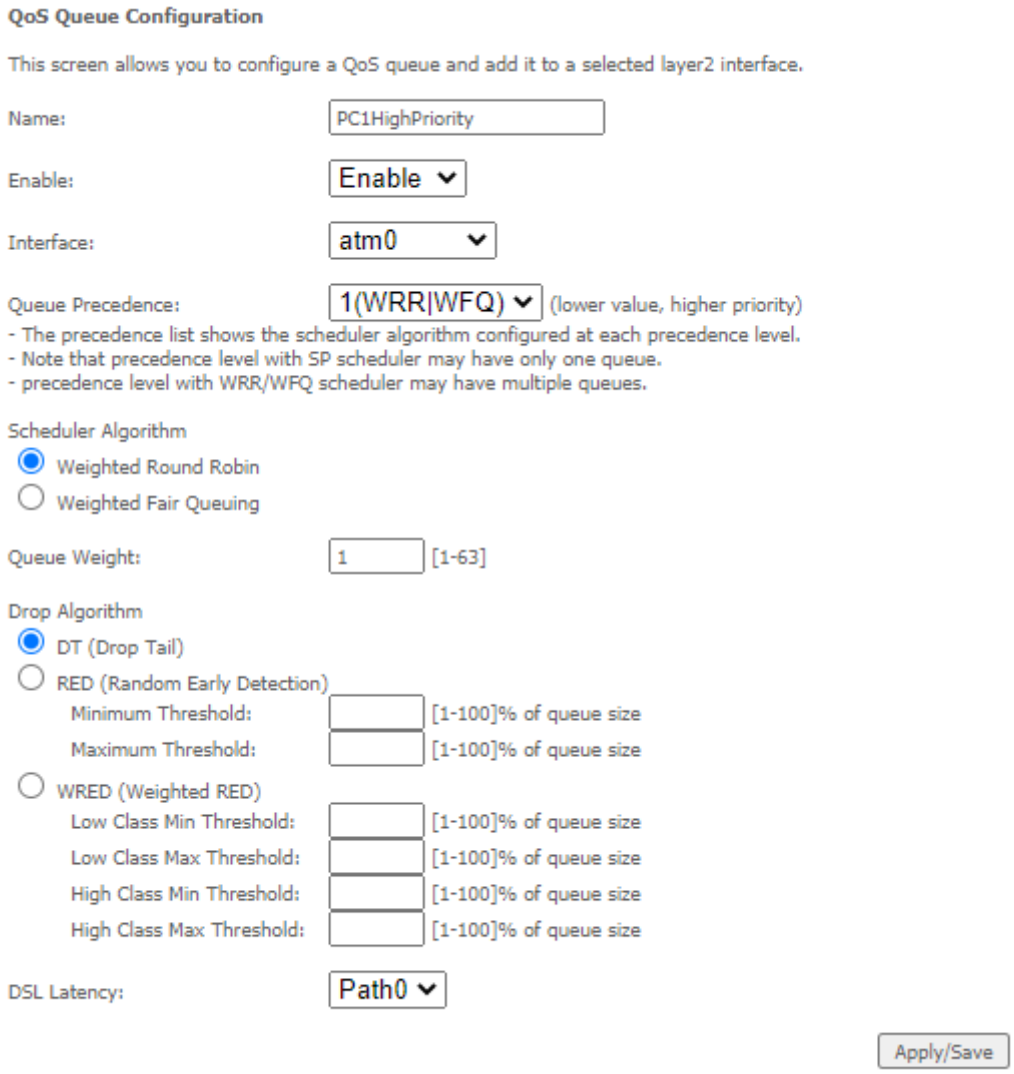


Figure 146 – QoS – Queue Configuration 1

7 Enter a name of 15 characters or less to reflect the device that will have high priority QoS, e.g. PC1HighPriority.

8 Set the Enable option to **Enable**.

9 Set the Interface to **atm0**

10 Enter a **Precedence**. For the highest priority, set it to **1**. For the lowest priority use **3**.

11 Set the **DSL Latency** as **Path0**.

12 Click the **Save/Apply** button.

Low Priority QoS Queue Configuration

13 Select **Advanced** > **Quality of Service** > **Queue Config**.

14 Click the **Add** button.

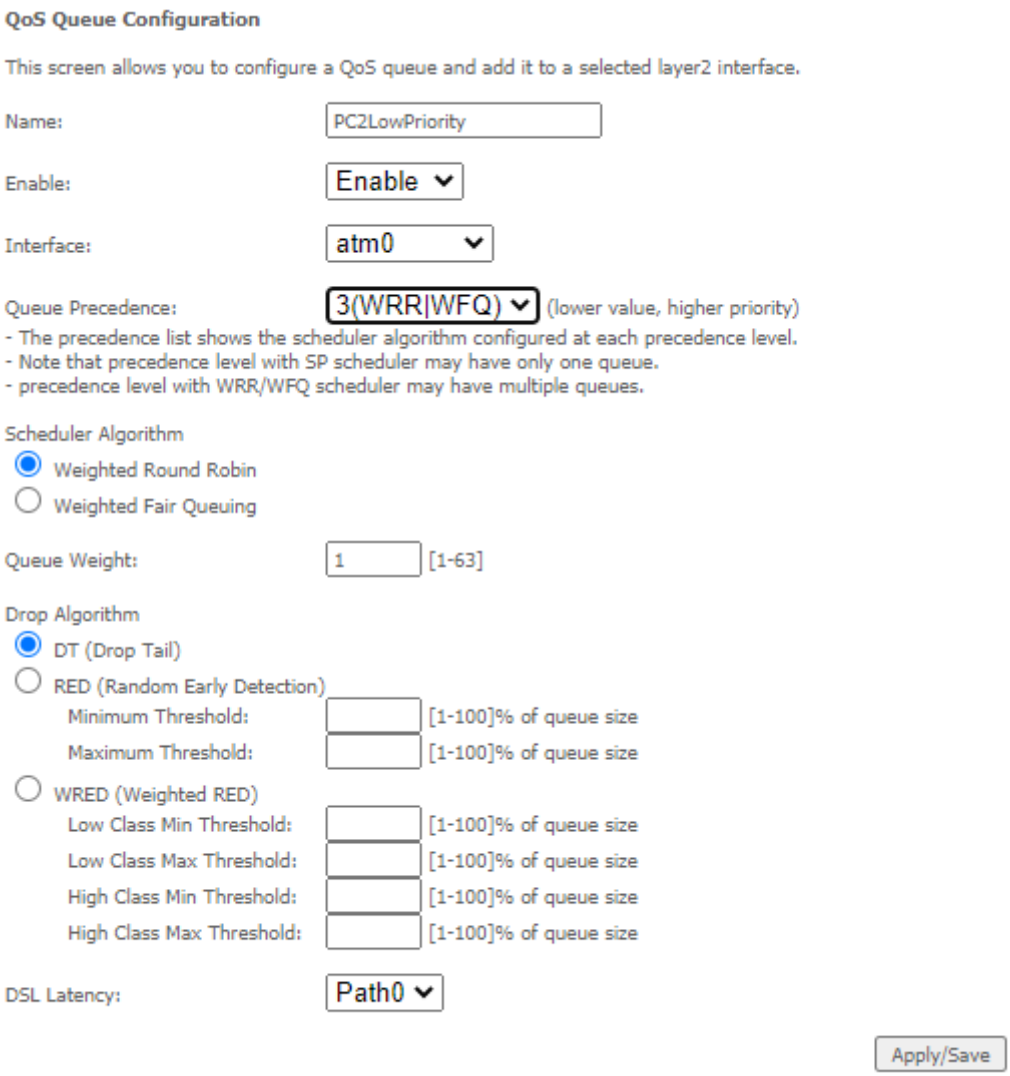


Figure 147 – QoS – Queue Configuration 2

15 Enter a name of 15 characters or less to reflect the device that will have low priority QoS e.g. PC2LowPriority.

16 Set the Enable option to **Enable**.

17 Set the Interface to **atm0**

18 Enter a **Precedence**. For the lowest priority, set it to **3**. For the highest priority use **1**.

19 Set the **DSL Latency** as **Path0**.

20 Click the **Save/Apply** button.

High Priority QoS Classification

1 Select **Advanced Setup > Quality of Service > QoS Classification**.

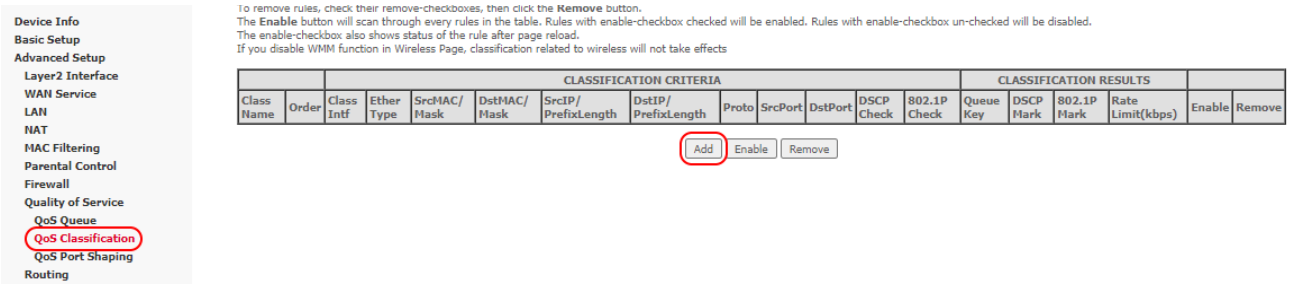


Figure 148 – QoS Classification configuration

2 Click the **Add** button.

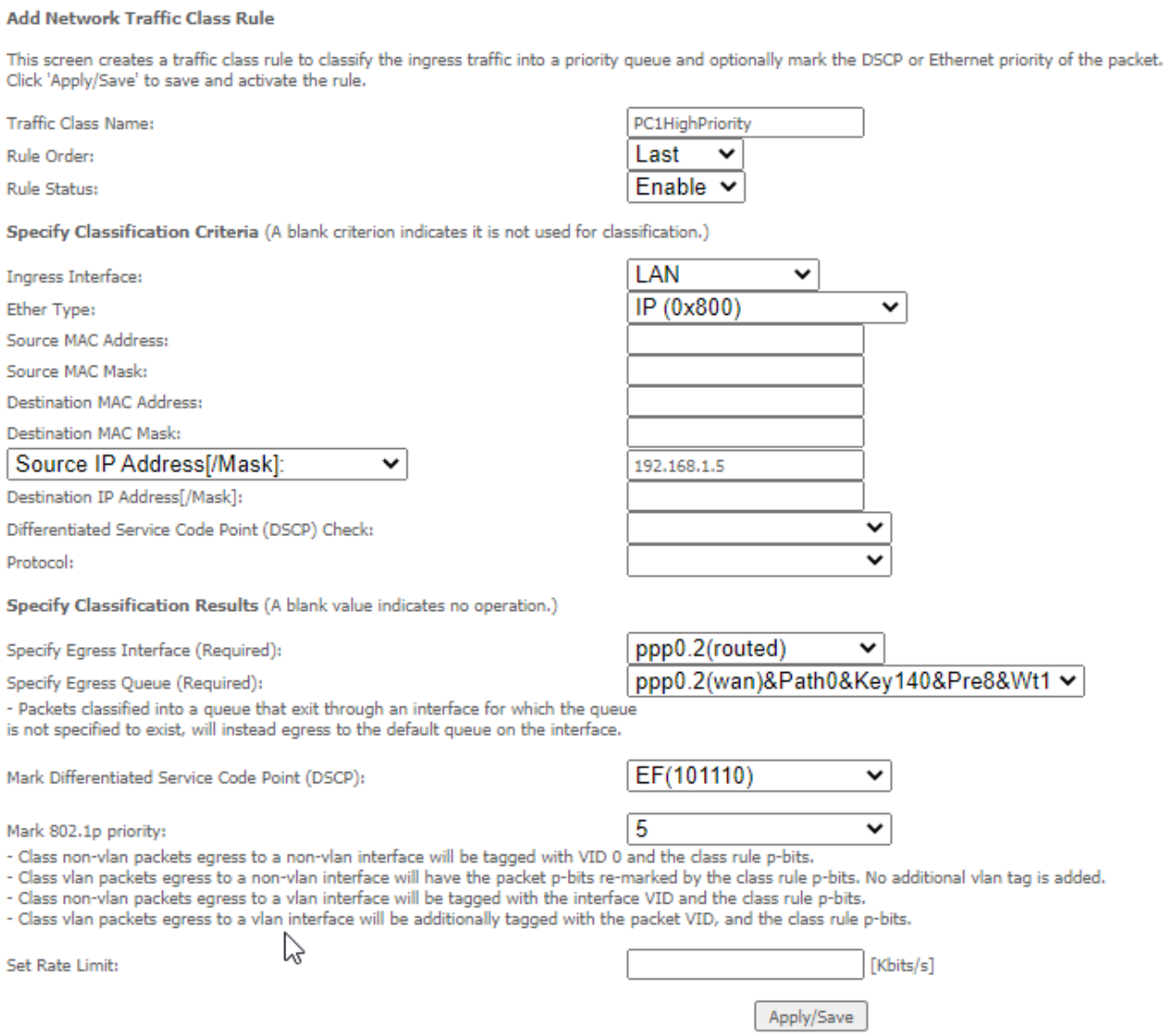


