Increase Wireless Reception
(NB14Wn)
Increasing your wireless reception

If you are experiencing wireless reception drop outs or disconnections, another wireless network or device may be broadcasting on the same wireless channel as your own network.

You can usually resolve this by changing the wireless channel in use on your network.

This guide will take you through the steps required to change the wireless channel in use.

1. Open your web browser and go to the address http://192.168.1.1, using admin as the username and password.
2. Select "Interface Setup" from the menu at the top of the page and then click on "Wireless".
3. Select a channel at the opposite end of the scale from the one you are currently using. This will mean you avoid any interference you are experiencing on your currently selected channel.
4. Once you have selected your new channel to use click the "Save" button at the bottom of the page.

5. Having made changes to the settings of your NB14Wn router by changing the wireless channel you will need to reconnect any wireless devices connected to the NB14Wn using the new wireless settings. Please see the NB14Wn wireless setup guide if you need instructions to do this. You will need to remove the stored settings of the SSID (network name) on your computer that has the previous channel settings stored and then reconnect to the router using the new settings broadcast by the router.

If you are still experiencing wireless reception issues, there may be infrastructure (walls, floors, wiring, etc) impeding your wireless signal. Please try moving the wireless device to a position close to your modem / router and try connecting again.