Configuring NF18ACV NC2 for VOIP service

This guide has been revised to include the latest changes and updates from the NF18ACV's new NC2 web user interface.

Prerequisite

You need your VoIP account details to be able to configure VoIP Service, please contact your SIP provider or Internet Service provider if you do not have the VoIP account details.

Initial log in to the Web interface of the NF18ACV

1   Open a web browser (such as Google Chrome or Mozilla Firefox), type following address into the address bar and press **Enter**.

       `http://192.168.20.1`
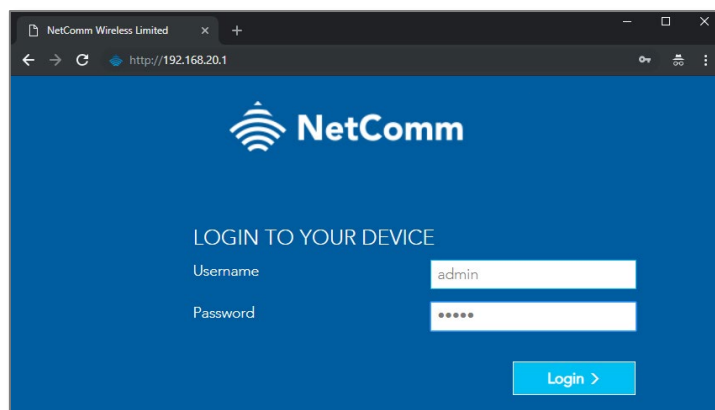
2   Enter the following credentials in the **User Name** and **Password** fields:

       User Name: **admin**

       Password: **admin**

3   Click the **Login >** button.

       Note – If no authentication prompt is displayed or you see a request time out message, refer to the *What if I cannot access Web User Interface guide* from FAQs section.
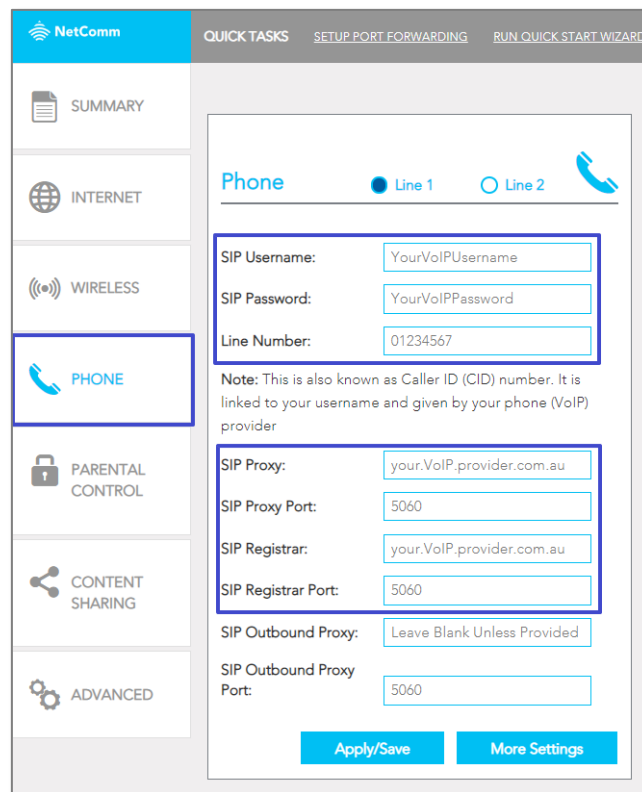
Basic SIP settings

