



# NetComm Wireless

## Performing a Factory Reset

(3G29WN2)

## **About Factory Resets**

A factory reset on a router returns all settings to default settings as the router was when leaving the factory floor. It is particularly important to perform a factory reset after upgrading the router firmware to ensure the firmware installation is completed correctly.

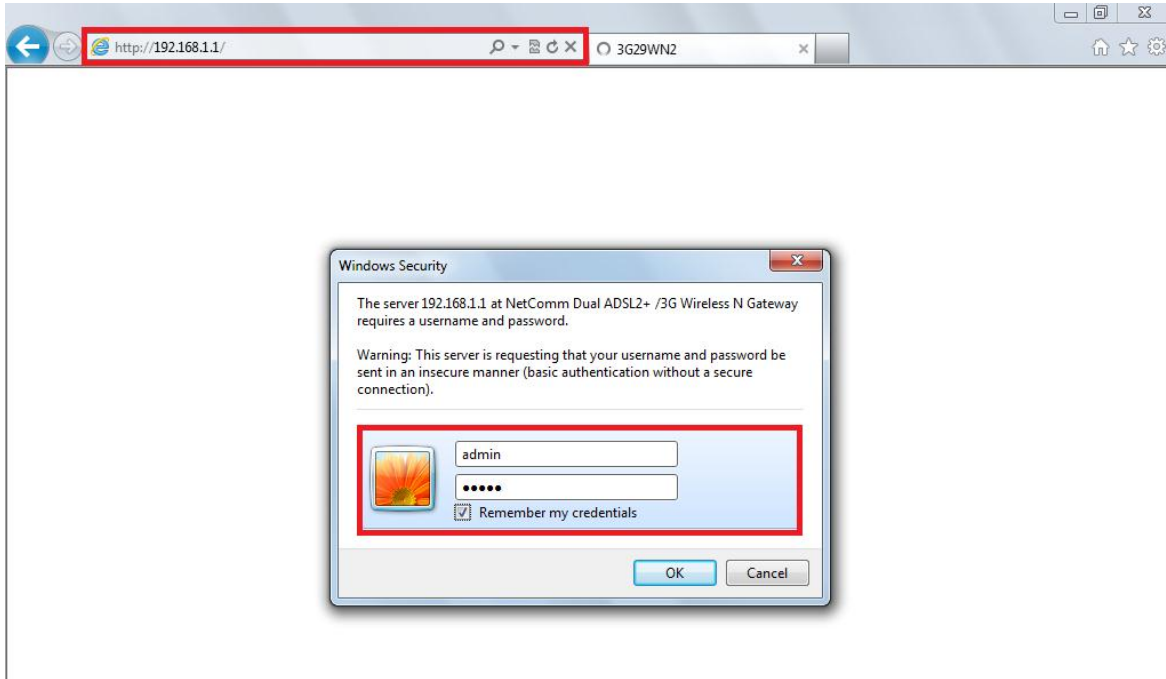
There are two methods that can be used to perform a successful factory reset:

- ✦ using the router's graphical user interface (GUI) to complete a factory reset.
- ✦ performing a factory reset manually using the reset pinhole at the back of the modem.

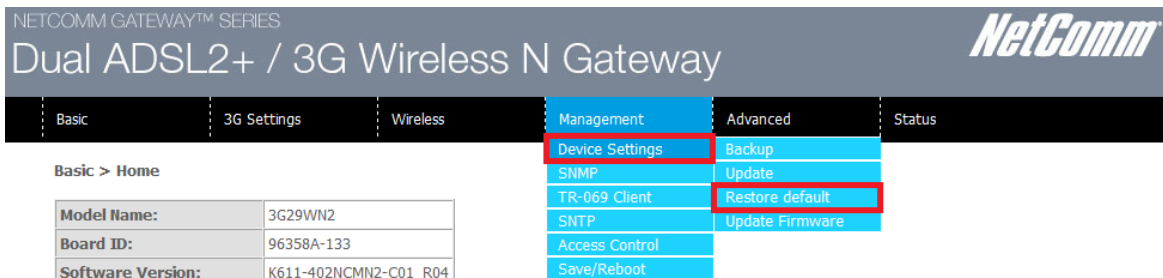
This guide will explain both methods to complete a successful factory reset.

## **Performing a Factory Reset via the Router GUI Interface**

1. Navigate to <http://192.168.1.1> in a web browser using **admin** as both the username and password to login to the router.



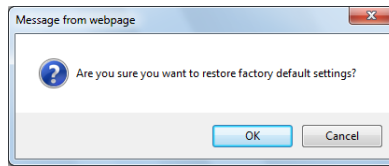
2. Select the **Management** menu, then select the **Device Settings** option and then click the **Restore Default** option.



3. Click the **Restore Default Settings** button.

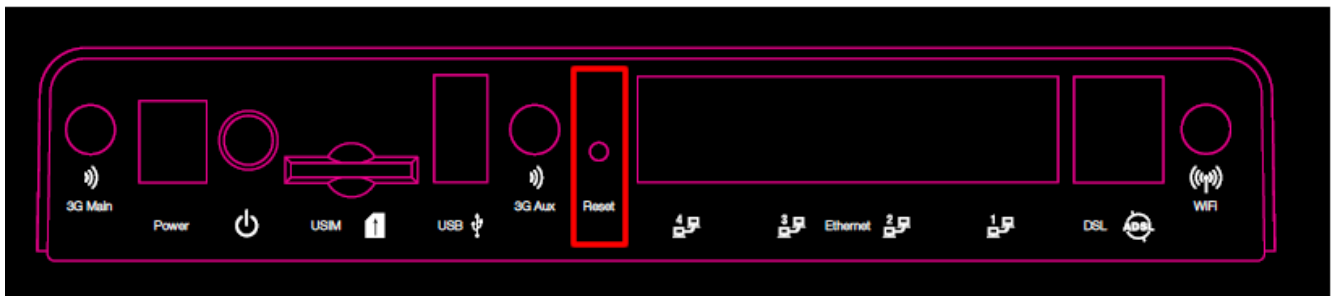


4. Click **OK** to confirm the factory reset.



5. After the modem has rebooted you will now need to login to the modem and re-enter your broadband connection settings to connect to the internet.

### **Performing a Factory Reset Manually**



1. Ensure the 3G29WN2 is powered on.
2. Use a thin object such as a paperclip to depress and hold in the reset button at the back of the modem for 10-15 seconds. During this time the modem lights will flicker in a pattern to show the reset is underway.
3. After holding in the reset button for 10-15 seconds, release the button and check that the modem lights return to their normal pattern. If this does not happen, disconnect the power supply cable for 30 seconds and then reconnect it.
4. You will now need to login to the modem and re-enter your broadband connection settings to connect to the internet.