

FAX Configuration Guide

NL1901ACV, NF18ACV, NF17ACV, NF10WV, NF4V FAQs

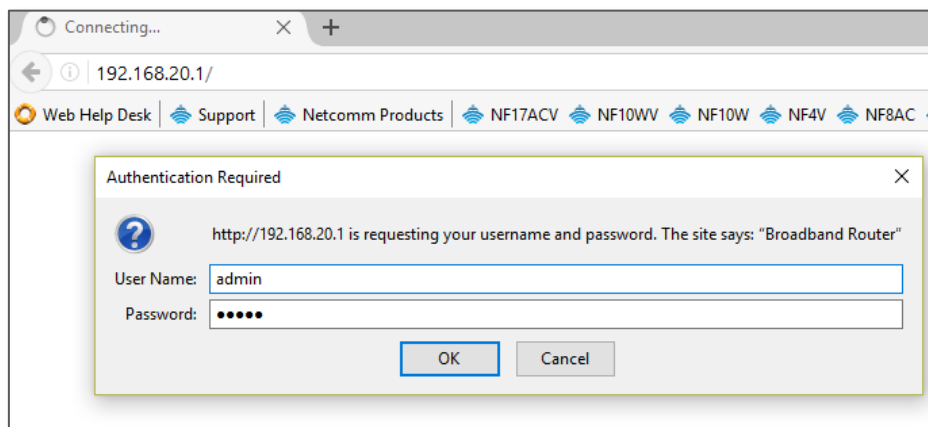
FAX configuration guide

This section of the guide provides you with instructions to configure FAX parameters in VoIP settings.

- 1 Connect a computer and the modem using an Ethernet cable. (A yellow Ethernet cable is provided with your modem).
- 2 Open a web browser (such as Internet Explorer, Google Chrome or Firefox), type following address into the address bar and press **Enter**.

<http://192.168.20.1>

- 3 Type **admin** in both the **User Name** and **Password** text boxes and click **OK**.



- 4 Configure VoIP username, password and SIP server name as in the guide below. Navigate to Voice > VoIP status, the registration status should be up. Connect telephone line from the phone port to your handset and test whether you can make a call or not.

<http://support.netcommwireless.com/sites/default/files/NF18ACV-Generic-VoIP-Setup-Guide.pdf>

- 5 Once you can make a call, connect telephone line from the phone port to your printer/fax.

- 6 Navigate to **Voice > SIP Advanced Setting**, select Fax Negotiate mode to **Negotiate**, tick **Enable T38 support** and **Enable T38 redundancy support**.

Device Info
Basic Setup
Advanced Setup
Wireless
Voice
VoIP Status
SIP Basic Setting
SIP Advanced Setting
SIP Extra Setting
SIP Star Code Setting
SIP Debug Setting
Diagnostics
Management
Logout

Voice -- SIP Advanced Setting

Line	1	2
Call waiting	☒	☒
Unconditionally Call forwarding number		
Busy Call forwarding number		
No Answer Call forwarding number		
Options Time	0	0
Forward unconditionally	☐	☐
Forward on "busy"	☐	☐
Forward on "no answer"	☐	☐
MWI	☒	☒
Anonymous call blocking	☐	☐
Anonymous calling	☐	☐
Anonymous calling mode	voipadvAnDisAnony ▾	voipadvAnDisAnony ▾
DND	☐	☐
Enable Call Return	☐	☐
Call Transfer	☒	☒
Call conference	☐	☐
Warm Line	☐	☐
Warm Line URI		
Warm Line Delay Timer	10	10

==Fax Setting==

Fax Negotiate Mode: **Negotiate** ▾

☒ Enable T38 support
☐ Enable vbd support
☒ Enable T38 redundancy support
☐ Enable vbd redundancy support

==Settings==

☒ Enable VAD support

VAD mode in signal: **None** ▾



Note – The SIP service provide should also support fax. Contact your internet service provider to confirm if they support FAX service and collect the FAX settings.