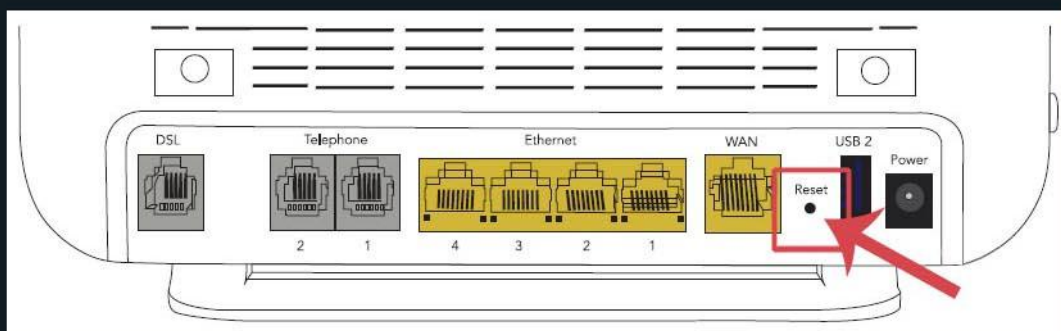




# Performing a Factory Reset Modem Router - NF4V



# About Factory Resets

A factory reset on a router returns all settings to default settings as the router was when leaving the factory floor. It is particularly important to perform a factory reset after upgrading the router firmware to ensure the firmware installation is completed correctly.

There are two methods that can be used to perform a successful factory reset:

- ^ using the router's graphical user interface (GUI) to complete a factory reset.
- ^ performing a factory reset manually using the reset pinhole at the back of the modem.

This guide will explain both methods to complete a successful factory reset.

## LOGGING IN TO THE WEB INTERFACE

1. Open a web browser (such as Internet Explorer, Google Chrome or Firefox), type **http://192.168.20.1** into the address bar and press **enter**.
2. At the login screen, type **admin** into both the Username and the Password fields and click **OK**.

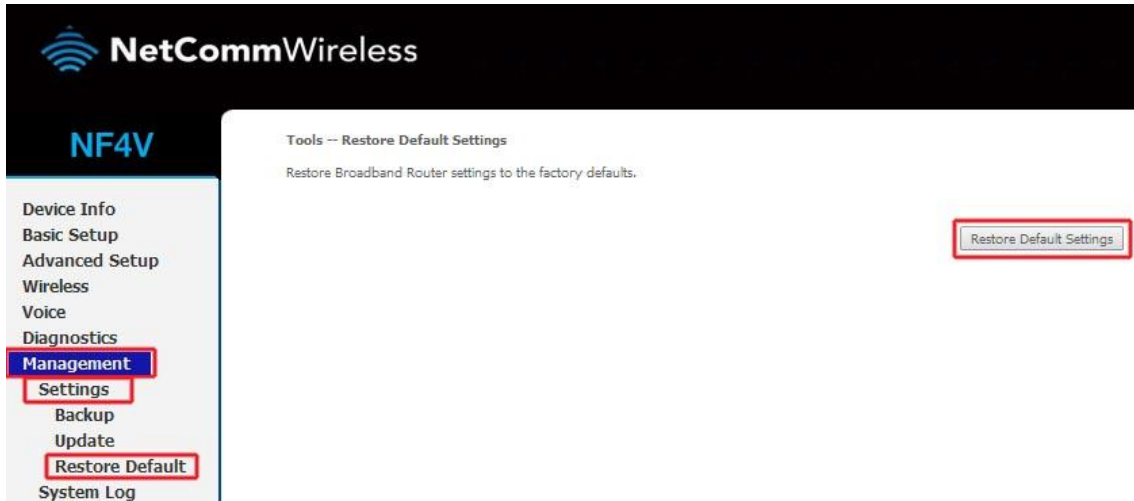


## RESTORE DEFAULT

1. The following screen appears when selecting **Restore Default** from the Settings submenu.
2. By clicking on **the Restore Default Settings** button, you can restore your Routers default firmware settings.

To do it:

3. Select the **Management** menu, then select the **Settings** option and then select the **Restore Default** option from the menu items at the left hand side of the screen.
4. Click the **Restore Default Settings** option.



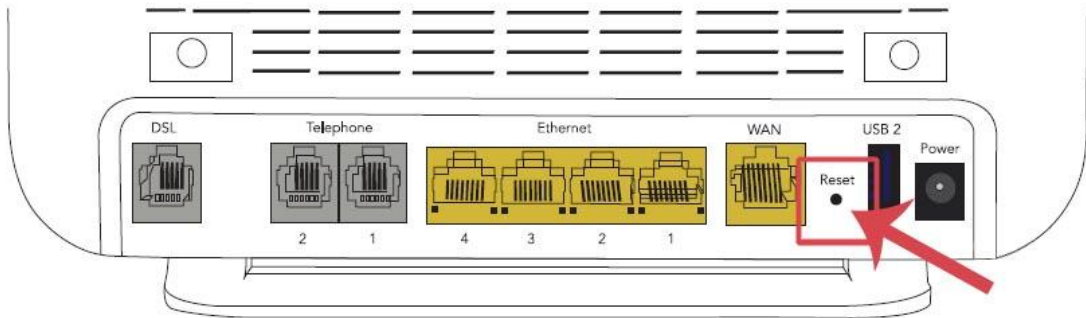
5. Click **OK** to Confirm the Reset



6. After the modem has rebooted you will need to login to the modem and reenter your broadband connection settings such as your ADSL/VDSL User ID and password.

## Performing a Factory Reset Manually

1. Ensure the NF4V is powered on



2. Depress and hold in the Reset pinhole for 10-12 seconds or until the modem lights flicker to indicate the reset has occurred.
3. After holding in the reset button for 10-12 seconds, release the button and check that the modem lights return to their normal pattern. If this does not happen, disconnect the power supply cable for 30 seconds and then reconnect it.
4. You will now need to login to the modem and re-enter your broadband connection settings such as your User ID and Password under the Basic Setup.