1   Please ensure that your NF18ACV is running the latest firmware version, you can find the latest firmware version for NF18ACV from the following link:

http://support.netcommwireless.com/product/nf18acv
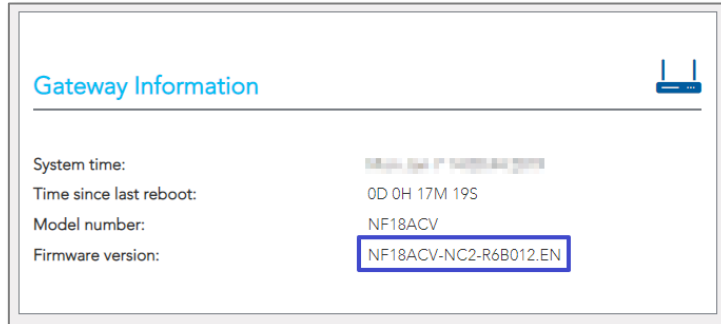

2   Click **PHONE** from the left-hand side menu:

3   Type in your **SIP Username** (VoIP Username), **SIP Password** (VoIP Password) and **Line Number** (VoIP Phone number) as given by your VoIP Provider.

4   Fill in your **SIP Proxy,** and **SIP Registrar** as given by your VoIP Provider.

5   Please note for **SIP Outbound Proxy**: Please leave it blank unless required by your VoIP Provider.

6   Click the **Apply/Save** button.

7   If all the settings are correct then please click **SUMMARY,** and you should see **Phone Icon** with Green Status on the Icon, it means the VoIP is running and ready to be used.
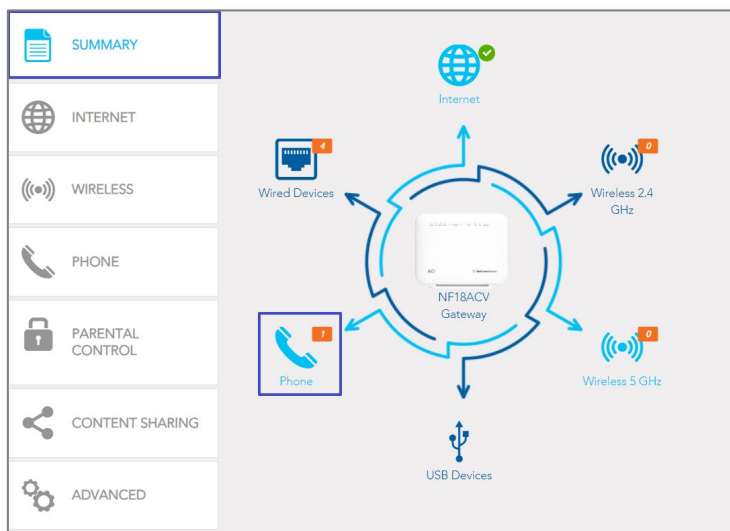
8   Alternatively **Click** on the **Phone Icon** to see the **Registration Status**.
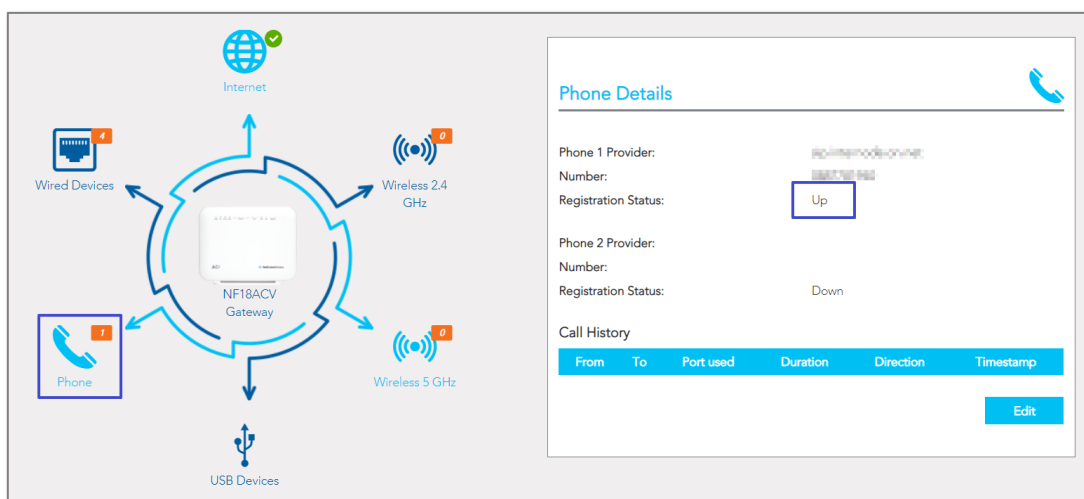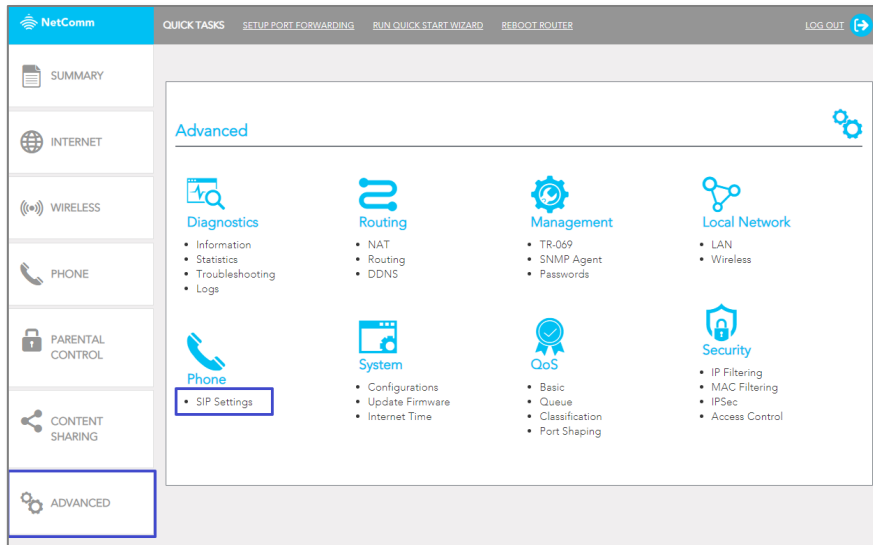

