Changing the Default Administration Password
(NB304n)
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Changing the default password *(and username)* allows you to prevent unauthorised access to the administration page of your modem / router / VOIP ATA.

Technical Support are unable to obtain your username and password.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of **admin**.

This will also clear any stored settings on your modem / router / VOIP ATA.

* - If supported by your model of modem / router.
Changing the default password

This guide will take you through the process of changing the password required to login to the administration page of your modem / router / VOIP ATA.

1. Navigate to http://192.168.1.1 in a web browser using “admin” as both the username and password when prompted.

2. Select Management > Access Control > Passwords.

3. Enter “admin” in both the Username and the New Username fields.

4. Enter “admin” as the Old Password.

5. Enter the new password of your choice into both the New Password and the Confirm Password fields. It is recommended at least 8 characters with numbers and letters to used.
6. Press the **Apply/Save** button.

7. A message reading “**Password change successful**” should now appear as shown in the example image above.

8. On making a new menu selection you will be prompted to re-login to the router. Remember to use the new password (and username if you changed it) you have just entered.