

Firmware Release Notes

NF18ACV – VDSL/ADSL2+ Dual Band AC1600 Gigabit Gateway with VolP



Doc No. RN01086



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Document history

This document covers the following product:

NetComm Wireless NF18ACV - VDSL/ADSL2+ Dual Band AC1600 Gigabit Gateway with VoIP

VER.	DOCUMENT DESCRIPTION	DATE
v1.0	Initial document release	6 November 2017
v1.1	Details changes to releases NC2-R6B012 and R6B016	18 December 2018
v1.2	Details changes to release NC2-R6B013	23 May 2019
v1.3	Details changes to release NC2-R6B014	27 August 2019
v1.4	Details changes to release NC2-RB6017	12 February 2020
v1.5	Details changes to release NC2-RB6021	26 November, 2020

Table i. - Document revision history



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Firmware Details

ITEM	DESCRIPTION
Model	NF18ACV
Product Name	VDSL/ADSL2+ Dual Band AC1600 Gigabit Gateway with VoIP
Date	26 November 2020
Firmware Version	R6B021
Official / Beta Firmware	Official
File Name	NF18ACV-NC-R6B021.EN_upgrade
File Size	32 MB
MD5 Checksum	D7EA0D1AB89672B77BC1A26E9CB1E217



Version History

NC2-R6B021

New Features

♦ Added hook and call status on the SIP page (TT 39464)

Enhancements

- Disabled Service in access control by default including SSH, Telnet, SNMP, Samba (TT 40589)
- ♦ Cosmetic updates on the QoS Classification page (TT 40488, TT 40487, TT 40473)
- Cosmetic update on Password page (TT 40417)
- Cosmetic update on Wizard page (TT 40722)
- Fixed a wizard issue where it would not save the VPI/VCI value if it was not 8/35 (TT 40158)
- ♦ Cosmetic updates to the DHCP option page and SIP settings (TT 39344)
- Enhanced the performance of the web user interface (TT 39434)
- Fixed an issue where applying changes remotely always shows a blank page (TT 39253)
- Fixed an issue with Port forwarding rules not correctly showing their WAN interface (TT 39807)
- Fixed an issue where Hide SSID on the 2.4GHz radio could not be turned off after it was turned on (TT 39684)
- ✤ Updated the ETH WAN interface default settings to "No VLAN" and "Dynamic IP" (TT 41423)
- Updated the VDSL interface default settings to "No VLAN" and "Dynamic IP" (TT 41422)
- Fixed Guest Wi-Fi password issue when the password is less than 8 characters (TT 41149)
- Added iperf3 support (TT 40154)
- Enhance CPE security (TT 41415)

NC2-R6B017

New Features

- Added a check to validate any incorrect input for Static IP DNS addresses (TT 26078)
- Added support to enable /disable the Firewall in a created interface (TT 38331)
- Added support to enable /disable access for HTTPS via the Access Control page (TT 38739)
- Added support to allow username containing 5 or more special characters (TT38367)
- Updated default setting with QoS classification enabled by default (TT 38432)
- Added support to log in to the device remotely via HTTPS (TT 38738)
- Updated the default setting of the RX Chain power save on the 2.4/5GHz to be disabled by default (TT 39134)
- Added the ability to edit any created port forwarding rule (TT 39109)



- Added the ability to edit any created port triggering rule (TT 39143)
- ♦ Added the ability to edit any created MAC filtering rule (TT 39144)
- ♦ Added the ability to edit any created QoS Classification rule (TT 39145)
- Added the ability to edit any created incoming and outgoing IP filtering rule (TT 39147)
- ♦ Added the ability to edit any created DDNS rule (TT 39148)
- Added the ability to edit any created IPsec interface (TT 39150)
- ♦ Added the ability to edit any created QoS Queue rule (TT 39146)
- Added an option to hide SSID for both 2.4GHz and 5Ghz Wi-Fi (TT 39242)
- ♦ Added support to turn on/off the LED under advance setting (TT 20900)

Enhancements

- Fixed an issue where reboot option was not able to trigger on a different WEB Page (TT 38357)
- ⇐ Fixed an issue where user was unable to change the Static DNS on the VDSL interface (TT 38374)
- Fixed an issue where the advanced menu is missing if browser is accessed from a mobile device (TT 39026)
- ✤ Fixed the intermittent CPE ring-back tone issue (TT 39116)

