Performing a Factory Reset
(3GM2WN)
**About Factory Resets**

A factory reset on a router returns all settings to default settings as the router was when leaving the factory floor. It is particularly important to perform a factory reset after upgrading the router firmware to ensure the firmware installation is completed correctly.

There are two methods that can be used to perform a successful factory reset:

- performing a factory reset manually using the reset pinhole at the back of the router.
- using the router's graphical user interface (GUI) to complete a factory reset.

This guide will explain both methods to complete a successful factory reset.

**Performing a Factory Reset Manually**

1. Ensure the 3GM2WN is powered on.
2. Use a thin object such as a paperclip to depress and hold in the reset button underneath the router for 15 seconds.
Performing a Factory Reset via the Router GUI Interface

1. Navigate to http://192.168.20.1 in a web browser using **admin** as both the username and password to login to the router.

2. Click on **Switch to advanced view**.
3. Select the **Toolbox** menu then click the **Reset to Default** option.

![Image of NetComm 3G/4G Wireless N150 Router m2 interface]

4. Click the **OK** button to confirm the reset.