9   The **Registration Status** should be '**Up**'.

10   Check for a dial tone on your phone handset.

The VoIP account should now be active, and you should now be able to make and/or receive VoIP phone calls (depending on the type of VoIP account you are using).

Advanced SIP settings

1   For advanced SIP settings navigate to **ADVANCED** and click **SIP Settings** in the **Phone** section.

2   To configure for a second VoIP Service, click on ● **Line 2** and enter the required details.
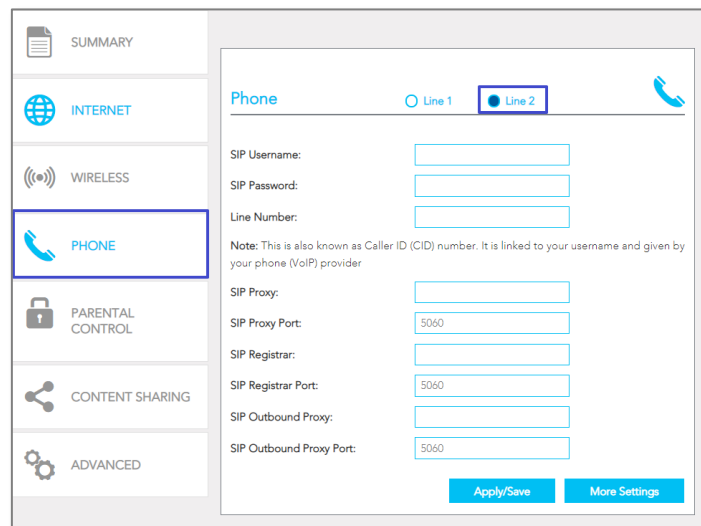
Note – Please note, NF18ACV will only support one unique service on each Phone Port, do not use the same SIP account details across both Phone ports.