Changing the Default Administration Password
(NP800n)
Changing the Default Administration Page Password

Changing the default password (and username)* allows you to prevent unauthorised access to the administration page of your modem / router / VOIP ATA.

Technical Support are unable to obtain your username and password.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of admin.

This will also clear any stored settings on your modem / router / VOIP ATA.

* - If supported by your model of modem / router.
Changing the Default Password

This guide will take you through the process of changing the password required to login to the administration page of your modem/router/VOIP ATA.

1. Navigate to http://192.168.20.1 in a web browser using “admin” as both username and password when prompted.

2. Select the “Tools” option from the menu at the left hand side of the screen and then the “Admin” option from the Tools sub-menu options at the top of the screen.

3. Enter the existing administration password into the “Old Password” field.

4. Enter the new admin password into the New Password field and also into the “Repeat New Password” field.

5. Press the Apply button.

You will then be prompted to re-login to the administration page. Remember to use the new password you have just entered.