

Smart Voice Gateway Update Procedures

1. Log into the Smart Voice Gateway and ensure the device has public internet connectivity.
2. Select **System Upgrade** under the **System Settings** menu. The following page will be displayed:

Software Upgrade	
To Save Current Settings, Save Settings	
Current Software Version No. [1.2.36.9-92-79]	
Upgrade Server	<input type="radio"/> TFTP <input checked="" type="radio"/> FTP <input type="radio"/> HTTP
Server IP Address	<input type="text" value="202.44.167.165"/>
Server Port [1 - 65535]	<input type="text" value="21"/>
User Name	<input type="text" value="anonymous"/>
Password	<input type="password"/>
Directory	<input type="text" value="/SV/1.2.36.9b5_0.9.5.1.319"/>

All calls will be DROPPED during upgrade.

3. Change the Upgrade Server to **FTP**.
4. Enter **files.netcomm.com.au** as the Server IP Address.
5. Change the Server Port to **21**.
6. Enter **anonymous** in the User Name field.
7. Enter the path of the update in the Directory field. The path is:
 - V422: /SV/1.2.37.38_0.9.5.1_735/
 - V431: /SV/1.2.37.38_0.9.5.1_735/
 - V440: /SV/1.2.37.38_0.9.5.1_735/
 - V404: /SV/1.2.37.38_0.9.5.1_735/
 - V844: /SV/1.2.37.38_0.9.5.1_735/
 - V880: /SV/1.2.37.38_0.9.5.1_735/
8. Check the above parameters and click Accept.
9. The download will begin:

Upgrade	
Current Operation	<input type="text" value="File download"/>
Upgrade Progress	<div style="display: flex; align-items: center;"> <div style="width: 10px; height: 10px; background-color: blue; margin-right: 5px;"></div> <div style="flex-grow: 1; border-bottom: 1px solid black; margin-right: 5px;"></div> <div style="text-align: right; margin-right: 5px;">1 %</div> </div>
Message	<input type="text"/>
Status	<input type="text"/>

10. Once the firmware has been downloaded from the ftp site, it will be written to internal FLASH memory. Please do not reboot or turn off the Smart Voice Gateway during this part of the procedure.

Upgrade	
Current Operation	File download
Upgrade Progress	<div style="width: 1%; height: 10px; background-color: blue;"></div> 1 %
Message	
Status	

[Back Login](#)

11. Once the upgrade has completed, the device will automatically restart. After approximately 40 seconds, click the Back Login button to log back into your Smart Voice Gateway. The Firmware Update is now complete.

Upgrade	
Current Operation	Software upgrade completed
Upgrade Progress	<div style="width: 100%; height: 10px; background-color: blue;"></div> 100 %
Message	
Status	System Restarted(About 40 seconds)

[Back Login](#)