Changing the Default Administration Password
Modem Router - NF4V
Changing the Default Administration Password

Changing the default password allows you to prevent unauthorized access to the administration page of your router.

Technical Support are unable to obtain your username and password.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of admin.

This will also clear any stored settings on your modem / router / VOIP ATA.

* - If supported by your model of modem / router.
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This guide will take you through the process of changing the password required to login to the administration page of your modem / router / VOIP ATA.

LOGGING IN TO THE WEB INTERFACE

1. Open a web browser (such as Internet Explorer, Google Chrome or Firefox), type http://192.168.20.1 into the address bar and press enter.
2. At the login screen, type admin into both the Username and the Password fields and click OK.
3. Click on the Management menu on the left hand side menu of the page and then click on Access Control option.
4. Enter "admin" as the username.
5. Enter your new username into the New/Username field.
6. Enter the old password into the Old Password field.
7. Enter a new password into the New Password field.
8. Enter the new password once again into the Confirm Password field.
9. Press the Apply/Save button.

You will then be prompted to re-login to the administration page.
Remember to use the new password (and username if you changed it) you have just entered.