Configuring your NF10WV for VOIP Service

Pre-requisite

You need your VoIP account details to be able to configure VoIP Service, please contact your SIP provider or Internet Service provider if you do not have the VoIP account details.

The following steps will take you through the process of setting up your VOIP connection.

1. Open a web browser (such as Internet Explorer, Google Chrome or Firefox), type http://192.168.20.1 into the address bar and press enter.

2. At the login screen, type admin into both the User Name and the Password fields and click Log In.

3. Please ensure that your NF10WV is running the latest firmware version, you can find the latest firmware version for NF10WV from the following link:

   http://support.netcommwireless.com/product/NF10WV

4. Click Voice from the left-hand side menu and then click SIP Basic Setting:
Please select the correct **Bound Interface Name** from your Internet WAN Service Connection or you can select **Any_WAN**.

Please note for **SIP Domain Name**: Please leave it blank unless required by your VoIP Provider.

Tick **Use SIP Proxy for SIP Account 1**, **Use SIP Outbound Proxy for SIP Account 1** and **Use SIP Registrar for SIP Account 1** and fill them with the SIP Domain name as given by your VoIP Provider.

If you have 2nd VoIP account then please also tick **Use SIP Proxy for SIP Account 2**, **Use SIP Outbound Proxy for SIP Account 2** and **Use SIP Registrar for SIP Account 2** and fill them with the SIP Domain name as given by your VoIP Provider; otherwise don’t tick them.

Tick **Account Enabled 1** if you only use 1 VoIP account and tick **Account Enabled 2** as well if you use 2 VoIP accounts.

Type in your **Authentication Name**, **Cid Name** and **Cid Number** by using your VoIP Phone number and use the same number for **Authentication name** as well or use the correct VoIP username if it’s different from your phone number.

Type in your **VoIP password** as given to you by your VoIP Service Provider.

Click the **Apply** button.
13 Please click **SIP Advance Setting** and ensure **Enable RTCP Flow Control** is ticked and **DTMF Relay Setting** is RFC2833 and **SIP Transfer Protocol** is UDP.

14 Click the **Apply** button.
If all the settings are correct then please click *VoIP Status* and you should see *Registration Status* as **UP**, it means the VoIP is running and ready to be used.

Check for a dial tone on your phone handset.

The VoIP account should now be active and you should now be able to make and/or receive VoIP phone calls (depending on the type of VoIP account you are using).