

Backup and Restore Configuration Guide

NF20 / NF20MESH

Back up your settings

This guide provides you with instructions on how to back up your gateway's configuration and restore it. We recommend that you make a backup of the current working configuration in case you lose your settings or need to perform a factory reset (i.e. reset default settings).

- 1 Connect your computer to the Gateway using a wired or wireless connection. We recommend connecting via Ethernet cable.
- 2 Open a web browser (such as Internet Explorer, Google Chrome, Safari or Mozilla Firefox), type the following address into the address bar and press **Enter**.

<http://192.168.20.1>

- 3 Enter the Gateway Login **Username** and **Password** printed on the label at the bottom of the Gateway and click on the **Login** button.

The image shows the NetComm login page. It has a dark blue background. At the top center is the NetComm logo, which consists of a stylized white 'N' made of horizontal lines, followed by the word 'NetComm' in white. Below the logo, the text 'Welcome to your Wi-Fi 6 Gateway' is displayed in white. In the center, there are two white input fields: the top one is labeled 'Username' and the bottom one is labeled 'Password'. Below these fields is a red 'Login' button. At the bottom of the page, in small white text, it says 'You can find your username and password on the Wi-Fi 6 Gateway's label.'

- Navigate to **Management > Settings > Backup**, click on **Backup Settings**. The configuration "*backupsettings.conf*" file is saved via your browser to the downloads folder configured in your browser.

Settings - Backup

Backup Broadband Router configurations. You may save your router configurations to a file on your PC.

Backup Settings

Configurations Encryption Key:

Apply/Save

- Optional:** All configuration files are encrypted by default. If you wish to change the default encryption key, enter a new encryption key (password) in the **Configurations Encryption Key** field. Click on the **Apply/Save** button. Please remember this encryption key for taking any future backup and restoration.

Restore your settings

To restore a saved configuration:

- Navigate to **Management-> Settings->Update**. Browse for the "*backupsettings.conf*" file which was previously stored on your PC/Laptop, then click on the **Update Settings** button.

Tools -- Update Settings

Update Broadband Router settings. You may update your router settings using your saved files.

Settings File Name: **Choose file** No file chosen

Update Settings

- 2 **Note:** If you previously changed the encryption key before backing up configuration file and then factory reset the device, you must first enter the encryption key in the **Configurations Encryption Key** field under **Management-> Settings -> Backup** and click on **Apply/Save** before uploading the backup configuration file. This also applies to restoring the configuration on a new gateway.
- 3 The gateway settings are updated and the gateway restarts. The process will take around 1-2 minutes.