



How to check if remote access is disabled

NF20 / NF20MESH

Remote access overview

If you have a **Public IP address** on the WAN interface of the router and you have enabled remote access, there is a risk of unauthorized access from the internet.

To check if the router has a public IP address, first check your WAN IP from the Gateway web interface (**Device info > WAN**) then do a Google search for "what is my IP?". If the addresses match, then you have a publicly routable IP address and should consider disabling remote administration access.

Disabling Remote Administration Access

Logging in to the web interface of the Gateway

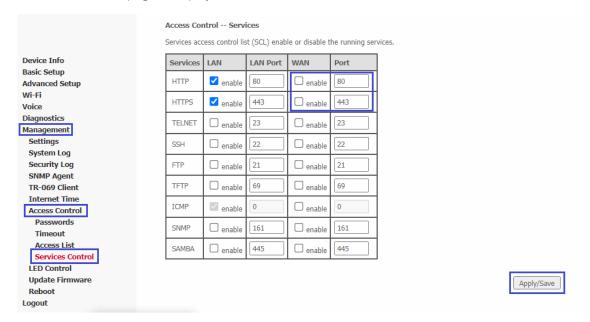
- 1 Connect your computer to the Gateway using a wired or wireless connection. We recommend connecting via an Ethernet cable.
- 2 Open a web browser (such as Google Chrome or Safari), type the following address into the address bar and press **Enter**.

http://192.168.20.1

3 Enter the Gateway Login **Username** and **Password** printed on the label at the bottom of the Gateway and click on the **Login** button. If you have previously changed the username and password of the gateway, enter your chosen login credentials.



From the menu on the left, select Management > Access Control > Services Control. The Access Control -- Services page is displayed.



- 5 Uncheck the **WAN** column options for **HTTP** and **HTTPS Service**. If they are unticked already, proceed to step 6.
- 6 Click the **Apply/Save** button.

Now you have disabled remote http and https on the gateway.

If you need to access the gateway remotely via the internet (WAN), you can restrict access to certain IP addresses only. Please refer to the FAQ document - NF20-NF20MESH - Remote Administration Setup Guide.