Figure 149 – Configure Network Traffic Class Rule

3 Enter a **Traffic Class Name** reflecting the High Priority QoS rule, e.g. PC1HighPriority.

4 Leave the **Rule Order** as **Last**.

5 Set the **Rule Status** to **Enable**.

6 Set the Class Interface according to how the device connects to the router. In the example above, LAN is selected. Other options are Wireless, Local and USB.

7 Set the Ether Type to IP(0x800). Other options include ARP(0x8086), Ipv6(0x86DD), PPPoE_DISC(0x8863), 8865(0x8865), 8866(0x8866), 8021Q(0x8100).

8 Enter the Source MAC Address of the device, the unique 12 character signature with every 2 characters separated by a colon(:), that you previously entered to reserve the device's IP address.

9 Enter the Source IP Address of the device that you previously entered into the Static IP Lease List, in the range of 192.168.1.x In the example above the IP address is 192.168.1.5.

10 Enter a Destination MAC Address if the connection is to a single device. This is useful for VPN connections. If you wish the destination MAC address to be any address leave the field blank.

11 Enter a Destination IP Address if the connection is to a single device. This is useful for VPN connections. If you wish the destination IP address to be any address leave the field blank.

12 Enter a Destination Subnet Mask if you have entered a Destination MAC address and Destination IP address. This would normally be 255.255.255.0 unless your system administrator advises otherwise. If you have not entered a Destination MAC or IP address leave the field blank.

13 Set the Differentiated Service Code Point (DSCP) Check to EF(101110).

14 Set the Protocol to TCP. Other options include UDP, ICMP or IGMP.

15 Set "Assign Classification Queue" to Priority 1 (in the example above pppoa0&atm0&Path0&Key38&Pre1). Other options or priority 2 and 3. Priority 1 gives the highest priority with priority 3 being the lowest.

16 Set Mark Differentiated Service Code Point (DSCP) as EF(101110).

17 Set Mark 802.1p Priority as 5. In the scale 0-7, 0 is best effort, 6 and 7 are reserved for networking performance so set 5 as the highest priority.

18 Click the Apply/Save button.

Low Priority QoS Classification

1 Select Advanced Setup > Quality of Service > QoS Classification.

2 Click the Add button.

Add Network Traffic Class Rule

This screen creates a traffic class rule to classify the ingress traffic into a priority queue and optionally mark the DSCP or Ethernet priority of the packet. Click 'Apply/Save' to save and activate the rule.

Traffic Class Name:	PC2LowPriority
Rule Order:	Last
Rule Status:	Enable