NC2-R6B014

Enhancements

Improved Wi-Fi performance (TT 39023)

NC2-R6B013

New Features

- Added HTTP link on the firmware version to direct to NetComm NF18ACV firmware page (TT 24765)
- Added HTTP link to "Visit NetComm Wireless Support Website' (TT 24764)
- Added special character support on the username/password fields (TT 26481)

Enhancements

- ✤ Updated 2.4GHz and 5GHz Wi-Fi Driver (TT 37972)
- Updated Wi-Fi default settings (TT 37982)
- ✤ Updated the dial plan to cover the 13[1-9]XXX series (TT 37823)
- Updated the VoIP DTMF rely to RFC2833 by default (TT 26328)
- ♦ Fixed a stability issue with IPv6 connection (TT 26375)
- Fixed an issue where DLNA reverts to disabled after the device is power cycled (TT 26121)
- Fixed an issue where a 31-bit subnet could not be setup on VDSL IPoE via the basic setup page (TT 25903)



- Fixed an issue where the device displayed an invalid session key message when the HTTP port was changed from the default setting. (TT 37905)
- ♦ Fixed an issue where only 32 entries could be entered on the Parental control page (TT 26327)
- Fixed an issue where the device cannot return the Wi-Fi Noise floor value (TT 37962)
- ♦ Fixed an issue with TR-069 parameters not reporting Currentlocaltime correctly (TT 38037)
- Fixed an issue where DHCP option 66 does not support more than 45 characters (TT 37907)
- ♦ Fixed a typo on the wizard setup (TT 24332)

NC2-R6B012

New Features

- New format for the gateway's web-based Graphical User Interface (GUI). (TT 20224)
 For details on all the new WEB GUI changes, please refer to the latest NF18ACV User Guide (UG01040 v1.2)
- Configurable TR_069 port field added to Connection Request Authentication settings. (TT 22416)
- ♦ Adjusted the band steering behaviour. (TT 20593)
- Reduced the volume and used softer tone on the call waiting alert tone. (TT 21747)
- Reduced the frequency of sending SIP registration packets from every 2 seconds to every 5 minutes after receiving an error code 404. (TT 22876)
- Added support for entering TR-069 parameters for SNMP TrapIPAddress. (TT 22160)
- Adjusted the default SIP dial plan settings. (TT 21935)
- ♦ Adjusted the SIP dial tone. (TT 20911)
- Adjusted the Serial number of the inventory information to return the correct value. (TT 25325)
- Improved the 2.4GHz Wi-Fi performance. (TT 23538)

Enhancements

- Fixed the DSL LED so that it does not continue to blink even though there is no physical connection to the DSL port. (TT 20310, TT 21780)
- Fixed the Internet LED to only turn on when there is a functioning internet connection. (TT 20508)
- Updated the TR-69 Hardware version to the correct output value. (TT 19450)
- Fixed an issue the CPE become not responsive when changing the PPPoE username via the WEB GUI remotely. (TT 22306)
- Fixed an issue where the CPE is occasionally not able to respond to TR_069 provisioning. (TT 23071)
- Fixed an issue with port forwarding not able to apply on the same port that is used on the Access control page. (TT 19487)
- Fixed an issue with WAN port acting as LAN during start-up. (TT 21151)



R6B016

New Features

Added an automatic firewall to block unsolicited VoIP traffic.

Enhancements

- Fixed a problem where automatic Wi-Fi channel selection could not be enabled/disabled via TR-069.
- mproved an issue with Wi-Fi throughput when country code was set to "NEW ZEALAND".
- ♦ Fixed an issue with priority marking on VoIP packets.

R6B015 – Initial production release

New Features

None.

Enhancements

None.



Firmware Upgrade Instructions



Note – This procedure outlines the steps to take when upgrading from NC to NC2 firmware using version R6B014 as an example and can be used for all future firmware versions. If you are upgrading from an NC2 version of firmware to a new NC2 version, please refer to the User Guide for instructions.

