

# Change Administration Password Guide

NF18ACV NC2 FAQs

## Password overview

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Changing the default password allows you to prevent unauthorized access to the administration page of your NF18ACV.

You can change both the default password and the default username.

This guide has been revised to include the latest changes and updates from the NF18ACV's new NC2 web user interface.

## Remember your username and password

Once the username and password have been changed, you must remember the words or strings of characters that you have defined.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of **admin**, see below. The major drawback of a factory reset is that it will also clear any stored settings on your NF18ACV. If you have made custom settings and have neglected to back up your settings, you will have to re-enter all of them into the NF18ACV.



**Important** – NetComm Technical Support does not have a record of your personal username and/or password.

# Change the default password

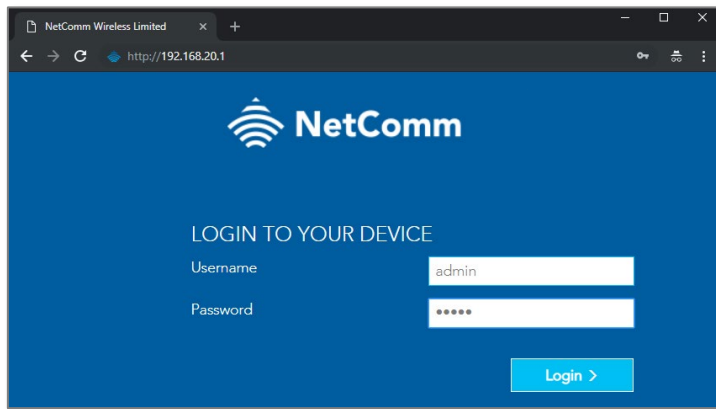
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This guide will take you through the process of changing the password required to login to the Administration page of your NF18ACV.

## Initial log in to the Web interface of the NF18ACV

- 1 Open a web browser (such as Google Chrome or Mozilla Firefox), type following address into the address bar and press **Enter**.

**http://192.168.20.1**



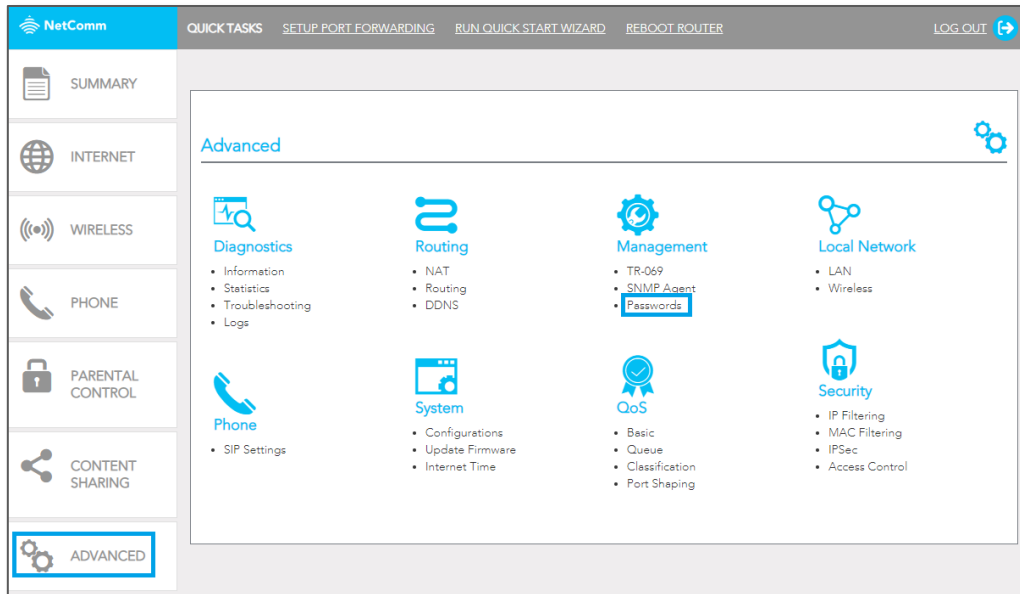
- 2 Enter the following credentials in the **User Name** and **Password** fields:  
User Name: **admin**  
Password: **admin**
- 3 Click the **Login >** button.



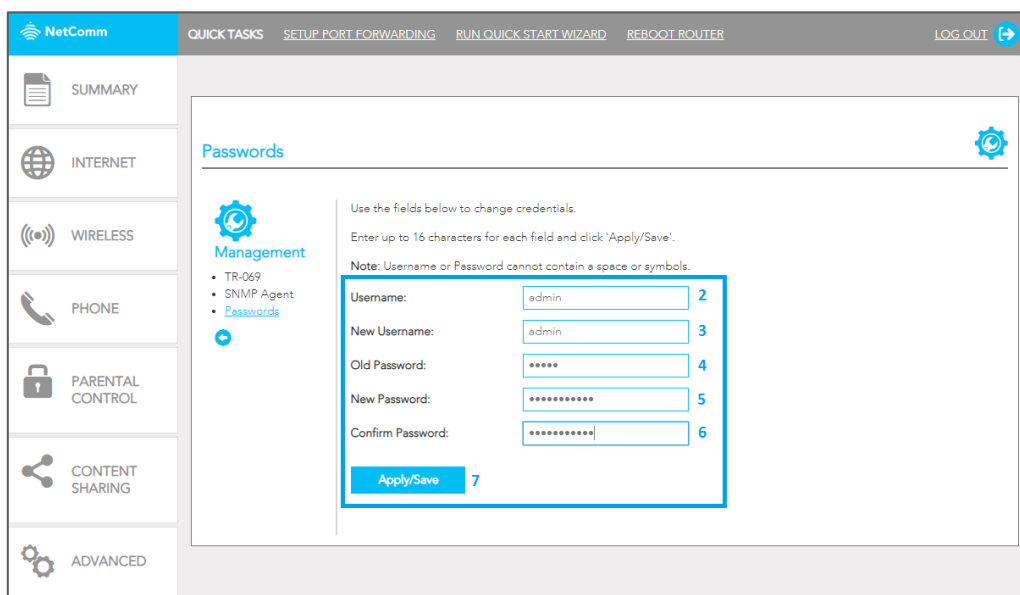
**Note** – If no authentication prompt is displayed or you see a request time out message, refer to the *What if I cannot access Web User Interface guide* from FAQs section.

## Customise the username and password

- 1 From the **Advanced** menu, click on **Passwords** in the **Management** group.



- 2 Enter "**admin**" as the **Username**.
- 3 Enter your new user name into the **New Username** field. In the following example we are keeping the username as it was admin, only changing the password.
- 4 Enter the current password into the **Old Password** field (initially this will be "**admin**").
- 5 Enter a new password into the **New Password** field.
- 6 Enter the new password once again into the **Confirm Password** field.
- 7 Click the **Apply/Save** button.



**Important** – Remember your personal user name and password.

If you forget it, you will have to factory reset and reset or restore all your internet settings.