Specify Classification Criteria (A blank criterion indicates it is not used for classification.)

Ingress Interface:	LAN
Ether Type:	IP (0x800)
Source MAC Address:	
Source MAC Mask:	
Destination MAC Address:	
Destination MAC Mask:	
Source IP Address[/Mask]:	192.168.1.10
Destination IP Address[/Mask]:	
Differentiated Service Code Point (DSCP) Check:	AF11(001010)
Protocol:	

Specify Classification Results (A blank value indicates no operation.)

Specify Egress Interface (Required):	ppp0.2(routed)
Specify Egress Queue (Required):	ppp0.2(wan)&Path0&Key140&Pre8&Wt1

- Packets classified into a queue that exit through an interface for which the queue is not specified to exist, will instead egress to the default queue on the interface.

Mark Differentiated Service Code Point (DSCP):	AF11(001010)
Mark 802.1p priority:	0

- Class non-vlan packets egress to a non-vlan interface will be tagged with VID 0 and the class rule p-bits.
- Class vlan packets egress to a non-vlan interface will have the packet p-bits re-marked by the class rule p-bits. No additional vlan tag is added.
- Class non-vlan packets egress to a vlan interface will be tagged with the interface VID and the class rule p-bits.
- Class vlan packets egress to a vlan interface will be additionally tagged with the packet VID, and the class rule p-bits.