- 1 Connect the supplied RJ45 Ethernet cable from one of the Ethernet Ports on the back of the device to your computer.
- 2 Connect the supplied power adapter to your router and press the on/off button to power the router on.
- 3 Allow 60 90 seconds for the NF18ACV to power up.
- 4 Open a web browser (e.g. Internet Explorer, Firefox, Safari, etc) and type <u>http://192.168.20.1</u> into the address bar and press **Enter**.
- 5 At the login screen, type **admin** into both the Username and the Password fields and click **OK**.
- 6 Select Management and then Update Firmware from the menu on the left side of the screen. Select Browse / Choose File to locate and load the firmware (NF18ACV-NC2-R6B021.EN_upgrade)

춣 NetCo	mm Wireless
NF18ACV	Tools Update Firmware
	Step 1: Obtain an updated software image file from your ISP.
Device Info Basic Setup	Step 2: Enter the path to the image file location in the box below or click the 'Browse' button to locate the image file.
Advanced Setup	Step 3: Click the 'Update Firmware' button once to upload the new image file.
Wireless Voice	NOTE: The update process takes about 2 minutes to complete, and your Broadband Router will reboot.
Diagnostics Management Settings	Software File Name: Choose File NF18ACV-NCN_upgrade
System Log	
Security Log	
SNMP Agent TR-069 Client	
Internet Time	
Access Control Update Firmware Reboot	
Logout	

- 7 Click **Update Firmware** to proceed.
- 8 The process will take a few minutes until the router reboots itself. During this time the following message appears:

Broadband Router Update	
Uploading is in progress. The Broadband Router will reboot upon completion. This process minutes.	will take about 2
Back	



9 Once the upgrade is done, the new user interface will display and you will be asked to log in.

🚔 NetComm	
LOGIN TO YOUR DEVICE	
Username	admin
Password	Login >

- 10 Type **admin** into both the **Username** and the **Password** fields and click the **Login** > button.
- 11 The **Setup Wizard** start page will display.

🚖 NetComm	
THAINK TOO FOR FORCHASING A INETCOMINITY This Wizard is designed to walk you through the basic information need	Hed to set up your device.
It is highly recommended that you use this wizard, however if you would menu, click on <u>Skip to main menu</u> .	l like to skip straight to the main
Would you like to use the first time Setup Wizard?	
Yes, sta setup w	rt the No, skip to vizard main menu

- If you had previously configured your router and are happy with its settings and performance, click the No, skip to main menu button.
- If you have not previously set up the gateway, we recommend that you click the Yes start the setup wizard button.



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12 The **Summary** page on the main menu will be displayed.

🚖 NetComm	QUICK TASKS SETUP PORT FORWARDING RUN QUICK START WIZARD REBOOT ROUTER	LOG OUT 🕞
	<u> </u>	
INTERNET	Gateway Information	
((•)) WIRELESS	Wired Devices 2.4 GHz System time: T	'hu Jan 1 00:06:47 1970 ID 0H 6M 47S IF18ACV
PHONE	NETBACY	JF18ACV-NC2-R6B014.EN
PARENTAL CONTROL	Phone Wireless 5	
CONTENT SHARING	GHz V USB	
ADVANCED	Devices	

- 13 If **Gateway information** is not showing, click on the **NF18ACV Gateway** icon in the center of the network diagram.
- 14 In the Gateway information check that the Firmware version is NF18ACV-NC2-R6B014.EN

Note - You must reset the router to the factory default settings after the firmware upgrade to ensure that it functions correctly.

15 Click Advanced in the main menu on the left to open the Advanced settings page, then click the **Configurations** link in the **System** group.





16 The System Settings page opens.

Settings	
System • Settings • Update Firmware • Internet Time •	 Backup Update Factory Reset Restore Broadband Router settings to the factory defaults. Restore Default Settings

- 17 Select **Select** Factory Reset and then click the Restore Default Settings button.
- 18 A message confirming that you are sure you want to restore factory settings is displayed. Click the **OK** button.
- 19 The browser will close the NF18ACV-NC2 webpage and display the following message:



- 20 Reopen the browser, type <u>http://192.168.20.1</u> into the address bar and press Enter.
- 21 At the login screen, type **admin** into both the Username and the Password fields and click **OK**.
- 22 The NF18ACV-NC2 webpage will open with the gateway running on its default settings.