Set Rate Limit:	[Kbits/s]

Apply/Save

Figure 150 – QoS Network Traffic Class Rule configuration

3 Enter a **Traffic Class Name** reflecting the High Priority QoS rule; e.g. **PC2LowPriority.**

4 Leave the **Rule Order** as **Last**.

5 Set the **Rule Status** to **Enable**.

6 Set the Class Interface according to how the device connects to the router. In the example above **LAN** is selected. Other options are **Wireless**, **Local** and **USB**.

7 Set the **Ether Type** to **IP(0x800)**. Other options include ARP(0x8086), Ipv6(0x86DD), PPPoE_DISC(0x8863), 8865(0x8865), 8866(0x8866), 8021Q(0x8100).

8 Enter the **Source MAC Address** of the device, the unique 12 character signature with every 2 characters separated by a colon(:), that you previously entered to reserve the device's IP address.

9 Enter the **Source IP Address** of the device that you previously entered into the Static IP Lease List, in the range of 192.168.1.x. In the example above the IP address is 192.168.1.10.

10 Enter a **Destination MAC Address** if the connection is to a single device. This is useful for VPN connections. If you wish the destination MAC address to be any address leave the field blank.

11 Enter a **Destination IP Address** if the connection is to a single device. This is useful for VPN connections. If you wish the destination IP address to be any address leave the field blank.

12 Enter a **Destination Subnet Mask** if you have entered a Destination MAC address and Destination IP address. This would normally be 255.255.255.0 unless your system administrator advises otherwise. If you have not entered a Destination MAC or IP address leave the field blank.

13 Set the **Differentiated Service Code Point (DSCP)** Check to **AF11(001010).**

14 Set the **Protocol** to **TCP**. Other options include **UDP**, **ICMP** or **IGMP**.

15 Set "**Assign Classification Queue**" to Priority 3 (in the example above pppoa0&atm0&Path0&Key39&Pre3). Other options are priority 1 and 2. Priority 1 gives the highest priority with priority 3 being the lowest.

16 Set **Mark Differentiated Service Code Point (DSCP)** as **AF11(001010).**

17 Set **Mark 802.1p Priority** as **0**. In the scale 0-7, 0 is best effort, 6 and 7 are reserved for networking performance so set 0 as the lowest priority.

18 Click the **Apply/Save** button.

19 You now have 2 Quality of Service rules implemented for 2 devices connecting to the CloudMesh Gateway.

QoS Classification Setup -- maximum 32 rules can be configured.

To add a rule, click the **Add** button.
To remove rules, check their remove-checkboxes, then click the **Remove** button.
The **Enable** button will scan through every rules in the table. Rules with enable-checkbox checked will be enabled. Rules with enable-checkbox un-checked will be disabled.
The enable-checkbox also shows status of the rule after page reload.
If you disable WMM function in Wireless Page, classification related to wireless will not take effects

		CLASSIFICATION CRITERIA											CLASSIFICATION RESULTS					
Class Name	Order	Class Intf	Ether Type	SrcMAC/ Mask	DstMAC/ Mask	SrcIP/ PrefixLength	DstIP/ PrefixLength	Proto	SrcPort	DstPort	DSCP Check	802.1P Check	Queue Key	DSCP Mark	802.1P Mark	Rate Limit(kbps)	Enable	Remove
PC2LowPriority	1	LAN	IP			192.168.1.10					AF11		140	AF11	0		☑	☐
PC1HighPriority	2	LAN	IP			192.168.1.5					EF		140	EF	5		☑	☐

Add Enable Remove

Figure 151 – QoS Classification setup page

20 Select **Management** > **Reboot**. Click the **Reboot** button to restart the router and save the new settings.

21 To test your Quality of Service settings try running speed-tests (http://speedtest.net) on both PCs/devices **simultaneously**.

Limiting the upstream rate

1 By default, a QoS queue is created when a WAN interface is created but it is disabled by default. On the QoS Queue page, enable the queue for the appropriate WAN interface.

Default Queue	33	atm0	1	8/WRR/1	Path0					☑	

Figure 152 – QoS Queue details

2 On the QoS Classification page, add a rule to limit the upstream rate, for example:

- Classification Criteria:
- Class Interface: LAN
- Ether type: IP
- Classification Results:
- Class Queue: the queue that was enabled in Step 1
- Set rate-limit: set according to your preference

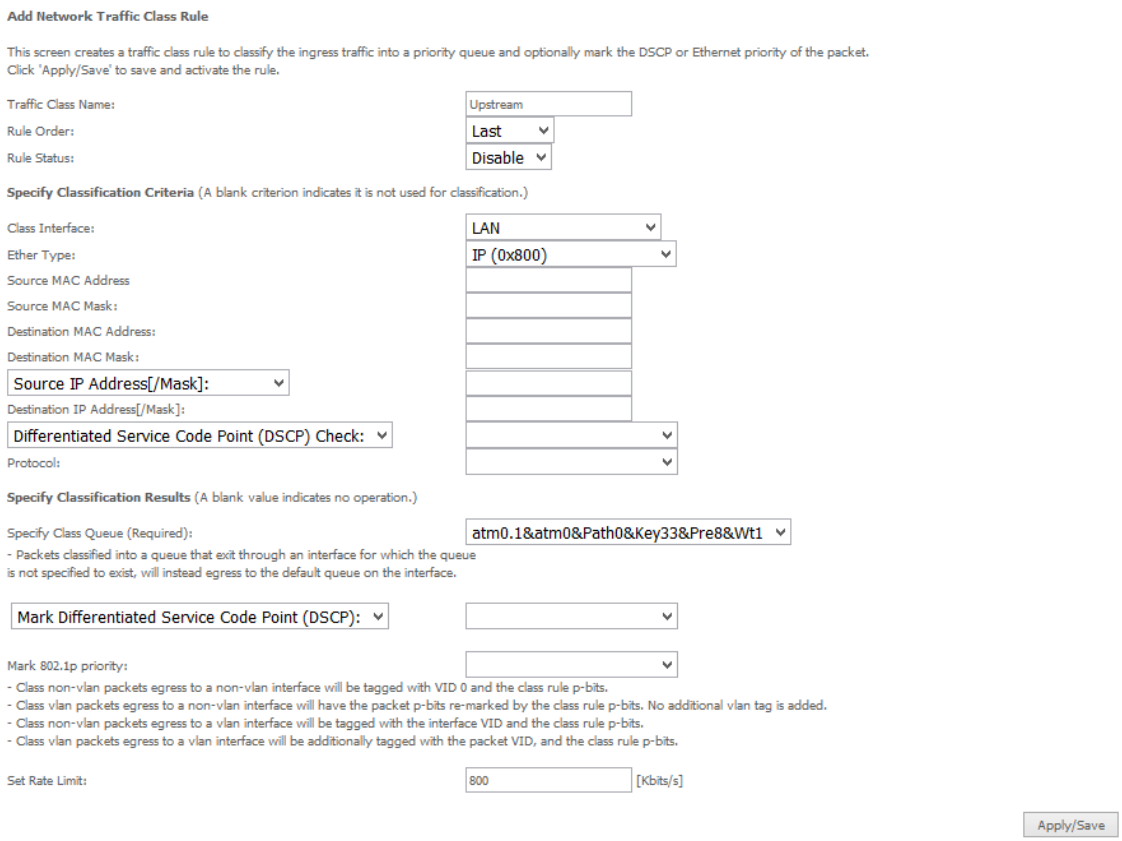


Figure 153 – Network Traffic Class Rule

3 Click **Apply/Save**.

Limiting the downstream rate

1 Navigate to the **QoS Queue Configuration** page to add a queue for the LAN interface, for example:

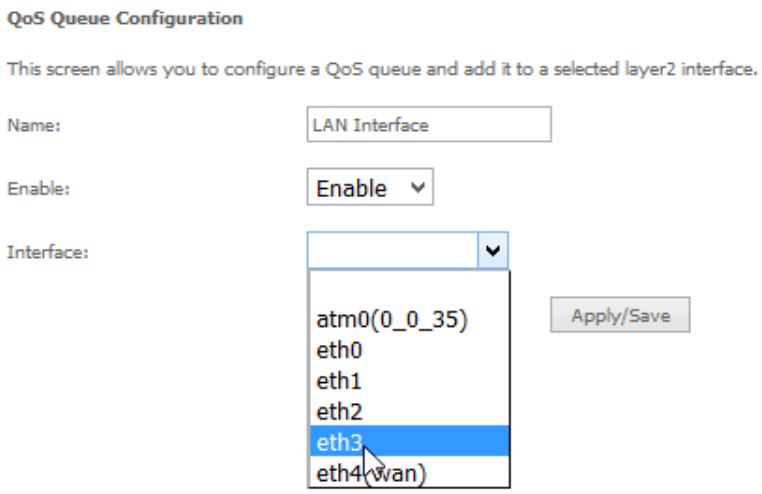


Figure 154 – QoS Queue Configuration

2 On the QoS Classification page, add a rule to limit the downstream rate, for example:

- Classification Criteria:
- Class Interface: the appropriate WAN interface
- Classification Results:
- Class Queue: the queue that was created on Step 1
- Set rate-limit: set according to your preference

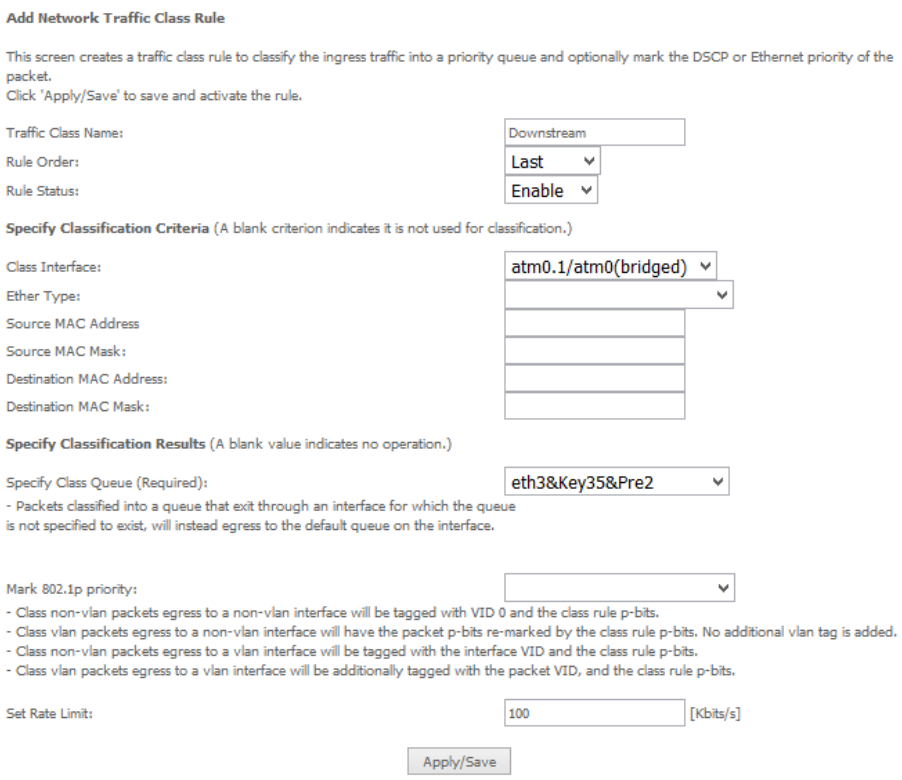


Figure 155 – Network Traffic class Rule

3 Click Apply/ Save

The QoS Classification table looks like this:

QoS Classification Setup -- maximum 32 rules can be configured.

To add a rule, click the **Add** button.
To remove rules, check their remove-checkboxes, then click the **Remove** button.
The **Enable** button will scan through every rules in the table. Rules with enable-checkbox checked will be enabled. Rules with enable-checkbox un-checked will be disabled.
The enable-checkbox also shows status of the rule after page reload.
If you disable WMM function in Wireless Page, classification related to wireless will not take effects

		CLASSIFICATION CRITERIA												CLASSIFICATION RESULTS						
Class Name	Order	Class Interface	Ethernet Type	Source MAC/Mask	Destination MAC/Mask	Source IP/Prefix Length	Destination IP/Prefix Length	Protocol	Source Port	Destination Port	DSCP Check	TC Check	802.1P Check	Queue Key	DSCP Mark	TC Mark	802.1P Mark	Rate Limit(kbps)	Enable	Remove
Upstream	1	LAN	IP											33				800	☐	☐
Downstream	2	atm0.1												35				100	☑	☐

Add Enable Remove

Figure 156 – QoS Classification list